

# UPS Rate and Service Guide



2012 Rates

*For Customers Located  
in Alaska and Hawaii*

For freight information  
see pages [101-111](#).



visit [ups.com](https://www.ups.com)®  
1-800-Pick-UPS®

## Logistics creates a better delivery experience

### And no one knows logistics better than UPS

Whether you're shipping documents, packages or freight, UPS has solutions and technology to leverage the power of logistics, helping you be more efficient, while delivering a richer experience for your customers:

- **Deliveries that fit customers' lives** – UPS My Choice<sup>SM</sup> gives your customers the opportunity to choose where and how they receive their packages. Recipients can receive delivery alerts via email, text or voice notification, allowing them to reschedule or reroute deliveries.
- **A better returns experience** – UPS Returns<sup>®</sup> Exchange makes returns more efficient. The delivery of replacement goods and pickup of returns in one stop simplifies the process for customers and streamlines the supply chain for you.
- **Earlier deliveries in more places** – UPS serves more U.S. ZIP Codes by 8:00 a.m. than any other carrier. And our advanced technologies ensure on-time deliveries and easy access to critical data you need to keep business humming.
- **Flexible air freight, fast customs clearance** – Our time- and day-definite delivery options work with your schedule and budget. Then, we can help avoid costly delays, clearing 99.6 percent of customs entries the same day.
- **A sustainable partnership** – Choosing UPS means you're paired with an industry leader in environmental stewardship. As your partner, we can help you measure, manage and mitigate your climate impact without sacrificing productivity.

Enjoy the efficiency and service that make UPS deliveries a better experience for both you and your customers.

To learn more about how UPS can harness the power of logistics for you, visit [thenewlogistics.com](https://www.thenewlogistics.com).

# Essential Contacts

## Support

### UPS Customer Service

[ups.com](https://www.ups.com)

1-800-Pick-UPS®  
1-800-877-1548 En Español  
1-800-782-7892 International  
1-800-811-1648 Billing  
1-800-554-9964 Hazardous Materials  
1-800-833-0056 Hearing Impaired – TTY/TDD  
[customer.service@ups.com](mailto:customer.service@ups.com)

### Zone Charts

View or download at [ups.com/rates](https://www.ups.com/rates)  
Order by calling 1-800-Pick-UPS

### WorldShip® Technical Support

[worldship.ups.com](https://worldship.ups.com)

1-888-553-1118

### Package Lab

1-877-877-7229

### UPS CampusShip® Support

Help Desk: 1-800-513-1819 (United States)

Eform: [https://www.ups.com/forms/e-mail/shipping?loc=en\\_US](https://www.ups.com/forms/e-mail/shipping?loc=en_US)

Help Desk Listing for other Countries:

[https://www.campusship.ups.com/content/us/en/resources/technical\\_support.html](https://www.campusship.ups.com/content/us/en/resources/technical_support.html)

## UPS Solutions

Visit [ups.com/solutions](https://www.ups.com/solutions) and select Browse to view the full portfolio of UPS services.

### Air Freight Services

[ups-scs.com](https://www.ups-scs.com)

1-800-443-6379

### Ocean Freight Services

[ups-scs.com](https://www.ups-scs.com)

1-800-443-6379

### The UPS Store®

[theupsstore.com](https://www.theupsstore.com)

1-858-455-8800

### UPS Capital®

[upscapital.com](https://www.ups-capital.com)

1-800-637-0620

### UPS Express Critical®

[upsexpresscritical.com](https://www.ups-expresscritical.com)

1-800-714-8779

### UPS Freight® – LTL and Truckload

[ltl.upsfreight.com](https://www.ltl.upsfreight.com)

1-800-333-7400 (LTL)

1-888-682-4652 (TL)

### UPS Mail Innovations®

[upsmailinnovations.com](https://www.ups-mailinnovations.com)

1-800-500-2224

### UPS Supply Chain Solutions®

[ups-scs.com](https://www.ups-scs.com)

1-800-742-5727

### UPS Trade Direct®

[ups-scs.com/tradedirect](https://www.ups-scs.com/tradedirect)

1-800-742-5727

*Stay on top of the latest UPS news, announcements and critical updates via e-mail at [ups.com/subscribe](https://www.ups.com/subscribe).*

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In this *UPS Rate and Service Guide*, you will find the 2012 UPS Package Rates for Alaska and Hawaii, effective January 2, 2012. These rates are applicable to customers with a UPS account and to customers that process packages through [ups.com](http://ups.com)<sup>®</sup>. You will also find service and rate information for Freight services. The most current version of this guide can be downloaded at [ups.com/rates](http://ups.com/rates). For additional service information, please visit [ups.com](http://ups.com).

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# Domestic Guaranteed Services\*

Service	Delivered By	Destinations	Other Information
<b>SAME DAY</b>			
<a href="#">UPS Express Critical®</a>	<ul style="list-style-type: none"> <li>- Specific delivery commitment, including expected delivery time and day, provided at time of booking</li> </ul>	<ul style="list-style-type: none"> <li>- All 50 states and Puerto Rico</li> </ul>	<ul style="list-style-type: none"> <li>- Pickup and delivery available 24 hours a day, seven days a week, 365 days a year</li> <li>- Full range of services, including surface, air, enhanced secure transit, hand-carry, white glove or chartered aircraft</li> <li>- Visit <a href="http://upsexpresscritical.com">upsexpresscritical.com</a> or call 1-800-714-8779 for more information</li> <li>- Not available at locations of The UPS Store®, UPS Alliance Locations (Office Depot® and Staples®) or any UPS Authorized Shipping Outlet</li> </ul>
<b>1 DAY</b>			
<b>UPS Next Day Air® Early A.M.®</b>	<ul style="list-style-type: none"> <li>- Delivery by 8:00 a.m. the next business day to major cities in the 48 contiguous states</li> <li>- Delivery by 8:30 a.m. or 9:00 a.m. the next business day to most other U.S. cities, including Anchorage, Alaska</li> <li>- Additional locations guaranteed by 10:00 a.m.</li> </ul>	<ul style="list-style-type: none"> <li>- 48 contiguous states and Alaska</li> </ul>	<ul style="list-style-type: none"> <li>- Optional Saturday Pickup available for shipments from Alaska (refer to page 49 for more information)</li> <li>- Optional Saturday Delivery** available (refer to page 49 for more information)</li> </ul>
<b>UPS Next Day Air®</b>	<ul style="list-style-type: none"> <li>- Next business day by 10:30 a.m., 12:00 p.m. or end of day, depending on destination</li> </ul>	<ul style="list-style-type: none"> <li>- All 50 states and Puerto Rico</li> </ul>	<ul style="list-style-type: none"> <li>- Optional Saturday Pickup available for shipments from Alaska (refer to page 49 for more information)</li> <li>- Optional Saturday Delivery** available to destinations where the weekday guaranteed delivery time is either 10:30 a.m. or 12:00 p.m. Saturday Delivery guarantees delivery by 12:00 p.m. or 1:30 p.m.† (refer to page 49 for more information)</li> </ul>
<b>UPS Next Day Air Saver®</b>	<ul style="list-style-type: none"> <li>- Next business day by 3:00 p.m. or 4:30 p.m. to <i>commercial</i> destinations where UPS Next Day Air delivery is committed by 10:30 a.m. or 12:00 p.m., respectively</li> <li>- Shipments to <i>residential</i> locations within the UPS Next Day Air Saver area are delivered by end of day</li> </ul>	<ul style="list-style-type: none"> <li>- Not available to destinations where UPS Next Day Air is committed by end of day</li> </ul>	<ul style="list-style-type: none"> <li>- Optional Saturday Pickup available for shipments from Anchorage, Alaska (refer to page 49 for more information)</li> </ul>

\*Some shipments to and from certain locations may require additional time in transit. For guarantee details, service availability and delivery time commitments, visit [ups.com](http://ups.com) or call 1-800-Pick-UPS®. For UPS Express Critical details, visit [upsexpresscritical.com](http://upsexpresscritical.com).

\*\*For Saturday Delivery, each Express Envelope or package must bear a Saturday Delivery routing label. Refer to page 49 for more information.

†Saturday Delivery may vary based on location. Refer to [ups.com](http://ups.com) for more information.

## Domestic Guaranteed Services\*

Service	Delivered By	Destinations	Other Information
<b>2 DAYS</b>			
UPS 2nd Day Air A.M.®	- Delivery by 10:30 a.m. or 12:00 p.m. on the second business day to metropolitan <i>commercial</i> destinations	- 48 contiguous states where UPS Next Day Air® delivery is committed by 10:30 a.m. or 12:00 p.m., respectively - Not available to destinations where UPS Next Day Air delivery is committed by end of day - Not available to <i>residential</i> destinations	- Optional Saturday Pickup available for shipments from Alaska (refer to page 49 for more information) - Saturday Delivery is not available
UPS 2nd Day Air®	- End of second business day	- All 50 states and Puerto Rico	- Optional Saturday Pickup available for shipments from Alaska (refer to page 49 for more information) - Optional Saturday Delivery** available by end of day for shipments picked up on Thursday (except for holidays) to destinations where the weekday guaranteed delivery time for UPS Next Day Air is either 10:30 a.m. or 12:00 p.m.† (refer to page 49 for more information)
<b>BY DATE SCHEDULED</b>			
UPS Ground	- Day-definite delivery	- All 50 states and Puerto Rico	- Refer to UPS Ground Time in Transit Maps on <a href="https://www.ups.com/maps">ups.com/maps</a> to determine scheduled delivery
UPS Ground – Intra-Alaska	- Day-definite delivery	- Anchorage, Fairbanks, Eagle River, Palmer, Wasilla and Kenai Peninsula	- Refer to UPS Ground Time in Transit Maps on <a href="https://www.ups.com/maps">ups.com/maps</a> to determine scheduled delivery
UPS Ground – Intra-Oahu	- Day-definite delivery	- Oahu	- Refer to UPS Ground Time in Transit Maps on <a href="https://www.ups.com/maps">ups.com/maps</a> to determine scheduled delivery

\*Some shipments to and from certain locations may require additional time in transit. For guarantee details, service availability and delivery time commitments, visit [ups.com](https://www.ups.com)® or call 1-800-Pick-UPS®.

\*\*For Saturday Delivery, each Express Envelope or package must bear a Saturday Delivery routing label. Refer to page 49 for more information.

†Saturday Delivery may vary based on location. Refer to [ups.com](https://www.ups.com) for more information.

**UPS Hundredweight Service®** is a contractual service designed for shipments that may be classified as less-than-pallet load (LPL). This solution is ideal for multiple-package shipments where a pallet is not required. Each package has its own shipping label and unique tracking number. UPS Hundredweight Service is available with UPS Next Day Air, UPS Next Day Air Saver®, UPS 2nd Day Air A.M., UPS 2nd Day Air and UPS Ground. For more information, visit [ups.com](https://www.ups.com) or call 1-800-Pick-UPS.

# Export

## Guaranteed Services\*

Service	Delivered By	Destinations	Other Information
<b>BEST AVAILABLE FLIGHT</b>			
<b>UPS Express Critical®</b>	<ul style="list-style-type: none"> <li>- Specific delivery commitment, including expected delivery time and day, provided at time of booking</li> </ul>	<ul style="list-style-type: none"> <li>- To nearly every country</li> </ul>	<ul style="list-style-type: none"> <li>- Pickup and delivery available 24 hours a day, seven days a week, 365 days a year</li> <li>- Full range of services, including surface, air, enhanced secure transit, hand-carry, white glove or chartered aircraft</li> <li>- Visit <a href="http://upsexpresscritical.com">upsexpresscritical.com</a> or call 1-800-714-8779 for more information</li> <li>- Not available at locations of The UPS Store®, UPS Alliance Locations (Office Depot® and Staples®) or any UPS Authorized Shipping Outlet</li> </ul>
<b>2 TO 4 DAYS</b>			
<b>UPS Worldwide Express Plus®</b>	<ul style="list-style-type: none"> <li>- Delivery by 8:30 a.m. the second business day to major metropolitan areas in Canada</li> <li>- Delivery by 9:00 a.m. the third business day to major business centers in Europe</li> <li>- From Alaska, two or three business days to major cities in Asia</li> <li>- From Hawaii, three or four business days to major cities in Asia</li> </ul>	<ul style="list-style-type: none"> <li>- To more than 25 countries and territories, including major cities in Canada, Europe and Asia</li> </ul>	<ul style="list-style-type: none"> <li>- Add \$40.00 to the appropriate UPS Worldwide Express rate for each UPS Worldwide Express Plus shipment</li> <li>- Rates include door-to-door delivery with in-house customs clearance**</li> </ul>
<b>UPS Worldwide Express®</b>	<ul style="list-style-type: none"> <li>- Delivery by 10:30 a.m. or 12:00 p.m.</li> <li>- Two business days to Canada and for documents to Mexico</li> <li>- From Hawaii and Alaska, three business days to Europe and Latin America</li> <li>- From Alaska, two or three business days to Asia</li> <li>- From Hawaii, three or four business days to Asia</li> </ul>	<ul style="list-style-type: none"> <li>- To more than 65 countries and territories</li> </ul>	<ul style="list-style-type: none"> <li>- Rates include door-to-door delivery with in-house customs clearance**</li> </ul>
<b>UPS Worldwide Saver®</b>	<ul style="list-style-type: none"> <li>- Delivery by end of day</li> <li>- Two business days to Canada and for documents to Mexico</li> <li>- From Hawaii and Alaska, three business days to Europe and Latin America</li> <li>- From Alaska, two or three business days to Asia</li> <li>- From Hawaii, three or four business days to Asia</li> </ul>	<ul style="list-style-type: none"> <li>- To more than 215 countries and territories</li> </ul>	<ul style="list-style-type: none"> <li>- Rates include door-to-door delivery with in-house customs clearance**</li> </ul>
<b>3 TO 7 DAYS</b>			
<b>UPS Worldwide Expedited®</b>	<ul style="list-style-type: none"> <li>- Delivery by end of day</li> <li>- To Canada, within three business days to most destinations</li> <li>- To Mexico, within four business days</li> <li>- To major destinations in Europe, within four or five business days</li> <li>- To Latin America, within five or six business days</li> <li>- To Asia from Alaska, within three or four business days</li> <li>- To Asia from Hawaii, within five to seven business days</li> </ul>	<ul style="list-style-type: none"> <li>- To more than 70 countries and territories</li> </ul>	<ul style="list-style-type: none"> <li>- Rates include door-to-door delivery with in-house customs clearance**</li> </ul>

\*Some shipments to and from certain locations may require additional time in transit. For guarantee details, service availability and delivery time commitments, visit [ups.com](http://ups.com)® or call 1-800-Pick-UPS®. For UPS Express Critical details, visit [upsexpresscritical.com](http://upsexpresscritical.com).

\*\*Provided by UPS Supply Chain Solutions®.

# Import Guaranteed Services\*

Service	Delivered By	Origins	Other Information
<b>BEST AVAILABLE FLIGHT</b>			
<a href="#">UPS Express Critical®</a>	- Specific delivery commitment, including expected delivery time and day, provided at time of booking	- From nearly every country	- Available 24 hours a day, seven days a week, 365 days a year - Full range of services, including surface, air, enhanced secure transit, hand-carry, white glove or chartered aircraft - Visit <a href="http://upsexpresscritical.com">upsexpresscritical.com</a> or call 1-800-714-8779 for more information
<b>1 TO 2 DAYS</b>			
<b>UPS Worldwide Express Plus®</b>	- Delivery by 8:30 a.m. to major business centers in Alaska	- From more than 185 countries and territories	- Add \$40.00 to the appropriate UPS Worldwide Express rate for each UPS Worldwide Express Plus shipment - Rates include door-to-door delivery with in-house customs clearance** - Not available for shipments to Hawaii
<b>UPS Worldwide Express NA1®</b>	- Delivery by 12:00 p.m. to Alaska where UPS Worldwide Express is available - Overnight delivery to Alaska and Hawaii from select European business centers	- From select cities in Belgium, Germany, the Netherlands and the United Kingdom	- Rates include door-to-door delivery with in-house customs clearance** - Service requires an early pickup at origin
<b>UPS Worldwide Express®</b>	- Delivery by 12:00 p.m. to major business centers in Alaska - Next business day from Canada and Mexico to Alaska - From Europe, Asia and Latin America, within one or two business days to Alaska	- From more than 185 countries and territories	- Rates include door-to-door delivery with in-house customs clearance** - Not available for shipments to Hawaii
<b>UPS Worldwide Saver®</b>	- Delivery by end of day - Next business day from Canada and Mexico - From Europe, Asia and Latin America, within one or two business days	- From more than 185 countries and territories	- Rates include door-to-door delivery with in-house customs clearance**
<b>2 TO 5 DAYS</b>			
<b>UPS Worldwide Expedited®</b>	- Delivery by end of day - From Canada, typically within two business days - From Mexico, typically within two or three business days - From Europe, Asia and Latin America, typically within four or five business days	- From more than 70 countries and territories	- Rates include door-to-door delivery with in-house customs clearance**

\*Some shipments to and from certain locations may require additional time in transit. For guarantee details, service availability and delivery time commitments, visit [ups.com](http://ups.com) or call 1-800-Pick-UPS®. For UPS Express Critical details, visit [upsexpresscritical.com](http://upsexpresscritical.com).

\*\*Provided by UPS Supply Chain Solutions®.

**Note:** 12:00 p.m. delivery locations are the same as UPS Next Day Air® delivery commitment times in the U.S. Certain locations will require additional time in transit. For specific time in transit information, visit [ups.com](http://ups.com) or call 1-800-Pick-UPS.

**UPS TradeAbility®** is a suite of information-based services providing harmonizer, landed cost and compliance tools. Visit [ups.com/tradeability](http://ups.com/tradeability) for more information.

# Determine the Weight and Size

## For All Domestic and International Shipments

**Shipping rates** are based on package weight and size (explained below and on the following page) and origin-to-destination distance (refer to pages [12](#) and [13](#) for Alaska Domestic, pages [30](#) and [31](#) for Hawaii Domestic, page [56](#) for Export and page [75](#) for Import).

**Billable weight** is the weight used to calculate the rate. For domestic and international services, the billable weight will be the greater of the dimensional weight as compared to the actual weight.

### How to determine billable weight.

#### 1. Determine actual weight.

**Actual weight** is the package weight rounded up to the next whole pound.

Use a scale to determine the weight of the package. Round any fraction of a pound to the next whole pound for Express Envelopes (letters) over eight ounces and all other packages.

#### 2. Determine dimensional weight.

**Dimensional weight** reflects package density, which is the amount of space a package occupies in relation to its actual weight. Dimensional weight may apply to all UPS domestic and international package services.

Determine the package dimensions in inches. For each dimension, measure at the longest point, rounding each measurement to the nearest whole number (for example, 1.00 to 1.49 will be considered 1, and 1.50 to 1.99 will be considered 2).

Multiply the package length by the width by the height. The result is the cubic size in inches.

#### For domestic shipments:

##### UPS Air Services shipments –

Divide the cubic size in inches by 166 to determine dimensional weight in pounds. Increase any fraction to the next whole pound.

**UPS Ground shipments** – If the cubic size of the package in inches is 5,184 or larger, divide the cubic size by 166 to determine dimensional weight in pounds. If the cubic size in inches is less than 5,184, use the actual weight of the package.

#### For international shipments:

For export shipments, divide the cubic size by 139 when measured in inches to determine the dimensional weight. Increase any fraction to the next whole pound.

For import shipments, divide the cubic size by 139 if measured in inches, or by 5,000 if measured in centimeters, to determine the dimensional weight. To convert metric measurements into pounds, multiply the result by 2.20462. Any fraction of a pound will be calculated at the next highest rate.

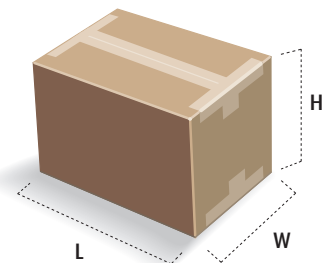
For import shipments by way of UPS Standard from Canada, divide the cubic size by 166 if measured in inches or by 6,000 if measured in centimeters.

**For UPS Standard to Canada shipments** – If the cubic size of the package is 5,184 cubic inches or greater, divide the cubic size by 139 when measured in inches to determine the dimensional weight. Increase any fraction to the next whole pound.

#### 3. Determine billable weight.

Compare the package's actual weight to its dimensional weight. The greater of the two is the billable weight and should be used to calculate the rate.

For multiple-package shipments, total the billable weight of all packages in the shipment.



## Domestic

$$\boxed{\text{Dimensional Weight in Pounds}} = \frac{L \times W \times H}{166}$$

L = Length in inches

W = Width in inches

H = Height in inches

## U.S. Export and Import

$$\boxed{\text{Dimensional Weight in Pounds}} = \frac{L \times W \times H}{139}$$

L = Length in inches

W = Width in inches

H = Height in inches

# Determine the Weight and Size

## For All Domestic and International Shipments (continued)

### Additional Information on Determining Weight and Size.

– Letter rates apply for domestic and international documents, correspondence and electronic media shipments that do not exceed eight ounces sent in an Express Envelope. Domestic letters less than or equal to eight ounces will be billed the Letter rate. Domestic letters greater than eight ounces will be billed by weight (rounded up to the next whole pound). International letters of two pounds or less will be billed at special Pak rates.

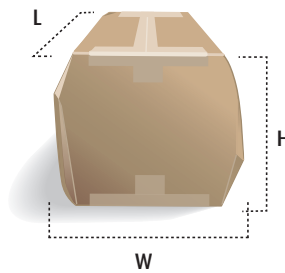
Letters less than or equal to eight ounces will be billed the Letter rate. Letters greater than eight ounces will be billed by weight (rounded up to the next whole pound). International letters of two pounds or less will be billed at special Pak rates. Express Envelope (letter) shipments that do not exceed eight ounces qualify for the Letter rate.

International shipments sent in a UPS Pak that weigh two pounds or less and do not exceed \$100.00 in declared customs value qualify for the Pak rate.

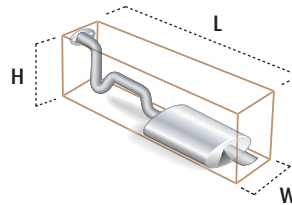
### Notes:

- Size limits indicated by a box manufacturer may not reflect exterior dimensions of a package, including where a package may have bulges or otherwise may not be uniform across each plane, and should not be used as a substitute for actual length, width and height measurements in determining dimensional weight.
- Improper packaging may result in the alteration of a package's dimensions during transit which can affect the package's dimensional weight and result in a shipping charge correction.

- Irregularly Shaped Packages: If the package has a bulge or is irregularly shaped, measure the length, width and height of the package at its extreme points, which may include the bulge or irregular aspects of the package.



Treat the irregularly shaped package as if it were in a regular rectangular box. Measure the length, width and height of the package from its extreme points.



- Items Shipped in Bags: *Shape* – When multiple items are shipped in a flexible container (e.g., burlap or plastic bag), the package measurements will be determined when the exterior is at rest. As this shape will differ from placement to placement, cubic size or package measurements will be made at the sole discretion of UPS.

*Tails* – A tail on an item shipped in a bag should be measured for the amount of space it takes up in a reasonably compressed fashion. Any tail that is created by placing an item in a bag must be compressed and taped to the body of the item.

- Packages that exceed UPS weight and size limits are not accepted for transportation. If found in the UPS system, they are subject to an Over Maximum Limits charge. Refer to page [55](#) or [95](#) for more information. For Maximum Weight service restrictions, refer to page [55](#) or [95](#). For shipments over 150 pounds, refer to pages [101](#) to 111 for UPS freight services.

# Determine the Weight and Size

## For All Domestic and International Shipments (continued)

– A **Large Package Surcharge** may apply to domestic and international shipments.

A package is considered a “Large Package” when its length plus girth [(2 x width) + (2 x height)] combined exceeds 130 inches, but does not exceed the maximum UPS size of 165 inches.

Large Packages are subject to a minimum billable weight of 90 pounds. An Additional Handling charge will not be assessed when a Large Package Surcharge is applied.

– Shippers are responsible for providing accurate and complete shipment information on the shipping document or in the automated processing system used, including service selected, number, weight and dimensions of

packages. UPS reserves the right to audit any package and/or invoice to verify service selection, package dimensions or weight and applicability of any charges. As part of that audit, UPS may weigh and measure any package tendered to UPS using any method UPS deems appropriate including, but not limited to, multi-dimensional measuring devices. If any aspect of the shipment information provided by the shipper is incomplete or incorrect as determined by UPS in its sole discretion, UPS may adjust charges at any time.

*Follow the instructions on this page and the previous page to determine the billable weight for your shipments.*

*WorldShip®, UPS Internet Shipping, UPS CampusShip®, UPS Ready® solutions, and applications available in the UPS Developer Kit will automatically calculate dimensional weight when you enter the package weight and measurements.*

# Determine the Rate

## DOMESTIC, EXPORT AND IMPORT

To determine the rate for domestic, export and import shipments:

1. Choose a service (Domestic, pages [3](#) and [4](#); Export, page [5](#); Import, page [6](#)).
2. Compute the billable weight (refer to pages [7](#) to [9](#)).
3. Look up the shipping zone (Domestic zone chart information, pages [12](#) and [13](#) for Alaska and pages [30](#) and [31](#) for Hawaii; Export, page [56](#) for Alaska and Hawaii; Import, page [75](#) for Alaska and Hawaii).
4. Calculate the rate:
  - Use WorldShip®, UPS Internet Shipping, UPS CampusShip®, UPS Mobile™ (Domestic rates only), the UPS Developer Kit, a UPS Ready® solution or the “[Calculate Time and Cost](#)” application on [ups.com](#)® to see the rate for your shipment.\*

Or

- Follow the steps below to use the rate charts in this guide.
  1. Go to the pages listing the rates for the service option you’ve selected (Domestic rate charts begin on page [14](#) for Alaska and page [32](#) for Hawaii; Export, page [66](#) for Alaska and Hawaii; Import, page [80](#) for Alaska and Hawaii).
  2. Match the billable weight to the appropriate zone. Any fraction of a pound more than the weight shown in the rate chart is rounded up to the next whole pound (Domestic zone chart information, pages [12](#) and [13](#) for Alaska and pages [30](#) and [31](#) for Hawaii; Export, page [56](#) for Alaska and Hawaii; Import, page [75](#) for Alaska and Hawaii).
  3. Add surcharges if special options or value-added services are selected (Domestic, pages [48](#) to [55](#) for Alaska and Hawaii; Export and Import, pages [89](#) to [95](#) for Alaska and Hawaii).

Refer to page [11](#) for examples.

\*Rates provided through UPS’s shipping systems are estimates only, and other shipping charges, surcharges or value-added service charges may apply based on your shipper characteristics and the characteristics of, and services requested for, packages actually tendered to UPS.

# Determine the Rate

## DOMESTIC, EXPORT AND IMPORT

### Alaska Origin

#### Example:

For a UPS Next Day Air® Early A.M.® shipment weighing 5 pounds where the destination zone is 24, the rate would be \$86.80.

## UPS Next Day Air® Early A.M.®

### GUARANTEED OVERNIGHT BY 8:00 A.M.\*

Zones	22	24	Zones	22	24
	Alaska Metro	48 Contiguous States, Hawaii Metro and Puerto Rico		Alaska Metro	48 Contiguous States, Hawaii Metro and Puerto Rico
Letter**	\$53.90	\$56.90	26 Lbs.	\$135.20	\$160.10
1 Lbs.	63.00	69.60	27	137.40	163.40
2	65.90	72.40	28	139.30	165.90
3	69.50	77.00	29	141.90	169.20
4	74.00	82.00	30	144.10	172.10
5	76.40	86.80			

### Hawaii Origin

#### Example:

For a UPS 2nd Day Air® shipment weighing 35 pounds where the destination zone is 16, the rate would be \$124.70.

## UPS 2nd Day Air®

### GUARANTEED TWO-DAY\*

Zones	14	16
31 Lbs.	\$72.10	\$115.40
32	73.90	118.00
33	75.60	120.40
34	78.30	122.90
35	78.50	124.70

**Note:** The applicable UPS Rates are determined on the basis of package and shipper characteristics, and are therefore subject to change. Visit [ups.com](https://www.ups.com)® or refer to the “UPS Tariff/Terms and Conditions for Package Shipments in the United States” beginning on page 112 for more information.

\*Visit [ups.com](https://www.ups.com) or call 1-800-Pick-UPS® for guarantee details, service availability, delivery time commitments or to request a pickup.

\*\*The Letter rate applies only to documents, correspondence and electronic media shipments that do not exceed eight ounces sent in an Express Envelope. Express Envelopes exceeding eight ounces are subject to the rate corresponding to the weight of the Express Envelope.

# Alaska – Domestic

## Determine the Zone

### DOMESTIC SHIPMENTS, INCLUDING PUERTO RICO

#### UPS Air Services Zone Charts

##### Zones for UPS Air Services within Alaska

DESTINATION ZIP CODES	ZONES	DESTINATION ZIP CODES	ZONES
	UPS Next Day Air		UPS Next Day Air
99501-24	22	99655-63	26
99540	22	99664	22
99547-55	26	99665-68	26
99556	22	99669	22
99557-59	26	99670-71	26
99561	26	99672	22
99563-66	26	99674-86	26
99567-68	22	99687	22
99569	26	99688-95	26
99571	26	99697	26
99572	22	99701-03	22
99573-76	26	99704	26
99577	22	99705-12	22
99578-81	26	99714	26
99583-86	26	99716	26
99587	22	99720-27	26
99588-91	26	99729-30	26
99602	26	99732-34	26
99603	22	99736-74	26
99604	26	99775	22
99605	22	99776-86	26
99606-09	26	99788-91	26
99610-11	22	99801-03	26
99612-15	26	99811	26
99619-22	26	99820-21	26
99624-28	26	99824-27	26
99630	26	99829-30	26
99631	22	99832-33	26
99632-34	26	99835-36	26
99635	22	99840-41	26
99636-38	26	99850	26
99639	22	99901	26
99640-41	26	99903	26
99643-44	26	99918-19	26
99645	22	99921-23	26
99647-53	26	99925-29	26
99654	22	99950	26

##### Zones for UPS Air Services to the 48 Contiguous States

SERVICES	ZONES
UPS Next Day Air® Early A.M.®	24
UPS Next Day Air®	24
UPS Next Day Air Saver®	20
UPS 2nd Day Air A.M.®	18
UPS 2nd Day Air®	14

##### Zones for UPS Air Services to Hawaii and Puerto Rico

DESTINATION ZIP CODES	ZONES	
	UPS Next Day Air	UPS 2nd Day Air
006-007	24	14
009	24	14
96701	24	14
96703-05	26	-
96706-07	24	14
96708	26	-
96709	24	14
96710	26	-
96712	24	14
96713	26	-
96717	24	14
96718-22	26	-
96725-29	26	-
96730-31	24	14
96732-33	26	-
96734	24	14
96737-43	26	-
96744	24	14
96745-57	26	-
96759	24	14
96760-61	26	-
96762	24	14
96763-81	26	-
96782	24	14
96783-85	26	-
96786	24	14
96788	26	-
96789	24	14
96790	26	-
96791-92	24	14
96793	26	-
96795	24	14
96796	26	-
96797	24	14
96801-28	24	14
96830-34	24	14
96835-50	24	14
96853-54	24	14
96857-63	24	14

**Important:** In addition to determining the billable weight of a package, the destination zone is also needed to determine the rate for each domestic service option except UPS Express Critical®.

**Note:** WorldShip®, UPS Internet Shipping, UPS CampusShip®, the UPS Developer Kit or a UPS Ready® solution will automatically determine the zone for you.

- Determine the zone for your shipment from the appropriate charts.
- Service to and from points in zone 26 may require one or more additional days.
- A dash (-) means service is not available.

# Alaska – Domestic

## Determine the Zone

### DOMESTIC SHIPMENTS, INCLUDING PUERTO RICO

#### UPS Ground Service Zone Charts

##### UPS Ground Service Areas:

UPS Ground service to the 48 contiguous states, Hawaii and Puerto Rico is available only from the ZIP Codes shown in the chart below.

UPS Ground service for intra-Alaska shipments is available only to and from the ZIP Codes in this chart.

LOCATION	ZIP CODE	AREA
Anchor Point	99556	C
Anchorage	99501-04	A
	99507-24	A
Chugiak	99567	A
Clam Gulch	99568	C
Cooper Landing	99572	C
Eagle River	99577	A
Eielson AFB	99702	B
Elmendorf AFB	99506	A
Fairbanks	99701	B
	99706-12	B
	99775	B
Fort Richardson	99505	A
Fort Wainwright	99703	B
Girdwood	99587	A
Homer	99603	C
Hope	99605	C
Indian	99540	A
Kasilof	99610	C
Kenai	99611	C
Moose Pass	99631	C
Nikiski	99635	C
Nikolaevsk	99556	C
Ninilchik	99639	C
North Pole	99705	B
Palmer	99645	A
Seward	99664	C
Soldotna	99669	C
Sterling	99672	C
Wasilla	99654	A
	99687	A

##### UPS Ground (Intra-Alaska):

Match the origin and destination areas in the UPS Ground (Intra-Alaska) Zone Chart to determine your zone.

**Example:** For a UPS Ground (Intra-Alaska) shipment from ZIP Code 99556 (Area C) to ZIP Code 99654 (Area A), the zone is 2.

##### UPS Ground Zone Chart (Intra-Alaska)

ORIGIN AREA	DESTINATION AREA		
	A	B	C
A	2	2	2
B	2	2	3
C	2	3	2

##### UPS Ground (Service to the 48 Contiguous States):

Using the first three digits of the destination ZIP Code™, determine the zone by referring to the zone chart below.

##### UPS Ground Zone Chart

ZIP CODE PREFIXES	ZONES
004-005	8
010-089	8
100-199	8
200-299	8
300-339	8
341-349	8
350-358	7
359-364	8
365-367	7
368	8
369-372	7
373-374	8
375	7
376-379	8
380-384	7
385	8
386-397	7
398-399	8
400-418	8
420-424	7
425-459	8
460-466	7
467-468	8
469	7
470-473	8
474-479	7
480-497	8
498-499	7
500-504	7
505	6
506-507	7
508	6
509	7
510-516	6
520-560	7
561	6
562-567	7
570-581	6
582	7
583-588	6
590-591	5
592-593	6
594	5
595	6
596-599	5
600-639	7
640-649	6

ZIP CODE PREFIXES	ZONES
650-655	7
656-676	6
677	5
678	6
679	5
680-692	6
693	5
700-709	7
710-711	6
712-717	7
718	6
719-725	7
726-727	6
728	7
729-738	6
739	5
740-775	6
776-777	7
778-789	6
790-791	5
792	6
793-794	5
795-796	6
797-799	5
800-838	5
840-853	4
854	3
855-863	4
864	3
865	4
870-872	5
873-874	4
875-885	5
889-892	3
893-898	4
900-935	2
936-939	3
940-942	4
943	3
944-949	4
950-953	3
954-961	4
970-974	5
975-976	4
977-986	5
988-994	5

##### UPS Ground to Hawaii and Puerto Rico

DESTINATION ZIP CODES	ZONES
	UPS Ground
006-007	11
009	11
96701	9
96703-05	10
96706-07	9
96708	10
96709	9
96710	10
96712	9
96713	10
96717	9
96718-22	10
96725-29	10
96730-31	9
96732-33	10
96734	9
96737-43	10
96744	9
96745-57	10
96759	9
96760-61	10
96762	9
96763-81	10
96782	9
96783-85	10
96786	9
96788	10
96789	9
96790	10
96791-92	9
96793	10
96795	9
96796	10
96797	9
96801-28	9
96830-34	9
96835-50	9
96853-54	9
96857-63	9

## Alaska – Domestic

# UPS Next Day Air® Early A.M.®

GUARANTEED OVERNIGHT BY 8:00 A.M.\*

Zones	22	24
	Alaska Metro	48 Contiguous States, Hawaii Metro and Puerto Rico
Letter**	\$53.90	\$56.90
1 Lbs.	63.00	69.60
2	65.90	72.40
3	69.50	77.00
4	74.00	82.00
5	76.40	86.80
6	80.50	92.10
7	83.90	95.60
8	87.50	100.40
9	90.00	103.90
10	93.20	107.90
11	96.10	111.50
12	99.00	117.40
13	102.30	121.00
14	104.90	124.80
15	108.40	126.70
16	110.90	131.90
17	113.70	134.70
18	116.00	137.30
19	117.90	139.80
20	120.10	139.90
21	122.70	146.70
22	125.50	147.70
23	128.10	147.80
24	130.80	151.90
25	132.80	152.70

Zones	22	24
	Alaska Metro	48 Contiguous States, Hawaii Metro and Puerto Rico
26 Lbs.	\$135.20	\$160.10
27	137.40	163.40
28	139.30	165.90
29	141.90	169.20
30	144.10	172.10
31	146.50	176.10
32	148.80	178.70
33	150.90	181.40
34	153.90	184.70
35	156.00	187.90
36	158.50	188.70
37	159.60	191.60
38	161.50	194.80
39	164.20	198.50
40	166.50	201.30
41	169.50	205.20
42	172.10	208.10
43	174.30	210.30
44	176.90	211.90
45	180.00	215.40
46	182.80	217.70
47	185.40	219.70
48	187.60	221.20
49	189.70	224.10
50	193.00	226.90

Zones	22	24
	Alaska Metro	48 Contiguous States, Hawaii Metro and Puerto Rico
51 Lbs.	\$194.30	\$230.10
52	196.60	231.40
53	198.50	232.00
54	200.60	232.20
55	200.90	233.40
56	203.90	237.90
57	206.30	242.60
58	209.30	246.00
59	213.50	254.00
60	218.20	262.50
61	223.10	271.30
62	226.60	275.60
63	230.70	278.00
64	234.10	278.10
65	237.40	283.20
66	240.90	284.80
67	244.70	293.00
68	248.00	294.00
69	251.80	297.60
70	255.70	297.70

## Alaska – Domestic

## UPS Next Day Air® Early A.M.®

GUARANTEED OVERNIGHT BY 8:00 A.M.\*

Zones	22	24
	Alaska Metro	48 Contiguous States, Hawaii Metro and Puerto Rico
71 Lbs.	\$259.40	\$306.10
72	262.40	310.00
73	266.10	310.10
74	269.50	312.30
75	273.30	316.60
76	277.10	325.00
77	280.90	329.80
78	284.30	331.00
79	288.00	332.10
80	291.80	336.90
81	294.80	340.90
82	298.80	344.40
83	302.30	348.30
84	306.20	352.00
85	309.50	355.80
86	313.30	359.90
87	316.30	375.90
88	319.20	378.00
89	322.70	379.10
90	326.50	385.00
91	330.70	389.30
92	334.20	401.90
93	337.80	402.00
94	341.20	411.50
95	345.00	416.00
96	348.30	416.60
97	351.80	416.70
98	355.10	417.30
99	359.00	421.20
100	363.20	435.70

Zones	22	24
	Alaska Metro	48 Contiguous States, Hawaii Metro and Puerto Rico
101 Lbs.	\$366.60	\$439.90
102	370.30	443.20
103	373.40	446.90
104	376.60	451.00
105	380.40	454.80
106	384.60	458.90
107	388.10	462.40
108	391.90	466.80
109	395.20	470.50
110	399.20	474.50
111	402.70	479.20
112	406.60	483.20
113	409.40	487.70
114	413.60	491.20
115	417.10	495.50
116	420.50	499.50
117	423.50	503.90
118	427.70	508.10
119	431.00	512.10
120	434.80	516.00
121	437.80	520.10
122	441.70	524.30
123	444.90	527.60
124	447.90	531.70
125	451.80	536.70
126	455.90	540.20
127	459.30	543.90
128	462.40	547.50
129	465.40	551.70
130	468.10	555.50

Zones	22	24
	Alaska Metro	48 Contiguous States, Hawaii Metro and Puerto Rico
131 Lbs.	\$471.90	\$559.80
132	474.70	564.10
133	478.20	567.90
134	480.90	572.40
135	484.30	576.20
136	487.20	580.20
137	490.30	583.90
138	493.80	588.30
139	496.90	592.50
140	500.20	595.80
141	503.00	599.90
142	506.50	603.60
143	509.50	608.00
144	513.00	612.00
145	515.90	616.30
146	519.00	620.40
147	522.50	624.40
148	525.50	629.10
149	528.70	633.20
150	531.80	637.70
<b>Dimensional Weight of More Than 150 Lbs.**</b>		
Price Per Pound	3.34	4.05

Refer to pages 48 to 55 for value-added services rates and other charges.

- Any fraction of a pound more than the weight shown in the rate chart is rounded up to the next whole pound.
- For large or heavy packages, additional charges may apply. Refer to pages 7 to 9 for more information.
- Dimensional weight may apply. Refer to pages 7 to 9 for more information.

- A Heavy Package sticker is required for any package weighing more than 70 pounds.

\*Visit [ups.com](http://ups.com)® or call 1-800-Pick-UPS® for guarantee details, service availability, delivery time commitments or to request a pickup.

\*\*The Letter rate applies only to documents, correspondence and electronic media shipments that do not exceed eight ounces sent in an Express

Envelope. Express Envelopes exceeding eight ounces are subject to the rate corresponding to the weight of the Express Envelope. Express Envelopes are not recommended for shipments of electronic media containing sensitive personal information.

\*\*\*For each package with a dimensional weight of more than 150 pounds, multiply the weight by the price per pound and add \$31.00.

# Alaska – Domestic

## UPS Next Day Air®

GUARANTEED OVERNIGHT BY 10:30 A.M.\*

Zones	22	24	26
	Alaska Metro	48 Contiguous States, Hawaii Metro and Puerto Rico	Alaska/Hawaii Extended
Letter**	\$22.90	\$25.90	\$33.10
1 Lbs.	32.00	38.60	51.10
2	34.90	41.40	55.00
3	38.50	46.00	60.80
4	43.00	51.00	66.50
5	45.40	55.80	71.50
6	49.50	61.10	77.00
7	52.90	64.60	82.90
8	56.50	69.40	87.70
9	59.00	72.90	92.50
10	62.20	76.90	96.40
11	65.10	80.50	100.20
12	68.00	86.40	103.30
13	71.30	90.00	106.40
14	73.90	93.80	109.90
15	77.40	95.70	113.40
16	79.90	100.90	117.40
17	82.70	103.70	120.40
18	85.00	106.30	123.50
19	86.90	108.80	125.90
20	89.10	108.90	129.30
21	91.70	115.70	131.90
22	94.50	116.70	134.90
23	97.10	116.80	137.30
24	99.80	120.90	139.70
25	101.80	121.70	142.50

Zones	22	24	26
	Alaska Metro	48 Contiguous States, Hawaii Metro and Puerto Rico	Alaska/Hawaii Extended
26 Lbs.	\$104.20	\$129.10	\$145.60
27	106.40	132.40	148.40
28	108.30	134.90	151.50
29	110.90	138.20	154.60
30	113.10	141.10	158.40
31	115.50	145.10	161.60
32	117.80	147.70	164.10
33	119.90	150.40	167.40
34	122.90	153.70	170.80
35	125.00	156.90	174.20
36	127.50	157.70	178.00
37	128.60	160.60	181.40
38	130.50	163.80	184.90
39	133.20	167.50	188.50
40	135.50	170.30	191.30
41	138.50	174.20	194.50
42	141.10	177.10	197.40
43	143.30	179.30	200.90
44	145.90	180.90	203.70
45	149.00	184.40	206.50
46	151.80	186.70	209.80
47	154.40	188.70	212.40
48	156.60	190.20	215.30
49	158.70	193.10	217.50
50	162.00	195.90	220.80

Zones	22	24	26
	Alaska Metro	48 Contiguous States, Hawaii Metro and Puerto Rico	Alaska/Hawaii Extended
51 Lbs.	\$163.30	\$199.10	\$223.50
52	165.60	200.40	226.60
53	167.50	201.00	229.80
54	169.60	201.20	232.70
55	169.90	202.40	236.10
56	172.90	206.90	239.70
57	175.30	211.60	243.60
58	178.30	215.00	247.40
59	182.50	223.00	251.10
60	187.20	231.50	255.80
61	192.10	240.30	260.10
62	195.60	244.60	264.60
63	199.70	247.00	269.50
64	203.10	247.10	273.70
65	206.40	252.20	278.00
66	209.90	253.80	282.40
67	213.70	262.00	286.70
68	217.00	263.00	291.20
69	220.80	266.60	295.70
70	224.70	266.70	300.50

# Alaska – Domestic

## UPS Next Day Air®

GUARANTEED OVERNIGHT BY 10:30 A.M.\*

Zones	22	24	26
	Alaska Metro	48 Contiguous States, Hawaii Metro and Puerto Rico	Alaska/Hawaii Extended
71 Lbs.	\$228.40	\$275.10	\$305.20
72	231.40	279.00	308.90
73	235.10	279.10	313.20
74	238.50	281.30	317.50
75	242.30	285.60	321.50
76	246.10	294.00	326.30
77	249.90	298.80	330.20
78	253.30	300.00	334.20
79	257.00	301.10	338.30
80	260.80	305.90	342.90
81	263.80	309.90	347.30
82	267.80	313.40	351.50
83	271.30	317.30	356.00
84	275.20	321.00	359.70
85	278.50	324.80	364.10
86	282.30	328.90	368.50
87	285.30	344.90	372.30
88	288.20	347.00	376.00
89	291.70	348.10	379.90
90	295.50	354.00	384.70
91	299.70	358.30	389.40
92	303.20	370.90	393.10
93	306.80	371.00	397.50
94	310.20	380.50	401.40
95	314.00	385.00	405.90
96	317.30	385.60	411.20
97	320.80	385.70	415.80
98	324.10	386.30	420.20
99	328.00	390.20	424.00
100	332.20	404.70	427.80

Zones	22	24	26
	Alaska Metro	48 Contiguous States, Hawaii Metro and Puerto Rico	Alaska/Hawaii Extended
101 Lbs.	\$335.60	\$408.90	\$430.90
102	339.30	412.20	434.70
103	342.40	415.90	438.00
104	345.60	420.00	442.10
105	349.40	423.80	445.90
106	353.60	427.90	450.20
107	357.10	431.40	454.30
108	360.90	435.80	458.10
109	364.20	439.50	462.20
110	368.20	443.50	466.10
111	371.70	448.20	470.10
112	375.60	452.20	473.90
113	378.40	456.70	477.70
114	382.60	460.20	481.40
115	386.10	464.50	485.60
116	389.50	468.50	489.40
117	392.50	472.90	493.20
118	396.70	477.10	497.70
119	400.00	481.10	501.50
120	403.80	485.00	505.60
121	406.80	489.10	509.80
122	410.70	493.30	513.80
123	413.90	496.60	518.10
124	416.90	500.70	522.20
125	420.80	505.70	527.10
126	424.90	509.20	531.40
127	428.30	512.90	535.80
128	431.40	516.50	540.00
129	434.40	520.70	543.80
130	437.10	524.50	548.10

Zones	22	24	26
	Alaska Metro	48 Contiguous States, Hawaii Metro and Puerto Rico	Alaska/Hawaii Extended
131 Lbs.	\$440.90	\$528.80	\$551.30
132	443.70	533.10	555.90
133	447.20	536.90	559.70
134	449.90	541.40	563.80
135	453.30	545.20	568.30
136	456.20	549.20	572.30
137	459.30	552.90	577.10
138	462.80	557.30	580.80
139	465.90	561.50	585.00
140	469.20	564.80	588.30
141	472.00	568.90	592.90
142	475.50	572.60	597.10
143	478.50	577.00	600.80
144	482.00	581.00	605.40
145	484.90	585.30	609.40
146	488.00	589.40	613.90
147	491.50	593.40	618.60
148	494.50	598.10	622.70
149	497.70	602.20	627.40
150	500.80	606.70	631.20
<b>Dimensional Weight of More Than 150 Lbs.**</b>			
Price Per Pound	3.34	4.05	4.21

Refer to pages 48 to 55 for value-added services rates and other charges.

- Any fraction of a pound more than the weight shown in the rate chart is rounded up to the next whole pound.
- For large or heavy packages, additional charges may apply. Refer to pages 7 to 9 for more information.
- Dimensional weight may apply. Refer to pages 7 to 9 for more information.

- A Heavy Package sticker is required for any package weighing more than 70 pounds.

\*Visit [ups.com](http://ups.com) or call 1-800-Pick-UPS® for guarantee details, service availability, delivery time commitments or to request a pickup.

\*\*The Letter rate applies only to documents, correspondence and electronic media shipments that do not exceed eight ounces sent in an Express

Envelope. Express Envelopes exceeding eight ounces are subject to the rate corresponding to the weight of the Express Envelope. Express Envelopes are not recommended for shipments of electronic media containing sensitive personal information.

\*\*\*For each package with a dimensional weight of more than 150 pounds, multiply the weight by the price per pound.

**UPS Hundredweight Service®** is a contractual service available for Scheduled Pickup customers with frequent shipments of more than 100 pounds sent to the same location on the same day. For more information, visit [ups.com](http://ups.com) or call 1-800-Pick-UPS.

# Alaska – Domestic

## UPS Next Day Air Saver®

GUARANTEED OVERNIGHT BY 3:00 P.M.\*

Zone	20
	48 Contiguous States
Letter**	\$20.60
1 Lbs.	29.10
2	31.70
3	34.60
4	39.00
5	41.00
6	47.00
7	49.60
8	52.50
9	55.80
10	59.30
11	60.80
12	64.80
13	67.30
14	69.90
15	72.70
16	74.20
17	76.30
18	81.40
19	84.60
20	85.50
21	86.90
22	90.30
23	91.40
24	94.00
25	96.20
26	99.00
27	101.40
28	103.40
29	105.50
30	108.50

Zone	20
	48 Contiguous States
31 Lbs.	\$110.80
32	113.40
33	116.00
34	118.50
35	121.00
36	124.00
37	126.80
38	129.30
39	132.30
40	134.90
41	137.60
42	140.30
43	142.40
44	144.60
45	147.10
46	149.60
47	152.50
48	154.70
49	157.00
50	159.40
51	162.30
52	164.90
53	167.40
54	169.50
55	169.80
56	172.60
57	175.00
58	178.00
59	181.30
60	184.90

Zone	20
	48 Contiguous States
61 Lbs.	\$192.00
62	195.30
63	199.10
64	202.60
65	206.10
66	209.70
67	213.00
68	216.60
69	219.70
70	223.30
71	227.80
72	231.30
73	233.30
74	236.70
75	241.70
76	245.10
77	245.60
78	247.60
79	249.40
80	251.80
81	252.00
82	255.40
83	258.60
84	261.50
85	268.40

## Alaska – Domestic

## UPS Next Day Air Saver®

GUARANTEED OVERNIGHT BY 3:00 P.M.\*

Zone	20
	48 Contiguous States
86 Lbs.	\$268.50
87	271.00
88	274.40
89	277.10
90	280.60
91	283.20
92	290.00
93	294.00
94	297.60
95	301.10
96	305.40
97	310.50
98	313.60
99	323.00
100	326.90
101	330.30
102	334.00
103	337.30
104	340.80
105	344.10
106	347.80
107	351.00
108	353.90
109	356.70
110	360.50

Refer to pages 48 to 55 for value-added services rates and other charges.

- Any fraction of a pound more than the weight shown in the rate chart is rounded up to the next whole pound.
- For large or heavy packages, additional charges may apply. Refer to pages 7 to 9 for more information.
- Dimensional weight may apply. Refer to pages 7 to 9 for more information.

Zone	20
	48 Contiguous States
111 Lbs.	\$364.00
112	367.20
113	370.50
114	373.70
115	376.60
116	379.50
117	382.80
118	386.00
119	389.10
120	392.00
121	395.00
122	398.20
123	401.30
124	404.50
125	407.70
126	411.00
127	413.90
128	417.00
129	420.00
130	423.20
131	426.80
132	430.20
133	433.40
134	436.70
135	439.80

- A Heavy Package sticker is required for any package weighing more than 70 pounds.

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\*\*The Letter rate applies only to documents, correspondence and electronic media shipments that do not exceed eight ounces sent in an Express

Zone	20
	48 Contiguous States
136 Lbs.	\$443.10
137	446.50
138	449.50
139	452.90
140	456.20
141	459.30
142	463.10
143	466.40
144	469.40
145	473.10
146	476.40
147	479.30
148	482.50
149	485.70
150	489.30
Dimensional Weight of More Than 150 Lbs.***	
Price Per Pound	3.27

Envelope. Express Envelopes exceeding eight ounces are subject to the rate corresponding to the weight of the Express Envelope. Express Envelopes are not recommended for shipments of electronic media containing sensitive personal information.

\*\*\*For each package with a dimensional weight of more than 150 pounds, multiply the weight by the price per pound.

**UPS Hundredweight Service®** is a contractual service available for Scheduled Pickup customers with frequent shipments of more than 100 pounds sent to the same location on the same day. For more information, visit [ups.com](http://ups.com) or call 1-800-Pick-UPS.

## Alaska – Domestic

# UPS 2nd Day Air A.M.®

GUARANTEED TWO-DAY BY 10:30 A.M.\*

Zone	18
	48 Contiguous States
Letter**	\$17.40
1 Lbs.	18.50
2	20.80
3	23.80
4	27.80
5	30.80
6	34.20
7	37.60
8	41.00
9	44.30
10	46.70
11	47.50
12	50.80
13	52.40
14	53.50
15	56.60
16	58.90
17	60.70
18	62.80
19	64.70
20	66.60
21	68.70
22	70.60
23	73.20
24	75.80
25	76.80
26	78.70
27	80.50
28	82.50
29	84.50
30	86.60

Zone	18
	48 Contiguous States
31 Lbs.	\$88.50
32	90.00
33	92.10
34	93.90
35	95.70
36	97.90
37	99.90
38	102.20
39	104.80
40	106.90
41	109.30
42	111.60
43	114.00
44	115.80
45	117.90
46	120.00
47	122.20
48	124.00
49	125.70
50	127.70
51	130.10
52	131.80
53	134.20
54	136.20
55	138.50
56	140.50
57	142.80
58	145.10
59	147.00
60	149.40

Zone	18
	48 Contiguous States
61 Lbs.	\$151.60
62	153.70
63	156.20
64	158.70
65	160.90
66	163.30
67	165.50
68	167.30
69	169.70
70	171.90
71	174.60
72	177.10
73	179.90
74	182.50
75	185.10
76	187.40
77	190.10
78	192.40
79	194.90
80	197.20

# Alaska – Domestic

## UPS 2nd Day Air A.M.<sup>®</sup>

GUARANTEED TWO-DAY BY 10:30 A.M.\*

Zone 18	
	48 Contiguous States
81 Lbs.	\$199.40
82	202.00
83	204.10
84	205.90
85	208.30
86	210.40
87	212.80
88	215.00
89	217.50
90	220.00
91	222.10
92	224.60
93	226.90
94	229.30
95	231.20
96	233.10
97	235.30
98	237.30
99	239.50
100	249.00
101	251.50
102	254.00
103	256.50
104	259.00
105	261.50

Zone 18	
	48 Contiguous States
106 Lbs.	\$264.00
107	266.50
108	269.00
109	271.50
110	273.90
111	276.40
112	278.90
113	281.40
114	283.90
115	286.40
116	288.90
117	291.40
118	293.90
119	296.40
120	298.80
121	301.30
122	303.80
123	306.30
124	308.80
125	311.30
126	313.80
127	316.30
128	318.80
129	321.30
130	323.70

Zone 18	
	48 Contiguous States
131 Lbs.	\$326.20
132	328.70
133	331.20
134	333.70
135	336.20
136	338.70
137	341.20
138	343.70
139	346.20
140	348.60
141	351.10
142	353.60
143	356.10
144	358.60
145	361.10
146	363.60
147	366.10
148	368.60
149	371.10
150	373.50
<b>Dimensional Weight of More Than 150 Lbs.**</b>	
Price Per Pound	2.49

Refer to pages 48 to 55 for value-added services rates and other charges.

- Any fraction of a pound more than the weight shown in the rate chart is rounded up to the next whole pound.
- For large or heavy packages, additional charges may apply. Refer to pages 7 to 9 for more information.
- Dimensional weight may apply. Refer to pages 7 to 9 for more information.

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Envelope. Express Envelopes exceeding eight ounces are subject to the rate corresponding to the weight of the Express Envelope. Express Envelopes are not recommended for shipments of electronic media containing sensitive personal information.

\*\*\*For each package with a dimensional weight of more than 150 pounds, multiply the weight by the price per pound.

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# Alaska – Domestic

## UPS 2nd Day Air®

GUARANTEED TWO-DAY\*

Zone	14
	48 Contiguous States, Hawaii Metro and Puerto Rico
Letter**	\$15.00
1 Lbs.	16.20
2	18.20
3	20.70
4	24.00
5	26.50
6	29.70
7	32.50
8	35.20
9	38.30
10	40.60
11	41.30
12	44.10
13	45.50
14	46.40
15	49.10
16	50.60
17	52.20
18	54.00
19	55.90
20	57.90
21	59.20
22	61.10
23	63.40
24	65.20
25	66.80
26	68.30
27	69.80
28	71.40
29	73.40
30	74.80

Zone	14
	48 Contiguous States, Hawaii Metro and Puerto Rico
31 Lbs.	\$76.40
32	77.90
33	79.80
34	81.70
35	83.20
36	85.10
37	87.00
38	88.80
39	90.60
40	92.40
41	94.20
42	96.30
43	98.40
44	100.40
45	102.30
46	104.00
47	105.60
48	107.20
49	109.10
50	111.00
51	112.90
52	114.60
53	116.60
54	118.10
55	120.00
56	121.30
57	123.20
58	125.40
59	127.20
60	129.40

Zone	14
	48 Contiguous States, Hawaii Metro and Puerto Rico
61 Lbs.	\$131.40
62	133.40
63	135.50
64	137.50
65	139.60
66	141.50
67	143.40
68	145.40
69	147.60
70	149.60
71	151.70
72	154.10
73	156.30
74	158.40
75	160.40
76	162.30
77	164.30
78	166.30
79	168.20
80	170.50

# Alaska – Domestic

## UPS 2nd Day Air®

GUARANTEED TWO-DAY\*

Zone	14
	48 Contiguous States, Hawaii Metro and Puerto Rico
81 Lbs.	\$172.50
82	174.40
83	176.50
84	178.40
85	180.40
86	182.40
87	184.30
88	186.30
89	188.30
90	190.70
91	192.80
92	194.80
93	196.70
94	198.90
95	200.90
96	202.80
97	204.60
98	206.40
99	208.40
100	216.00
101	218.20
102	220.40
103	222.50
104	224.70
105	226.80

Zone	14
	48 Contiguous States, Hawaii Metro and Puerto Rico
106 Lbs.	\$229.00
107	231.20
108	233.30
109	235.50
110	237.60
111	239.80
112	242.00
113	244.10
114	246.30
115	248.40
116	250.60
117	252.80
118	254.90
119	257.10
120	259.20
121	261.40
122	263.60
123	265.70
124	267.90
125	270.00
126	272.20
127	274.40
128	276.50
129	278.70
130	280.80

Zone	14
	48 Contiguous States, Hawaii Metro and Puerto Rico
131 Lbs.	\$283.00
132	285.20
133	287.30
134	289.50
135	291.60
136	293.80
137	296.00
138	298.10
139	300.30
140	302.40
141	304.60
142	306.80
143	308.90
144	311.10
145	313.20
146	315.40
147	317.60
148	319.70
149	321.90
150	324.00
Dimensional Weight of More Than 150 Lbs.***	
Price Per Pound	2.16

Refer to pages 48 to 55 for value-added services rates and other charges.

- Any fraction of a pound more than the weight shown in the rate chart is rounded up to the next whole pound.
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- Dimensional weight may apply. Refer to pages 7 to 9 for more information.

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Envelope. Express Envelopes exceeding eight ounces are subject to the rate corresponding to the weight of the Express Envelope. Express Envelopes are not recommended for shipments of electronic media containing sensitive personal information.

\*\*\*For each package with a dimensional weight of more than 150 pounds, multiply the weight by the price per pound.

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# Alaska – Domestic

## UPS Ground

GUARANTEED DAY-DEFINITE\*

Zones	2	3	4	5	6	7	8	9†	10†	11†
1 Lbs.	\$7.65	\$7.79	\$7.86	\$7.95	\$8.02	\$8.08	\$8.16	\$12.67	\$18.58	\$12.81
2	8.27	8.39	8.49	8.56	8.65	8.70	8.78	14.69	21.51	14.78
3	9.55	9.81	10.05	10.10	10.22	10.27	10.38	16.83	24.64	16.77
4	10.65	11.19	11.52	11.70	11.75	11.81	12.04	18.83	27.58	18.72
5	12.25	12.67	13.01	13.32	13.35	13.42	13.66	21.11	30.88	20.94
6	13.61	14.12	14.47	14.75	14.90	15.05	15.29	23.38	34.24	23.18
7	15.20	15.79	16.06	16.38	16.62	16.75	17.05	25.77	37.73	25.51
8	16.82	17.43	17.61	17.99	18.21	18.46	18.77	27.88	40.84	27.73
9	18.43	18.99	19.21	19.61	19.85	20.16	20.46	30.26	44.32	30.06
10	19.98	20.54	20.80	21.23	21.54	21.79	22.19	32.52	47.62	32.40
11	21.38	21.93	22.29	22.75	23.13	23.30	23.79	34.80	50.97	35.31
12	22.84	23.35	23.85	24.22	24.70	24.78	25.39	36.92	54.07	37.43
13	24.22	24.65	25.39	25.79	26.18	26.24	26.94	39.06	57.19	39.29
14	25.53	25.99	26.94	27.32	27.62	27.71	28.48	40.80	59.77	41.06
15	26.80	27.30	28.48	28.82	29.16	29.26	30.02	42.44	62.14	42.83
16	27.87	28.52	29.76	30.05	30.59	30.68	31.43	43.41	63.54	44.15
17	29.06	29.87	31.16	31.52	32.28	32.35	33.06	44.65	65.37	45.62
18	30.39	31.27	32.43	32.97	33.98	34.14	34.67	46.26	67.73	47.11
19	31.67	32.66	33.67	34.43	35.59	35.97	36.27	47.99	70.29	48.36
20	32.88	34.04	34.88	35.89	37.14	37.74	37.88	49.50	72.48	49.60
21	34.03	35.40	36.21	37.36	38.66	39.44	39.50	50.84	74.48	50.98
22	35.07	36.70	37.52	38.72	40.22	41.04	41.14	52.10	76.29	52.47
23	36.15	37.93	38.83	40.11	41.75	42.58	42.74	53.33	78.12	53.84
24	37.22	39.10	40.05	41.43	43.28	44.03	44.35	54.34	79.57	55.32
25	38.36	40.17	41.29	42.67	44.74	45.43	45.91	55.69	81.57	56.95
26	39.49	41.24	42.43	43.90	46.20	46.81	47.44	57.07	83.59	58.44
27	40.64	42.30	43.50	45.11	47.64	48.21	48.90	58.33	85.41	60.17
28	41.86	43.42	44.68	46.34	49.12	49.57	50.37	59.67	87.41	61.78
29	43.03	44.50	45.82	47.59	50.51	50.96	51.81	61.18	89.59	63.66
30	44.23	45.62	46.98	48.80	51.91	52.36	53.18	62.44	91.40	65.29
31	44.93	46.41	47.67	49.57	52.78	53.22	54.05	63.19	92.52	66.29
32	46.00	47.64	48.81	50.72	54.05	54.53	55.38	64.52	94.51	67.99
33	47.04	48.77	49.95	51.78	55.30	55.73	56.57	66.13	96.86	69.60
34	48.05	49.87	51.09	52.78	56.43	56.90	57.74	67.62	99.02	71.31
35	48.94	50.82	52.24	53.86	57.50	57.95	58.86	68.85	100.84	72.93
36	49.76	51.75	53.32	54.83	58.48	59.09	60.01	70.22	102.81	74.52
37	50.57	52.58	54.45	55.82	59.42	60.25	61.07	71.93	105.34	76.22
38	51.50	53.43	55.52	56.81	60.25	61.39	62.04	73.55	107.68	77.85
39	52.33	54.32	56.57	57.81	61.07	62.51	63.04	75.13	110.03	79.43
40	53.12	55.25	57.63	58.72	61.91	63.66	64.02	76.59	112.19	81.17

## Alaska – Domestic

## UPS Ground

GUARANTEED DAY-DEFINITE\*

Zones	2	3	4	5	6	7	8	9†	10†	11†
41 Lbs.	\$54.00	\$56.14	\$58.62	\$59.69	\$62.75	\$64.81	\$65.03	\$78.09	\$114.35	\$82.64
42	54.82	57.07	59.60	60.68	63.57	65.93	66.10	79.69	116.71	84.00
43	55.63	57.98	60.61	61.68	64.42	67.10	67.23	81.40	119.22	85.35
44	56.46	58.88	61.60	62.67	65.27	68.25	68.39	83.01	121.57	86.71
45	57.32	59.82	62.57	63.66	66.10	69.36	69.60	84.75	124.10	88.18
46	58.15	60.65	63.50	64.66	66.94	70.52	70.81	86.10	126.08	89.91
47	58.94	61.48	64.42	65.55	67.85	71.64	72.05	87.58	128.25	91.51
48	59.86	62.33	65.33	66.39	68.77	72.79	73.25	88.93	130.22	93.24
49	60.78	63.17	66.27	67.23	69.66	73.94	74.47	90.28	132.21	94.98
50	61.61	63.99	67.16	68.06	70.52	75.09	75.69	91.88	134.56	96.46
51	62.43	64.74	68.06	68.98	71.34	76.13	76.91	93.36	136.73	98.04
52	63.20	65.58	68.98	69.91	72.18	77.21	78.05	94.84	138.89	99.27
53	63.93	66.40	69.91	70.81	73.10	78.28	79.19	96.46	141.24	100.50
54	64.62	67.24	70.81	71.80	74.08	79.34	80.34	97.90	143.41	101.85
55	65.30	68.08	71.72	72.88	75.09	80.43	81.49	99.39	145.56	103.22
56	65.97	68.92	72.64	73.94	76.00	81.40	82.62	100.62	147.36	104.57
57	66.74	69.80	73.57	75.01	77.07	82.39	83.67	102.24	149.71	106.05
58	67.47	70.62	74.47	76.00	78.20	83.40	84.66	103.95	152.24	107.28
59	68.15	71.36	75.30	76.91	79.34	84.37	85.66	105.54	154.58	108.52
60	68.65	71.86	75.84	77.52	80.12	84.97	86.32	106.87	156.51	109.69
61	69.34	72.52	76.62	78.34	81.18	85.85	87.24	108.46	158.85	111.42
62	70.08	73.22	77.36	79.11	82.14	86.69	88.14	110.18	161.36	112.89
63	70.76	73.92	78.06	79.79	83.08	87.53	88.96	111.77	163.69	114.59
64	71.43	74.58	78.73	80.48	83.99	88.28	89.72	113.37	166.03	115.94
65	72.12	75.26	79.34	81.18	84.80	89.07	90.51	115.06	168.55	117.17
66	72.70	75.87	79.94	81.83	85.58	89.80	91.25	116.67	170.88	118.52
67	73.31	76.58	80.48	82.61	86.42	90.56	92.01	118.39	173.40	119.99
68	73.82	77.16	81.03	83.45	87.16	91.25	92.76	119.99	175.74	121.59
69	74.34	77.85	81.46	84.26	87.82	91.94	93.53	121.59	178.07	123.31
70	74.45	78.08	81.60	84.62	88.02	92.09	93.75	122.60	179.54	124.19
71	74.97	78.67	81.83	85.35	88.70	92.69	94.49	124.42	182.23	125.79
72	75.48	79.28	82.21	86.12	89.39	93.24	95.18	126.36	185.09	127.47
73	76.02	79.90	82.60	86.90	90.04	93.75	95.86	128.21	187.77	128.96
74	76.54	80.49	83.03	87.63	90.73	94.30	96.47	130.04	190.45	130.42
75	77.06	81.11	83.50	88.34	91.41	94.83	97.06	131.77	192.94	131.77

Refer to pages 48 to 55 for value-added services rates and other charges.

- UPS does not accept hazardous materials (including but not limited to ORM-Ds, Ltd Qty and combustibles) in UPS Ground service destined to and from Alaska, Hawaii, Puerto Rico and Catalina Island.

- Any fraction of a pound more than the weight shown in the rate chart is rounded up to the next whole pound.

- For large or heavy packages, additional charges may apply. Refer to pages 7 to 9 for more information.

- Dimensional weight may apply. Refer to pages 7 to 9 for more information.

- A Heavy Package sticker is required for any package weighing more than 70 pounds.

\*Visit [ups.com](https://www.ups.com) or call 1-800-Pick-UPS® for guarantee details, service availability, delivery time commitments or to request a pickup.

†Zone 9 is metro Hawaii, zone 10 is Hawaii Extended and zone 11 is Puerto Rico.

# Alaska – Domestic

## UPS Ground

GUARANTEED DAY-DEFINITE\*

Zones	2	3	4	5	6	7	8	9†	10†	11†
76 Lbs.	\$77.59	\$81.68	\$84.01	\$88.99	\$92.09	\$95.33	\$97.59	\$133.35	\$195.27	\$133.21
77	78.18	82.28	84.54	89.67	92.77	95.86	98.11	134.93	197.59	134.79
78	78.81	82.98	85.16	90.38	93.47	96.47	98.66	136.51	199.91	136.39
79	79.45	83.72	85.75	90.96	94.12	97.06	99.28	138.09	202.23	137.98
80	80.13	84.55	86.47	91.65	94.73	97.68	99.86	139.91	204.91	139.68
81	80.88	85.39	87.12	92.32	95.41	98.27	100.54	141.51	207.24	141.25
82	81.61	86.20	87.89	92.91	96.07	98.87	101.21	143.21	209.74	142.85
83	82.43	87.06	88.62	93.58	96.77	99.48	101.97	144.80	212.07	144.57
84	83.27	87.90	89.46	94.30	97.45	100.09	102.73	146.40	214.38	146.03
85	84.00	88.63	90.28	94.89	98.04	100.77	103.56	148.10	216.89	147.74
86	84.75	89.37	91.11	95.57	98.73	101.44	104.39	149.70	219.21	149.33
87	85.48	90.06	91.94	96.24	99.38	102.21	105.23	151.28	221.54	150.88
88	86.27	90.83	92.77	96.91	100.09	102.95	105.97	152.99	224.03	152.73
89	87.02	91.57	93.58	97.59	100.77	103.71	106.73	154.57	226.36	154.32
90	87.73	92.33	94.42	98.27	101.44	104.47	107.48	156.53	229.20	156.27
91	88.51	93.07	95.23	98.94	102.11	105.23	108.23	158.33	231.89	158.23
92	89.25	93.82	96.07	99.68	102.80	105.97	108.97	159.92	234.21	159.92
93	90.01	94.59	96.91	100.54	103.47	106.73	109.74	161.65	236.70	161.51
94	90.73	95.35	97.74	101.44	104.24	107.40	110.49	163.23	239.03	163.10
95	91.48	96.10	98.57	102.41	104.99	108.14	111.26	164.69	241.18	164.69
96	92.22	96.85	99.38	103.33	105.74	108.82	112.00	166.26	243.50	166.26
97	92.99	97.60	100.25	104.15	106.49	109.50	112.75	167.86	245.83	167.63
98	93.74	98.35	101.07	105.05	107.26	110.20	113.43	169.33	247.98	169.08
99	94.48	99.11	101.91	105.88	107.99	110.85	114.19	170.93	250.28	170.67
100	95.20	99.78	102.73	106.63	108.69	111.54	114.91	172.26	252.26	172.03
101	95.95	100.46	103.47	107.32	109.37	112.14	115.69	173.97	254.75	173.71
102	96.71	101.15	104.24	107.99	110.03	112.85	116.38	175.55	257.08	175.31
103	97.46	101.80	104.99	108.60	110.75	113.43	117.14	177.14	259.41	176.87
104	98.21	102.48	105.74	109.29	111.40	114.11	117.86	178.84	261.90	178.47
105	98.94	103.17	106.49	109.90	112.07	114.73	118.58	180.43	264.22	180.07
106	99.69	103.85	107.26	110.56	112.75	115.40	119.30	182.15	266.72	181.66
107	100.45	104.52	107.99	111.26	113.43	116.11	119.99	183.72	269.05	183.24
108	101.19	105.22	108.76	112.00	114.11	116.69	120.75	185.30	271.39	184.82
109	101.94	105.88	109.50	112.68	114.79	117.34	121.51	187.26	274.24	186.79
110	102.67	106.56	110.27	113.43	115.45	117.93	122.19	189.08	276.91	188.72
111	103.42	107.25	111.02	114.19	116.16	118.63	122.93	190.80	279.42	190.55
112	104.19	107.92	111.78	114.86	116.89	119.24	123.62	192.38	281.74	192.14
113	104.93	108.60	112.50	115.53	117.66	119.91	124.37	193.98	284.06	193.70
114	105.67	109.27	113.27	116.22	118.39	120.61	125.12	195.67	286.56	195.44
115	106.41	109.95	114.02	116.89	119.16	121.29	125.86	197.27	288.88	197.02
116	107.15	110.71	114.79	117.59	119.91	121.96	126.56	199.21	291.74	198.97
117	107.90	111.45	115.53	118.21	120.67	122.72	127.31	200.81	294.06	200.81
118	108.66	112.22	116.28	118.85	121.42	123.40	127.98	202.39	296.39	202.39
119	109.40	112.96	117.06	119.55	122.11	124.16	128.75	204.09	298.89	203.98
120	110.14	113.73	117.81	120.22	122.78	124.89	129.51	205.68	301.21	205.44

# Alaska – Domestic

## UPS Ground

GUARANTEED DAY-DEFINITE\*

Zones	2	3	4	5	6	7	8	9†	10†	11†
121 Lbs.	\$110.87	\$114.48	\$118.58	\$120.88	\$123.46	\$125.65	\$130.26	\$207.38	\$303.71	\$207.02
122	111.66	115.23	119.30	121.64	124.16	126.33	130.96	209.22	306.38	208.97
123	112.40	115.99	120.08	122.32	124.72	127.02	131.69	210.81	308.71	210.54
124	113.15	116.74	120.81	123.07	125.42	127.75	132.45	212.76	311.58	212.50
125	113.88	117.51	121.58	123.84	126.08	128.43	133.12	214.37	313.89	214.10
126	114.65	118.24	122.32	124.60	126.86	129.20	133.90	216.05	316.39	215.55
127	115.36	119.01	123.07	125.26	127.54	129.86	134.65	217.63	318.72	217.39
128	116.13	119.74	123.84	125.97	128.21	130.56	135.39	219.47	321.39	219.22
129	116.88	120.51	124.60	126.56	128.98	131.28	136.05	221.18	323.91	220.92
130	117.61	121.26	125.34	127.23	129.74	131.98	136.78	222.76	326.23	222.52
131	118.38	122.01	126.08	127.91	130.47	132.66	137.55	224.48	328.72	224.08
132	119.11	122.76	126.86	128.50	131.23	133.43	138.29	226.31	331.41	226.06
133	119.88	123.52	127.61	129.20	131.98	134.12	139.02	227.88	333.73	227.63
134	120.60	124.26	128.37	129.86	132.74	134.76	139.75	229.84	336.58	229.59
135	121.36	125.03	129.12	130.56	133.49	135.46	140.51	231.67	339.25	231.55
136	122.09	125.79	129.86	131.23	134.24	136.21	141.18	233.38	341.76	233.38
137	122.84	126.53	130.62	131.98	134.99	136.92	141.94	234.97	344.09	234.82
138	123.60	127.29	131.38	132.74	135.77	137.66	142.69	236.55	346.40	236.43
139	124.35	128.06	132.13	133.43	136.52	138.39	143.44	238.26	348.91	238.13
140	125.07	128.79	132.88	134.18	137.25	139.14	144.20	240.08	351.59	239.96
141	125.83	129.53	133.65	134.93	138.02	139.91	144.89	241.80	354.08	241.91
142	126.57	130.28	134.39	135.61	138.77	140.67	145.63	243.36	356.41	243.50
143	127.33	131.05	135.14	136.29	139.53	141.42	146.40	244.97	358.74	244.97
144	128.08	131.82	135.90	136.97	140.28	142.23	147.12	246.66	361.24	246.66
145	128.80	132.56	136.65	137.66	141.04	143.01	147.84	248.26	363.56	248.26
146	129.56	133.31	137.43	138.29	141.77	143.83	148.58	250.21	366.41	250.21
147	130.29	134.08	138.17	139.02	142.55	144.58	149.34	251.80	368.75	251.91
148	131.04	134.85	138.92	139.66	143.31	145.36	150.07	253.63	371.42	253.74
149	131.81	135.57	139.66	140.35	144.04	146.16	150.84	255.57	374.28	255.71
150	132.55	136.33	140.16	141.04	144.81	146.92	151.59	257.40	376.96	257.53
<b>Dimensional Weight of More Than 150 Lbs.**</b>										
Price Per Pound	0.89	0.91	0.94	0.95	0.97	0.98	1.02	1.72	2.52	1.72

Refer to pages 48 to 55 for value-added services rates and other charges.

- UPS does not accept hazardous materials (including but not limited to ORM-Ds, Ltd Qty and combustibles) in UPS Ground service destined to and from Alaska, Hawaii, Puerto Rico and Catalina Island.

- Any fraction of a pound more than the weight shown in the rate chart is rounded up to the next whole pound.

- For large or heavy packages, additional charges may apply. Refer to pages 7 to 9 for more information.

- Dimensional weight may apply. Refer to pages 7 to 9 for more information.

- A Heavy Package sticker is required for any package weighing more than 70 pounds.

- UPS Ground with Freight Pricing is not available in Alaska and Hawaii.

\*Visit [ups.com](https://www.ups.com)® or call 1-800-Pick-UPS® for guarantee details, service availability, delivery time commitments or to request a pickup.

\*\*For each package with a dimensional weight of more than 150 pounds, multiply the weight by the price per pound.

†Zone 9 is metro Hawaii, zone 10 is Hawaii Extended and zone 11 is Puerto Rico.

**UPS Hundredweight Service®** is a contractual service available for Scheduled Pickup customers with frequent shipments of more than 200 pounds sent to the same location on the same day. For more information, visit [ups.com](https://www.ups.com) or call 1-800-Pick-UPS.

# Alaska – Domestic

## UPS Ground – Intra-Alaska

GUARANTEED DAY-DEFINITE\*

Zones	2	3
1 Lbs.	\$4.71	\$5.09
2	4.85	5.24
3	4.97	5.37
4	5.11	5.52
5	5.29	5.71
6	5.45	5.89
7	5.65	6.10
8	5.85	6.32
9	6.04	6.52
10	6.26	6.76
11	6.46	6.98
12	6.72	7.26
13	6.93	7.48
14	7.16	7.73
15	7.38	7.97
16	7.56	8.16
17	7.80	8.42
18	8.01	8.65
19	8.26	8.92
20	8.49	9.17
21	8.73	9.43
22	8.93	9.64
23	9.20	9.94
24	9.41	10.16
25	9.67	10.44

Zones	2	3
26 Lbs.	\$9.91	\$10.70
27	10.17	10.98
28	10.41	11.24
29	10.67	11.52
30	10.89	11.76
31	11.11	12.00
32	11.29	12.19
33	11.48	12.40
34	11.71	12.65
35	11.91	12.86
36	12.10	13.07
37	12.30	13.28
38	12.50	13.50
39	12.66	13.67
40	12.87	13.90
41	13.04	14.08
42	13.25	14.31
43	13.42	14.49
44	13.63	14.72
45	13.80	14.90
46	14.01	15.13
47	14.16	15.29
48	14.41	15.56
49	14.63	15.80
50	14.87	16.06

Zones	2	3
51 Lbs.	\$15.08	\$16.29
52	15.32	16.55
53	15.53	16.77
54	15.79	17.05
55	16.01	17.29
56	16.25	17.55
57	16.46	17.78
58	16.73	18.07
59	16.94	18.30
60	17.17	18.54
61	17.38	18.77
62	17.61	19.02
63	17.84	19.27
64	18.08	19.53
65	18.31	19.77
66	18.53	20.01
67	18.76	20.26
68	19.01	20.53
69	19.24	20.78
70	19.47	21.03

# Alaska – Domestic

## UPS Ground – Intra-Alaska

GUARANTEED DAY-DEFINITE\*

Zones	2	3
71 Lbs.	\$19.68	\$21.25
72	20.34	21.97
73	21.01	22.69
74	21.68	23.41
75	22.33	24.12
76	22.99	24.83
77	23.67	25.56
78	24.33	26.28
79	25.00	27.00
80	25.67	27.72
81	26.32	28.43
82	26.98	29.14
83	27.66	29.87
84	28.33	30.60
85	29.00	31.32
86	29.65	32.02
87	30.30	32.72
88	30.98	33.46
89	31.65	34.18
90	32.32	34.91
91	32.98	35.62
92	33.65	36.34
93	34.30	37.04
94	34.97	37.77
95	35.64	38.49
96	36.31	39.21
97	36.97	39.93
98	37.64	40.65
99	38.30	41.36
100	38.96	42.08

Refer to pages 48 to 55 for value-added services rates and other charges.

- Any fraction of a pound more than the weight shown in the rate chart is rounded up to the next whole pound.
- For large or heavy packages, additional charges may apply. Refer to pages 7 to 9 for more information.

Zones	2	3
101 Lbs.	\$39.63	\$42.80
102	40.30	43.52
103	40.97	44.25
104	41.63	44.96
105	42.28	45.66
106	42.96	46.40
107	43.63	47.12
108	44.29	47.83
109	44.96	48.56
110	45.62	49.27
111	46.27	49.97
112	46.96	50.72
113	47.62	51.43
114	48.30	52.16
115	48.94	52.86
116	49.62	53.59
117	50.27	54.29
118	50.96	55.04
119	51.60	55.73
120	52.28	56.46
121	52.94	57.18
122	53.62	57.91
123	54.26	58.60
124	54.94	59.34
125	55.60	60.05
126	56.28	60.78
127	56.93	61.48
128	57.61	62.22
129	58.25	62.91
130	58.93	63.64

– Dimensional weight may apply. Refer to pages 7 to 9 for more information.

- A Heavy Package sticker is required for any package weighing more than 70 pounds.

\*Visit [ups.com](https://www.ups.com)® or call 1-800-Pick-UPS® for guarantee details, service availability, delivery time commitments or to request a pickup.

Zones	2	3
131 Lbs.	\$59.59	\$64.36
132	60.27	65.09
133	60.93	65.80
134	61.59	66.52
135	62.24	67.22
136	62.93	67.96
137	63.60	68.69
138	64.26	69.40
139	64.92	70.11
140	65.59	70.84
141	66.24	71.54
142	66.91	72.26
143	67.58	72.99
144	68.24	73.70
145	68.91	74.42
146	69.57	75.14
147	70.24	75.86
148	70.90	76.57
149	71.57	77.30
150	72.23	78.01
<b>Dimensional Weight of More Than 150 Lbs.**</b>		
Price Per Pound	0.49	0.52

\*\*For each package with a dimensional weight of more than 150 pounds, multiply the weight by the price per pound.

# Hawaii – Domestic

## Determine the Zone

### DOMESTIC SHIPMENTS, INCLUDING PUERTO RICO

#### Zones for Services to the 48 Contiguous States and Puerto Rico

DESTINATION ZIP CODES	ZONES				
	UPS Next Day Air®	UPS Next Day Air Saver®	UPS 2nd Day Air A.M.®	UPS 2nd Day Air®	UPS Ground
004-005	142	152	18	14	8
006-007	142	-	-	14	11
009	142	-	-	14	11
010-089	142	152	18	14	8
090-099	142	152	-	-	-
100-339	142	152	18	14	8
340	-	-	-	-	-
341	142	152	18	14	8
342-349	142	152	18	14	8
350-358	142	152	18	14	7
359-364	142	152	18	14	8
365-367	142	152	18	14	7
368	142	152	18	14	8
369-372	142	152	18	14	7
373-374	142	152	18	14	8
375	142	152	18	14	7
376-379	142	152	18	14	8
380-384	142	152	18	14	7
385	142	152	18	14	8
386-397	142	152	18	14	7
398-418	142	152	18	14	8
420-424	142	152	18	14	7
425-459	142	152	18	14	8
460-466	142	152	18	14	7
467-468	142	152	18	14	8
469	142	152	18	14	7
470-473	142	152	18	14	8
474-479	142	152	18	14	7
480-497	142	152	18	14	8
498-504	142	152	18	14	7
505	142	152	18	14	6
506-507	142	152	18	14	7
508	142	152	18	14	6
509	142	152	18	14	7
510-516	142	152	18	14	6
520-560	142	152	18	14	7
561	142	152	18	14	6
562-567	142	152	18	14	7
570-581	142	152	18	14	6
582	142	152	18	14	7
583-588	142	152	18	14	6
590-591	142	152	18	14	5
592-593	142	152	18	14	6
594	142	152	18	14	5
595	142	152	18	14	6
596-599	142	152	18	14	5
600-639	142	152	18	14	7
640-649	142	152	18	14	6
650-655	142	152	18	14	7

**Note:** WorldShip®, UPS Internet Shipping, UPS CampusShip®, the UPS Developer Kit or a UPS Ready® solution will automatically determine the zone for you.

– Using the first three digits of the destination ZIP Code™, determine the zone for the appropriate service level by referring to the zone charts to the right.

– A dash (-) means service is not available.

\*Customers should consult the chart on the following page to determine the zone for UPS air services (inter-island).

\*\*See your Worldwide Zone Chart.

†Customers on Oahu should consult the chart on the following page to determine the zone for UPS Ground service on Oahu.

DESTINATION ZIP CODES	ZONES				
	UPS Next Day Air®	UPS Next Day Air Saver®	UPS 2nd Day Air A.M.®	UPS 2nd Day Air®	UPS Ground
656-676	142	152	18	14	6
677	142	152	18	14	5
678	142	152	18	14	6
679	142	152	18	14	5
680-692	142	152	18	14	6
693	142	152	18	14	5
700-709	142	152	18	14	7
710-711	142	152	18	14	6
712-717	142	152	18	14	7
718	142	152	18	14	6
719-725	142	152	18	14	7
726-727	142	152	18	14	6
728	142	152	18	14	7
729-738	142	152	18	14	6
739	142	152	18	14	5
740-775	142	152	18	14	6
776-777	142	152	18	14	7
778-789	142	152	18	14	6
790-791	142	152	18	14	5
792	142	152	18	14	6
793-794	142	152	18	14	5
795-796	142	152	18	14	6
797-838	142	152	18	14	5
840-853	142	152	18	14	4
854	142	152	18	14	3
855-863	142	152	18	14	4
864	142	152	18	14	3
865	142	152	18	14	4
870-872	142	152	18	14	5
873-874	142	152	18	14	4
875-885	142	152	18	14	5
889-892	142	152	18	14	3
893-898	142	152	18	14	4
900-935	142	152	18	14	2
936-939	142	152	18	14	3
940-942	142	152	18	14	4
943	142	152	18	14	3
944-949	142	152	18	14	4
950-953	142	152	18	14	3
954-961	142	152	18	14	4
962-966	-	-	-	-	-
967-968	*	*	*	*	†
969	-	-	**	**	-
970-974	142	152	18	14	5
975-976	142	152	18	14	4
977-986	142	152	18	14	5
987	-	-	-	-	-
988-994	142	152	18	14	5

# Hawaii – Domestic

## Determine the Zone

### DOMESTIC SHIPMENTS

#### Zones for Services to Alaska

DESTINATION ZIP CODES	ZONES		
	UPS Next Day Air®	UPS 2nd Day Air®	UPS Ground
99501-99540	144	14	9
99547-55	146	16	10
99556	144	14	9
99557-99566	146	16	10
99567-68	144	14	9
99569-99571	146	16	10
99572	144	14	9
99573-76	146	16	10
99577	144	14	9
99578-99586	146	16	10
99587	144	14	9
99588-99602	146	16	10
99603	144	14	9
99604	146	16	10
99605	144	14	9
99606-09	146	16	10
99610-11	144	14	9
99612-99630	146	16	10
99631	144	14	9
99632-34	146	16	10
99635	144	14	9
99636-38	146	16	10
99639	144	14	9
99640-99644	146	16	10
99645	144	14	9
99647-53	146	16	10
99654	144	14	9
99655-63	146	16	10
99664	144	14	9
99665-68	146	16	10
99669	144	14	9
99670-71	146	16	10
99672	144	14	9
99674-86	146	16	10
99687	144	14	9
99688-99697	146	16	10
99701-03	144	14	9
99704	146	16	10
99705-12	144	14	9
99714-99774	146	16	10
99775	144	14	9
99776-99950	146	16	10

#### Zones for Services within Hawaii

DESTINATION ZIP CODES	ZONE
	UPS Next Day Air
96701-96863	12

DESTINATION ZIP CODES	ZONES
	UPS Ground (Intra-Oahu)
96701	2
96706-07	2
96709	2
96712	2
96717	2
96730-31	2
96734	2
96744	2
96759	2
96762	2
96782	2
96786	2
96789	2
96791-92	2
96795	2
96797	2
96801-28	1
96853-54	2
96857-63	2

- Using all five digits of the destination ZIP Code™, determine the zone for the appropriate service level by referring to the zone charts on this page.

**Ft. DeRussy and ships in the harbor area are zone 1.**

**All other military bases within the above areas are zone 2.**

## Hawaii – Domestic

# UPS Next Day Air® Early A.M.®

GUARANTEED OVERNIGHT BY 8:00 A.M.\*

Zones	142†	144†
Letter**	\$57.00	\$57.00
1 Lbs.	70.20	70.20
2	73.60	73.60
3	77.70	77.70
4	82.00	82.00
5	86.40	86.40
6	92.10	92.10
7	93.90	93.90
8	100.40	100.40
9	103.90	103.90
10	107.90	107.90
11	111.50	111.50
12	115.80	115.80
13	118.70	118.70
14	121.80	121.80
15	125.60	125.60
16	129.00	129.00
17	132.10	132.10
18	134.80	134.80
19	137.70	137.70
20	139.90	139.90
21	143.70	143.70
22	146.60	146.60
23	147.80	147.80
24	151.70	151.70
25	152.70	152.70
26	156.50	156.50
27	159.10	159.10
28	161.60	161.60
29	164.00	164.00
30	167.20	167.20

Zones	142†	144†
31 Lbs.	\$170.40	\$170.40
32	173.50	173.50
33	176.20	176.20
34	179.50	179.50
35	182.40	182.40
36	185.60	185.60
37	188.20	188.20
38	191.60	191.60
39	194.60	194.60
40	197.70	197.70
41	200.40	200.40
42	202.90	202.90
43	204.70	204.70
44	207.00	207.00
45	209.60	209.60
46	213.70	213.70
47	216.30	216.30
48	218.90	218.90
49	220.80	220.80
50	220.90	220.90
51	223.40	223.40
52	226.90	226.90
53	229.60	229.60
54	233.00	233.00
55	235.70	235.70
56	239.30	239.30
57	243.20	243.20
58	249.10	249.10
59	255.20	255.20
60	261.50	261.50

Zones	142†	144†
61 Lbs.	\$267.60	\$267.60
62	271.60	271.60
63	276.40	276.40
64	278.10	278.10
65	283.20	283.20
66	284.80	284.80
67	293.00	293.00
68	294.00	294.00
69	297.60	297.60
70	297.70	297.70
71	306.10	306.10
72	310.00	310.00
73	310.40	310.40
74	314.80	314.80
75	319.00	319.00
76	326.30	326.30
77	330.00	330.00
78	331.00	331.00
79	331.10	331.10
80	332.00	332.00
81	340.90	340.90
82	341.00	341.00
83	343.70	343.70
84	347.60	347.60
85	351.40	351.40

## Hawaii – Domestic

## UPS Next Day Air® Early A.M.®

GUARANTEED OVERNIGHT BY 8:00 A.M.\*

Zones	142†	144†
86 Lbs.	\$355.30	\$355.30
87	375.90	375.90
88	376.00	376.00
89	380.10	380.10
90	389.20	389.20
91	389.30	389.30
92	397.80	397.80
93	401.70	401.70
94	406.20	406.20
95	410.10	410.10
96	414.60	414.60
97	416.70	416.70
98	417.30	417.30
99	421.20	421.20
100	429.70	429.70
101	433.40	433.40
102	437.00	437.00
103	440.30	440.30
104	444.30	444.30
105	448.60	448.60
106	452.20	452.20
107	455.90	455.90
108	460.00	460.00
109	463.80	463.80
110	468.00	468.00

Zones	142†	144†
111 Lbs.	\$472.30	\$472.30
112	476.80	476.80
113	480.40	480.40
114	484.20	484.20
115	488.20	488.20
116	492.20	492.20
117	495.80	495.80
118	500.30	500.30
119	504.30	504.30
120	508.00	508.00
121	512.00	512.00
122	515.80	515.80
123	519.50	519.50
124	523.40	523.40
125	528.10	528.10
126	532.50	532.50
127	536.20	536.20
128	539.90	539.90
129	544.00	544.00
130	548.00	548.00
131	551.40	551.40
132	555.80	555.80
133	559.40	559.40
134	563.60	563.60
135	567.50	567.50

Zones	142†	144†
136 Lbs.	\$571.00	\$571.00
137	575.20	575.20
138	578.90	578.90
139	583.30	583.30
140	587.30	587.30
141	591.40	591.40
142	594.70	594.70
143	599.10	599.10
144	603.20	603.20
145	607.20	607.20
146	611.60	611.60
147	615.60	615.60
148	619.80	619.80
149	623.70	623.70
150	628.30	628.30
<b>Dimensional Weight of More Than 150 Lbs.***</b>		
Price Per Pound	3.99	3.99

Refer to pages 48 to 55 for value-added services rates and other charges.

- Any fraction of a pound more than the weight shown in the rate chart is rounded up to the next whole pound.
- For large or heavy packages, additional charges may apply. Refer to pages 7 to 9 for more information.
- Dimensional weight may apply. Refer to pages 7 to 9 for more information.
- A Heavy Package sticker is required for any package weighing more than 70 pounds.

\*Visit [ups.com](https://www.ups.com)® or call 1-800-Pick-UPS® for guarantee details, service availability, delivery time commitments or to request a pickup.

\*\*The Letter rate applies only to documents, correspondence and electronic media shipments that do not exceed eight ounces sent in an Express Envelope. Express Envelopes exceeding eight ounces are subject to the rate corresponding to the weight of the Express Envelope. Express Envelopes are not recommended for shipments

of electronic media containing sensitive personal information.

\*\*\*For each package with a dimensional weight of more than 150 pounds, multiply the weight by the price per pound and add \$31.00.

†Service not available from all origin ZIP Codes. Refer to [ups.com/rates](https://www.ups.com/rates) to view your origin ZIP Code™ Zone Chart.

## Hawaii – Domestic

# UPS Next Day Air®

GUARANTEED OVERNIGHT BY 10:30 A.M.\*

Zones	12	142†	144†	146†
Letter**	\$8.50	\$26.00	\$26.00	\$36.20
1 Lbs.	8.60	39.20	39.20	55.00
2	9.30	42.60	42.60	59.10
3	10.20	46.70	46.70	68.80
4	10.70	51.00	51.00	72.60
5	11.50	55.40	55.40	76.20
6	11.80	61.10	61.10	80.60
7	12.00	62.90	62.90	84.90
8	12.30	69.40	69.40	88.70
9	12.50	72.90	72.90	92.20
10	13.10	76.90	76.90	96.50
11	13.50	80.50	80.50	99.90
12	13.70	84.80	84.80	103.60
13	14.20	87.70	87.70	107.10
14	14.50	90.80	90.80	110.50
15	14.70	94.60	94.60	114.00
16	15.20	98.00	98.00	117.70
17	15.60	101.10	101.10	120.40
18	15.90	103.80	103.80	123.60
19	16.20	106.70	106.70	126.20
20	16.40	108.90	108.90	129.20
21	16.90	112.70	112.70	131.90
22	17.20	115.60	115.60	134.60
23	17.40	116.80	116.80	137.10
24	18.00	120.70	120.70	140.00
25	18.30	121.70	121.70	142.80
26	18.50	125.50	125.50	146.10
27	18.90	128.10	128.10	148.80
28	19.10	130.60	130.60	151.50
29	19.40	133.00	133.00	154.60
30	19.60	136.20	136.20	157.80

Zones	12	142†	144†	146†
31 Lbs.	\$20.20	\$139.40	\$139.40	\$161.10
32	20.50	142.50	142.50	163.90
33	20.70	145.20	145.20	166.70
34	21.00	148.50	148.50	170.10
35	21.50	151.40	151.40	173.50
36	22.40	154.60	154.60	176.30
37	22.90	157.20	157.20	179.10
38	23.20	160.60	160.60	182.90
39	23.40	163.60	163.60	186.10
40	23.70	166.70	166.70	189.50
41	24.20	169.40	169.40	192.70
42	24.50	171.90	171.90	196.00
43	24.80	173.70	173.70	198.80
44	25.00	176.00	176.00	201.70
45	25.40	178.60	178.60	205.00
46	25.60	182.70	182.70	208.20
47	25.90	185.30	185.30	211.10
48	26.10	187.90	187.90	213.70
49	26.70	189.80	189.80	216.60
50	27.20	189.90	189.90	219.60
51	27.70	192.40	192.40	223.80
52	28.30	195.90	195.90	227.40
53	28.60	198.60	198.60	231.20
54	29.20	202.00	202.00	235.20
55	29.70	204.70	204.70	239.30
56	29.90	208.30	208.30	243.30
57	30.20	212.20	212.20	247.80
58	30.40	218.10	218.10	251.40
59	30.70	224.20	224.20	255.80
60	30.90	230.50	230.50	260.70

Zones	12	142†	144†	146†
61 Lbs.	\$31.30	\$236.60	\$236.60	\$264.80
62	31.60	240.60	240.60	269.70
63	31.90	245.40	245.40	274.60
64	32.40	247.10	247.10	279.60
65	32.90	252.20	252.20	284.20
66	33.50	253.80	253.80	289.10
67	34.00	262.00	262.00	294.10
68	35.10	263.00	263.00	298.00
69	35.90	266.60	266.60	303.20
70	36.70	266.70	266.70	307.70
71	38.10	275.10	275.10	312.10
72	38.90	279.00	279.00	316.30
73	39.40	279.40	279.40	320.60
74	40.00	283.80	283.80	324.90
75	40.20	288.00	288.00	329.40
76	40.50	295.30	295.30	333.30
77	40.80	299.00	299.00	338.00
78	41.10	300.00	300.00	341.70
79	41.30	300.10	300.10	346.50
80	41.80	301.00	301.00	351.20
81	42.40	309.90	309.90	355.00
82	42.90	310.00	310.00	359.90
83	43.20	312.70	312.70	363.80
84	43.40	316.60	316.60	368.50
85	44.00	320.40	320.40	373.00

# Hawaii – Domestic

## UPS Next Day Air®

GUARANTEED OVERNIGHT BY 10:30 A.M.\*

Zones	12	142†	144†	146†
86 Lbs.	\$44.60	\$324.30	\$324.30	\$377.20
87	45.10	344.90	344.90	381.70
88	45.40	345.00	345.00	385.60
89	45.60	349.10	349.10	389.90
90	45.90	358.20	358.20	394.20
91	46.10	358.30	358.30	398.80
92	46.70	366.80	366.80	403.30
93	47.10	370.70	370.70	407.70
94	47.30	375.20	375.20	411.70
95	47.60	379.10	379.10	416.20
96	47.80	383.60	383.60	420.80
97	48.10	385.70	385.70	424.80
98	48.30	386.30	386.30	429.20
99	48.60	390.20	390.20	433.70
100	48.90	398.70	398.70	434.30
101	49.20	402.40	402.40	438.60
102	49.70	406.00	406.00	442.60
103	49.90	409.30	409.30	446.60
104	50.50	413.30	413.30	450.70
105	51.10	417.60	417.60	454.90
106	51.60	421.20	421.20	458.90
107	51.90	424.90	424.90	463.20
108	52.10	429.00	429.00	467.40
109	52.40	432.80	432.80	471.50
110	52.60	437.00	437.00	475.50

Zones	12	142†	144†	146†
111 Lbs.	\$52.90	\$441.30	\$441.30	\$479.60
112	53.20	445.80	445.80	483.80
113	53.60	449.40	449.40	487.90
114	54.10	453.20	453.20	491.90
115	54.30	457.20	457.20	496.10
116	54.80	461.20	461.20	500.30
117	55.30	464.80	464.80	504.20
118	55.70	469.30	469.30	508.50
119	55.90	473.30	473.30	512.40
120	56.50	477.00	477.00	516.80
121	56.80	481.00	481.00	520.80
122	57.30	484.80	484.80	524.90
123	57.50	488.50	488.50	528.90
124	57.90	492.40	492.40	533.10
125	58.10	497.10	497.10	537.20
126	62.00	501.50	501.50	541.30
127	62.20	505.20	505.20	545.30
128	62.80	508.90	508.90	549.60
129	63.10	513.00	513.00	553.80
130	63.30	517.00	517.00	557.80
131	63.80	520.40	520.40	562.10
132	64.00	524.80	524.80	566.10
133	64.50	528.40	528.40	570.10
134	64.80	532.60	532.60	574.30
135	65.00	536.50	536.50	578.40

Zones	12	142†	144†	146†
136 Lbs.	\$65.60	\$540.00	\$540.00	\$582.60
137	66.30	544.20	544.20	586.70
138	66.80	547.90	547.90	590.80
139	67.40	552.30	552.30	594.90
140	67.90	556.30	556.30	598.90
141	68.50	560.40	560.40	603.10
142	69.00	563.70	563.70	607.00
143	69.20	568.10	568.10	611.40
144	69.70	572.20	572.20	615.30
145	70.00	576.20	576.20	619.50
146	70.20	580.60	580.60	623.70
147	70.60	584.60	584.60	627.70
148	70.80	588.80	588.80	632.00
149	71.20	592.70	592.70	636.10
150	71.40	597.30	597.30	640.20
<b>Dimensional Weight of More Than 150 Lbs.***</b>				
Price Per Pound	0.48	3.99	3.99	4.27

Refer to pages 48 to 55 for value-added services rates and other charges.

- Any fraction of a pound more than the weight shown in the rate chart is rounded up to the next whole pound.
- For large or heavy packages, additional charges may apply. Refer to pages 7 to 9 for more information.
- Dimensional weight may apply. Refer to pages 7 to 9 for more information.
- A Heavy Package sticker is required for any package weighing more than 70 pounds.

\*Visit [ups.com](https://www.ups.com)® or call 1-800-Pick-UPS® for guarantee details, service availability, delivery time commitments or to request a pickup.

\*\*The Letter rate applies only to documents, correspondence and electronic media shipments that do not exceed eight ounces sent in an Express Envelope. Express Envelopes exceeding eight ounces are subject to the rate corresponding to the weight of the Express Envelope. Express Envelopes are not recommended for shipments of electronic media containing sensitive personal information.

\*\*\*For each package with a dimensional weight of more than 150 pounds, multiply the weight by the price per pound.

†Service not available from all origin ZIP Codes. Refer to [ups.com/rates](https://www.ups.com/rates) to view your origin ZIP Code™ Zone Chart.

**UPS Hundredweight Service®** is a contractual service available for Scheduled Pickup customers with frequent shipments of more than 100 pounds sent to the same location on the same day. For more information, visit [ups.com](https://www.ups.com) or call 1-800-Pick-UPS.

## Hawaii – Domestic

# UPS Next Day Air Saver<sup>®</sup>

GUARANTEED OVERNIGHT BY 3:00 P.M.\*

Zone	152†
Letter**	\$19.80
1 Lbs.	29.00
2	30.80
3	35.10
4	38.10
5	40.90
6	44.40
7	47.10
8	49.70
9	53.60
10	56.40
11	58.30
12	61.00
13	63.80
14	65.80
15	68.10
16	69.70
17	71.70
18	74.20
19	76.20
20	82.20
21	84.50
22	87.00
23	88.30
24	91.20
25	93.10
26	96.20
27	98.80
28	102.10
29	105.10
30	108.20

Zone	152†
31 Lbs.	\$110.70
32	113.30
33	117.10
34	118.50
35	119.50
36	121.10
37	123.30
38	125.50
39	128.20
40	132.50
41	135.20
42	139.00
43	142.80
44	144.80
45	146.50
46	151.50
47	153.30
48	155.10
49	156.30
50	156.40
51	162.50
52	164.90
53	167.20
54	169.40
55	171.80
56	174.50
57	177.40
58	181.80
59	185.30
60	187.60

Zone	152†
61 Lbs.	\$191.20
62	192.90
63	194.20
64	195.70
65	200.00
66	203.30
67	204.70
68	210.10
69	212.50
70	216.50
71	217.10
72	220.40
73	224.00
74	227.10
75	230.50
76	232.80
77	236.80
78	239.80
79	242.30
80	245.40
81	245.90
82	246.00
83	249.20
84	258.60
85	261.80

# Hawaii – Domestic

## UPS Next Day Air Saver®

GUARANTEED OVERNIGHT BY 3:00 P.M.\*

Zone	152†
86 Lbs.	\$264.20
87	267.60
88	268.60
89	271.70
90	273.70
91	275.40
92	284.90
93	288.90
94	291.20
95	292.90
96	295.30
97	296.90
98	299.20
99	300.80
100	304.90
101	310.80
102	313.90
103	317.20
104	320.20
105	323.20
106	326.30
107	329.20
108	332.60
109	335.50
110	338.60

Zone	152†
111 Lbs.	\$341.50
112	344.70
113	347.80
114	350.90
115	353.70
116	357.00
117	360.00
118	363.30
119	366.20
120	369.20
121	372.30
122	375.50
123	378.50
124	381.60
125	384.50
126	387.80
127	390.70
128	393.90
129	397.10
130	399.90
131	403.10
132	406.00
133	409.30
134	412.20
135	415.30

Zone	152†
136 Lbs.	\$418.40
137	421.50
138	424.60
139	427.60
140	430.80
141	433.80
142	436.80
143	439.90
144	443.00
145	446.20
146	449.10
147	452.20
148	455.20
149	458.40
150	461.50
Dimensional Weight of More Than 150 Lbs.***	
Price Per Pound	3.08

Refer to pages 48 to 55 for value-added services rates and other charges.

- Any fraction of a pound more than the weight shown in the rate chart is rounded up to the next whole pound.
- For large or heavy packages, additional charges may apply. Refer to pages 7 to 9 for more information.
- Dimensional weight may apply. Refer to pages 7 to 9 for more information.
- A Heavy Package sticker is required for any package weighing more than 70 pounds.

\*Visit [ups.com](https://www.ups.com)® or call 1-800-Pick-UPS® for guarantee details, service availability, delivery time commitments or to request a pickup.

\*\*The Letter rate applies only to documents, correspondence and electronic media shipments that do not exceed eight ounces sent in an Express Envelope. Express Envelopes exceeding eight ounces are subject to the rate corresponding to the weight of the Express Envelope. Express Envelopes are not recommended for shipments of electronic media containing sensitive personal information.

\*\*\*For each package with a dimensional weight of more than 150 pounds, multiply the weight by the price per pound.

†Service not available from all origin ZIP Codes. Refer to [ups.com/rates](https://www.ups.com/rates) to view your origin ZIP Code™ Zone Chart.

**UPS Hundredweight Service®** is a contractual service available for Scheduled Pickup customers with frequent shipments of more than 100 pounds sent to the same location on the same day. For more information, visit [ups.com](https://www.ups.com) or call 1-800-Pick-UPS.

## Hawaii – Domestic

### UPS 2nd Day Air A.M.<sup>®</sup>

GUARANTEED TWO-DAY BY 10:30 A.M.\*

Zone	18
Letter**	\$18.50
1 Lbs.	19.70
2	21.40
3	25.00
4	29.10
5	31.70
6	35.60
7	39.30
8	42.50
9	44.30
10	46.70
11	50.00
12	52.80
13	55.50
14	58.00
15	60.40
16	62.60
17	64.80
18	67.00
19	69.00
20	71.00
21	73.10
22	74.80
23	77.20
24	79.10
25	81.20
26	83.30
27	85.50
28	87.60
29	90.30
30	92.80

Zone	18
31 Lbs.	\$94.90
32	97.50
33	99.50
34	102.20
35	104.40
36	106.60
37	109.00
38	111.20
39	114.20
40	116.30
41	118.10
42	120.30
43	122.50
44	124.20
45	126.50
46	129.00
47	131.20
48	133.70
49	136.30
50	138.40
51	140.00
52	142.40
53	144.20
54	145.70
55	147.80
56	149.50
57	151.50
58	153.80
59	155.50
60	157.70

Zone	18
61 Lbs.	\$159.80
62	162.40
63	164.60
64	166.30
65	168.50
66	170.70
67	172.80
68	174.90
69	177.10
70	179.70
71	182.30
72	184.40
73	186.90
74	189.20
75	190.90
76	192.80
77	195.00
78	197.10
79	199.70
80	201.80
81	204.00
82	206.40
83	208.60
84	210.90
85	213.40

## Hawaii – Domestic

# UPS 2nd Day Air A.M.<sup>®</sup>

GUARANTEED TWO-DAY BY 10:30 A.M.\*

Zone	18
86 Lbs.	\$216.10
87	218.40
88	221.00
89	223.50
90	226.40
91	228.50
92	231.20
93	233.50
94	236.20
95	238.60
96	240.70
97	243.10
98	245.10
99	247.20
100	249.30
101	251.50
102	254.00
103	256.50
104	259.00
105	261.50
106	264.00
107	266.50
108	269.00
109	271.50
110	273.90

Zone	18
111 Lbs.	\$276.40
112	278.90
113	281.40
114	283.90
115	286.40
116	288.90
117	291.40
118	293.90
119	296.40
120	298.80
121	301.30
122	303.80
123	306.30
124	308.80
125	311.30
126	313.80
127	316.30
128	318.80
129	321.30
130	323.70
131	326.20
132	328.70
133	331.20
134	333.70
135	336.20

Zone	18
136 Lbs.	\$338.70
137	341.20
138	343.70
139	346.20
140	348.60
141	351.10
142	353.60
143	356.10
144	358.60
145	361.10
146	363.60
147	366.10
148	368.60
149	371.10
150	373.50
Dimensional Weight of More Than 150 Lbs.***	
Price Per Pound	2.49

Refer to pages 48 to 55 for value-added services rates and other charges.

- Any fraction of a pound more than the weight shown in the rate chart is rounded up to the next whole pound.
- For large or heavy packages, additional charges may apply. Refer to pages 7 to 9 for more information.
- Dimensional weight may apply. Refer to pages 7 to 9 for more information.

- A Heavy Package sticker is required for any package weighing more than 70 pounds.

\*Visit [ups.com](http://ups.com)<sup>®</sup> or call 1-800-Pick-UPS<sup>®</sup> for guarantee details, service availability, delivery time commitments or to request a pickup.

\*\*The Letter rate applies only to documents, correspondence and electronic media shipments that do not exceed eight ounces sent in an Express Envelope.

Express Envelopes exceeding eight ounces are subject to the rate corresponding to the weight of the Express Envelope. Express Envelopes are not recommended for shipments of electronic media containing sensitive personal information.

\*\*\*For each package with a dimensional weight of more than 150 pounds, multiply the weight by the price per pound.

**UPS Hundredweight Service<sup>®</sup>** is a contractual service available for Scheduled Pickup customers with frequent shipments of more than 100 pounds sent to the same location on the same day. For more information, visit [ups.com](http://ups.com) or call 1-800-Pick-UPS.

## Hawaii – Domestic

# UPS 2nd Day Air®

GUARANTEED TWO-DAY\*

Zones	14	16
Letter**	\$15.50	\$28.90
1 Lbs.	17.10	37.00
2	17.60	40.80
3	20.50	43.60
4	25.00	44.20
5	26.60	45.50
6	30.30	47.20
7	34.00	49.40
8	34.90	52.80
9	36.30	55.00
10	37.60	57.90
11	39.00	60.60
12	42.40	63.00
13	44.40	65.20
14	45.40	67.20
15	48.00	69.40
16	48.90	71.30
17	51.40	73.30
18	52.30	77.90
19	54.50	82.60
20	56.10	87.60
21	56.30	89.20
22	59.50	91.10
23	59.90	93.40
24	60.10	95.40
25	64.70	101.00
26	64.90	103.50
27	65.00	105.70
28	68.00	108.20
29	68.30	110.60
30	70.20	113.00

Zones	14	16
31 Lbs.	\$72.10	\$115.40
32	73.90	118.00
33	75.60	120.40
34	78.30	122.90
35	78.50	124.70
36	79.50	127.20
37	81.50	129.50
38	82.80	131.80
39	84.50	133.90
40	85.90	136.40
41	87.90	138.80
42	91.50	140.70
43	92.40	142.90
44	93.20	145.00
45	94.60	147.10
46	96.10	149.50
47	97.40	151.50
48	99.50	154.10
49	101.20	156.40
50	103.20	158.40
51	105.00	160.60
52	106.20	162.40
53	108.10	164.70
54	109.50	166.30
55	111.80	168.30
56	113.50	170.40
57	115.00	172.20
58	117.80	173.90
59	119.30	176.30
60	120.70	178.10

Zones	14	16
61 Lbs.	\$122.40	\$180.60
62	124.20	183.10
63	125.90	185.50
64	127.80	187.60
65	129.60	189.60
66	131.70	191.10
67	133.30	193.70
68	135.20	195.60
69	137.40	198.10
70	138.90	200.20
71	140.60	202.70
72	142.30	205.00
73	144.70	207.30
74	146.50	209.20
75	148.10	211.30
76	149.90	213.90
77	151.60	215.80
78	153.70	218.20
79	155.80	220.80
80	159.40	223.20
81	161.90	225.60
82	162.20	228.20
83	162.90	230.40
84	164.50	232.80
85	175.50	235.10

# Hawaii – Domestic

## UPS 2nd Day Air®

GUARANTEED TWO-DAY\*

Zones	14	16
86 Lbs.	\$175.70	\$237.60
87	175.90	239.60
88	181.70	242.40
89	183.30	244.40
90	185.30	247.40
91	185.60	250.20
92	188.90	253.10
93	189.20	255.90
94	189.30	258.00
95	190.90	260.50
96	196.70	262.40
97	198.60	264.60
98	200.50	266.40
99	200.60	269.00
100	203.80	270.80
101	206.10	273.10
102	208.00	275.50
103	210.00	278.00
104	212.10	280.10
105	214.00	282.10
106	216.20	284.50
107	218.20	286.80
108	220.20	289.10
109	222.20	291.60
110	224.30	294.30

Zones	14	16
111 Lbs.	\$226.30	\$297.10
112	228.40	299.60
113	230.40	302.20
114	232.40	304.50
115	234.40	306.50
116	236.50	309.70
117	238.50	312.50
118	240.50	314.40
119	242.60	317.10
120	244.50	318.90
121	246.60	321.50
122	248.70	324.00
123	250.60	326.90
124	252.70	329.40
125	254.70	331.70
126	256.90	334.30
127	258.90	336.60
128	261.00	339.10
129	262.90	341.70
130	265.10	344.00
131	267.00	346.50
132	269.10	348.90
133	271.00	351.70
134	273.20	354.70
135	275.00	357.60

Zones	14	16
136 Lbs.	\$277.30	\$360.40
137	279.20	362.80
138	281.30	364.80
139	283.20	367.40
140	285.50	370.10
141	287.30	372.60
142	289.50	375.10
143	291.40	377.60
144	293.30	380.00
145	295.50	382.40
146	297.30	384.90
147	299.60	387.20
148	301.50	390.10
149	303.70	392.70
150	305.60	395.60
<b>Dimensional Weight of More Than 150 Lbs.***</b>		
Price Per Pound	2.04	2.64

Refer to pages 48 to 55 for value-added services rates and other charges.

- Any fraction of a pound more than the weight shown in the rate chart is rounded up to the next whole pound.
- For large or heavy packages, additional charges may apply. Refer to pages 7 to 9 for more information.
- Dimensional weight may apply. Refer to pages 7 to 9 for more information.

- A Heavy Package sticker is required for any package weighing more than 70 pounds.

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\*\*The Letter rate applies only to documents, correspondence and electronic media shipments that do not exceed eight ounces sent in an Express

Envelope. Express Envelopes exceeding eight ounces are subject to the rate corresponding to the weight of the Express Envelope. Express Envelopes are not recommended for shipments of electronic media containing sensitive personal information.

\*\*\*For each package with a dimensional weight of more than 150 pounds, multiply the weight by the price per pound.

**UPS Hundredweight Service®** is a contractual service available for Scheduled Pickup customers with frequent shipments of more than 100 pounds sent to the same location on the same day. For more information, visit [ups.com](http://ups.com) or call 1-800-Pick-UPS.

# Hawaii – Domestic

## UPS Ground

GUARANTEED DAY-DEFINITE\*

Zones	2	3	4	5	6	7	8	9†	10†	11†
1 Lbs.	\$7.51	\$7.55	\$7.61	\$7.67	\$7.79	\$7.84	\$7.94	\$12.43	\$22.73	\$12.92
2	8.10	8.15	8.20	8.29	8.38	8.45	8.51	14.38	26.31	14.92
3	9.36	9.51	9.71	9.78	9.89	9.97	10.08	16.48	30.14	16.93
4	10.43	10.85	11.15	11.30	11.42	11.46	11.70	18.46	32.77	18.89
5	12.01	12.31	12.57	12.88	12.97	13.03	13.27	20.67	35.25	21.14
6	13.47	13.80	13.98	14.14	14.47	14.62	14.85	22.94	37.55	23.39
7	15.07	15.44	15.53	15.71	16.11	16.25	16.55	25.25	39.73	25.74
8	16.65	17.04	17.10	17.25	17.68	17.92	18.21	27.32	42.14	27.99
9	18.24	18.56	18.59	18.81	19.28	19.56	19.86	29.68	44.32	30.33
10	19.76	20.06	20.10	20.38	20.92	21.17	21.53	31.88	46.74	32.69
11	21.16	21.46	21.54	21.85	22.47	22.62	23.09	34.10	48.96	34.97
12	22.61	22.83	23.07	23.26	23.97	24.06	24.66	36.19	51.02	37.08
13	23.98	24.11	24.56	24.74	25.42	25.48	26.15	38.28	52.84	38.92
14	25.27	25.39	26.04	26.22	26.82	26.89	27.64	40.00	54.54	40.68
15	26.53	26.69	27.56	27.64	28.32	28.41	29.14	41.60	56.24	42.42
16	27.59	27.85	28.76	28.85	29.72	29.79	30.51	42.52	57.44	43.75
17	28.76	29.21	30.11	30.26	31.35	31.42	32.11	43.75	58.98	45.20
18	30.05	30.56	31.37	31.64	32.99	33.14	33.66	45.34	60.31	46.68
19	31.33	31.91	32.57	33.05	34.57	34.95	35.21	47.03	61.64	47.92
20	32.54	33.26	33.74	34.45	36.04	36.64	36.79	48.51	62.97	49.13
21	33.68	34.46	34.82	35.66	37.55	38.29	38.35	49.84	64.28	50.49
22	34.71	35.73	36.06	36.96	39.03	39.85	39.93	51.05	65.75	51.98
23	35.78	36.94	37.33	38.30	40.53	41.33	41.50	52.26	67.19	53.33
24	36.85	38.07	38.53	39.54	42.01	42.74	43.06	53.25	68.62	54.80
25	37.97	39.10	39.69	40.73	43.42	44.12	44.57	54.58	70.21	56.42
26	39.09	40.17	40.79	41.89	44.85	45.44	46.06	55.95	71.76	57.90
27	40.22	41.18	41.84	43.07	46.26	46.81	47.47	57.14	73.34	59.60
28	41.43	42.24	42.93	44.22	47.68	48.14	48.90	58.48	75.01	61.21
29	42.56	43.30	44.06	45.39	49.03	49.48	50.29	59.95	76.80	63.06
30	43.78	44.39	45.16	46.56	50.39	50.83	51.64	61.17	78.49	64.66
31	44.49	45.16	45.83	47.30	51.22	51.68	52.47	61.91	79.45	65.66
32	45.51	46.34	46.93	48.40	52.47	52.94	53.76	63.23	81.11	67.35
33	46.55	47.47	48.02	49.41	53.69	54.11	54.94	64.81	82.78	68.93
34	47.53	48.53	49.14	50.34	54.78	55.22	56.03	66.27	84.43	70.64
35	48.42	49.49	50.23	51.40	55.82	56.26	57.14	67.46	85.99	72.23
36	49.25	50.35	51.26	52.32	56.76	57.37	58.25	68.80	87.55	73.83
37	50.07	51.18	52.37	53.28	57.67	58.49	59.28	70.50	89.09	75.52
38	50.95	51.98	53.37	54.22	58.49	59.60	60.22	72.06	90.62	77.11
39	51.78	52.88	54.40	55.17	59.28	60.68	61.21	73.63	92.18	78.69
40	52.59	53.77	55.42	56.03	60.10	61.81	62.15	75.07	93.85	80.42

# Hawaii – Domestic

## UPS Ground

GUARANTEED DAY-DEFINITE\*

Zones	2	3	4	5	6	7	8	9†	10†	11†
41 Lbs.	\$53.44	\$54.64	\$56.37	\$56.94	\$60.92	\$62.90	\$63.12	\$76.51	\$95.54	\$81.86
42	54.26	55.52	57.32	57.93	61.71	64.02	64.17	78.09	96.94	83.21
43	55.05	56.43	58.27	58.85	62.54	65.13	65.27	79.77	98.40	84.54
44	55.89	57.31	59.23	59.79	63.37	66.25	66.39	81.35	99.69	85.90
45	56.72	58.22	60.18	60.75	64.17	67.35	67.56	83.06	101.25	87.35
46	57.56	59.04	61.06	61.69	64.98	68.47	68.76	84.37	102.82	89.05
47	58.35	59.86	61.94	62.54	65.88	69.56	69.95	85.83	104.35	90.65
48	59.24	60.65	62.82	63.36	66.76	70.68	71.11	87.14	106.02	92.36
49	60.16	61.45	63.70	64.17	67.65	71.78	72.30	88.47	107.59	94.08
50	60.98	62.27	64.59	64.95	68.47	72.91	73.47	90.03	109.00	95.54
51	61.79	63.02	65.45	65.82	69.25	73.91	74.68	91.49	110.54	97.12
52	62.54	63.82	66.32	66.72	70.08	74.97	75.78	92.94	111.99	98.34
53	63.25	64.65	67.22	67.58	70.98	76.01	76.88	94.51	113.17	99.56
54	63.97	65.46	68.09	68.50	71.92	77.04	78.01	95.94	114.49	100.88
55	64.63	66.28	68.96	69.55	72.91	78.09	79.11	97.40	115.79	102.26
56	65.31	67.08	69.85	70.56	73.79	79.03	80.21	98.61	117.11	103.59
57	66.06	67.93	70.73	71.57	74.81	80.00	81.22	100.18	118.55	105.06
58	66.78	68.72	71.60	72.52	75.95	80.97	82.18	101.85	119.73	106.27
59	67.44	69.46	72.40	73.39	77.04	81.93	83.15	103.44	121.16	107.49
60	67.95	69.92	72.93	73.95	77.79	82.50	83.80	104.72	122.25	108.66
61	68.61	70.60	73.66	74.75	78.80	83.35	84.69	106.29	123.90	110.35
62	69.36	71.27	74.38	75.49	79.76	84.16	85.58	107.97	125.45	111.82
63	70.03	71.95	75.06	76.13	80.66	84.98	86.38	109.54	127.10	113.52
64	70.68	72.61	75.70	76.80	81.53	85.70	87.10	111.09	128.64	114.84
65	71.35	73.26	76.29	77.46	82.34	86.45	87.86	112.79	129.98	116.07
66	71.96	73.84	76.86	78.08	83.08	87.19	88.60	114.33	131.27	117.41
67	72.56	74.52	77.38	78.82	83.91	87.94	89.34	116.00	132.70	118.86
68	73.07	75.10	77.90	79.62	84.62	88.60	90.06	117.58	134.25	120.44
69	73.58	75.77	78.17	80.40	85.28	89.27	90.79	119.15	135.89	122.14
70	73.70	76.00	78.47	80.74	85.47	89.40	91.01	120.14	136.65	123.02
71	74.19	76.58	78.67	81.46	86.12	89.99	91.73	121.92	138.20	124.60
72	74.71	77.15	79.05	82.16	86.79	90.50	92.41	123.84	139.85	126.27
73	75.25	77.77	79.42	82.91	87.43	91.01	93.07	125.65	141.40	127.73
74	75.75	78.35	79.86	83.62	88.09	91.54	93.66	127.43	142.82	129.17
75	76.26	78.94	80.29	84.27	88.76	92.06	94.24	129.12	144.21	130.51

Refer to pages 48 to 55 for value-added services rates and other charges.

- UPS does not accept hazardous materials (including but not limited to ORM-Ds, Ltd Qty and combustibles) in UPS Ground service destined to and from Alaska, Hawaii, Puerto Rico and Catalina Island.

- Any fraction of a pound more than the weight shown in the rate chart is rounded up to the next whole pound.

- For large or heavy packages, additional charges may apply. Refer to pages 7 to 9 for more information.

- Dimensional weight may apply. Refer to pages 7 to 9 for more information.

- A Heavy Package sticker is required for any package weighing more than 70 pounds.

\*Visit [ups.com](https://www.ups.com)® or call 1-800-Pick-UPS® for guarantee details, service availability, delivery time commitments or to request a pickup.

†Zone 9 is metro Alaska, zone 10 is Alaska Extended and zone 11 is Puerto Rico.

## Hawaii – Domestic

# UPS Ground

GUARANTEED DAY-DEFINITE\*

Zones	2	3	4	5	6	7	8	9†	10†	11†
76 Lbs.	\$76.78	\$79.50	\$80.79	\$84.92	\$89.40	\$92.54	\$94.74	\$130.66	\$145.75	\$131.94
77	77.38	80.11	81.30	85.56	90.07	93.07	95.25	132.22	147.29	133.53
78	78.00	80.77	81.88	86.23	90.75	93.66	95.79	133.77	148.82	135.11
79	78.62	81.50	82.44	86.80	91.37	94.24	96.37	135.33	150.49	136.68
80	79.29	82.29	83.10	87.44	91.96	94.84	96.96	137.10	152.26	138.37
81	80.04	83.10	83.76	88.09	92.62	95.41	97.60	138.68	153.92	139.91
82	80.79	83.90	84.51	88.66	93.26	95.99	98.27	140.33	155.57	141.51
83	81.59	84.71	85.21	89.31	93.95	96.58	99.00	141.89	157.21	143.21
84	82.40	85.55	86.02	89.98	94.59	97.17	99.73	143.44	158.75	144.65
85	83.15	86.27	86.81	90.55	95.19	97.83	100.53	145.13	160.41	146.34
86	83.90	87.00	87.61	91.18	95.84	98.48	101.33	146.68	161.95	147.91
87	84.61	87.66	88.41	91.85	96.50	99.21	102.14	148.24	163.48	149.47
88	85.37	88.40	89.21	92.49	97.17	99.96	102.89	149.91	165.24	151.31
89	86.12	89.12	90.00	93.10	97.83	100.69	103.62	151.48	166.78	152.87
90	86.85	89.86	90.79	93.78	98.48	101.42	104.35	153.39	168.67	154.79
91	87.60	90.59	91.58	94.40	99.13	102.14	105.07	155.16	170.68	156.73
92	88.33	91.34	92.37	95.13	99.81	102.89	105.81	156.72	172.69	158.43
93	89.08	92.08	93.20	95.93	100.46	103.62	106.56	158.40	174.44	159.97
94	89.80	92.79	93.99	96.79	101.21	104.28	107.28	159.96	176.10	161.55
95	90.55	93.52	94.77	97.72	101.93	105.00	108.01	161.38	177.65	163.14
96	91.28	94.26	95.57	98.60	102.65	105.67	108.73	162.93	179.18	164.69
97	92.03	95.00	96.39	99.37	103.38	106.32	109.48	164.48	180.48	166.04
98	92.76	95.73	97.20	100.25	104.11	106.99	110.12	165.93	181.90	167.49
99	93.50	96.47	97.98	101.03	104.85	107.64	110.86	167.49	183.45	169.06
100	94.22	97.10	98.77	101.75	105.51	108.28	111.57	168.80	184.73	170.41
101	94.99	97.77	99.51	102.41	106.17	108.89	112.32	170.47	186.39	172.08
102	95.72	98.43	100.22	103.05	106.82	109.53	112.98	172.04	187.92	173.66
103	96.44	99.10	100.94	103.62	107.51	110.12	113.73	173.59	189.58	175.20
104	97.21	99.75	101.67	104.28	108.17	110.79	114.45	175.24	191.00	176.79
105	97.93	100.42	102.39	104.86	108.79	111.37	115.12	176.81	192.52	178.38
106	98.66	101.07	103.10	105.48	109.48	112.02	115.83	178.48	194.05	179.94
107	99.40	101.74	103.83	106.17	110.12	112.69	116.50	180.02	195.58	181.51
108	100.14	102.40	104.58	106.86	110.79	113.27	117.23	181.60	197.13	183.08
109	100.88	103.07	105.29	107.53	111.44	113.93	117.98	183.51	199.02	185.01
110	101.62	103.72	106.03	108.22	112.10	114.51	118.61	185.28	200.92	186.96
111	102.36	104.38	106.76	108.96	112.77	115.19	119.35	186.99	202.78	188.76
112	103.10	105.02	107.47	109.59	113.48	115.77	120.01	188.52	204.57	190.32
113	103.85	105.69	108.18	110.23	114.23	116.42	120.74	190.09	206.23	191.89
114	104.58	106.35	108.92	110.89	114.94	117.11	121.46	191.75	207.89	193.59
115	105.32	107.01	109.64	111.54	115.70	117.75	122.22	193.30	209.42	195.16
116	106.07	107.77	110.36	112.19	116.42	118.40	122.86	195.23	211.32	197.09
117	106.79	108.48	111.07	112.77	117.16	119.14	123.60	196.78	213.09	198.91
118	107.55	109.22	111.81	113.42	117.88	119.81	124.26	198.31	214.62	200.48
119	108.26	109.94	112.55	114.08	118.55	120.52	125.00	200.00	216.14	202.04
120	109.02	110.70	113.27	114.72	119.20	121.25	125.72	201.56	217.69	203.49

# Hawaii – Domestic

## UPS Ground

GUARANTEED DAY-DEFINITE\*

Zones	2	3	4	5	6	7	8	9†	10†	11†
121 Lbs.	\$109.74	\$111.40	\$114.02	\$115.33	\$119.87	\$121.99	\$126.48	\$203.23	\$219.35	\$205.08
122	110.50	112.15	114.72	116.07	120.52	122.66	127.13	205.02	221.11	207.00
123	111.22	112.90	115.45	116.71	121.11	123.31	127.86	206.56	222.89	208.57
124	111.98	113.61	116.17	117.45	121.77	124.05	128.59	208.50	224.78	210.49
125	112.71	114.35	116.91	118.18	122.44	124.70	129.26	210.05	226.43	212.07
126	113.46	115.07	117.61	118.88	123.16	125.43	129.98	211.70	227.95	213.51
127	114.18	115.82	118.35	119.52	123.83	126.07	130.71	213.27	229.62	215.34
128	114.91	116.56	119.08	120.19	124.48	126.75	131.43	215.07	231.40	217.15
129	115.68	117.30	119.79	120.76	125.24	127.46	132.09	216.73	233.04	218.84
130	116.40	118.03	120.51	121.40	125.97	128.13	132.82	218.29	234.68	220.41
131	117.16	118.76	121.24	122.05	126.69	128.80	133.55	219.97	236.47	221.97
132	117.88	119.47	121.97	122.61	127.41	129.54	134.27	221.76	238.23	223.93
133	118.62	120.22	122.70	123.28	128.13	130.22	134.95	223.30	240.03	225.48
134	119.36	120.95	123.42	123.92	128.87	130.85	135.66	225.21	241.87	227.43
135	120.11	121.69	124.15	124.57	129.59	131.52	136.41	227.02	243.89	229.37
136	120.84	122.44	124.87	125.23	130.32	132.25	137.05	228.69	245.79	231.19
137	121.58	123.16	125.59	125.94	131.05	132.91	137.80	230.26	247.56	232.61
138	122.32	123.89	126.32	128.36	131.79	133.64	138.51	231.80	249.09	234.20
139	123.07	124.61	127.06	129.01	132.56	134.36	139.28	233.46	250.75	235.88
140	123.80	125.34	127.78	129.75	133.26	135.10	140.01	235.26	252.52	237.70
141	124.54	126.07	128.49	130.47	134.00	135.84	140.67	236.94	254.42	239.63
142	125.28	126.81	129.22	131.13	134.72	136.56	141.39	238.48	256.05	241.21
143	126.02	127.57	129.96	131.79	135.46	137.30	142.14	240.05	257.71	242.65
144	126.75	128.30	130.68	132.44	136.18	138.10	142.85	241.71	259.39	244.34
145	127.49	129.02	131.40	133.10	136.93	138.84	143.53	243.26	260.91	245.91
146	128.21	129.76	132.12	133.74	137.65	139.65	144.23	245.19	262.79	247.85
147	128.96	130.49	132.85	134.41	138.41	140.38	144.99	246.74	264.45	249.54
148	129.72	131.22	133.58	135.05	139.14	141.13	145.71	248.53	266.35	251.34
149	130.46	131.93	134.29	135.71	139.85	141.90	146.45	250.45	268.12	253.29
150	130.70	132.81	135.03	136.64	140.59	142.64	147.16	252.25	269.88	255.11
<b>Dimensional Weight of More Than 150 Lbs.**</b>										
Price Per Pound	0.88	0.89	0.91	0.92	0.94	0.96	0.99	1.69	1.80	1.71

Refer to pages 48 to 55 for value-added services rates and other charges.

- UPS does not accept hazardous materials (including but not limited to ORM-Ds, Ltd Qty and combustibles) in UPS Ground service destined to and from Alaska, Hawaii, Puerto Rico and Catalina Island.
- Any fraction of a pound more than the weight shown in the rate chart is rounded up to the next whole pound.

- For large or heavy packages, additional charges may apply. Refer to pages 7 to 9 for more information.

- Dimensional weight may apply. Refer to pages 7 to 9 for more information.
- A Heavy Package sticker is required for any package weighing more than 70 pounds.
- UPS Ground with Freight Pricing is not available in Alaska and Hawaii.

\*Visit [ups.com](https://www.ups.com)® or call 1-800-Pick-UPS® for guarantee details, service availability, delivery time commitments or to request a pickup.

\*\*For each package with a dimensional weight of more than 150 pounds, multiply the weight by the price per pound.

†Zone 9 is metro Alaska, zone 10 is Alaska Extended and zone 11 is Puerto Rico.

**UPS Hundredweight Service®** is a contractual service available for Scheduled Pickup customers with frequent shipments of more than 200 pounds sent to the same location on the same day. For more information, visit [ups.com](https://www.ups.com) or call 1-800-Pick-UPS.

# Hawaii – Domestic

## UPS Ground – Intra-Oahu

GUARANTEED DAY-DEFINITE\*

Zones	1	2
1 Lbs.	\$4.79	\$5.79
2	4.91	5.91
3	5.01	6.01
4	5.09	6.09
5	5.21	6.21
6	5.29	6.29
7	5.38	6.38
8	5.44	6.44
9	5.53	6.53
10	5.62	6.62
11	5.67	6.67
12	5.75	6.75
13	5.82	6.82
14	5.89	6.89
15	5.93	6.93
16	6.00	7.00
17	6.06	7.06
18	6.12	7.12
19	6.21	7.21
20	6.26	7.26
21	6.33	7.53
22	6.38	7.58
23	6.44	7.67
24	6.49	7.73
25	6.57	7.80

Zones	1	2
26 Lbs.	\$6.64	\$7.90
27	6.71	7.97
28	6.76	8.05
29	6.82	8.11
30	6.87	8.18
31	6.88	8.19
32	6.93	8.26
33	7.00	8.32
34	7.08	8.42
35	7.14	8.50
36	7.22	8.57
37	7.27	8.64
38	7.34	8.75
39	7.41	8.81
40	7.46	8.86
41	7.54	8.98
42	7.64	9.08
43	7.71	9.18
44	7.83	9.30
45	7.90	9.41
46	8.05	9.58
47	8.17	9.71
48	8.29	9.87
49	8.45	10.07
50	8.60	10.24

Zones	1	2
51 Lbs.	\$8.76	\$10.43
52	8.91	10.59
53	9.08	10.82
54	9.23	10.99
55	9.40	11.18
56	9.58	11.39
57	9.72	11.57
58	9.89	11.77
59	10.07	11.98
60	10.22	12.15
61	10.36	12.34
62	10.56	12.57
63	10.68	12.71
64	10.85	12.91
65	11.04	13.13
66	11.17	13.29
67	11.35	13.50
68	11.48	13.66
69	11.65	13.88
70	11.71	13.94

# Hawaii – Domestic

## UPS Ground – Intra-Oahu

GUARANTEED DAY-DEFINITE\*

Zones	1	2
71 Lbs.	\$11.88	\$14.12
72	12.53	14.90
73	13.16	15.68
74	13.82	16.44
75	14.45	17.21
76	15.12	17.99
77	15.74	18.73
78	16.41	19.51
79	17.05	20.28
80	17.70	21.06
81	18.33	21.82
82	18.97	22.59
83	19.63	23.36
84	20.26	24.10
85	20.94	24.90
86	21.56	25.67
87	22.21	26.43
88	22.86	27.20
89	23.51	27.98
90	24.14	28.73
91	24.80	29.51
92	25.43	30.26
93	26.10	31.06
94	26.73	31.82
95	27.39	32.58
96	28.02	33.35
97	28.68	34.12
98	29.31	34.88
99	29.95	35.64
100	30.62	36.45

Refer to pages 48 to 55 for value-added services rates and other charges.

- Any fraction of a pound more than the weight shown in the rate chart is rounded up to the next whole pound.
- For large or heavy packages, additional charges may apply. Refer to pages 7 to 9 for more information.

Zones	1	2
101 Lbs.	\$31.26	\$37.20
102	31.90	37.97
103	32.55	38.73
104	33.20	39.50
105	33.84	40.26
106	34.49	41.05
107	35.14	41.82
108	35.78	42.59
109	36.44	43.35
110	37.08	44.13
111	37.72	44.87
112	38.35	45.63
113	39.01	46.43
114	39.65	47.18
115	40.29	47.96
116	40.95	48.73
117	41.59	49.50
118	42.24	50.26
119	42.88	51.03
120	43.52	51.80
121	44.17	52.57
122	44.83	53.34
123	45.47	54.11
124	46.11	54.87
125	46.77	55.65
126	47.41	56.41
127	48.03	57.16
128	48.70	57.96
129	49.34	58.72
130	50.00	59.48

- Dimensional weight may apply. Refer to pages 7 to 9 for more information.

- A Heavy Package sticker is required for any package weighing more than 70 pounds.

\*Visit [ups.com](https://www.ups.com)® or call 1-800-Pick-UPS® for guarantee details, service availability, delivery time commitments or to request a pickup.

Zones	1	2
131 Lbs.	\$50.64	\$60.26
132	51.29	61.03
133	51.92	61.78
134	52.58	62.58
135	53.22	63.33
136	53.86	64.10
137	54.52	64.88
138	55.17	65.64
139	55.80	66.40
140	56.46	67.19
141	57.09	67.31
142	57.74	67.40
143	58.39	67.51
144	59.04	67.62
145	59.68	68.36
146	60.33	68.43
147	60.98	68.86
148	61.02	69.20
149	61.68	69.94
150	62.31	70.66
<b>Dimensional Weight of More Than 150 Lbs.**</b>		
Price Per Pound	0.42	0.48

\*\*For each package with a dimensional weight of more than 150 pounds, multiply the weight by the price per pound.

# Alaska and Hawaii – Domestic Value-Added Services

Value-added services are available with all UPS domestic package services unless otherwise indicated.

Available Options	Description	Fee
For All <a href="#">C.O.D.</a> (Collect on Delivery) Services	<ul style="list-style-type: none"> <li>– C.O.D. service is available for packages shipped throughout the U.S. and Puerto Rico.</li> <li>– Currency is not accepted for payment.</li> <li>– C.O.D. service is not available when using a UPS Ground shipping document.</li> </ul>	
<b>C.O.D. Automatic*</b>	<ul style="list-style-type: none"> <li>– Receive C.O.D. payments in as few as three days.</li> <li>– Eliminate manual check processing tasks because funds are transferred directly into your designated bank accounts.</li> <li>– Receive daily reports of payments received, net deposits to accounts and total returned items.</li> <li>– Must have minimum annual C.O.D. remittances of \$30,000.00 to qualify for this service.</li> </ul>	Contractual service
<b>Manual C.O.D. Tags</b>	<p>To use a manual C.O.D. tag, you must:</p> <ul style="list-style-type: none"> <li>– Type or print an address label and attach it to the top of the package.</li> <li>– Complete the UPS C.O.D. tag per the instructions on the tag and specify the exact amount due.</li> <li>– Attach the C.O.D. tag to the package, covering the address label.</li> <li>– Retain the “Shipper Receipt” portion for your records.</li> </ul> <p>A UPS C.O.D. tag must be attached to each package for which a C.O.D. amount is to be collected.</p>	\$11.00
<b>UPS C.O.D. Electronic Processing</b>	<ul style="list-style-type: none"> <li>– Service is available by using WorldShip®, UPS Internet Shipping, UPS CampusShip®, the UPS Developer Kit or a UPS Ready® solution.</li> <li>– Type in the package and C.O.D. information and the shipping system will produce a barcoded address label that contains all C.O.D. information.</li> </ul>	\$11.00
<b>UPS C.O.D. Secure®*</b>	<ul style="list-style-type: none"> <li>– Receive all the benefits of C.O.D. Automatic, along with protection for returned C.O.D. checks up to a specified limit.</li> <li>– Must have minimum annual C.O.D. remittances of \$50,000.00 and at least 50 C.O.D. tags to qualify for this service.</li> </ul>	Contractual service
<b>Declared Value for Carriage</b>	<ul style="list-style-type: none"> <li>– UPS’s liability for loss or damage to a package is limited to \$100.00 without a declaration of value.</li> <li>– UPS’s liability for loss or damage can be increased up to \$50,000.00 per package (subject to terms and conditions) by making a declaration of value, for an additional charge.</li> <li>– Declared Value charges for freight collect and third-party shipments may be billed to your shipper account. For more information, visit <a href="#">ups.com</a>® or call 1-800-Pick-UPS®.</li> <li>– Refer to the “UPS Tariff/Terms and Conditions for Package Shipments in the United States” beginning on page <a href="#">112</a> for more information.</li> </ul>	Declared Value: – \$0.00-\$100.00      \$0.00 – \$100.01-\$50,000.00      \$0.80 for each \$100.00 (or portion of \$100.00) of the total value declared, with a minimum charge of \$2.40
<b>Delivery Change Options</b>	<p><b>UPS Delivery Intercept®:</b></p> <ul style="list-style-type: none"> <li>– As a shipper, and after you tender your packages to UPS, you can request that UPS return the package to you, reroute the package to a new address, have the package held for pickup or have the package delivered on a future date. When the package is tracked, the status of the intercept will be displayed.</li> <li>– Shippers can request a UPS Delivery Intercept through the Shipping History within WorldShip 9.0 or higher, UPS CampusShip, UPS Internet Shipping, Quantum View® Manage or UPS Tracking on <a href="#">ups.com</a>. A UPS Delivery Intercept can also be requested by calling 1-800-Pick-UPS.</li> </ul> <p><b>Delivery Change Request:</b></p> <ul style="list-style-type: none"> <li>– After the first delivery attempt has occurred, consignees may request a Delivery Change Request to change a package’s delivery location or time, have the package held for pickup or request the package to be returned to the sender. The consignee submits the request by using the Tracking application on <a href="#">ups.com</a>, or by calling 1-800-Pick-UPS. A UPS InfoNotice® number is required to change the destination delivery address.</li> </ul>	UPS Delivery Intercept: – \$11.00 per package for web requests – \$15.00 per package for phone requests – No charge for Will Call Delivery Change Request: – \$5.00 per package for web request – \$6.00 per package for phone request – No charge for Return to Sender and Will Call Additional transportation fees may apply. Refer to the “UPS Tariff/Terms and Conditions for Package Shipments in the United States” beginning on page <a href="#">112</a> for more information.

\*Visit [upscapital.com/cod](#) or call 1-800-637-0620 for more information.

## Notes:

- Fuel surcharges apply to value-added services associated with pickup, transport and delivery. For current [fuel surcharges](#), where applicable, visit [ups.com](#).
- Value-added services may vary for UPS Express Critical®. Visit [upsexpresscritical.com](#) for more information.
- For value-added services for air freight, refer to page [107](#).

# Alaska and Hawaii – Domestic Value-Added Services

Value-added services are available with all UPS domestic package services unless otherwise indicated.




Available Options	Description	Fee
For All Delivery Confirmation Services	<ul style="list-style-type: none"> <li>– Confirmation of delivery is made available online or by mail.</li> <li>– Service is available by using WorldShip®, UPS Internet Shipping, UPS CampusShip®, UPS Mobile™, the UPS Developer Kit or a UPS Ready® solution meeting the most current specifications set forth in the <i>UPS Guide to Labeling</i>.</li> <li>– Refer to the “UPS Tariff/Terms and Conditions for Package Shipments in the United States” beginning on page 112 for more information.</li> </ul>	
<a href="#">UPS Delivery Confirmation</a>	– Confirmation of delivery, without a signature, can be mailed or viewed online.	\$2.00
Signature Required	– UPS will obtain a signature on delivery, and include it with the delivery confirmation information. (UPS may obtain, at its discretion, an electronic acknowledgment of receipt from the recipient when this option is selected.)	\$3.50
Adult Signature Required	– UPS will obtain the signature of an adult age 21 or older on delivery, and include it with the delivery confirmation information.	\$4.50
<a href="#">Hold for Pickup</a>	<ul style="list-style-type: none"> <li>– UPS will deliver the package to a selected UPS Customer Center and call the recipient for pickup, usually by 8:30 a.m. on the scheduled day of delivery.</li> <li>– Recipient will be required to present a government-issued photo ID.</li> <li>– If a recipient’s representative is picking up the package, a letter on company letterhead authorizing release or a company ID may be required.</li> <li>– Packages not picked up within five business days will be returned to the shipper.</li> <li>– Hold for Pickup service is not available for Saturday Delivery.</li> <li>– For each package, customers must prepare a label including the words “Hold for Pickup,” the recipient’s name and telephone number and the full address of the UPS Customer Center.</li> <li>– Apply a UPS Hold for Pickup label above the address label on the package.</li> <li>– Select “Order Supplies” from the left side of the <a href="#">ups.com</a>® homepage or call 1-800-Pick-UPS® to order Hold for Pickup labels.</li> <li>– Visit <a href="#">ups.com</a> or call 1-800-Pick-UPS for the most convenient UPS Hold for Pickup location.</li> </ul>	No Charge
<a href="#">Proof of Delivery (P.O.D.)</a>	– Proof of Delivery of a shipment via e-mail, fax or mail is subject to a charge which will be assessed to the shipper.	\$3.00
Saturday <a href="#">Delivery</a> and <a href="#">Pickup</a>	<p><b>Saturday Delivery:</b></p> <ul style="list-style-type: none"> <li>– For time-critical shipments, UPS offers the convenience of Saturday Delivery.</li> <li>– Available with UPS Next Day Air® Early A.M.®, UPS Next Day Air® and UPS 2nd Day Air® services, and with UPS Returns® services.</li> <li>– Not available with UPS Next Day Air Saver® or UPS 2nd Day Air A.M.® services.</li> <li>– UPS Next Day Air Early A.M. shipments are guaranteed one hour later than the guaranteed weekday delivery time to most destinations.</li> <li>– UPS Next Day Air shipments are guaranteed an hour and a half later than the guaranteed weekday delivery time to destinations where the weekday guaranteed delivery time is either 10:30 a.m. or 12:00 p.m.</li> <li>– UPS 2nd Day Air shipments are guaranteed by end of day to destinations where UPS Next Day Air is committed by 10:30 a.m. or 12:00 p.m.</li> <li>– Each Express Envelope or package must bear a Saturday Delivery routing label.</li> <li>– Service fees are billed to the payer of the transportation charges.</li> <li>– A Saturday Delivery fee applies to UPS Hundredweight Service® for UPS Next Day Air and UPS 2nd Day Air shipments delivered on Saturday. For Saturday Delivery, each UPS Hundredweight Service package must bear a Saturday Delivery routing label.</li> <li>– Refer to <a href="#">ups.com</a> or call 1-800-Pick-UPS for delivery areas.</li> </ul> <p><b>Saturday Pickup (available in Alaska only):</b></p> <ul style="list-style-type: none"> <li>– Available with UPS Next Day Air Early A.M., UPS Next Day Air, UPS Next Day Air Saver, UPS 2nd Day Air A.M. and UPS 2nd Day Air.</li> <li>– Includes packages tendered to UPS on Saturday, including packages dropped off at retail locations.</li> <li>– If a Saturday Pickup is scheduled but nothing is shipped, the service fee will be assessed.</li> <li>– Additional pickup fees will apply for UPS On-Call Pickup®.</li> </ul>	<p>Saturday Delivery: \$15.00</p> <p>Saturday Pickup: \$15.00</p>

#### Notes:

- Fuel surcharges apply to value-added services associated with pickup, transport and delivery. For current [fuel surcharges](#), where applicable, visit [ups.com](#).
- Value-added services may vary for UPS Express Critical®. Visit [upsexpresscritical.com](#) for more information.
- For value-added services for air freight, refer to page [107](#).

## Alaska and Hawaii – Domestic Value-Added Services

Value-added services are available with all UPS domestic package services unless otherwise indicated.


Available Options	Description	Fee												
Scheduled Pickup Options	<ul style="list-style-type: none"> <li>– UPS offers the greatest number of reliable and convenient pickup options.</li> <li>– UPS uses innovative technology and efficiency to operate an environmentally responsible transportation network.</li> <li>– One UPS driver will pick up all your packages – ground, air and international. That means a lower carbon footprint for UPS and you.</li> <li>– To adjust your pickup preferences, or for more information, log in at <a href="http://ups.com">ups.com</a>.</li> </ul>													
Daily Pickup*	<ul style="list-style-type: none"> <li>– A UPS driver automatically stops at your location once each business day, as scheduled.</li> <li>– This option is best for customers who ship every day and want the convenience of an automatic Scheduled Pickup.</li> </ul>	Weekly Billing Total: – \$0.00-\$74.99 \$20.00 – \$75.00 or more \$10.00												
 <a href="#">Daily On-Route Pickup</a> †	<ul style="list-style-type: none"> <li>– A UPS driver makes a pickup at your location once each business day while making deliveries in your area, even if there are no packages delivered.</li> <li>– This option provides the convenience of automatic Scheduled Pickup while saving fuel and reducing carbon emissions from extra trips.</li> </ul>	Weekly Billing Total: – \$0.00-\$74.99 \$20.00 – \$75.00 or more \$10.00												
 <a href="#">UPS Smart Pickup</a> **†	<ul style="list-style-type: none"> <li>– UPS uses innovative technology to automatically arrange a pickup only when you have packages to ship.</li> <li>– When you process a shipment using WorldShip® 2010 or higher, UPS Internet Shipping or UPS CampusShip®, the system automatically notifies a UPS driver to make a UPS Smart Pickup that same day.</li> <li>– This option is best for customers who may not always ship a package every day but still want the convenience of an automatic Scheduled Pickup.</li> <li>– Having UPS come to your business only when you have a package to ship saves fuel and reduces carbon emissions.</li> </ul>	\$10.00 Flat charge per week regardless of weekly billing												
 <a href="#">Day-Specific Pickup</a> *†	<ul style="list-style-type: none"> <li>– A UPS driver automatically stops at your location on days you decide are best for your business.</li> <li>– Select which days of the week, Monday through Friday, you would like UPS to make Scheduled Pickups.</li> <li>– This option is best for customers who ship on specific days.</li> <li>– The weekly service fee will vary based on the number of pickup days selected.</li> </ul>	Weekly Billing Total: <table style="display: inline-table; vertical-align: middle;"> <tr> <td></td> <td style="text-align: center;">1-2 days</td> <td style="text-align: center;">3 days</td> <td style="text-align: center;">4 days</td> </tr> <tr> <td>– \$0.00-\$74.99</td> <td style="text-align: center;">\$10.00</td> <td style="text-align: center;">\$15.00</td> <td style="text-align: center;">\$20.00</td> </tr> <tr> <td>– \$75.00 or more</td> <td style="text-align: center;">\$10.00</td> <td style="text-align: center;">\$10.00</td> <td style="text-align: center;">\$10.00</td> </tr> </table>		1-2 days	3 days	4 days	– \$0.00-\$74.99	\$10.00	\$15.00	\$20.00	– \$75.00 or more	\$10.00	\$10.00	\$10.00
	1-2 days	3 days	4 days											
– \$0.00-\$74.99	\$10.00	\$15.00	\$20.00											
– \$75.00 or more	\$10.00	\$10.00	\$10.00											
 <a href="#">UPS carbon neutral</a>	<ul style="list-style-type: none"> <li>– UPS calculates the CO<sub>2</sub> emissions associated with the transport of your shipment and purchases carbon offsets to balance out the CO<sub>2</sub> impact.</li> <li>– Available to shippers using WorldShip 2011, UPS Internet Shipping, UPS CampusShip, the UPS Developer Kit or an approved UPS Ready® solution.</li> <li>– When you select this option through a UPS authorized shipping system, the shipping label will include a carbon neutral indicator. Your recipient will also receive UPS carbon neutral branded correspondence if you select e-mail notifications.</li> </ul>	– \$0.20: UPS Next Day Air® Early A.M.®, UPS Next Day Air®, UPS Next Day Air Saver®, UPS 2nd Day Air A.M.®, UPS 2nd Day Air® – \$0.05: UPS Ground												

\*Customers who select this Scheduled Pickup option receive one UPS On-Call Pickup® of air or international packages per day at no extra charge for shipments tendered after their Scheduled Pickup time. (For Day-Specific Pickup, the total number of free UPS On-Call Pickups for the week will not exceed the number of selected pickup days.)

†Visit [ups.com/pickupoptions](http://ups.com/pickupoptions) to learn more.

### Notes:

- Fuel surcharges apply to value-added services associated with pickup, transport and delivery. For current [fuel surcharges](#), where applicable, visit [ups.com](http://ups.com).
- Value-added services may vary for UPS Express Critical®. Visit [upsexpresscritical.com](http://upsexpresscritical.com) for more information.
- For value-added services for air freight, refer to page [107](#).

 These options help you take action in reducing the climate impact associated with the transportation of your shipments.

# Alaska and Hawaii – Domestic Value-Added Services

Value-added services are available with all UPS domestic package services unless otherwise indicated.

Available Options	Description	Fee
<b>UPS MY CHOICE<sup>SM</sup></b>		
	UPS My Choice provides recipients tools to control home deliveries: <ul style="list-style-type: none"> <li>– Online and mobile access to proactive delivery alerts, ability to reroute* deliveries to another address, including locations of The UPS Store<sup>®</sup> and Authorize Shipment Release for Signature Required Packages.</li> <li>– Two levels of membership are available. Requires registration. See <a href="https://ups.com/mychoice">ups.com/mychoice</a>.</li> </ul>	
<b>UPS My Choice Member</b>	<ul style="list-style-type: none"> <li>– Free registration.</li> <li>– Proactive notifications via text, phone or e-mail the day before a delivery, the morning of delivery, and/or Confirmation of Delivery.</li> <li>– Recipients may give authorization online for UPS to deliver packages without a signature when they won't be home to sign in person.</li> <li>– Hold for Will Call holds the package at a UPS Customer Center.</li> </ul>	Free
	<ul style="list-style-type: none"> <li>– Deliver to a UPS Retail Location: Have the package delivered to a convenient location of The UPS Store.</li> <li>– Reschedule Delivery: Recipients may reschedule delivery for a future date that fits their schedules.</li> <li>– Deliver to Another Address: Delivery to another address allows recipients to reroute packages.</li> </ul>	\$5.00 per package
<b>UPS My Choice Premium Member</b>	<ul style="list-style-type: none"> <li>– Annual fee.</li> </ul>	\$40.00 annual fee
	<ul style="list-style-type: none"> <li>– Includes same features as a UPS My Choice Member, with no additional per package transactional charges.</li> <li>– Provides an online Delivery Planner to help manage and track recipients' home deliveries.</li> <li>– Ability to designate where the driver should leave packages (e.g., porch).</li> <li>– Leave a package with a neighbor, someone within sight of the original delivery address.</li> <li>– Set a vacation and have all packages delivered to a location of The UPS Store or delivered the next business day after your return.</li> </ul>	Free
	<ul style="list-style-type: none"> <li>– Confirmed Delivery Window: Select a two-hour confirmed delivery window.</li> </ul>	\$5.00 per shipment
<b>UPS On-Call Pickup<sup>®</sup></b>	<ul style="list-style-type: none"> <li>– With one pickup request, UPS will pick up all of your UPS Ground, Air and International Services packages.</li> <li>– Schedule a same-day or future-day pickup.</li> <li>– UPS On-Call Pickup gives you the convenience of having your shipment picked up at your home or office by scheduling a pickup via <a href="https://ups.com">ups.com</a><sup>®</sup> or by calling 1-800-Pick-UPS<sup>®</sup>.</li> <li>– Fees are applied per pickup request regardless of the number of packages being picked up.</li> </ul>	Same-Day Pickup: \$6.00 Future-Day Pickup: \$5.00 Residential and area surcharges may apply
<b>Verbal Confirmation of Delivery</b>	<ul style="list-style-type: none"> <li>– To confirm delivery of your shipment, a UPS representative will call the preferred contact telephone number listed on your UPS Next Day Air<sup>®</sup> Early A.M.<sup>®</sup> package.</li> </ul>	\$3.00

\*For UPS My Choice options Deliver to a UPS Retail Location and Deliver to Another Address, transportation charges may apply for packages delivered beyond Zone 2 from the original delivery address.

#### Notes:

- Fuel surcharges apply to value-added services associated with pickup, transport and delivery. For current [fuel surcharges](#), where applicable, visit [ups.com](https://ups.com).
- Value-added services may vary for UPS Express Critical<sup>®</sup>. Visit [upsexpresscritical.com](https://upsexpresscritical.com) for more information.
- For value-added services for air freight, refer to page [107](#).

# Alaska and Hawaii – Domestic Value-Added Services

## UPS RETURNS®

Available Options	Description	Fee
<b>STANDARD RETURNS SOLUTIONS</b>		
Print Return Label	– You generate the label and include it in an outbound shipment or distribute separately to your customer, who then applies the label to the package.	\$0.50 per label
Electronic Return Label	– UPS e-mails the label upon your request to your customer, who then prints the label and applies it to the package.	\$1.00 per label
Print and Mail Return Label	– UPS prints the label upon your request and mails it to your customer, who then applies the label to the package.	\$2.25 per label
<b>PREMIUM RETURNS SOLUTIONS</b>		
UPS Returns® Flexible Access	<ul style="list-style-type: none"> <li>– A unique label allows consumers to drop returns at any U.S. Postal Service® (USPS) location in addition to the thousands of UPS locations nationwide.</li> <li>– All packages are returned to the original shipper through UPS Ground.</li> </ul>	Contractual service
1 UPS Pickup Attempt Label	– UPS delivers a return shipping label to your customer and collects the item for return. If the package cannot be picked up on the first attempt, UPS will leave the return label at the pickup location.	\$5.00 per label
3 UPS Pickup Attempts Label	– UPS delivers a return shipping label to your customer and collects the item for return. If the package cannot be picked up on the first attempt, UPS will only make two more pickup attempts over the next two business days.	\$7.00 per label
UPS Returns® Exchange	<ul style="list-style-type: none"> <li>– UPS delivers a replacement item and picks up a like item for return during the same visit.</li> <li>– The new item is unpacked by the driver and customer; then using the delivery packaging, the old item is repacked for return to the shipper.</li> <li>– Replacement item won't be delivered until consignee has return item ready.</li> <li>– Voice, text and e-mail notifications are available to notify your customer of the upcoming exchange.</li> <li>– The outbound and return package tracking numbers are linked together.</li> </ul>	Contractual service \$15.00 per Exchange

(continued on next page)

# Alaska and Hawaii – Domestic Value-Added Services

## UPS RETURNS®

Available Options	Description	Fee
<b>CUSTOM RETURNS SOLUTIONS</b>		
Customer-specific solutions	- UPS can customize existing returns capabilities to address a customer's specific returns needs.	Contractual service
Returns and The UPS Store®	- The UPS Store provides product return and exchange programs that can be tailored to customers' needs, including leveraging The UPS Store network of 4,300+ locations.	Contractual service
<b>GENERAL INFORMATION REGARDING UPS RETURNS SERVICES</b>		
	<ul style="list-style-type: none"> <li>- Offered via UPS Next Day Air® Early A.M.®, UPS Next Day Air®, UPS 2nd Day Air®, UPS 3 Day Select® and UPS Ground service where available. Refer to page 91 for UPS Returns for international shipments.</li> <li>- Eligible for Saturday Delivery when using UPS Next Day Air Early A.M., UPS Next Day Air or UPS 2nd Day Air.</li> <li>- Available to shippers using WorldShip®, UPS Internet Shipping, UPS CampusShip®, the UPS Developer Kit or an approved UPS Ready® solution (not applicable to ARS).</li> <li>- Available for shipments within the 50 states.</li> <li>- Transportation fee is billed when the package is delivered.</li> <li>- Your customers can drop off their packages at locations of The UPS Store, any UPS Drop Box* (accepts UPS Air Services and UPS Ground returns), any UPS Customer Center, UPS Alliance Locations (Office Depot® and Staples®) or any UPS Authorized Shipping Outlet; give their package to a UPS driver; or schedule a pickup at <a href="https://www.ups.com">ups.com</a>® or by calling 1-800-Pick-UPS®** (reference UPS On-Call Pickup® for service fees).</li> <li>- Packages must be UPS-compatible.†</li> <li>- Hazardous Materials or Dangerous Goods requiring shipping papers or packages containing firearms are not allowed in UPS Returns services.</li> </ul>	

\*The maximum acceptable size for each UPS Drop Box package is 16" x 13" x 3".

\*\*Additional pickup fees apply.

†A package fitting this description does not need to be originally delivered by UPS, but should fall within UPS size and weight limits and conform to UPS packaging guidelines.

## Alaska and Hawaii – Domestic Other Charges

The following information applies to all levels of UPS domestic package services unless otherwise indicated.

Charges	Description	Fee															
<b>Additional Handling</b>	<ul style="list-style-type: none"> <li>– An Additional Handling charge will be assessed for any package that requires special handling, as determined by UPS in its sole discretion, including, but not limited to:               <ul style="list-style-type: none"> <li>• Any article that is encased in an outside shipping container made of metal or wood.</li> <li>• Any cylindrical-like item, such as a barrel, drum, pail or tire, that is not fully encased in a corrugated cardboard shipping container.</li> <li>• Any package with the longest side exceeding 60 inches or its second-longest side exceeding 30 inches.</li> <li>• Any package with an actual weight of more than 70 pounds.</li> </ul> </li> <li>– Will not be assessed when a Large Package Surcharge is applied.</li> </ul>	\$8.50															
<b>Address Correction</b>	<ul style="list-style-type: none"> <li>– If UPS is unable to deliver a package as addressed by the shipper or if the package has an invalid, incorrect or incomplete address, UPS will make reasonable efforts, to be determined by UPS, to secure the correct or complete address. If the correct or complete address is secured, UPS will attempt delivery, shipper will be provided with the correct address and an Address Correction charge will be assessed.</li> <li>– If you are using WorldShip®, UPS Internet Shipping, UPS CampusShip®, UPS Mobile™ or the UPS Developer Kit, city, state and ZIP Code™ combinations are automatically validated within each system.</li> <li>– WorldShip, UPS Internet Shipping, UPS CampusShip and UPS Mobile can validate addresses against UPS's street-level address database.</li> <li>– An address validated by UPS may be incorrect or incomplete for purposes of completing delivery, and may be corrected by UPS.</li> </ul>	\$11.00															
<b>Chargeback for Consignee Billing Shipments</b>	<ul style="list-style-type: none"> <li>– If a shipper ships a package(s) to an unauthorized consignee, the shipper will be assessed a fee per package in addition to the transportation charges.</li> </ul>	\$11.00															
<b>Delivery Area Surcharge</b>	<ul style="list-style-type: none"> <li>– A surcharge applies to each package delivered to certain ZIP Codes within the 48 contiguous states. For Alaska and Hawaii, refer to page 55 for the Remote Area Surcharge.</li> <li>– Refer to the Area Surcharge Listing at <a href="https://www.ups.com/rates">ups.com/rates</a> or call 1-800-Pick-UPS® for a listing of applicable ZIP Codes.</li> </ul>	<table border="0"> <tr> <td></td> <td style="text-align: right;">Ground</td> <td style="text-align: right;">Air</td> </tr> <tr> <td>– Commercial</td> <td style="text-align: right;">\$2.00</td> <td style="text-align: right;">\$2.00</td> </tr> <tr> <td>– Residential</td> <td style="text-align: right;">\$2.75</td> <td style="text-align: right;">\$3.00</td> </tr> <tr> <td>– Commercial Extended</td> <td style="text-align: right;">\$2.00</td> <td style="text-align: right;">\$2.00</td> </tr> <tr> <td>– Residential Extended</td> <td style="text-align: right;">\$3.25</td> <td style="text-align: right;">\$3.25</td> </tr> </table>		Ground	Air	– Commercial	\$2.00	\$2.00	– Residential	\$2.75	\$3.00	– Commercial Extended	\$2.00	\$2.00	– Residential Extended	\$3.25	\$3.25
	Ground	Air															
– Commercial	\$2.00	\$2.00															
– Residential	\$2.75	\$3.00															
– Commercial Extended	\$2.00	\$2.00															
– Residential Extended	\$3.25	\$3.25															
<b>Destination Outside Service Area</b>	<ul style="list-style-type: none"> <li>– If delivery of a UPS Next Day Air® Early A.M.® shipment is requested to a destination outside the UPS Next Day Air Early A.M. service area, UPS reserves the right to assess an additional fee.</li> </ul>	\$10.00 per shipment															
<b>Dry Ice</b>	<ul style="list-style-type: none"> <li>– Most non-Dangerous Goods shipments containing dry ice are accepted, without requiring the shipper to enter into the UPS Dangerous Goods Agreement (contract).</li> <li>– Ship temperature-sensitive goods, prepared as both ground or air shipments and delivered by one network.</li> <li>– Dry ice shipments from Alaska and Hawaii must be prepared for air transportation using either 49 C.F.R. or IATA regulations.</li> <li>– Prepare and process these packages through the current version of WorldShip or UPS CampusShip, UPS Developer Kit or an approved UPS Ready® solution.</li> <li>– The IATA “Shipper’s Declaration for Dangerous Goods” is not required for domestic shipments of non-Dangerous Goods packed in dry ice. 49 C.F.R. Shipping Papers are only required for non-medical shipments containing more than 5.5 lbs. of dry ice.</li> <li>– For more information, visit <a href="https://www.ups.com">ups.com</a>® or call the Hazardous Materials Support Center at 1-800-554-9964.</li> </ul>	\$5.00															

### Notes:

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- Other charges may vary for UPS Express Critical®. Visit [upsexpresscritical.com](https://www.ups.com/expresscritical) for more information.
- For other charges for air freight, refer to page 108.

Charges	Description	Fee
<b>Hazardous Materials</b>	<ul style="list-style-type: none"> <li>– UPS accepts Hazardous Materials only from customers with a UPS Dangerous Goods Agreement (contract) in effect and a Scheduled Pickup account, and then for transport only within and between all 50 states and Puerto Rico. Refer to page 94 for international shipments containing International Dangerous Goods (Hazardous Materials).</li> <li>– A domestic contract is not required for “Other Regulated Materials” (ORM-D) and Limited Quantity (Ltd Qty) ground shipments prepared under HM-215K within ground service areas in Alaska and Hawaii. Materials prepared in accordance with Title 49 C.F.R. 173.4 Small Quantities for highway and rail, 173.4a Excepted Quantities, and 173.4b De minimis exceptions; and Excepted Quantities, as defined in IATA* 2.7, may be shipped without a Dangerous Goods contract in the 50 states and Puerto Rico.</li> <li>– Refer to the <a href="#">UPS Guide for Shipping Ground and Air Hazardous Materials</a> at <a href="#">ups.com/hazmat</a> for carrier requirements, restrictions and updates, or call the Hazardous Materials Support Center at 1-800-554-9964 for more information.</li> <li>– UPS accepts Hazardous Materials for Ground Transportation within the 48 contiguous states under the D.O.T. Code of Federal Regulations, as outlined in Title 49, Parts 100-185 on Transportation (49 C.F.R.).</li> <li>– UPS accepts Dangerous Goods for Air Transportation under both the D.O.T. Code of Federal Regulations Title 49 (49 C.F.R.) and the International Air Transport Association (IATA) as outlined in the <i>Dangerous Goods Regulations</i> (DGR).</li> </ul>	<ul style="list-style-type: none"> <li>– UPS Air Services: \$37.50 per package</li> <li>– UPS Ground: \$27.50 per package</li> </ul>
<b>Large Package Surcharge</b>	<ul style="list-style-type: none"> <li>– A package is considered a “Large Package” when its length plus girth [(2 x width) + (2 x height)] combined exceeds 130 inches, but does not exceed the maximum UPS size of 165 inches.</li> <li>– Large Packages are subject to a minimum billable weight of 90 pounds.</li> <li>– An Additional Handling charge will not be assessed when a Large Package Surcharge is applied.</li> </ul>	\$55.00
<b>Missing/Invalid Account Number or Refusal Fee</b>	<ul style="list-style-type: none"> <li>– A processing fee will be charged for a missing or invalid account number when the account number is missing, the account number is not the correct number for the bill-to party, the account number is for a receiver or third party who fails to pay the shipping charges, or the package is shipped to an unauthorized consignee.</li> <li>– In the event of nonpayment by the consignee or third party, the original shipper will be billed a refusal fee in addition to the shipping charges.</li> </ul>	\$11.00
<b>Over Maximum Limits</b>	<ul style="list-style-type: none"> <li>– Packages with an actual weight of more than 150 pounds, or that exceed 108 inches in length, or exceed a total of 165 inches in length and girth [(2 x width) + (2 x height)] combined, as measured to determine their billable weight, are not accepted for transportation.</li> <li>– If found in the UPS system, they are subject to additional charges.</li> <li>– Refer to the “UPS Tariff/Terms and Conditions for Package Shipments in the United States” beginning on page 112 for more information.</li> </ul>	\$50.00
<b>Package Tracking, Tracing and Refund Requests</b>	<ul style="list-style-type: none"> <li>– Shipper may be assessed a charge per request for excessive tracking, tracing and refund requests.</li> <li>– Refer to the “UPS Tariff/Terms and Conditions for Package Shipments in the United States” beginning on page 112 for more information.</li> </ul>	\$3.00
<b>Remote Area Surcharge</b>	<ul style="list-style-type: none"> <li>– A Remote Area Surcharge applies to each package delivered to certain ZIP Codes within Alaska and Hawaii.</li> <li>– Applies to UPS On-Call Pickups made within certain ZIP Codes within Alaska and Hawaii.</li> <li>– Refer to the Area Surcharge Listing at <a href="#">ups.com/rates</a> or call 1-800-Pick-UPS® for a listing of applicable ZIP Codes.</li> </ul>	<ul style="list-style-type: none"> <li>– Alaska: \$15.00</li> <li>– Hawaii: \$6.00</li> </ul>
<b>Residential Surcharge</b>	<ul style="list-style-type: none"> <li>– A residential address is defined as a location that is a home, including a business operating out of a home.</li> <li>– UPS Ground Service fee applies to UPS On-Call Pickups made at residential addresses.</li> </ul>	<ul style="list-style-type: none"> <li>– UPS Air Services: \$3.00</li> <li>– UPS Ground Service: \$2.55</li> </ul>
<b>Undeliverable Package Return Charge</b>	<ul style="list-style-type: none"> <li>– Domestic packages refused by the consignee, or which cannot be delivered due to any other cause beyond UPS’s control, will be returned to the shipper at the shipper’s expense.</li> <li>– The UPS Service Guarantee does not apply to undeliverable packages returned to the shipper.</li> <li>– Return service level will be UPS Ground for UPS Air Service shipments to the 48 contiguous states. Return service level will be UPS Next Day Air for UPS Next Day Air shipments to Alaska or Hawaii. Return service level will be UPS Ground for UPS Ground shipments.</li> </ul>	<ul style="list-style-type: none"> <li>– UPS Air Services to the 48 contiguous states: applicable UPS Ground rate</li> <li>– UPS Next Day Air to Alaska or Hawaii: applicable UPS Next Day Air rate</li> <li>– UPS Ground: applicable UPS Ground rate</li> </ul>
<b>UPS On-Call Pickup® Area Surcharge</b>	<ul style="list-style-type: none"> <li>– A surcharge applies to each residential UPS On-Call Pickup requested at certain ZIP Codes within the 48 contiguous states.</li> <li>– Refer to the Area Surcharge Listing at <a href="#">ups.com/rates</a> or call 1-800-Pick-UPS for a listing of applicable ZIP Codes.</li> <li>– Does not apply to UPS On-Call Pickups made at commercial addresses.</li> </ul>	<ul style="list-style-type: none"> <li>– Residential: \$2.75</li> <li>– Extended Residential: \$3.25</li> </ul>

\*IATA regulations are based on the Technical Instructions for Safe Transport of Dangerous Goods by Air, put forth by the International Civil Aviation Organization (ICAO).

#### Notes:

- Fuel surcharges apply to value-added services associated with pickup, transport and delivery. For current [fuel surcharges](#), where applicable, visit [ups.com](#)®.
- Other charges may vary for UPS Express Critical®. Visit [upsexpresscritical.com](#) for more information.
- For other charges for air freight, refer to page 108.

## Alaska and Hawaii – Export

# Determine the Zone

To find the destination zone that matches the service option you've selected, consult the Worldwide Zone Chart on pages 57 to 60. For exports to Canada, use the Canada Zone Chart on pages 62 to 64.

An Extended Area Surcharge may apply to certain destinations within a country. Extended Area destinations are subject to change. For the most current information, refer to [ups.com/rates](https://www.ups.com/rates) or call 1-800-782-7892.

### UPS Worldwide Express Plus<sup>®</sup>, UPS Worldwide Express<sup>®</sup>, UPS Worldwide Saver<sup>®</sup> and UPS Worldwide Expedited<sup>®</sup>

1. Locate the destination country on the Worldwide Zone Chart beginning on page 57.
2. Locate the zone for UPS Worldwide Express Plus, UPS Worldwide Express, UPS Worldwide Saver or UPS Worldwide Expedited. The service is not available when a zone number is not shown in the appropriate column.

**Examples:**

UPS Worldwide Express Plus service is available to major business centers in Italy, and the zone is 901.

For a UPS Worldwide Express shipment from anywhere in the U.S. to Italy, the zone is also 901.

For a UPS Worldwide Saver shipment from anywhere in the U.S. to Italy, the zone is 401.

For a UPS Worldwide Expedited shipment to the Republic of Ireland, the zone is 631.

Destination	Zones			
	Express Plus	Express	Saver (Express)	Expedited
Ireland, Republic of/IE	901	901	401	631
Israel/IL		905	405	635
Italy/IT	901	901	401	631

*WorldShip<sup>®</sup>, UPS Internet Shipping, UPS CampusShip<sup>®</sup>, UPS Mobile<sup>™</sup>, the UPS Developer Kit or a UPS Ready<sup>®</sup> solution will automatically determine the zone and rate for you.*

# Alaska and Hawaii – Export Worldwide Zone Chart

Destination	Zones				Destination	Zones			
	Express Plus	Express	Saver (Express)	Expedited		Express Plus	Express	Saver (Express)	Expedited
Afghanistan/AF			405		Bulgaria/BG		907	407	637
Aland Islands/AX			403	633	Burkina Faso/BF			408	
Albania/AL			407		Burundi/BI			408	
Algeria/DZ			407		Cambodia/KH			407	
American Samoa/AS			407		Cameroon/CM			408	
Andorra/AD			407	637	Canada/CA				
Angola/AO			408		<i>For Canada's zone chart, refer to pages 62 to 64.</i>				
Anguilla/AI			402		Canary Islands (Spain)/ES			403	
Antigua and Barbuda/AG			402		Cape Verde/CV			408	
Argentina/AR		906	406	636	Cayman Islands/KY			402	
Armenia/AM			407		Central African Republic/CF			408	
Aruba/AW			402		Chad/TD			408	
Australia/AU	904	904	404	634	Channel Islands Guernsey/GG, Jersey/JE			403	633
Austria/AT	903	903	403	633	Chile/CL		906	406	636
Azerbaijan/AZ			407		China, People's Republic of/CN	912	912	412	642
Azores (Portugal)/PT			403		Colombia/CO			406	636
Bahamas/BS			402		Congo, Democratic Republic of/CD			408	
Bahrain/BH		905	405	635	Congo, Republic of/CG			408	
Bangladesh/BD			405		Cook Islands/CK			407	
Barbados/BB			402		Costa Rica/CR			406	636
Belarus/BY			407		Côte d'Ivoire (Ivory Coast)/CI			408	
Belgium/BE	901	901	401	631	Croatia/HR		907	407	
Belize/BZ			406		Curaçao/AN			402	
Benin/BJ			408		Cyprus/CY			405	
Bermuda/BM			402		Czech Republic/CZ	907	907	407	637
Bhutan/BT			405		Denmark/DK	903	903	403	633
Bolivia/BO			406		Djibouti/DJ			408	
Bonaire/AN			402		Dominica/DM			402	
Bosnia/BA		907	407		Dominican Republic/DO			402	632
Botswana/BW			408		East Timor (Timor-Leste)/TL			407	
Brazil/BR		906	406	636	Ecuador/EC			406	636
British Virgin Islands/VG			402		Egypt/EG		905	405	635
Brunei/BN			405						

An Extended Area Surcharge may apply to certain destinations within a country. Extended Area destinations are subject to change. For the most current information, refer to [ups.com/rates](https://www.ups.com/rates) or call 1-800-782-7892.

- To learn more about international shipping and country-specific regulations, visit [ups.com/importexport](https://www.ups.com/importexport).

- To determine landed costs, screen for denied parties, and use other trade tools,

visit [ups.com/tradeability](https://www.ups.com/tradeability) or call the International Customer Service Center at 1-800-782-7892.

## Alaska and Hawaii – Export Worldwide Zone Chart

Destination	Zones				Destination	Zones			
	Express Plus	Express	Saver (Express)	Expedited		Express Plus	Express	Saver (Express)	Expedited
El Salvador/SV			406	636	Hong Kong/HK	909	909	409	639
England (United Kingdom)/GB	901	901	401	631	Hungary/HU	907	907	407	637
Equatorial Guinea/GQ			408		Iceland/IS		903	403	
Eritrea/ER			408		India/IN	904	904	404	634
Estonia/EE		907	407	637	Indonesia/ID	904	904	404	634
Ethiopia/ET			408		Iraq/IQ			405	635
Faeroe Islands (Denmark)/FO			403		Ireland, Republic of/IE	901	901	401	631
Fiji/FJ			407		Israel/IL		905	405	635
Finland/FI		903	403	633	Italy/IT	901	901	401	631
France/FR	901	901	401	631	Ivory Coast (Côte d'Ivoire)/CI			408	
French Guiana/GF			406		Jamaica/JM			402	
French Polynesia/PF			407		Japan/JP	909	909	409	639
Gabon/GA			408		Jersey/JE			403	633
Gambia/GM			408		Jordan/JO		905	405	
Georgia/GE			407		Kazakhstan/KZ		907	407	
Germany/DE	901	901	401	631	Kenya/KE			408	
Ghana/GH			408		Kiribati/KI			407	
Gibraltar/GI			407		Korea, South/KR	904	904	404	634
Great Britain (see United Kingdom)/GB					Kosovo/KV			407	
Greece/GR		903	403	633	Kosrae (Micronesia, Federated States of)/FM			407	
Greenland (Denmark)/GL			403		Kuwait/KW		905	405	635
Grenada/GD			402		Kyrgyzstan/KG			407	
Guadeloupe/GP			402		Laos/LA			407	
Guam/GU			404		Latvia/LV		907	407	637
Guatemala/GT			406	636	Lebanon/LB		905	405	
Guernsey/GG			403	633	Lesotho/LS			408	
Guinea/GN			408		Liberia/LR			408	
Guinea-Bissau/GW			408		Libya/LY			407	
Guyana/GY			406		Liechtenstein/LI		903	403	633
Haiti/HT			402		Lithuania/LT		907	407	637
Holland (Netherlands)/NL	901	901	401	631	Luxembourg/LU	901	901	401	631
Honduras/HN			406	636	Macau/MO			409	639
					Macedonia (FYROM)/MK		907	407	

# Alaska and Hawaii – Export Worldwide Zone Chart

Destination	Zones				Destination	Zones			
	Express Plus	Express	Saver (Express)	Expedited		Express Plus	Express	Saver (Express)	Expedited
Madagascar/MG			408		Northern Mariana Islands/MP			407	
Madeira (Portugal)/PT			403		Norway/NO		903	403	633
Malawi/MW			408		Oman/OM			405	635
Malaysia/MY		904	404	634	Pakistan/PK		905	405	
Maldives/MV			407		Palau/PW			407	
Mali/ML			408		Panama/PA			406	636
Malta/MT			407		Papua New Guinea/PG			407	
Marshall Islands/MH			407		Paraguay/PY			406	
Martinique/MQ			402		Peru/PE			406	636
Mauritania/MR			408		Philippines/PH	904	904	404	634
Mauritius/MU			408		Poland/PL	907	907	407	637
Mexico/MX		84	484	74	Ponape (Micronesia, Federated States of)/FM			407	
Micronesia (Federated States of)/FM			407		Portugal/PT	903	903	403	633
Moldova/MD			407		Puerto Rico/PR <i>Refer to the UPS domestic rates beginning on page 14.</i>				
Monaco/MC		901	401	631	Qatar/QA		905	405	635
Mongolia/MN			404		Réunion/RE			408	
Montenegro/ME			407		Romania/RO		907	407	637
Montserrat/MS			402		Rota (Northern Mariana Islands)/MP			407	
Morocco/MA			407		Russia/RU		907	407	
Mozambique/MZ			408		Rwanda/RW			408	
Namibia/NA			408		Saba/AN			402	
Nepal/NP			405		Saipan (Northern Mariana Islands)/MP			407	
Netherlands (Holland)/NL	901	901	401	631	Samoa/WS			407	
Netherlands Antilles/AN			402		San Marino/SM			401	631
New Caledonia/NC			407		Saudi Arabia/SA		905	405	635
New Zealand/NZ		904	404	634	Scotland (United Kingdom)/GB	901	901	401	631
Nicaragua/NI			406	636	Senegal/SN			408	
Niger/NE			408		Serbia/RS			407	
Nigeria/NG			408		Seychelles/SC			408	
Norfolk Island/NF			407						
Northern Ireland (United Kingdom)/GB	901	901	401	631					

An Extended Area Surcharge may apply to certain destinations within a country. Extended Area destinations are subject to change. For the most current information, refer to [ups.com/rates](https://www.ups.com/rates) or call 1-800-782-7892.

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# Alaska and Hawaii – Export Worldwide Zone Chart

Destination	Zones				Destination	Zones			
	Express Plus	Express	Saver (Express)	Expedited		Express Plus	Express	Saver (Express)	Expedited
Sierra Leone/SL			408		Togo/TG			408	
Singapore/SG	909	909	409	639	Tonga/TO			407	
Slovakia/SK		907	407	637	Tortola (British Virgin Islands)/VG			402	
Slovenia/SI		907	407	637	Trinidad and Tobago/TT			402	
Solomon Islands/SB			407		Truk (Micronesia, Federated States of)/FM			407	
South Africa/ZA		908	408		Tunisia/TN			407	
Spain/ES	903	903	403	633	Turkey/TR		905	405	635
Sri Lanka/LK			405		Turkmenistan/TM			407	
St. Barthélemy (Guadeloupe)/GP			402		Turks and Caicos Islands/TC			402	
St. Christopher (St. Kitts and Nevis)/KN			402		Tuvalu/TV			407	
St. Croix (U.S. Virgin Islands)/VI			402		Uganda/UG			408	
St. Eustatius/AN			402		Ukraine/UA			407	
St. John (U.S. Virgin Islands)/VI			402		Union Island (St. Vincent and the Grenadines)/VC			402	
St. Kitts and Nevis/KN			402		United Arab Emirates/AE		905	405	635
St. Lucia/LC			402		United Kingdom/GB	901	901	401	631
St. Maarten/AN			402		Uruguay/UY			406	
St. Martin (Guadeloupe)/GP			402		U.S. Virgin Islands/VI			402	
St. Thomas (U.S. Virgin Islands)/VI			402		Uzbekistan/UZ			407	
St. Vincent and the Grenadines/VC			402		Vanuatu/VU			407	
Suriname/SR			406		Vatican City (Italy)/VA	901	901	401	631
Swaziland/SZ			408		Venezuela/VE			406	636
Sweden/SE	903	903	403	633	Vietnam/VN			404	634
Switzerland/CH	903	903	403	633	Virgin Gorda (British Virgin Islands)/VG			402	
Tahiti (French Polynesia)/PF			407		Wales (United Kingdom)/GB	901	901	401	631
Taiwan/TW	909	909	409	639	Wallis and Futuna Islands/WF			407	
Tajikistan/TJ			407		Yap (Micronesia, Federated States of)/FM			407	
Tanzania/TZ			408		Yemen/YE			405	
Thailand/TH	904	904	404	634	Zaire (Congo, Democratic Republic of)/CD			408	
Timor-Leste (East Timor)/TL			407		Zambia/ZM			408	
Tinian (Northern Mariana Islands)/MP			407		Zimbabwe/ZW			408	

An Extended Area Surcharge may apply to certain destinations within a country. Extended Area destinations are subject to change. For the most current information, refer to [ups.com/rates](https://www.ups.com/rates) or call 1-800-782-7892.

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- To determine landed costs, screen for denied parties, and use other trade tools,

visit [ups.com/tradeability](https://www.ups.com/tradeability) or call the International Customer Service Center at 1-800-782-7892.

# Alaska and Hawaii – Export

## Determine the Zone

### TO CANADA

Use the Canada Zone Chart beginning on page [62](#) to determine the destination zone for the international service option you've selected.

An Extended Area Surcharge may apply to certain destinations within Canada for UPS Worldwide Express Plus®, UPS Worldwide Express®, UPS Worldwide Saver® and UPS Worldwide Expedited® shipments.

Extended Area destinations are subject to change. For the most current information, refer to [ups.com/rates](https://www.ups.com/rates) or call 1-800-782-7892.

### UPS Worldwide Express Plus, UPS Worldwide Express, UPS Worldwide Saver and UPS Worldwide Expedited

1. Use the first three characters of the destination postal code, and refer to the Canada Zone Chart beginning on page [62](#).
2. Locate the zone for the selected service option.

#### Examples:

For a UPS Worldwide Express Plus or UPS Worldwide Express shipment from anywhere in the U.S. to Montreal, Quebec, H2Z 1R1, Canada, the zone is 81.

For a UPS Worldwide Saver shipment from anywhere in the U.S. to the same address, the zone is 481.

For a UPS Worldwide Expedited shipment from anywhere in the U.S. to the same address, the zone is 71.

Destination Postal Code Range	Express Plus and Express*	Saver (Express)	Expedited
<b>Quebec (cont.)</b>			
H0N - H9Z	81	481	71
J0A - J0L		482	72
J0M		481	71
J0N - J0V		482	72
J0W - J0Z		481	71
J1A - J3C		482	72
J3E		481	71

\*To determine whether UPS Worldwide Express Plus and UPS Worldwide Express services are available to your destination postal code, refer to [ups.com](https://www.ups.com)® or call 1-800-782-7892.

## Alaska and Hawaii – Export Canada Zone Chart

Destination Postal Code Range	Express Plus and Express*	Saver (Express)	Expedited
<b>Newfoundland</b>			
A0A - A0Z		481	71
A1A - A1N		482	72
A1P - A9Z		481	71
<b>Nova Scotia</b>			
B0A - B2T		481	71
B2V - B3B		482	72
B3C - B3G		481	71
B3H - B4B		482	72
B4C - B9Z		481	71
<b>Prince Edward Island</b>			
C0A - C0Z		481	71
C1A - C1E		482	72
C1G - C9Z		481	71
<b>New Brunswick</b>			
E0A - E0Z		481	71
E1A - E1G		482	72
E1H - E2G		481	71
E2H - E2S		482	72
E2T - E2Z		481	71
E3A - E3E		482	72
E3G - E9Z		481	71
<b>Quebec</b>			
G0A		482	72
G0B - G0J		481	71
G0K - G0L		482	72
G0M - G0S		482	72
G0T - G0W		481	71

Destination Postal Code Range	Express Plus and Express*	Saver (Express)	Expedited
<b>Quebec (cont.)</b>			
G0X - G0Z		482	72
G1A - G3A		481	71
G3B - G3K		482	72
G3L - G4P		482	72
G4R - G4S		481	71
G4T - G4V		482	72
G4W - G4Z		481	71
G5A		482	72
G5B - G5T		481	71
G5V - G6A		482	72
G6B		481	71
G6C - G6J		482	72
G6K		481	71
G6L - G6T		482	72
G6V - G6Z		481	71
G7A		481	71
G7B - G8P		481	71
G8R - G8S		482	72
G8T - G9Z		482	72
H0A - H0L		481	71
H0M		481	71
H0N - H9Z	81	481	71
J0A - J0L		482	72
J0M		481	71
J0N - J0V		482	72
J0W - J0Z		481	71
J1A - J3C		482	72
J3E		481	71

# Alaska and Hawaii – Export

## Canada Zone Chart

Destination Postal Code Range	Express Plus and Express*	Saver (Express)	Expedited
<b>Quebec (cont.)</b>			
J3G - J3S		482	72
J3T - J3V		481	71
J3W - J3X		482	72
J3Y - J5R	81	481	71
J5S - J5X		482	72
J5Y - J7H	81	481	71
J7J - J7N	82	482	72
J7P - J7W		481	71
J7X - J8N		482	72
J8P - J9C	81	481	71
J9E		482	72
J9G - J9J		482	72
J9K - J9Z		481	71
<b>Ontario</b>			
K0A - K0H		482	72
K0J		481	71
K0K - K0Z		482	72
K1A - K4A	81	481	71
K4B - K7T		482	72
K7V - K8H		482	72
K8J - L1E		482	72
L1F - L1Z		481	71
L2A - L2C		482	72
L2E - L2W		481	71
L2X - L3N		482	72
L3P - L3T	81	481	71
L3V - L3W		482	72
L3X - L4L	81	481	71

Destination Postal Code Range	Express Plus and Express*	Saver (Express)	Expedited
<b>Ontario (cont.)</b>			
L4M - L4R		482	72
L4S - L9T	81	481	71
L9V - L9Z		482	72
M0A - M9Z	81	481	71
N0A - N1A	82	482	72
N1B - N2Y	81	481	71
N2Z		482	72
N3A - N3V	81	481	71
N3W - N5T		482	72
N5V - N6N	81	481	71
N6P - N8M		482	72
N8N - N9K	81	481	71
N9L - N9Z		482	72
P0A - P0Z		481	71
P1A - P2M		482	72
P2N		481	71
P2P - P3K		482	72
P3L		481	71
P3M		482	72
P3N - P3P		481	71
P3R - P4M	82	482	72
P4N - P4R		481	71
P4S - P4Z		482	72
P5A		481	71
P5B - P5M		482	72
P5N		481	71
P5P - P8M		482	72
P8N		481	71

An Extended Area Surcharge may apply. Extended Area destinations are subject to change. For the most current information, refer to [ups.com/rates](https://www.ups.com/rates) or call 1-800-782-7892.

\*To determine whether UPS Worldwide Express Plus® and UPS Worldwide Express® services are available to your destination postal code, refer to [ups.com](https://www.ups.com)® or call 1-800-782-7892.

## Alaska and Hawaii – Export Canada Zone Chart

Destination Postal Code Range	Express Plus and Express*	Saver (Express)	Expedited
<b>Ontario (cont.)</b>			
P8P - P8S		482	72
P8T		481	71
P8V - P8Z		482	72
P9A		481	71
P9B - P9M		482	72
P9N		481	71
P9P - P9Z		482	72
<b>Manitoba</b>			
R0A - R2B		481	71
R2C - R4A	81	481	71
R4B - R9Z		481	71
<b>Saskatchewan</b>			
S0A - S0Z		481	71
S1A - S3M		482	72
S3N		481	71
S3P - S3Z		482	72
S4A		481	71
S4B - S4G		482	72
S4H		481	71
S4J - S4M		482	72
S4N - S4Z		482	72
S5A - S7G		481	71
S7H - S7V		481	71
S7W - S9Z		481	71
<b>Alberta</b>			
T0A - T0B		481	71
T0C		482	72
T0E - T1W		481	71
T1X		481	71

An Extended Area Surcharge may apply. Extended Area destinations are subject to change. For the most current information, refer to [ups.com/rates](https://www.ups.com/rates) or call 1-800-782-7892.

\*To determine whether UPS Worldwide Express Plus® and UPS Worldwide Express® services are available to your destination postal code, refer to [ups.com](https://www.ups.com)® or call 1-800-782-7892.

Destination Postal Code Range	Express Plus and Express*	Saver (Express)	Expedited
<b>Alberta (cont.)</b>			
T1Y - T3Z	81	481	71
T4A - T4Z	82	482	72
T5A - T6V		481	71
T6W - T6X		481	71
T6Y - T7W		481	71
T7X - T8N		482	72
T8P - T8Z		481	71
T9A - T9E		482	72
T9G - T9Z		481	71
<b>British Columbia</b>			
V0A - V0L		481	71
V0M		481	71
V0N - V1L		481	71
V1M		481	71
V1N - V2R		481	71
V2S - V2V		481	71
V2W - V3E		481	71
V3G		481	71
V3H - V7Z	81	481	71
V8A - V8K		481	71
V8L - V9E	82	482	72
V9G - V9Z		481	71
<b>Nunavut</b>			
X0A - X0C		481	
<b>Northwest Territories</b>			
X0E - X9Z		481	
<b>Yukon</b>			
Y0A - Y9Z		481	

# Alaska and Hawaii – Export Shipment Pricing

## UPS Worldwide Express Plus<sup>®</sup>, UPS Worldwide Express<sup>®</sup>, UPS Worldwide Saver<sup>®</sup> and UPS Worldwide Expedited<sup>®</sup>

Shipment pricing is advantageous because rates are based on the total weight of a shipment, not the sum of the rates for each package in a shipment.

### What Qualifies

1. You have multiple-package shipments picked up on the same day and shipped to a single consignee.

2. You use WorldShip<sup>®</sup>, UPS Internet Shipping, UPS CampusShip<sup>®</sup>, the UPS Developer Kit or a UPS Ready<sup>®</sup> solution that supports full international service, or a UPS Worldwide Services Waybill. UPS Mobile<sup>™</sup> supports small package and document shipments originating from the U.S., Canada, UK, Germany, France and Italy.

### What Does Not Qualify

Shipment pricing does not apply to Express Envelopes, Paks, the UPS 10 KG Box<sup>®</sup>, the UPS 25 KG Box<sup>®</sup> or packages recorded in a UPS Shipping Record book; they are each considered separate shipments.

### Rates

Rates are based on the total billable weight of all packages in the shipment. Compare each package's actual weight to its dimensional weight. The greater of the two is the billable weight and should be used to calculate the rate. For multiple-package shipments, total the billable weight of all packages in the shipment. Refer to pages 7 to 9 for instructions on calculating dimensional and billable weight.

If the payer of the shipping charges is located in the origin country, the shipment will be charged the export rate (Origin Country Export Rates).

When the payer of the shipping charges is located in the destination country, the shipment will be charged the import rate (Destination Country Import Rates). If the destination country does not have import rates, the shipment will be charged the export rate (Origin Country Export Rates). When the payer of the shipping charges is located in a third country (neither origin nor destination country), the shipment will be charged the Origin Country Export Rates, except as otherwise agreed to by UPS and the contracting party.

For shipments weighing 150 pounds or less, locate the rate for the total weight of the shipment on the appropriate rate chart.

For shipments weighing more than 150 pounds, multiply the total weight (rounded to the next whole pound) by the appropriate price per pound. The amount billed will be the result of this calculation or the minimum rate shown, whichever is greater.

### Customs Brokerage

For UPS Worldwide Express Plus, UPS Worldwide Express, UPS Worldwide Saver and UPS Worldwide Expedited, rates include routine in-house customs clearance by UPS Supply Chain Solutions<sup>®</sup>. Additional charges will apply if customs clearance is performed by customs brokerage offices other than those designated by UPS for clearing the services listed above.

Customs clearance for the services listed is provided by the UPS Supply Chain Solutions customs brokerage offices designated by UPS for handling package customs clearance. Other UPS Supply Chain Solutions customs brokerage offices charge fees for clearance of packages and freight. Canada brokerage rates are available at [ups.com/media/en/ca/ca\\_brokerage.pdf](https://www.ups.com/media/en/ca/ca_brokerage.pdf).

### Useful Information – International Shipping

<b>UPS TradeAbility<sup>®</sup></b> Harmonizer, landed cost and compliance tools	Visit <a href="https://www.ups.com/tradeability">ups.com/tradeability</a>
<b>Import/Export Support</b> Information on international shipping and trade	Visit <a href="https://www.ups.com/international">ups.com/international</a>
<b>Shipping Forms</b> Import/export documents	Visit <a href="https://www.ups.com/intl_forms">ups.com/intl_forms</a>
<b>International Customer Service</b> Information regarding international shipments	Call 1-800-782-7892
<b>UPS Import Control<sup>®</sup></b> Take control of your imports	Visit <a href="https://www.ups.com/importing">ups.com/importing</a>

## Alaska and Hawaii – Export

# UPS Worldwide Express®

**GUARANTEED TWO TO FOUR DAYS BY 10:30 A.M. OR 12:00 P.M.\***

For [UPS Worldwide Express Plus®](#) shipments by 9:00 a.m., add \$40.00 to the appropriate UPS Worldwide Express rate.

Zones	81	82	84	901	903	904	905	906	907	908	909	912
Letter**	\$35.90	\$37.00	\$38.50	\$50.00	\$57.30	\$58.60	\$57.70	\$72.40	\$107.15	\$107.40	\$47.80	\$56.15
Pak 1 Lbs.***	57.55	59.05	60.00	68.35	81.05	78.15	75.95	86.55	125.80	126.40	62.85	73.50
Pak 2 Lbs.***	61.30	63.90	62.40	71.45	81.45	87.15	81.20	115.00	150.70	151.50	67.05	79.15
1 Lbs.	62.20	66.95	65.30	76.05	91.65	82.60	82.75	98.55	132.85	134.35	72.10	83.30
2	69.80	74.00	72.45	88.70	108.95	98.50	97.25	123.55	155.00	154.85	83.40	96.20
3	79.35	82.35	85.30	104.15	122.75	113.30	112.15	147.70	191.00	189.75	101.40	109.50
4	86.25	92.15	92.80	118.85	136.35	127.85	124.80	173.25	216.25	214.65	116.25	118.55
5	90.00	98.60	103.20	132.35	146.40	141.30	138.80	197.75	240.90	239.65	128.90	130.25
6	92.80	102.85	112.80	140.35	156.85	154.60	151.65	222.60	257.95	256.60	136.45	142.80
7	96.00	108.30	122.55	148.25	165.90	168.25	164.25	247.25	275.40	274.90	144.55	155.70
8	100.65	115.15	133.00	155.65	177.65	181.30	177.05	270.10	295.60	296.20	154.35	167.25
9	104.05	119.80	140.95	164.90	190.60	194.70	190.05	290.85	312.45	313.40	160.95	180.25
10	107.90	125.50	146.00	174.45	199.75	208.00	202.95	314.40	318.05	317.10	166.15	190.40
11	111.65	127.85	154.15	176.75	211.55	215.70	212.15	334.70	331.10	333.00	172.45	200.35
12	112.55	129.85	155.65	178.85	218.65	221.75	222.45	345.50	343.15	347.20	177.40	205.10
13	121.80	139.35	166.75	194.75	227.75	242.75	239.70	379.20	388.25	387.50	187.95	222.95
14	127.35	147.00	171.40	204.35	237.40	255.65	251.50	398.55	413.50	412.95	194.30	231.85
15	132.20	151.80	178.75	211.40	244.90	268.15	264.85	419.30	438.00	434.60	202.40	243.30
16	137.25	156.80	184.05	218.60	256.15	278.80	275.60	438.05	462.20	459.00	209.60	258.30
17	141.10	161.65	190.90	226.75	263.85	289.00	285.65	455.60	477.30	475.40	216.75	268.20
18	146.15	168.30	196.60	234.45	272.30	298.75	295.20	471.50	500.10	499.15	223.50	275.55
19	150.45	173.75	201.25	241.70	278.50	308.80	305.10	487.60	525.35	526.50	230.70	288.85
20	156.10	179.70	204.70	249.55	287.80	318.65	315.00	504.05	540.65	539.30	237.70	297.85
21	161.10	184.65	207.65	258.25	297.30	328.75	324.80	522.05	573.10	570.70	247.20	306.50
22	165.30	189.60	208.25	263.00	307.80	338.95	334.45	539.35	589.45	594.00	257.45	306.85
23	169.55	193.60	209.55	268.90	311.80	351.80	344.85	551.90	594.65	595.90	262.95	313.80
24	170.45	196.05	210.35	270.80	317.70	353.25	351.55	553.85	598.70	597.45	263.35	321.30
25	171.55	197.00	212.05	274.60	319.05	357.25	356.25	567.20	607.90	615.25	264.40	328.70
26	182.40	208.70	223.65	292.05	334.55	373.85	373.00	600.90	658.45	652.80	281.35	349.50
27	189.40	217.85	234.80	298.80	342.30	385.35	383.00	616.70	676.85	677.15	290.70	359.90
28	196.30	221.55	239.35	306.20	350.10	395.30	392.85	632.35	685.20	682.75	297.50	368.80
29	201.15	226.05	246.65	311.95	358.40	405.30	402.70	645.80	709.15	706.90	303.40	378.15
30	205.20	230.05	249.50	317.95	365.85	415.25	412.75	659.45	731.05	731.05	310.55	379.45
31	208.25	233.95	252.25	319.30	373.25	425.25	423.45	673.10	748.60	748.90	317.40	394.25
32	212.60	238.05	253.45	324.65	381.50	435.60	433.20	686.60	767.20	767.80	327.35	397.40
33	216.95	242.70	256.45	334.75	389.60	445.60	443.35	700.45	784.25	784.60	332.25	401.15
34	221.30	246.65	258.10	344.25	397.35	455.20	452.40	713.20	790.30	786.65	338.95	412.40
35	224.90	250.55	260.75	354.20	405.25	467.30	462.30	725.95	807.05	803.05	345.80	419.75
36	227.90	254.40	262.40	363.10	412.25	480.40	474.70	741.75	827.25	830.70	352.25	441.45
37	232.50	259.25	265.55	369.75	420.10	485.10	480.90	754.25	841.55	837.70	358.70	451.95
38	235.45	262.75	265.95	375.50	427.50	498.15	493.30	767.40	862.85	859.80	364.65	461.50
39	239.80	266.25	271.80	383.65	435.35	510.20	502.90	781.20	883.55	876.00	372.10	470.55
40	244.10	269.75	274.60	389.60	442.45	514.25	508.50	794.00	889.25	885.85	378.05	471.35

# Alaska and Hawaii – Export

## UPS Worldwide Express®

**GUARANTEED TWO TO FOUR DAYS BY 10:30 A.M. OR 12:00 P.M.\***

For [UPS Worldwide Express Plus®](#) shipments by 9:00 a.m., add \$40.00 to the appropriate UPS Worldwide Express rate.

Zones	81	82	84	901	903	904	905	906	907	908	909	912
41 Lbs.	\$248.45	\$273.30	\$277.90	\$396.40	\$450.20	\$524.20	\$520.90	\$806.85	\$907.35	\$907.50	\$384.35	\$472.65
42	252.35	277.60	284.05	401.40	458.45	534.20	530.70	819.65	913.00	909.65	390.50	498.45
43	255.70	283.55	285.60	409.45	466.60	544.15	540.35	832.90	927.00	923.65	396.85	501.00
44	259.30	287.85	289.90	414.80	474.75	554.10	550.05	845.75	940.70	936.75	402.85	511.30
45	263.20	291.35	295.45	421.30	481.90	566.30	559.95	858.85	957.15	953.75	409.20	521.65
46	266.20	297.55	299.40	428.05	489.70	577.75	571.90	869.45	977.75	974.20	414.80	529.20
47	270.10	300.60	304.35	435.35	497.45	584.05	583.20	882.90	987.45	986.55	421.50	539.80
48	273.85	306.35	308.30	441.70	505.00	594.00	593.05	895.80	1,006.40	1,007.20	427.95	542.15
49	276.90	309.35	312.95	448.20	512.70	603.60	602.70	908.25	1,015.05	1,009.25	434.65	542.55
50	280.80	312.95	313.30	448.80	519.40	612.80	611.75	921.25	1,034.00	1,029.00	440.85	547.75
52	287.40	318.80	319.95	466.65	535.45	636.80	631.10	947.50	1,062.45	1,068.45	448.50	572.35
54	291.85	323.85	329.55	476.95	545.80	654.50	641.55	973.80	1,080.15	1,085.00	456.30	578.75
56	297.95	330.10	336.15	491.85	562.15	677.40	671.90	999.20	1,108.10	1,113.55	470.55	613.30
58	304.05	336.20	342.65	506.70	581.85	700.30	694.80	1,024.50	1,136.00	1,142.05	487.05	640.35
60	313.55	343.65	349.60	523.45	601.35	722.70	718.25	1,051.65	1,164.20	1,165.25	503.50	658.60
62	319.55	350.00	354.90	539.90	621.00	746.20	741.90	1,077.95	1,202.35	1,201.15	516.75	672.85
64	325.50	355.30	358.55	553.90	640.90	769.55	765.80	1,104.30	1,231.40	1,237.85	529.80	693.05
66	329.85	360.90	365.25	568.05	652.35	792.45	784.40	1,130.05	1,259.80	1,266.75	543.05	706.95
68	336.05	367.20	375.90	582.60	668.55	815.60	806.65	1,156.00	1,287.50	1,294.40	556.20	712.60
70	345.25	374.35	381.40	599.30	684.25	839.30	829.30	1,181.45	1,303.20	1,307.00	569.40	732.70
72	347.05	376.50	382.90	609.15	700.90	859.10	843.80	1,214.45	1,337.65	1,335.10	576.80	743.90
74	356.00	386.20	387.40	621.45	716.55	879.75	860.35	1,234.20	1,370.35	1,371.70	591.45	763.10
76	360.85	392.25	393.85	635.30	733.20	887.05	871.50	1,258.15	1,400.45	1,408.05	606.90	805.60
78	365.40	396.15	400.30	643.20	749.85	906.45	891.30	1,282.80	1,428.70	1,436.25	621.00	825.15
80	368.60	401.05	410.35	656.05	765.70	927.55	911.50	1,307.50	1,437.05	1,441.20	634.20	845.00
82	372.30	406.00	415.85	672.15	782.95	944.10	926.75	1,323.10	1,464.30	1,476.95	635.65	853.70
84	379.00	413.10	420.10	684.20	798.10	960.50	947.10	1,336.35	1,491.40	1,500.25	642.95	865.30
86	381.25	420.40	420.60	694.70	815.85	977.10	969.20	1,349.60	1,526.40	1,535.45	658.15	876.90
88	385.55	423.45	424.15	708.05	831.15	993.40	990.25	1,362.75	1,560.60	1,569.65	673.10	888.50
90	389.65	430.60	432.90	713.05	841.80	1,009.90	1,008.90	1,376.05	1,594.55	1,604.85	687.90	900.15

**Note:** Delivery times may vary by destination postal code.

Refer to pages 89 to 95 for value-added services rates and other charges.

- The rates shown are for shipments originating in the U.S.
- Any fraction of a pound more than the weight shown in the rate chart is rounded up to the next listed weight.
- Dimensional weight may apply. Refer to pages 7 to 9 for more information.
- To determine the rate for international multiple-package shipments, refer to page 65.

- A Heavy Package sticker is required for any package weighing more than 70 pounds.

\*Visit [ups.com](#)® or call 1-800-Pick-UPS® for guarantee details, service availability, delivery time commitments or to request a pickup.

\*\*The Letter rate applies only to documents, correspondence and electronic media shipments of no commercial value that do not exceed eight ounces sent in an Express Envelope. Express Envelopes containing items other than those listed above or exceeding eight ounces are subject to the rate corresponding to the weight of the Express Envelope. Express Envelopes are not recommended for shipments of electronic media containing sensitive personal information.

\*\*\*Pak rates will apply to Letters weighing more than eight ounces, but less than 1 or 2 pounds.

Pak rates also apply when:

- The shipment is in a UPS Pak.
- UPS Pak is selected at the time of shipping.
- Customs value of the shipment is less than \$100.00.
- The shipment weighs less than or equal to one or two pounds. Shipments above two pounds are rated by weight.

# Alaska and Hawaii – Export

## UPS Worldwide Express®

GUARANTEED TWO TO FOUR DAYS BY 10:30 A.M. OR 12:00 P.M.\*

For [UPS Worldwide Express Plus®](#) shipments by 9:00 a.m., add \$40.00 to the appropriate UPS Worldwide Express rate.

Zones	81	82	84	901	903	904	905	906	907	908	909	912
92 Lbs.	\$393.50	\$435.45	\$439.50	\$722.90	\$859.45	\$1,026.35	\$1,027.60	\$1,389.25	\$1,629.35	\$1,638.75	\$698.15	\$911.65
94	396.65	440.45	443.45	738.05	876.80	1,042.85	1,029.65	1,402.45	1,663.30	1,673.15	710.70	923.30
96	400.80	443.15	450.00	750.45	895.15	1,059.20	1,048.95	1,415.65	1,698.35	1,708.55	724.55	935.00
98	405.05	446.35	454.95	764.95	913.55	1,075.65	1,067.30	1,428.85	1,733.05	1,743.35	737.45	946.65
100	410.55	454.15	460.05	776.95	931.95	1,096.65	1,085.30	1,446.35	1,766.65	1,778.60	751.05	964.50
105	430.35	473.00	482.55	809.50	977.60	1,142.55	1,139.45	1,517.30	1,853.35	1,866.95	787.55	1,011.50
110	450.50	495.40	505.00	847.80	1,023.90	1,196.15	1,187.60	1,588.55	1,941.05	1,955.65	824.45	1,058.55
115	470.55	517.00	527.45	885.65	1,070.05	1,249.55	1,239.15	1,660.40	2,027.35	2,043.80	861.85	1,105.15
120	490.95	539.35	549.85	923.65	1,115.60	1,302.70	1,292.90	1,732.25	2,115.35	2,132.45	899.25	1,151.80
125	510.95	561.35	572.05	961.55	1,161.65	1,356.80	1,345.50	1,804.15	2,201.35	2,221.25	935.60	1,198.85
130	531.00	583.70	594.75	999.90	1,207.55	1,411.05	1,397.65	1,875.20	2,287.35	2,309.15	972.90	1,245.60
135	551.15	605.85	617.30	1,038.35	1,253.85	1,464.00	1,450.00	1,947.10	2,375.10	2,397.75	1,009.70	1,293.45
140	571.15	627.95	639.60	1,076.30	1,299.20	1,518.20	1,503.60	2,019.05	2,460.80	2,485.50	1,046.65	1,340.10
145	591.05	649.95	662.20	1,113.95	1,344.95	1,571.00	1,555.90	2,091.10	2,546.20	2,573.15	1,083.20	1,387.75
150	611.25	672.15	684.55	1,152.20	1,390.65	1,625.10	1,609.20	2,163.15	2,633.95	2,661.65	1,119.60	1,435.45

### UPS Worldwide Express Shipments of More Than 150 Lbs.\*\*

Zones	81	82	84	901	903	904	905	906	907	908	909	912
Price Per Pound	\$4.08	\$4.49	\$4.57	\$7.69	\$9.28	\$10.84	\$10.73	\$14.43	\$17.56	\$17.75	\$7.47	\$9.57
Minimum Rate	611.25	672.15	684.55	1,152.20	1,390.65	1,625.10	1,609.20	2,163.15	2,633.95	2,661.65	1,119.60	1,435.45

### UPS 10 KG Box® and UPS 25 KG Box®

Zones	81	82	84	901	903	904	905	906	907	908	909	912
<b>10 KG (22 Lbs.) Box</b>												
10 KG (22 Lbs.) Box	\$125.96	\$129.92	\$153.59	\$199.70	\$224.88	\$227.57	\$268.66	\$333.58	\$337.37	\$336.63	\$199.81	\$228.33
<b>25 KG (55 Lbs.) Box</b>												
25 KG (55 Lbs.) Box	220.78	227.28	233.45	279.32	329.99	364.01	479.37	554.20	622.99	614.94	299.47	332.56

Note: Delivery times may vary by destination postal code.

Refer to pages 89 to 95 for value-added services rates and other charges.

- The rates shown are for shipments originating in the U.S.

- Any fraction of a pound more than the weight shown in the rate chart is rounded up to the next listed weight.

- Dimensional weight may apply. Refer to pages 7 to 9 for more information.

- For larger packages, additional charges may apply. Refer to pages 7 to 9 for more information.

- To determine the rate for international multiple-package shipments, refer to page 65.

- A Heavy Package sticker is required for any package weighing more than 70 pounds.

\*Visit [ups.com](#)® or call 1-800-Pick-UPS® for guarantee details, service availability, delivery time commitments or to request a pickup.

\*\*Applies to single-package shipments with a dimensional weight of more than 150 pounds and multiple-package shipments of more than 150 pounds. For packages with an actual weight of more than 150 pounds, refer to UPS Express Critical® on page 5 or air freight services on page 101.

# Alaska and Hawaii – Export

## UPS Worldwide Saver®

GUARANTEED TWO TO FOUR DAYS BY END OF DAY\*

Zones	481	482	484	401	402	403	404	405	406	407	408	409	412
Letter**	\$34.80	\$36.10	\$37.30	\$48.50	\$47.50	\$55.30	\$56.40	\$56.00	\$70.00	\$102.80	\$105.70	\$46.30	\$54.10
Pak 1 Lbs.***	56.10	57.60	58.20	66.50	61.20	78.50	75.70	73.50	84.00	120.80	124.40	60.60	71.00
Pak 2 Lbs.***	59.80	61.40	60.90	69.20	68.20	78.70	84.40	78.50	111.60	144.80	149.10	64.60	76.40
1 Lbs.	60.10	63.50	63.00	73.20	71.70	88.30	79.70	80.00	95.00	129.50	130.40	69.40	80.20
2	67.50	70.50	70.90	85.60	82.60	104.90	95.40	94.50	119.50	148.90	151.30	80.30	92.50
3	76.80	79.80	82.60	100.40	96.80	118.20	109.50	108.20	142.70	183.40	185.00	97.80	105.10
4	83.50	89.30	90.10	114.50	109.30	131.20	123.20	121.10	166.80	207.70	209.30	111.60	113.90
5	86.90	95.40	100.10	127.40	123.20	140.80	136.00	133.90	190.80	231.40	234.60	124.30	125.50
6	89.70	99.50	109.40	135.70	134.40	151.00	148.90	146.10	214.50	247.80	251.30	131.30	137.20
7	92.60	104.70	118.80	143.40	143.60	161.00	162.00	158.30	238.50	264.60	271.80	139.30	151.00
8	97.10	111.20	129.00	150.60	152.00	170.90	174.60	170.80	259.60	284.00	292.30	148.50	161.60
9	100.60	115.80	135.70	159.10	152.30	183.50	187.60	183.40	280.80	300.20	309.20	154.90	173.80
10	104.30	121.20	141.20	168.30	154.80	192.30	200.30	195.90	302.20	305.60	310.90	159.80	183.00
11	108.00	123.50	149.10	170.40	160.10	203.50	207.80	205.30	321.70	318.10	323.30	166.90	195.20
12	108.70	125.40	150.20	173.60	166.70	210.40	213.60	215.10	332.10	329.70	334.60	170.80	198.20
13	117.70	134.40	160.90	188.00	175.90	219.10	233.80	231.70	364.50	373.00	377.00	180.80	214.70
14	123.20	141.90	165.80	196.80	182.20	228.40	246.30	243.50	383.10	397.30	405.30	187.90	226.80
15	127.90	146.70	172.20	203.60	202.30	235.50	258.30	255.60	403.00	420.80	428.60	194.80	237.90
16	132.70	151.40	178.30	210.60	213.40	246.40	268.60	265.30	421.30	444.10	449.10	202.00	248.20
17	136.50	155.90	184.80	218.40	219.10	253.90	278.40	275.10	438.30	458.60	467.70	208.80	257.80
18	141.30	162.20	190.30	225.80	220.40	262.00	287.80	284.90	453.80	480.50	490.50	215.30	264.80
19	145.10	167.30	193.90	232.90	232.60	267.90	297.50	294.70	469.30	504.80	509.60	222.30	277.60
20	150.50	173.10	197.20	240.40	239.50	276.90	307.00	304.20	485.10	519.50	529.10	229.30	286.30
21	155.30	177.80	200.00	248.80	242.30	286.00	316.70	313.70	502.40	550.70	553.50	238.30	294.60
22	159.40	182.60	200.60	253.40	242.50	295.80	326.50	323.00	519.20	566.40	572.00	248.10	299.50
23	163.70	186.40	203.40	260.60	242.80	299.70	339.00	333.10	531.20	571.40	582.90	253.20	305.90
24	164.00	188.70	203.90	266.00	248.20	305.30	340.30	341.80	532.40	575.30	590.20	253.80	312.10
25	166.60	191.00	206.50	269.60	254.30	307.20	344.20	342.20	545.30	584.10	596.20	257.30	316.80
26	176.00	198.30	214.50	280.10	271.20	321.50	360.10	358.60	576.10	632.70	639.40	271.90	335.90
27	182.60	208.60	225.30	287.90	275.90	329.00	371.30	371.30	593.70	650.40	657.10	279.90	345.60
28	188.90	213.30	230.60	295.00	276.20	336.50	380.90	380.90	608.90	658.40	675.50	286.70	354.50
29	193.70	218.00	237.60	300.50	280.30	344.40	390.50	390.50	621.50	684.70	691.80	292.20	363.50
30	197.80	221.70	240.40	306.90	284.50	351.60	400.10	400.20	634.70	702.50	709.90	299.20	367.00

**Note:** Delivery times may vary by destination postal code.

Refer to pages 89 to 95 for value-added services rates and other charges.

- The rates shown are for shipments originating in the U.S.

- Any fraction of a pound more than the weight shown in the rate chart is rounded up to the next listed weight.

- Dimensional weight may apply. Refer to pages 7 to 9 for more information.

- To determine the rate for international multiple-package shipments, refer to page 65.

\*Visit [ups.com](https://www.ups.com)® or call 1-800-Pick-UPS® for guarantee details, service availability, delivery time commitments or to request a pickup.

\*\*The Letter rate applies only to documents, correspondence and electronic media shipments of no commercial value that do not exceed eight ounces sent in an Express Envelope. Express Envelopes containing items other than those listed above or exceeding eight ounces are subject to the rate corresponding to the weight of the Express Envelope. Express Envelopes are not recommended for shipments of electronic media containing sensitive personal information.

\*\*\*Pak rates will apply to Letters weighing more than eight ounces, but less than 1 or 2 pounds. Pak rates also apply when:

- The shipment is in a UPS Pak.
- UPS Pak is selected at the time of shipping.
- Customs value of the shipment is less than \$100.00.
- The shipment weighs less than or equal to one or two pounds. Shipments above two pounds are rated by weight.

# Alaska and Hawaii – Export

## UPS Worldwide Saver®

GUARANTEED TWO TO FOUR DAYS BY END OF DAY\*

Zones	481	482	484	401	402	403	404	405	406	407	408	409	412
31 Lbs.	\$200.70	\$225.50	\$243.00	\$307.60	\$293.60	\$358.70	\$409.70	\$409.80	\$647.10	\$719.30	\$726.70	\$305.10	\$379.00
32	204.80	229.30	244.20	312.80	302.70	366.60	419.70	419.20	660.00	737.20	745.10	314.80	382.00
33	209.00	233.80	247.10	322.50	311.30	374.40	429.30	429.10	673.30	753.60	761.40	319.30	385.60
34	213.10	237.60	248.70	331.70	322.70	381.90	438.60	437.90	685.60	759.40	778.20	325.80	396.40
35	216.60	241.40	251.20	341.30	324.10	389.40	450.20	447.30	697.90	775.50	794.50	332.60	403.50
36	219.50	245.10	252.80	349.80	351.50	396.20	462.80	456.30	713.00	795.00	811.40	338.80	424.40
37	224.00	249.70	255.90	356.30	371.10	403.70	467.40	465.40	725.00	806.40	827.10	345.20	434.40
38	226.80	253.10	256.20	361.80	373.10	410.90	480.00	474.20	737.70	833.20	842.40	351.30	444.00
39	231.00	256.50	261.90	369.60	380.80	418.40	491.60	483.40	751.00	849.10	858.10	357.90	452.30
40	235.10	259.90	264.60	375.40	381.50	425.20	495.50	492.10	763.30	854.50	871.70	363.30	453.10
41	239.30	263.30	267.80	381.90	388.90	432.70	505.10	504.20	775.70	871.90	885.50	369.40	454.40
42	243.10	267.50	273.70	386.70	390.50	440.60	514.70	513.60	788.00	877.40	900.00	375.30	479.10
43	246.30	273.10	275.20	394.50	390.90	448.40	524.30	523.00	800.70	890.80	913.80	381.40	481.60
44	249.80	277.30	279.40	399.70	398.30	456.30	533.90	532.30	813.00	904.00	926.80	387.20	494.40
45	253.60	280.70	284.70	405.90	399.40	463.10	545.60	542.00	825.70	917.20	940.30	393.30	501.50
46	256.50	286.70	288.50	412.40	421.70	470.60	556.70	550.90	835.80	944.10	957.00	398.60	508.70
47	260.30	289.70	293.30	419.50	424.00	478.10	562.80	560.60	848.80	948.90	971.50	405.10	518.90
48	263.80	295.10	297.10	425.60	424.20	485.30	572.40	570.10	861.20	967.10	985.10	411.30	521.20
49	266.70	298.00	301.50	431.80	424.50	492.80	581.60	579.40	873.20	975.50	998.10	417.80	521.50
50	270.50	301.50	301.90	432.40	426.90	499.20	590.50	588.10	885.60	993.60	1,011.70	423.70	526.60
52	276.90	307.20	308.30	449.60	478.80	514.60	613.60	606.70	910.90	1,021.00	1,039.90	431.10	553.10
54	281.20	312.00	317.60	459.60	484.30	524.60	630.60	628.20	936.20	1,038.00	1,056.00	438.60	556.40
56	287.10	318.00	323.90	473.90	504.20	540.30	652.70	647.80	960.60	1,064.90	1,083.80	452.30	589.60
58	292.90	323.90	330.20	488.30	521.70	556.10	674.80	670.60	985.00	1,091.70	1,111.60	468.10	622.80
60	302.10	331.10	336.90	504.40	525.30	577.40	696.40	693.10	1,011.00	1,118.80	1,148.80	484.00	643.60
62	307.80	337.20	342.00	519.00	556.90	604.30	719.00	713.30	1,036.30	1,156.60	1,177.90	496.70	651.90
64	313.60	342.30	345.50	532.60	560.30	616.60	741.60	736.20	1,061.70	1,183.30	1,204.80	509.30	677.20
66	317.80	347.70	352.00	546.20	562.40	627.00	763.60	754.10	1,086.40	1,210.70	1,232.90	522.00	679.60
68	323.80	353.80	362.20	560.20	602.80	642.60	786.00	775.50	1,111.40	1,237.30	1,259.80	534.60	685.10
70	332.60	360.70	367.60	573.50	603.50	657.70	808.80	797.20	1,135.80	1,240.30	1,287.90	547.30	704.40
72	334.00	362.80	369.00	585.80	628.60	673.70	827.90	811.20	1,167.60	1,266.90	1,318.00	554.40	715.20
74	343.00	372.10	373.30	598.90	631.20	688.80	847.80	827.10	1,186.50	1,316.90	1,343.60	568.50	733.60
76	347.70	377.90	379.60	612.20	655.00	704.80	854.80	837.80	1,209.60	1,345.80	1,373.10	583.40	781.70
78	352.00	381.70	385.70	619.80	657.60	720.70	873.50	856.80	1,233.30	1,373.00	1,400.70	596.90	797.80
80	355.10	386.40	395.40	632.20	658.70	736.00	893.90	876.30	1,257.10	1,381.00	1,414.70	609.60	814.20
82	358.70	391.20	400.80	647.70	680.50	752.50	909.80	891.00	1,272.00	1,407.20	1,449.30	611.00	820.70
84	365.20	398.00	404.90	659.30	696.30	767.10	925.60	910.50	1,284.80	1,433.30	1,459.80	618.00	831.90
86	370.10	405.10	405.40	669.40	710.10	784.20	941.50	931.70	1,297.50	1,466.90	1,493.00	632.60	843.00
88	373.60	408.00	408.80	682.40	723.80	798.90	957.30	952.00	1,310.20	1,499.80	1,526.40	647.00	854.20
90	376.90	414.90	417.20	687.20	737.60	809.00	973.20	969.90	1,322.90	1,532.40	1,560.30	661.20	865.40

# Alaska and Hawaii – Export

## UPS Worldwide Saver®

GUARANTEED TWO TO FOUR DAYS BY END OF DAY\*

Zones	481	482	484	401	402	403	404	405	406	407	408	409	412
92 Lbs.	\$379.10	\$419.50	\$423.60	\$696.60	\$751.40	\$826.00	\$989.00	\$990.80	\$1,335.60	\$1,565.80	\$1,594.70	\$671.10	\$876.50
94	382.20	424.40	427.40	711.20	765.10	842.70	1,004.90	1,010.30	1,348.30	1,598.40	1,628.20	683.10	887.70
96	386.20	427.00	433.60	723.20	778.90	860.30	1,020.70	1,030.20	1,361.00	1,632.10	1,662.60	696.40	898.90
98	390.30	430.10	438.40	737.10	793.60	878.00	1,036.60	1,049.20	1,373.70	1,665.40	1,696.70	708.80	910.10
100	395.60	437.60	443.30	750.20	809.40	895.70	1,056.80	1,070.00	1,390.50	1,697.70	1,725.20	721.90	927.20
105	415.10	458.40	465.00	786.40	848.10	939.60	1,108.70	1,122.30	1,458.70	1,781.00	1,809.50	757.00	972.40
110	434.20	479.40	486.70	822.00	887.70	984.00	1,160.60	1,172.90	1,527.20	1,865.30	1,894.30	792.50	1,017.70
115	453.90	501.00	508.30	858.50	927.50	1,028.40	1,212.30	1,225.10	1,596.20	1,948.20	1,979.40	828.40	1,062.50
120	473.50	521.70	529.90	895.40	967.50	1,072.20	1,263.90	1,277.00	1,665.30	2,032.80	2,064.20	864.40	1,107.40
125	492.80	543.00	551.30	931.40	1,006.90	1,116.50	1,316.40	1,329.00	1,734.50	2,115.50	2,149.00	899.30	1,152.60
130	511.70	564.70	573.20	968.60	1,046.80	1,160.60	1,369.00	1,379.30	1,802.80	2,198.10	2,233.80	935.20	1,197.60
135	531.00	585.90	595.00	1,004.50	1,086.20	1,205.10	1,420.80	1,431.00	1,871.90	2,282.40	2,318.80	970.60	1,243.60
140	550.40	607.40	617.00	1,041.20	1,125.90	1,248.70	1,473.40	1,483.90	1,941.00	2,364.80	2,403.70	1,006.10	1,288.40
145	569.60	628.60	638.90	1,077.60	1,165.10	1,292.70	1,526.00	1,535.50	2,010.30	2,446.90	2,488.70	1,041.30	1,334.20
150	589.00	650.20	660.50	1,114.70	1,204.20	1,336.60	1,578.60	1,588.10	2,079.60	2,531.20	2,573.20	1,076.30	1,380.10

### UPS Worldwide Saver Shipments of More Than 150 Lbs.\*\*

Zones	481	482	484	401	402	403	404	405	406	407	408	409	412
Price Per Pound	\$3.93	\$4.33	\$4.40	\$7.43	\$8.03	\$8.91	\$10.52	\$10.59	\$13.86	\$16.87	\$17.15	\$7.18	\$9.20
Minimum Rate	589.00	650.20	660.50	1,114.70	1,204.20	1,336.60	1,578.60	1,588.10	2,079.60	2,531.20	2,573.20	1,076.30	1,380.10

### UPS 10 KG Box® and UPS 25 KG Box®

Zones	481	482	484	401	402	403	404	405	406	407	408	409	412
<b>10 KG (22 Lbs.) Box</b>													
10 KG (22 Lbs.) Box	\$121.46	\$125.12	\$147.95	\$192.41	\$213.36	\$216.11	\$219.21	\$259.46	\$321.12	\$324.18	\$324.16	\$192.55	\$222.86
<b>25 KG (55 Lbs.) Box</b>													
25 KG (55 Lbs.) Box	212.74	218.95	224.94	269.13	321.93	317.16	350.74	462.18	532.79	598.70	598.51	287.86	319.71

Note: Delivery times may vary by destination postal code.

Refer to pages 89 to 95 for value-added services rates and other charges.

- The rates shown are for shipments originating in the U.S.
- Any fraction of a pound more than the weight shown in the rate chart is rounded up to the next listed weight.

- Dimensional weight may apply. Refer to pages 7 to 9 for more information.

- For larger packages, additional charges may apply. Refer to pages 7 to 9 for more information.

- To determine the rate for international multiple-package shipments, refer to page 65.

- A Heavy Package sticker is required for any package weighing more than 70 pounds.

\*Visit [ups.com](https://www.ups.com)® or call 1-800-Pick-UPS® for guarantee details, service availability, delivery time commitments or to request a pickup.

\*\*Applies to single-package shipments with a dimensional weight of more than 150 pounds and multiple-package shipments of more than 150 pounds. For packages with an actual weight of more than 150 pounds, refer to UPS Express Critical® on page 5 or air freight services on page 101.

## Alaska and Hawaii – Export

# UPS Worldwide Expedited®

GUARANTEED DAY-DEFINITE THREE TO SEVEN DAYS BY END OF DAY\*

Zones	71	72	74	631	632	633	634	635	636	637	639	642
1 Lbs.	\$58.65	\$61.60	\$60.85	\$69.75	\$66.50	\$81.35	\$77.10	\$75.85	\$88.45	\$84.15	\$65.40	\$78.20
2	63.90	68.85	68.55	83.65	80.45	93.90	93.40	90.35	113.25	107.50	77.40	90.25
3	70.15	76.90	80.30	97.40	90.45	107.60	105.35	102.85	137.15	131.10	92.10	102.30
4	75.60	84.25	83.55	110.25	101.25	121.45	118.00	115.65	160.40	154.65	105.30	111.60
5	79.15	90.65	95.70	122.25	109.35	135.20	130.15	128.00	183.00	177.55	116.20	122.85
6	82.00	93.25	104.40	132.40	121.40	145.90	141.85	140.45	206.00	202.20	126.10	134.40
7	85.20	97.00	112.75	140.50	128.85	155.55	155.10	152.05	228.90	223.90	133.55	147.75
8	89.55	100.60	124.35	147.10	135.00	165.95	167.05	165.20	249.40	233.95	141.35	158.30
9	91.75	106.15	128.25	152.10	142.30	177.20	178.45	177.50	269.40	260.90	145.75	170.00
10	94.95	109.80	130.55	156.55	147.15	185.90	189.00	185.45	278.95	278.90	150.60	179.20
11	99.25	115.35	136.80	166.75	153.65	196.55	200.55	194.05	306.40	297.20	158.05	190.30
12	102.45	117.80	145.90	169.75	160.15	203.20	207.10	203.75	319.85	312.95	164.45	193.25
13	106.60	124.00	149.90	183.00	166.80	211.40	225.20	220.65	342.10	331.65	171.00	209.20
14	110.35	127.80	150.10	186.30	173.10	220.65	233.45	230.65	358.55	347.60	177.30	220.55
15	113.55	132.25	155.10	192.85	180.65	227.50	243.15	239.75	375.10	364.00	184.15	230.00
16	117.15	135.85	160.05	203.85	187.15	238.00	256.45	249.75	389.70	378.85	188.65	239.55
17	120.20	138.60	165.05	207.55	193.60	245.40	265.70	258.55	402.85	393.30	195.15	251.45
18	123.40	142.00	169.70	212.15	201.45	253.50	271.45	268.05	422.90	408.35	202.10	259.30
19	127.50	145.70	175.95	217.70	208.50	259.50	282.70	277.00	439.15	423.25	208.40	269.90
20	130.95	149.40	180.45	222.05	215.95	266.65	290.55	285.70	455.40	438.05	215.10	278.45
21	133.60	152.90	182.45	224.50	222.70	273.35	302.40	293.50	465.35	450.30	221.95	284.70
22	136.50	156.25	184.20	234.30	228.55	280.20	310.55	301.20	480.65	464.20	229.85	292.85
23	140.00	159.15	187.55	243.45	234.50	287.10	318.65	308.35	496.40	478.10	235.85	299.55
24	142.80	162.55	194.65	253.75	239.90	293.50	324.00	315.55	506.65	491.10	240.10	305.85
25	145.55	166.20	200.20	254.50	242.05	297.95	331.50	322.55	512.35	504.25	243.90	307.15
26	148.60	170.75	202.15	264.60	251.65	308.65	342.20	329.15	532.25	517.45	250.85	319.40
27	151.75	175.50	204.50	269.95	258.75	316.75	347.50	336.35	546.90	530.55	258.70	331.20
28	155.25	176.65	209.00	277.35	262.35	323.55	359.40	342.40	559.00	542.45	263.10	336.10
29	158.05	180.80	212.55	279.55	266.45	330.80	363.45	349.25	572.45	555.25	269.00	347.45
30	160.50	184.45	216.20	279.85	271.45	337.05	370.55	355.95	584.30	567.15	274.10	354.85
31	163.60	188.20	219.85	285.45	276.35	343.15	382.40	365.25	594.85	576.95	280.60	362.55
32	167.15	192.25	221.15	292.10	283.30	349.35	386.35	368.90	606.75	588.70	288.80	368.60
33	169.60	196.00	223.00	300.65	291.50	355.60	393.90	375.75	618.00	599.80	294.80	374.80
34	173.15	199.70	226.25	306.00	296.35	361.80	401.40	382.00	628.80	609.15	301.05	382.05
35	175.60	203.05	228.50	311.40	301.80	368.15	409.80	388.55	631.60	619.90	306.55	389.90

## Alaska and Hawaii – Export

## UPS Worldwide Expedited®

GUARANTEED DAY-DEFINITE THREE TO SEVEN DAYS BY END OF DAY\*

Zones	71	72	74	631	632	633	634	635	636	637	639	642
36 Lbs.	\$179.10	\$206.35	\$230.65	\$315.50	\$307.00	\$374.45	\$420.75	\$398.45	\$648.85	\$630.20	\$311.60	\$400.70
37	182.30	210.50	234.40	319.55	311.70	381.25	428.55	401.50	661.25	640.05	316.45	407.00
38	185.15	214.25	236.05	322.25	316.65	387.75	437.60	411.75	672.00	650.60	324.90	416.70
39	188.05	218.20	240.15	322.70	321.95	393.85	446.05	422.30	682.75	661.00	330.95	423.65
40	190.55	221.30	242.40	324.25	326.80	400.25	452.75	428.75	693.40	671.70	336.00	431.10
41	193.30	224.55	243.50	328.65	331.35	405.95	459.15	439.05	704.40	681.95	340.75	435.75
42	197.40	227.90	246.25	332.80	336.05	410.95	465.65	444.55	715.10	692.00	344.55	442.25
43	200.35	232.05	248.85	340.40	340.30	416.35	472.05	454.35	727.85	702.90	348.80	449.45
44	203.15	235.35	251.25	344.75	345.00	422.50	478.55	460.80	738.60	713.85	353.75	455.60
45	207.70	238.70	253.85	348.75	350.00	429.00	484.85	467.90	749.35	723.45	357.85	461.65
46	212.05	241.65	256.55	356.00	354.60	435.10	491.10	474.75	760.45	735.55	363.80	467.40
47	214.60	245.10	261.65	359.45	358.75	441.20	497.60	481.40	771.20	746.30	368.15	473.75
48	217.60	248.35	265.40	360.25	364.20	447.10	503.85	487.95	782.00	756.55	372.80	475.35
49	220.20	251.30	267.90	364.75	367.70	453.30	510.10	494.60	792.90	764.70	376.20	481.20
50	223.00	254.65	270.80	369.70	370.75	459.30	517.45	500.95	803.35	776.50	380.45	483.40
52	228.75	262.40	274.55	376.05	379.05	468.55	528.85	509.60	821.30	790.85	389.00	489.15
54	235.35	268.00	277.60	385.90	387.30	473.85	539.35	516.25	833.20	803.15	397.45	498.55
56	241.10	274.40	283.50	399.60	397.20	479.55	549.55	522.40	838.50	817.25	407.65	501.75
58	247.65	280.25	289.50	412.45	405.50	485.50	559.85	529.40	852.80	830.45	415.95	507.40
60	253.45	285.95	290.10	418.65	413.80	493.60	570.35	537.05	867.40	843.40	424.55	509.45
62	260.95	292.15	297.10	421.00	423.75	500.35	580.65	543.05	869.25	852.15	435.35	512.05
64	266.85	297.95	301.40	426.65	434.35	503.85	591.15	547.50	875.10	857.90	444.15	515.05
66	272.60	304.30	305.55	433.20	444.50	510.40	592.40	553.55	880.50	862.65	452.50	516.70
68	277.65	309.55	311.20	436.70	452.90	516.80	597.50	562.60	887.05	868.75	460.95	520.05
70	283.60	315.50	314.95	441.80	461.60	522.40	604.55	576.05	889.00	881.80	469.80	524.30
72	288.70	321.20	319.85	447.30	470.55	527.50	611.70	582.10	892.05	891.85	473.40	525.35
74	293.15	327.20	324.00	452.95	478.65	532.65	620.60	588.20	902.05	902.45	477.05	527.80
76	297.35	330.85	328.40	457.80	487.30	536.95	630.35	594.30	909.95	909.90	480.55	536.15
78	302.00	335.80	332.60	460.75	495.00	537.60	640.15	600.40	916.70	916.50	484.40	544.45
80	307.45	337.30	336.90	463.80	500.95	538.60	650.00	606.50	918.25	923.15	488.05	552.85
82	310.05	338.60	341.10	471.30	506.70	539.30	654.95	609.50	920.20	928.85	499.85	554.10
84	312.15	339.20	344.85	475.85	512.00	544.90	658.75	615.65	920.50	934.60	510.55	559.95
86	317.00	340.15	346.25	480.40	516.65	548.55	666.15	621.75	924.95	940.70	521.65	566.30
88	320.00	342.65	346.95	484.50	521.30	552.10	672.50	625.60	928.70	946.35	532.90	566.70
90	324.75	343.25	353.70	488.55	524.90	555.85	678.75	625.75	934.45	952.35	540.35	573.50

Refer to pages 89 to 95 for value-added services rates and other charges.

- The rates shown are for shipments originating in the U.S.

- Any fraction of a pound more than the weight shown in the rate chart is rounded up to the next listed weight.

- Dimensional weight may apply. Refer to pages 7 to 9 for more information.

- For larger packages, additional charges may apply. Refer to pages 7 to 9 for more information.

- To determine the rate for international multiple-package shipments, refer to page 65.

- A Heavy Package sticker is required for any package weighing more than 70 pounds.

\*Visit [ups.com](https://www.ups.com)® or call 1-800-Pick-UPS® for guarantee details, service availability, delivery time commitments or to request a pickup.

## Alaska and Hawaii – Export

# UPS Worldwide Expedited®

GUARANTEED DAY-DEFINITE THREE TO SEVEN DAYS BY END OF DAY\*

Zones	71	72	74	631	632	633	634	635	636	637	639	642
92 Lbs.	\$327.10	\$345.90	\$361.30	\$492.70	\$535.80	\$557.30	\$686.55	\$625.90	\$936.70	\$958.50	\$546.50	\$574.30
94	329.55	349.85	369.05	496.95	536.70	560.80	692.35	628.80	939.80	964.40	554.10	581.45
96	332.90	351.25	376.05	501.40	544.15	564.25	696.40	633.10	944.50	970.00	559.70	588.20
98	334.15	352.40	382.15	505.65	554.25	568.20	701.50	638.40	947.60	977.80	565.90	595.40
100	337.30	354.80	385.30	514.25	565.05	571.05	707.55	644.30	948.80	991.70	577.15	601.85
105	354.10	372.15	402.85	536.55	592.90	592.20	741.05	672.45	984.15	1,038.75	594.60	621.40
110	369.60	389.25	420.85	561.25	619.90	618.30	765.30	700.65	1,030.85	1,087.55	617.85	639.90
115	385.95	406.65	439.55	579.80	647.35	644.60	789.90	719.85	1,076.15	1,134.75	645.50	660.50
120	402.25	424.35	458.45	596.45	674.15	671.50	824.00	748.65	1,121.65	1,181.10	671.90	687.30
125	417.40	442.00	477.50	615.95	701.65	699.15	847.40	766.50	1,147.60	1,219.75	696.15	715.20
130	433.85	459.65	496.60	637.50	727.35	720.75	871.15	773.35	1,182.10	1,257.55	723.55	735.30
135	450.25	477.25	515.35	660.60	751.55	746.75	894.50	779.55	1,223.95	1,290.45	748.80	755.00
140	466.85	493.65	531.20	675.25	769.75	773.15	925.90	788.80	1,265.85	1,334.35	774.40	782.65
145	483.35	510.90	544.90	699.10	781.65	787.10	957.30	792.65	1,309.55	1,369.60	794.25	808.65
150	499.75	528.25	563.00	716.85	796.20	788.55	988.65	797.50	1,354.00	1,409.95	809.80	836.30

## UPS Worldwide Expedited Shipments of More Than 150 Lbs.\*\*

Zones	71	72	74	631	632	633	634	635	636	637	639	642
Price Per Pound	\$3.33	\$3.52	\$3.75	\$4.59	\$5.31	\$5.26	\$6.59	\$5.32	\$9.03	\$9.40	\$5.23	\$5.58
Minimum Rate	499.75	528.25	563.00	716.85	796.20	788.55	988.65	797.50	1,354.00	1,409.95	809.80	836.30

Refer to pages 89 to 95 for value-added services rates and other charges.

- The rates shown are for shipments originating in the U.S.
- Any fraction of a pound more than the weight shown in the rate chart is rounded up to the next listed weight.
- Dimensional weight may apply. Refer to pages 7 to 9 for more information.

- For larger packages, additional charges may apply. Refer to pages 7 to 9 for more information.

- To determine the rate for international multiple-package shipments, refer to page 65.
- A Heavy Package sticker is required for any package weighing more than 70 pounds.

\*Visit [ups.com](https://www.ups.com)® or call 1-800-Pick-UPS® for guarantee details, service availability, delivery time commitments or to request a pickup.

\*\*Applies to single-package shipments with a dimensional weight of more than 150 pounds and multiple-package shipments of more than 150 pounds. For packages with an actual weight of more than 150 pounds, refer to UPS Express Critical® on page 5 or air freight services on page 101.

# Alaska and Hawaii – Import

## Taking Control of Your Import Costs

Enjoy freedom from currency fluctuations with UPS import rates. UPS keeps things simple with published, easy-to-use import rates fixed in U.S. dollars.\*

### Billing Options

Bill your account or another party's with Import Freight Collect and Third Party Billing. Import Freight Collect offers freedom from currency fluctuations with published rates fixed in U.S. dollars, so you'll know exactly how much your shipment will cost. Our import rates work the same way as our export rates and your account number stays the same.

### UPS Import Control®

With UPS Import Control you can control your import shipments by preparing the label and commercial invoice and sending them to the exporter. Labels and commercial invoices can be forwarded to the exporter in another country by e-mail or they can be sent with a UPS driver with a pickup dispatch. With this service you can control which account is billed for transportation and duties and taxes, the service level and shipment options, the commodity description and the value of goods entered in the invoice. Refer to pages 92 and 93 for more information on UPS Import Control.

### Routing Form

Another option for importers is the use of the Routing Form to instruct your international business partners to ship to you using your UPS account number. This form can be found and printed from the Support tab at [ups.com](https://www.ups.com)®.

### Visibility

U.S. importers can take further control of imports with Quantum View® Manage. Quantum View Manage provides tools specifically designed to assist you with customs clearance and compliance.

*\*Rates are fixed relative to currency fluctuations but are subject to periodic review.*

## Determine the Zone

Use the Worldwide Zone Chart starting on page 76 to determine the origin zone for the international service option you've selected.

An Extended Area Surcharge may apply to certain origins within a country. Extended Area origins are subject to change. For the most current information, refer to [ups.com/rates](https://www.ups.com/rates) or call 1-800-782-7892.

### UPS Worldwide Express Plus®, UPS Worldwide Express NA1®, UPS Worldwide Express®, UPS Worldwide Saver® and UPS Worldwide Expedited®

1. Locate the origin country on the Worldwide Zone Chart beginning on page 76.
2. Locate the zone for UPS Worldwide Express Plus, UPS Worldwide Express NA1, UPS Worldwide Express, UPS Worldwide Saver or UPS Worldwide Expedited. (To determine whether UPS Worldwide Express Plus service is available to your address in the U.S., refer to [ups.com/rates](https://www.ups.com/rates) or call 1-800-782-7892.) The service is not available when a zone number is not shown in the appropriate column.

#### Examples:

For a UPS Worldwide Express Plus shipment from England to the U.S., the zone is 951.

For a UPS Worldwide Express NA1 or UPS Worldwide Express shipment from England to the U.S., the zone is 951.

For a UPS Worldwide Saver shipment from El Salvador to the U.S., the zone is 456.

For a UPS Worldwide Expedited shipment from El Salvador to the U.S., the zone is 686.

Origin	Zones			
	Express Plus	Express	Saver (Express)	Expedited
Egypt/EG	955	955	455	685
El Salvador/SV	956	956	456	686
England (United Kingdom)* /GB	951	951	451	681

\*UPS Worldwide Express NA1 service is available from this country.

## Alaska and Hawaii – Import Worldwide Zone Chart

Origin	Zones				Origin	Zones			
	Express Plus	Express	Saver (Express)	Expedited		Express Plus	Express	Saver (Express)	Expedited
Afghanistan/AF	955	955	455		Cape Verde/CV	958	958	458	
Aland Islands/AX	953	953	453		Cayman Islands/KY	952	952	452	
Albania/AL	957	957	457		Central African Republic/CF	958	958	458	
Algeria/DZ	958	958	458		Chad/TD	958	958	458	
American Samoa/AS	958	958	458		Channel Islands Guernsey/GG, Jersey/JE	953	953	453	683
Angola/AO	958	958	458		Chile/CL	956	956	456	686
Anguilla/AI	952	952	452		China, People's Republic of/CN	962	962	462	692
Antigua and Barbuda/AG	952	952	452		Colombia/CO	956	956	456	686
Argentina/AR	956	956	456	686	Congo, Democratic Republic of/CD	958	958	458	
Armenia/AM	957	957	457		Congo, Republic of/CG	958	958	458	
Aruba/AW	952	952	452		Costa Rica/CR	956	956	456	686
Australia/AU	959	959	459	689	Côte d'Ivoire (Ivory Coast)/CI	958	958	458	
Austria/AT	953	953	453	683	Croatia/HR	957	957	457	
Azerbaijan/AZ	957	957	457		Curaçao/AN	952	952	452	
Azores (Portugal)/PT	951	951	451	681	Cyprus/CY	955	955	455	
Bahamas/BS	952	952	452		Czech Republic/CZ	957	957	457	687
Bahrain/BH	955	955	455	685	Denmark/DK	953	953	453	683
Bangladesh/BD	957	957	457		Djibouti/DJ	958	958	458	
Barbados/BB	952	952	452		Dominica/DM	952	952	452	
Belarus/BY	957	957	457		Dominican Republic/DO	952	952	452	682
Belgium*/BE	951	951	451	681	Ecuador/EC	956	956	456	686
Benin/BJ	958	958	458		Egypt/EG	955	955	455	685
Bermuda/BM	952	952	452		El Salvador/SV	956	956	456	686
Bhutan/BT	955	955	455		England (United Kingdom)*/GB	951	951	451	681
Bolivia/BO	956	956	456		Equatorial Guinea/GQ	958	958	458	
Bonaire/AN	952	952	452		Eritrea/ER	958	958	458	
Bosnia/BA	958	958	458		Estonia/EE	957	957	457	687
Botswana/BW	958	958	458		Ethiopia/ET	958	958	458	
Brazil/BR	956	956	456	686	Fiji/FJ	958	958	458	
British Virgin Islands/VG	952	952	452		Finland/FI	953	953	453	683
Brunei/BN	955	955	455		France/FR	951	951	451	681
Bulgaria/BG	957	957	457	687	French Polynesia/PF	958	958	458	
Burkina Faso/BF	958	958	458		Gabon/GA	958	958	458	
Burundi/BI	958	958	458		Gambia/GM	958	958	458	
Cambodia/KH	958	958	458		Georgia/GE	957	957	457	
Cameroon/CM	958	958	458		Germany*/DE	951	951	451	681
Canada/CA	91	91	491	61	Ghana/GH	958	958	458	
Canary Islands (Spain)/ES	951	951	451		Gibraltar/GI	958	958	458	

# Alaska and Hawaii – Import

## Worldwide Zone Chart

Origin	Zones				Origin	Zones			
	Express Plus	Express	Saver (Express)	Expedited		Express Plus	Express	Saver (Express)	Expedited
Great Britain (United Kingdom)* /GB	951	951	451	681	Lithuania/LT	957	957	457	687
Greece/GR	951	951	451	683	Luxembourg/LU	951	951	451	681
Grenada/GD	952	952	452		Macau/MO	959	959	459	689
Guadeloupe/GP	952	952	452		Macedonia (FYROM)/MK	958	958	458	
Guam/GU	954	954	454		Madagascar/MG	958	958	458	
Guatemala/GT	956	956	456	686	Madeira (Portugal)/PT	951	951	451	681
Guernsey/GG	953	953	453	683	Malawi/MW	958	958	458	
Guinea/GN	958	958	458		Malaysia/MY	954	954	454	684
Guinea-Bissau/GW	958	958	458		Mali/ML	958	958	458	
Guyana/GY	956	956	456		Malta/MT	958	958	458	
Haiti/HT	952	952	452		Martinique/MQ	952	952	452	
Holland (Netherlands)/NL	951	951	451	681	Mauritania/MR	958	958	458	
Honduras/HN	956	956	456	686	Mauritius/MU	958	958	458	
Hong Kong/HK	959	959	459	689	Mexico/MX	94	94	494	64
Hungary/HU	957	957	457	687	Moldova, Republic of/MD	957	957	457	
Iceland/IS	958	958	458		Monaco/MC	951	951	451	681
India/IN	959	959	459	689	Mongolia/MN	954	954	454	
Indonesia/ID	954	954	454	684	Montenegro/ME	957	957	457	
Iraq/IQ	955	955	455	685	Montserrat/MS	952	952	452	
Ireland, Republic of/IE	951	951	451	681	Morocco/MA	958	958	458	
Israel/IL	959	959	459	685	Mozambique/MZ	958	958	458	
Italy/IT	951	951	451	681	Namibia/NA	958	958	458	
Ivory Coast (Côte d'Ivoire)/CI	958	958	458		Nepal/NP	955	955	455	
Jamaica/JM	952	952	452		Netherlands (Holland)* /NL	951	951	451	681
Japan/JP	957	957	457	683	Netherlands Antilles/AN	952	952	452	
Jersey/JE	953	953	453	683	New Caledonia/NC	958	958	458	
Jordan/JO	955	955	455		New Zealand/NZ	954	954	454	684
Kazakhstan/KZ	957	957	457		Nicaragua/NI	956	956	456	686
Kenya/KE	958	958	458		Niger/NE	958	958	458	
Korea, South/KR	959	959	459	689	Nigeria/NG	958	958	458	
Kuwait/KW	955	955	455	685	Northern Ireland (United Kingdom)/GB	951	951	451	681
Kyrgyzstan/KG	957	957	457		Northern Mariana Islands/MP	958	958	458	
Laos/LA	958	958	458		Norway/NO	953	953	453	683
Latvia/LV	957	957	457	687	Oman/OM	955	955	455	685
Lesotho/LS	958	958	458		Pakistan/PK	959	959	459	
Liberia/LR	958	958	458		Panama/PA	956	956	456	686
Libya/LY	958	958	458		Paraguay/PY	956	956	456	
Liechtenstein/LI	953	953	453	683	Peru/PE	956	956	456	686

An Extended Area Surcharge may apply to certain origins within a country. Extended Area origins are subject to change. For the most current information, refer to [ups.com/rates](https://www.ups.com/rates) or call 1-800-782-7892.

- To learn more about international shipping and country-specific regulations, visit [ups.com/importexport](https://www.ups.com/importexport).
- To determine landed costs, screen for denied parties, and use other trade tools, visit [ups.com/tradeability](https://www.ups.com/tradeability) or call the

International Customer Service Center at 1-800-782-7892.

\*UPS Worldwide Express NA1® service is available from this country.

# Alaska and Hawaii – Import Worldwide Zone Chart

Origin	Zones				Origin	Zones			
	Express Plus	Express	Saver (Express)	Expedited		Express Plus	Express	Saver (Express)	Expedited
Philippines/PH	959	959	459	689	St. Thomas (U.S. Virgin Islands)/VI	952	952	452	
Poland/PL	951	951	451	681	St. Vincent and the Grenadines/VC	952	952	452	
Portugal/PT	951	951	451	681	Suriname/SR	956	956	456	
Qatar/QA	955	955	455	685	Swaziland/SZ	958	958	458	
Réunion/RE	958	958	458		Sweden/SE	953	953	453	683
Romania/RO	957	957	457	687	Switzerland/CH	953	953	453	683
Rota (Northern Mariana Islands)/MP	958	958	458		Taiwan/TW	954	954	454	684
Russia/RU	957	957	458		Tajikistan/TJ	957	957	457	
Rwanda/RW	958	958	458		Tanzania/TZ	958	958	458	
Saba/AN	952	952	452		Thailand/TH	959	959	459	689
Saipan (Northern Mariana Islands)/MP	958	958	458		Tinian (Northern Mariana Islands)/MP	958	958	458	
Samoa/WS	958	958	458		Togo/TG	958	958	458	
San Marino/SM	951	951	451	681	Tortola (British Virgin Islands)/VG	952	952	452	
Saudi Arabia/SA	955	955	455	685	Trinidad and Tobago/TT	952	952	452	
Scotland (United Kingdom)/GB	951	951	451	681	Turkey/TR	957	957	457	685
Senegal/SN	958	958	458		Turkmenistan/TM	957	957	457	
Serbia/RS	957	957	457		Turks and Caicos Islands/TC	952	952	452	
Seychelles/SC	958	958	458		Uganda/UG	958	958	458	
Sierra Leone/SL	958	958	458		Ukraine/UA	957	957	457	
Singapore/SG	954	954	454	684	Union Island (St. Vincent and the Grenadines)/VC	952	952	452	
Slovakia/SK	957	957	457	687	United Arab Emirates/AE	955	955	455	685
Slovenia/SI	957	957	457	687	United Kingdom*/GB	951	951	451	681
South Africa/ZA	954	954	454		Uruguay/UY	956	956	456	
Spain/ES	951	951	451	681	U.S. Virgin Islands/VI	952	952	452	
Sri Lanka/LK	954	954	454		Uzbekistan/UZ	958	958	458	
St. Barthélemy (Guadeloupe)/GP	952	952	452		Vatican City (Italy)/VA	951	951	451	681
St. Christopher (St. Kitts and Nevis)/KN	952	952	452		Venezuela/VE	956	956	456	686
St. Croix (U.S. Virgin Islands)/VI	952	952	452		Vietnam/VN	954	954	454	684
St. Eustatius/AN	952	952	452		Virgin Gorda (British Virgin Islands)/VG	952	952	452	
St. John (U.S. Virgin Islands)/VI	952	952	452		Wales (United Kingdom)/GB	951	951	451	681
St. Kitts and Nevis/KN	952	952	452		Yemen/YE	955	955	455	
St. Lucia/LC	952	952	452		Zambia/ZM	958	958	458	
St. Maarten/AN	952	952	452		Zimbabwe/ZW	958	958	458	
St. Martin (Guadeloupe)/GP	952	952	452						

An Extended Area Surcharge may apply to certain origins within a country. Extended Area origins are subject to change. For the most current information, refer to [ups.com/rates](https://www.ups.com/rates) or call 1-800-782-7892.

- To learn more about international shipping and country-specific regulations, visit [ups.com/importexport](https://www.ups.com/importexport).
- To determine landed costs, screen for denied parties, and use other trade tools, visit [ups.com/tradeability](https://www.ups.com/tradeability) or call the

International Customer Service Center at 1-800-782-7892.

\*UPS Worldwide Express NA1® service is available from this country.

# Alaska and Hawaii – Import Shipment Pricing

## UPS Worldwide Express Plus<sup>®</sup>, UPS Worldwide Express NA1<sup>®</sup>, UPS Worldwide Express<sup>®</sup>, UPS Worldwide Saver<sup>®</sup> and UPS Worldwide Expedited<sup>®</sup>

Shipment pricing is advantageous because rates are based on the total weight of a shipment, not the sum of the rates for each package in a shipment.

### What Qualifies

1. The shipment consists of multiple packages, using the same service, shipped on the same day to a single consignee.
2. For shipments processed with WorldShip<sup>®</sup>, UPS Internet Shipping, UPS CampusShip<sup>®</sup>, the UPS Developer Kit or a UPS Ready<sup>®</sup> solution that supports full international service, or a UPS Worldwide Services Waybill.

### What Does Not Qualify

Shipment pricing does not apply to Express Envelopes, the UPS 10 KG Box<sup>®</sup> or the UPS 25 KG Box<sup>®</sup>; they are each considered separate shipments.

### Rates

Rates are based on the total billable weight of all packages in the shipment. Compare each package's actual weight to its dimensional weight. The greater of the two is the billable weight and should be used to calculate the rate. For multiple-package shipments, total the billable weight of all packages in the shipment. Refer to pages 7 to 9 for instructions on calculating dimensional weight.

If the payer of the shipping charges is located in the origin country, the shipment will be charged the export rate (Origin Country Export Rates).

When the payer of the shipping charges is located in the destination country, the shipment will be charged the import rate (Destination Country Import Rates). If the destination country does not have import rates, the shipment will be charged the export rate (Origin Country Export Rates). When the payer of the shipping charges is located in a third country (neither origin nor destination country), the shipment will be charged the Origin Country Export Rates, except as otherwise agreed to by UPS and the contracting party.

Unless otherwise specified at the time of shipping, shipping charges are billed to the shipper. In the event of non-payment by consignee or third party, the charges are billed to the shipper.

For shipments weighing 150 pounds or less, locate the rate for the total weight of the shipment on the appropriate rate chart.

To determine the rate for a shipment weighing more than 150 pounds, multiply the total weight (rounded to the next whole pound) by the appropriate price per pound as shown under the shipment weight designations above 150 pounds. The amount billed will be the result of this calculation or the minimum rate shown, whichever is greater.

All rates for UPS international services include in-house customs brokerage. For more information on customs brokerage for import shipments, refer to pages 96 to 100.

Useful Information – International Shipping	
<b>UPS TradeAbility<sup>®</sup></b> Harmonizer, landed cost and compliance tools	Visit <a href="https://ups.com/tradeability">ups.com/tradeability</a>
<b>Import/Export Support</b> Information on international shipping and trade	Visit <a href="https://ups.com/international">ups.com/international</a>
<b>Shipping Forms</b> Import/export documents	Visit <a href="https://ups.com/intl_forms">ups.com/intl_forms</a>
<b>International Customer Service</b> Information regarding international shipments	Call 1-800-782-7892
<b>UPS Import Control<sup>®</sup></b> Take control of your imports	Visit <a href="https://ups.com/importing">ups.com/importing</a>

# Alaska and Hawaii – Import

## UPS Worldwide Express®

**GUARANTEED ONE OR TWO DAYS BY 12:00 P.M.\***

The rates listed in the charts below and on pages 81 and 82 apply to [UPS Worldwide Express Plus®](#), [UPS Worldwide Express NA1®](#) and UPS Worldwide Express. UPS Worldwide Express NA1 provides overnight delivery from select European business centers for the rate shown. UPS Worldwide Express Plus provides delivery by 8:00 a.m.\*; add \$40.00 to the rate shown.

### Letter/Document

Zones	91	94	951	952	953	954	955	956	957	958	959	962
Letter**	\$38.70	\$36.20	\$63.30	\$49.90	\$70.60	\$50.80	\$80.70	\$48.70	\$72.60	\$84.00	\$50.70	\$45.70
1 Lbs.	54.00	42.00	76.10	64.50	94.70	66.50	107.20	63.30	92.50	111.40	69.00	62.50
2	60.80	43.90	82.00	69.70	100.00	73.10	135.90	79.20	108.50	139.40	75.40	73.60
3	71.60	55.20	103.40	87.00	122.80	91.50	181.20	99.00	132.40	182.50	97.20	94.70
4	78.20	60.40	115.00	96.90	136.00	100.20	213.20	113.30	146.50	215.70	107.40	109.50
5	86.10	65.30	128.30	106.70	149.10	110.30	241.50	130.00	161.20	244.60	119.10	121.10
6	96.00	69.40	139.00	116.00	164.00	120.30	272.20	144.90	176.90	272.90	130.30	134.80
7	100.60	73.30	147.80	126.50	177.10	130.80	299.60	160.20	193.00	303.30	140.60	148.00
8	108.70	77.30	158.90	138.30	188.20	141.60	329.30	175.60	208.40	331.80	153.20	158.60
9	113.40	81.30	168.20	143.80	200.90	152.70	356.30	190.30	221.90	361.00	165.20	171.90
10	119.00	85.60	176.40	155.80	216.20	165.30	385.40	204.90	237.90	392.40	177.30	189.40

### Non-document

Zones	91	94	951	952	953	954	955	956	957	958	959	962
1 Lbs.	\$60.10	\$45.20	\$99.90	\$70.40	\$120.10	\$80.80	\$131.50	\$79.50	\$126.20	\$135.00	\$81.10	\$79.10
2	67.60	51.20	113.60	84.00	137.20	96.10	161.20	95.60	144.30	166.40	96.00	91.00
3	75.30	57.10	125.50	93.30	151.20	111.00	190.30	111.50	160.90	196.30	109.90	103.40
4	83.10	62.00	140.00	103.10	165.80	124.90	219.70	127.20	175.00	226.10	120.90	115.60
5	90.00	66.50	151.90	112.80	184.40	138.40	248.40	143.00	190.10	256.40	132.00	127.10
6	97.60	71.70	163.70	122.00	198.90	151.50	277.10	158.50	205.60	285.10	144.30	140.10
7	101.70	75.80	172.80	131.40	211.50	164.30	305.90	174.10	221.50	314.70	155.30	153.00
8	108.20	79.10	182.20	140.20	226.60	175.90	332.80	188.60	237.00	341.90	167.40	165.80
9	114.30	83.50	190.80	149.20	239.40	188.50	361.10	202.40	249.70	370.80	178.00	178.90
10	122.50	87.30	199.30	158.20	253.10	200.40	389.70	216.50	265.40	399.20	187.90	191.50
11	127.90	90.30	208.10	167.60	266.70	213.50	410.50	227.10	277.50	422.80	199.70	203.50
12	129.80	94.10	216.50	176.20	280.30	223.60	434.80	237.70	292.20	446.40	209.10	216.00
13	137.90	98.20	225.80	184.50	294.50	234.50	456.20	248.20	308.40	469.90	217.90	228.90
14	145.40	101.70	232.80	192.50	308.80	246.20	478.00	258.80	322.90	492.70	228.40	241.30
15	150.50	106.70	241.00	201.10	322.90	258.70	500.80	269.70	337.50	516.60	236.10	253.80
16	155.40	110.60	247.40	209.40	337.00	270.70	523.50	278.60	352.10	536.20	244.50	266.30
17	161.30	114.00	256.40	217.90	350.60	281.80	541.60	289.50	366.30	557.30	250.90	277.80
18	165.90	117.60	265.20	227.50	363.80	291.20	562.60	298.30	380.00	575.20	257.90	287.60
19	170.60	121.40	272.30	235.70	377.90	299.40	583.40	306.30	394.80	596.50	264.50	295.40
20	175.80	125.00	279.50	243.50	392.00	307.90	604.10	315.90	405.20	614.20	272.00	307.20
21	179.20	128.40	289.50	250.50	405.20	316.00	623.20	325.20	418.70	633.80	278.80	315.70
22	183.70	131.70	295.40	258.50	418.30	325.80	640.10	333.90	432.80	653.20	286.30	326.00
23	188.00	135.60	302.30	266.00	430.90	338.30	654.60	341.00	443.30	668.90	293.40	336.30
24	191.40	139.30	309.90	274.10	442.90	347.10	668.30	348.90	457.00	684.60	300.30	346.20
25	195.00	143.70	316.70	282.80	458.10	359.80	684.00	359.90	467.70	700.20	306.40	360.30

# Alaska and Hawaii – Import

## UPS Worldwide Express®

GUARANTEED ONE OR TWO DAYS BY 12:00 P.M.\*

### Non-document

Zones	91	94	951	952	953	954	955	956	957	958	959	962
26 Lbs.	\$199.50	\$147.70	\$325.60	\$291.20	\$471.00	\$369.50	\$698.20	\$369.00	\$485.20	\$715.80	\$313.30	\$372.70
27	202.80	151.70	333.40	299.20	483.20	380.30	712.90	376.30	497.80	731.20	322.70	383.00
28	206.40	155.60	340.80	307.10	495.20	391.70	727.80	383.90	510.10	747.10	329.20	394.90
29	210.20	158.90	348.00	315.10	506.10	401.60	742.60	391.60	521.40	762.70	336.70	405.40
30	214.30	162.20	353.60	323.20	516.60	410.80	756.90	399.80	532.60	780.60	343.60	414.80
31	218.20	166.30	364.20	330.10	525.90	419.10	777.90	408.70	542.10	796.10	352.50	423.60
32	222.60	169.90	371.00	337.20	535.50	428.90	793.30	417.70	550.60	812.00	363.60	434.10
33	226.30	173.00	374.90	344.40	543.80	439.30	807.30	427.90	558.80	825.20	370.70	443.30
34	232.70	176.80	382.70	351.70	551.10	445.20	821.90	434.40	566.40	840.70	377.70	449.40
35	235.50	179.60	389.40	358.70	557.30	454.50	836.80	442.50	572.90	856.30	377.80	457.10
36	238.00	182.70	395.80	366.00	564.00	462.90	852.60	450.80	579.70	872.00	387.40	466.10
37	240.70	186.50	400.50	373.20	570.20	471.70	868.40	459.70	586.00	887.80	397.30	474.40
38	243.70	190.00	406.90	380.10	577.20	482.10	883.30	468.30	593.20	911.20	401.50	483.00
39	247.10	193.10	412.30	387.40	583.60	491.40	898.80	477.10	600.20	918.80	411.60	492.80
40	249.60	195.90	417.40	394.60	592.70	501.30	913.50	485.00	606.80	934.40	418.20	502.60
41	253.30	199.00	422.80	401.70	603.00	510.60	928.10	493.40	619.60	950.10	426.70	512.00
42	255.50	203.00	428.60	408.80	610.90	520.30	943.00	501.90	626.20	968.60	433.00	521.80
43	258.90	206.30	434.00	415.30	618.00	532.60	958.40	510.20	633.70	981.30	440.10	531.90
44	261.20	209.30	439.60	422.90	624.50	543.30	973.10	519.20	640.10	999.90	447.20	541.80
45	264.10	213.00	444.90	429.00	631.50	553.50	987.50	527.60	647.30	1,012.60	453.80	547.50
46	267.80	216.10	451.00	438.00	637.90	563.40	1,002.00	536.20	653.80	1,028.20	461.20	556.90
47	270.70	219.60	456.50	446.80	645.40	573.60	1,017.40	545.00	661.00	1,043.90	470.50	565.50
48	273.00	222.90	461.60	451.30	655.90	583.20	1,032.10	554.00	668.00	1,059.60	480.20	577.40
49	275.70	225.40	467.10	456.70	662.20	593.60	1,047.40	562.40	674.70	1,075.20	490.20	588.90
50	279.20	229.00	473.50	463.00	669.00	603.30	1,060.70	570.10	681.90	1,090.60	499.50	599.20
52	287.10	237.60	492.00	481.10	684.10	623.30	1,089.40	587.20	701.10	1,132.80	514.70	614.30
54	293.90	246.60	505.40	496.10	697.80	643.50	1,123.30	604.00	717.50	1,153.20	532.60	634.10
56	300.70	254.20	519.00	509.50	713.70	662.80	1,152.70	619.80	734.00	1,184.60	548.00	652.90
58	308.00	263.20	532.80	522.80	728.90	681.70	1,182.90	636.40	749.70	1,215.80	566.10	674.40
60	314.80	271.90	546.60	536.30	742.10	700.80	1,208.80	653.50	765.10	1,247.00	582.70	696.40
62	321.20	278.90	558.50	549.50	757.70	719.80	1,246.50	668.70	780.60	1,278.30	599.70	711.20
64	328.60	286.10	572.00	566.80	773.50	738.70	1,283.60	683.80	797.30	1,309.50	615.00	730.10
66	335.10	295.00	585.30	575.60	788.60	755.90	1,322.80	702.10	812.50	1,348.00	630.10	748.90
68	342.70	302.60	598.20	588.70	801.40	772.80	1,342.40	720.40	828.20	1,372.10	644.90	767.60
70	351.20	310.60	611.40	601.90	821.60	790.50	1,381.80	732.70	843.50	1,403.10	659.70	789.70

Refer to pages 89 to 95 for value-added services rates and other charges.

- The rates shown are for shipments to the U.S., billed to a U.S. UPS account number.
- Any fraction of a pound more than the weight shown in the rate chart is rounded up to the next listed weight.

- Dimensional weight may apply. Refer to pages 7 to 9 for more information.

- To determine the rate for international multiple-package shipments, refer to page 79.

\*Visit [ups.com](http://ups.com)® or call 1-800-Pick-UPS® for guarantee details, service availability and delivery time commitments.

\*\*The Letter rate applies only to documents, correspondence and electronic media shipments of no commercial value sent in an Express Envelope. Express Envelopes containing items other than those listed above are subject to the rate corresponding to the weight of the Express Envelope. Express Envelopes are not recommended for shipments of electronic media containing sensitive personal information.

# Alaska and Hawaii – Import

## UPS Worldwide Express®

GUARANTEED ONE OR TWO DAYS BY 12:00 P.M.\*

### Non-document

Zones	91	94	951	952	953	954	955	956	957	958	959	962
72 Lbs.	\$358.60	\$318.80	\$621.40	\$614.90	\$832.40	\$811.00	\$1,412.20	\$745.40	\$859.80	\$1,434.50	\$675.00	\$806.40
74	365.80	327.60	632.00	628.40	847.40	831.10	1,442.80	760.50	874.30	1,465.70	687.70	827.40
76	372.60	336.30	645.10	641.20	862.50	850.40	1,472.90	775.80	890.90	1,498.60	705.00	845.10
78	379.80	344.80	659.60	656.30	873.60	869.70	1,495.20	786.70	907.20	1,536.40	719.90	864.60
80	387.10	353.60	672.20	667.50	889.00	889.10	1,527.50	806.40	923.00	1,559.50	735.10	883.70
82	395.70	361.20	685.30	679.30	901.50	908.80	1,541.80	814.90	938.90	1,584.30	751.70	903.30
84	403.50	367.90	698.50	684.20	915.60	926.90	1,572.00	823.50	954.40	1,614.40	767.80	922.50
86	411.60	376.10	711.50	696.20	929.10	944.80	1,601.80	832.00	971.50	1,633.60	778.70	941.80
88	419.20	379.60	722.20	698.00	942.00	965.70	1,631.10	842.20	987.20	1,664.40	793.10	961.60
90	426.30	388.10	733.10	706.50	956.60	985.70	1,662.00	857.90	1,003.10	1,698.90	810.20	979.60
92	433.30	396.70	746.10	713.30	965.60	1,003.90	1,691.70	870.00	1,019.30	1,724.00	827.80	999.50
94	441.30	402.90	757.80	725.30	973.70	1,014.70	1,722.10	878.70	1,027.50	1,748.80	838.60	1,009.90
96	448.80	411.40	767.20	731.50	982.10	1,027.50	1,751.60	886.00	1,047.10	1,773.70	847.80	1,022.70
98	456.00	419.70	778.10	742.50	990.20	1,035.40	1,782.10	891.80	1,066.30	1,808.90	857.10	1,043.10
100	463.10	427.40	788.00	757.10	1,001.80	1,051.20	1,811.20	902.10	1,082.30	1,818.80	870.80	1,062.20
105	483.40	448.70	826.90	793.40	1,049.40	1,102.50	1,886.40	947.00	1,136.20	1,909.50	913.90	1,100.50
110	504.20	470.00	865.40	830.80	1,098.00	1,153.20	1,961.00	990.10	1,188.50	1,998.40	956.90	1,139.40
115	524.60	489.60	904.00	864.60	1,147.70	1,205.40	2,035.90	1,034.40	1,229.50	2,087.80	995.70	1,178.20
120	545.00	506.20	940.50	901.00	1,194.70	1,247.80	2,111.20	1,078.80	1,270.70	2,176.40	1,028.80	1,220.90
125	565.10	519.70	978.70	936.70	1,242.80	1,287.30	2,199.10	1,122.40	1,312.20	2,266.50	1,070.70	1,259.30
130	585.40	536.60	1,016.70	973.40	1,287.40	1,338.40	2,285.40	1,162.40	1,353.00	2,356.40	1,110.10	1,298.20
135	606.40	553.60	1,054.80	1,009.40	1,326.00	1,378.40	2,369.90	1,206.70	1,393.50	2,446.30	1,147.60	1,336.90
140	626.20	573.60	1,092.90	1,046.30	1,364.90	1,418.60	2,456.60	1,249.20	1,434.50	2,535.60	1,184.20	1,375.80
145	646.80	592.80	1,129.60	1,083.50	1,403.30	1,467.90	2,542.80	1,291.70	1,475.00	2,625.10	1,221.00	1,417.30
150	666.90	611.30	1,168.30	1,120.10	1,445.80	1,516.20	2,628.80	1,335.70	1,515.50	2,712.30	1,259.20	1,461.30

### UPS Worldwide Express Multiple-Package Shipments of More Than 150 Lbs.\*\*

Zones	91	94	951	952	953	954	955	956	957	958	959	962
Price Per Pound	\$4.45	\$4.08	\$7.79	\$7.47	\$9.64	\$10.11	\$17.53	\$8.90	\$10.10	\$18.08	\$8.39	\$9.74
Minimum Rate	666.90	611.30	1,168.30	1,120.10	1,445.80	1,516.20	2,628.80	1,335.70	1,515.50	2,712.30	1,259.20	1,461.30

Refer to pages 89 to 95 for value-added services rates and other charges.

- The rates shown are for shipments to the U.S., billed to a U.S. UPS account number.
- Any fraction of a pound more than the weight shown in the rate chart is rounded up to the next listed weight.

- Dimensional weight may apply. Refer to pages 7 to 9 for more information.

- A Heavy Package sticker is required for any package weighing more than 70 pounds.
- For packages with an actual weight of more than 150 pounds, refer to UPS Express Critical® on page 6 or air freight services on page 101.

\*Visit [ups.com](https://www.ups.com)® or call 1-800-Pick-UPS® for guarantee details, service availability and delivery time commitments.

\*\*To determine the rate for international multiple-package shipments, refer to page 79.

# Alaska and Hawaii – Import

## UPS Worldwide Saver®

GUARANTEED ONE OR TWO DAYS BY END OF DAY\*

### Letter/Document

Zones	491	494	451	452	453	454	455	456	457	458	459	462
Letter**	\$36.90	\$35.20	\$62.00	\$48.60	\$69.20	\$49.70	\$78.20	\$47.30	\$70.40	\$79.30	\$49.40	\$43.90
1 Lbs.	52.80	40.10	74.10	62.40	92.30	65.00	99.10	61.50	89.70	101.70	66.40	61.20
2	59.60	41.60	80.00	64.30	95.90	67.60	125.40	76.90	106.30	126.80	72.80	72.10
3	69.00	52.80	98.50	85.10	119.70	86.30	175.80	95.60	128.70	175.10	93.10	92.80
4	75.30	58.20	112.70	93.70	132.30	96.10	208.90	109.90	142.00	208.60	102.90	107.30
5	82.90	63.70	125.50	103.20	145.50	106.80	236.70	126.40	156.00	236.20	114.40	118.60
6	92.20	66.40	135.50	113.70	160.70	117.20	266.50	140.70	171.20	265.90	125.30	130.90
7	96.20	70.80	144.10	124.00	173.40	128.20	293.60	155.70	186.40	295.70	135.90	143.30
8	102.60	75.30	154.80	135.30	184.50	138.70	322.70	170.90	201.30	325.00	147.50	154.00
9	108.60	78.60	163.80	140.70	196.80	149.60	349.10	185.10	214.10	353.30	159.00	166.90
10	115.60	82.10	172.20	152.60	211.60	162.00	377.60	200.70	229.60	384.30	170.90	183.90

### Non-document

Zones	491	494	451	452	453	454	455	456	457	458	459	462
1 Lbs.	\$58.30	\$43.10	\$97.10	\$67.80	\$116.80	\$78.40	\$127.80	\$77.00	\$122.20	\$130.80	\$78.80	\$76.30
2	65.90	49.40	110.10	81.50	133.50	92.30	156.90	92.50	139.10	161.10	93.30	88.10
3	73.40	55.20	121.40	91.00	147.20	107.20	185.20	107.30	155.20	190.00	106.80	100.10
4	80.50	60.40	136.30	100.40	161.50	120.90	213.90	122.50	168.80	219.20	117.60	111.90
5	87.60	64.80	147.10	109.90	179.50	134.90	241.80	138.30	183.30	248.00	128.20	122.90
6	95.10	69.70	158.70	118.50	193.70	147.50	269.70	153.60	198.40	275.90	140.40	135.70
7	99.00	73.60	167.50	127.60	205.90	159.90	297.90	168.70	213.60	304.40	151.20	148.20
8	105.40	77.10	176.70	136.50	220.70	171.30	323.80	182.80	228.60	330.90	162.80	160.70
9	111.50	81.30	185.10	145.40	233.20	183.60	351.30	196.20	241.10	358.70	173.20	173.30
10	119.20	84.60	193.30	154.20	246.70	195.20	379.10	209.80	256.10	386.40	183.00	185.60
11	124.70	87.60	201.90	162.60	259.80	208.10	399.40	220.10	267.80	409.20	194.20	197.20
12	126.60	91.50	210.00	170.90	273.00	218.00	423.00	230.50	282.10	432.10	203.40	208.60
13	134.40	95.70	219.00	179.20	286.90	228.60	443.90	240.80	297.70	454.80	212.00	221.20
14	141.80	99.10	225.90	187.60	300.90	239.90	465.10	251.10	311.80	477.00	222.20	233.10
15	146.70	103.30	233.80	195.90	314.70	252.10	485.90	261.40	325.70	500.10	229.80	245.10
16	150.90	107.20	240.10	203.90	328.40	263.80	506.40	270.10	339.90	519.00	238.10	257.10
17	156.10	110.60	248.90	211.90	341.60	274.70	527.60	280.80	353.70	539.50	244.10	268.10
18	160.70	114.20	257.20	219.90	354.50	283.90	543.10	290.10	367.00	556.80	250.90	277.50
19	165.20	118.00	264.10	227.90	368.20	291.70	563.30	297.20	381.10	577.40	257.40	284.90
20	170.30	121.80	271.20	235.50	382.10	300.00	583.20	306.20	391.20	594.60	264.70	296.40

Refer to pages 89 to 95 for value-added services rates and other charges.

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# Alaska and Hawaii – Import

## UPS Worldwide Saver®

GUARANTEED ONE OR TWO DAYS BY END OF DAY\*

### Non-document

Zones	491	494	451	452	453	454	455	456	457	458	459	462
21 Lbs.	\$173.60	\$125.20	\$280.80	\$242.90	\$394.90	\$308.00	\$601.70	\$315.30	\$404.30	\$613.50	\$271.40	\$304.60
22	177.80	128.30	286.60	250.70	407.80	317.60	618.00	323.80	417.80	632.40	278.80	314.40
23	182.10	132.20	293.30	258.10	420.00	329.80	632.00	330.70	428.10	647.60	285.60	324.50
24	185.30	135.60	300.80	265.80	431.60	338.30	645.20	338.40	441.30	662.70	292.50	334.00
25	188.90	139.40	307.50	274.30	446.40	350.70	660.40	349.20	451.50	677.80	298.20	347.50
26	193.30	143.10	316.10	282.40	459.00	360.30	679.50	358.10	468.40	693.00	305.00	359.40
27	196.50	146.90	323.60	290.20	470.90	370.70	694.50	365.00	480.70	708.10	314.00	369.50
28	200.90	150.40	330.70	297.90	482.70	381.90	709.10	372.40	492.70	723.20	320.50	381.00
29	204.70	153.60	337.70	305.50	493.40	391.60	723.30	380.00	503.60	738.40	327.70	391.20
30	208.60	156.80	343.10	313.20	503.60	400.50	737.30	388.00	514.20	755.70	334.60	400.30
31	212.50	160.80	353.50	320.20	512.70	408.60	751.80	396.60	523.50	770.80	343.00	408.70
32	216.60	164.30	360.20	327.10	521.80	418.20	766.60	405.20	531.70	786.00	353.80	418.80
33	220.30	167.30	363.90	334.10	530.00	428.20	781.00	415.00	539.50	798.90	360.90	427.80
34	226.50	171.10	371.60	341.10	537.20	434.00	795.10	421.40	546.90	814.00	367.60	433.70
35	229.20	173.80	378.00	348.00	543.30	443.20	809.40	429.30	553.20	829.10	367.80	441.10
36	231.80	176.80	384.00	355.00	549.80	451.30	824.00	437.50	559.80	844.30	377.20	449.50
37	234.30	180.40	388.70	362.00	555.90	460.00	838.30	446.10	566.00	859.40	386.80	457.70
38	237.20	183.70	394.90	368.90	562.80	470.10	852.80	454.40	573.00	882.20	390.90	466.10
39	240.50	186.80	400.20	375.90	569.10	479.20	867.80	463.00	579.50	889.70	400.60	475.50
40	242.80	189.50	405.20	382.90	577.60	488.70	882.00	470.60	585.90	904.80	407.20	484.90
41	246.50	192.50	410.50	389.70	587.80	497.90	896.10	478.70	598.40	919.90	415.30	494.00
42	248.60	196.40	416.10	396.50	595.50	507.40	910.50	486.90	604.70	937.80	421.50	503.60
43	252.00	199.60	421.40	402.90	602.50	519.30	925.20	495.00	611.90	950.20	428.40	513.50
44	254.30	202.50	426.90	410.30	608.80	529.80	939.60	503.80	618.10	968.10	435.40	522.70
45	257.00	206.00	431.80	416.30	615.60	539.90	953.40	512.00	625.20	980.40	441.90	528.30
46	260.70	209.10	437.70	425.10	621.90	549.30	972.30	520.30	631.40	995.60	448.90	539.10
47	263.60	212.50	443.10	433.30	629.10	559.30	991.10	528.90	638.40	1,010.70	457.20	549.90
48	265.80	215.60	448.10	437.80	639.40	568.70	1,005.30	537.50	645.20	1,025.90	466.20	561.10
49	268.50	218.10	453.50	443.00	645.40	578.80	1,020.20	545.70	651.50	1,041.00	475.50	571.00
50	271.80	221.20	459.70	449.20	652.10	588.40	1,033.30	553.20	658.50	1,056.10	484.60	580.00
52	279.50	229.70	477.70	466.40	667.00	607.70	1,061.20	569.90	677.10	1,096.70	496.50	594.60
54	286.20	238.40	490.50	481.30	680.10	627.60	1,094.20	586.00	693.10	1,116.60	513.70	613.90
56	292.90	245.70	503.90	494.40	695.80	646.30	1,122.90	601.50	709.00	1,146.90	528.70	632.20
58	299.90	254.40	517.20	507.40	710.50	664.90	1,152.20	617.70	724.10	1,177.20	546.00	652.90
60	306.50	263.10	530.70	520.40	723.60	683.40	1,177.70	634.10	739.00	1,207.40	562.10	674.30
62	312.80	270.20	542.40	533.20	738.60	701.90	1,207.10	648.90	754.00	1,237.70	578.60	688.50
64	320.00	277.20	555.40	550.00	754.10	720.50	1,238.10	663.70	770.00	1,268.00	593.20	706.80
66	326.30	284.30	568.40	558.60	768.80	737.20	1,276.00	682.10	784.80	1,305.20	607.80	725.00
68	333.70	291.60	580.80	571.30	781.40	753.70	1,297.40	701.30	799.80	1,328.50	622.20	743.10
70	342.00	300.00	593.70	584.10	800.90	771.00	1,332.80	711.10	814.70	1,358.70	636.50	764.60

# Alaska and Hawaii – Import

## UPS Worldwide Saver®

GUARANTEED ONE OR TWO DAYS BY END OF DAY\*

### Non-document

Zones	491	494	451	452	453	454	455	456	457	458	459	462
72 Lbs.	\$349.20	\$308.10	\$603.50	\$596.80	\$811.50	\$791.10	\$1,367.50	\$723.30	\$830.50	\$1,389.00	\$651.20	\$780.80
74	356.00	315.50	613.70	609.50	826.20	810.40	1,397.10	738.10	844.40	1,419.30	663.60	801.10
76	362.80	323.30	626.50	622.20	840.80	829.40	1,426.40	753.00	860.50	1,449.50	680.30	818.30
78	369.80	331.40	640.40	636.90	851.80	848.30	1,442.20	763.50	876.20	1,487.60	694.60	837.00
80	377.10	339.70	652.80	647.70	866.60	867.00	1,471.90	782.70	891.40	1,510.10	709.30	855.60
82	386.00	348.00	665.40	659.30	879.00	886.30	1,500.60	790.90	906.80	1,534.00	725.30	874.60
84	393.60	354.50	678.30	664.10	892.80	904.10	1,514.80	799.20	922.00	1,563.30	740.80	893.20
86	400.70	362.40	691.00	675.70	905.90	921.60	1,543.50	807.40	938.20	1,581.80	751.20	911.80
88	408.20	367.50	701.10	680.60	918.40	941.80	1,571.80	821.50	953.50	1,611.60	765.10	931.00
90	415.30	375.80	711.90	688.80	932.60	961.50	1,601.50	832.70	968.90	1,645.10	781.80	948.60
92	422.70	383.80	724.50	695.40	941.30	979.10	1,630.20	840.50	984.40	1,669.30	798.50	967.70
94	429.40	391.00	736.00	707.20	949.30	989.50	1,659.50	848.60	992.40	1,693.40	809.00	977.70
96	436.70	398.10	744.90	713.20	957.40	1,002.10	1,687.90	859.90	1,011.40	1,717.60	818.00	990.30
98	443.60	406.30	755.50	724.00	965.40	1,009.90	1,717.20	865.50	1,030.10	1,751.60	826.90	1,010.90
100	450.50	413.10	765.20	738.10	976.70	1,025.30	1,745.40	875.70	1,045.50	1,761.40	843.50	1,028.50
105	470.40	432.80	802.90	773.70	1,022.90	1,075.30	1,817.90	917.40	1,097.60	1,849.00	883.50	1,065.50
110	490.60	453.20	840.40	809.40	1,070.60	1,124.80	1,889.80	961.00	1,148.20	1,935.20	923.30	1,103.30
115	510.40	473.50	878.60	843.00	1,118.90	1,175.60	1,961.90	1,004.10	1,187.70	2,021.60	960.70	1,140.80
120	530.30	489.60	913.40	878.60	1,165.00	1,217.20	2,044.60	1,047.20	1,227.50	2,107.50	992.70	1,182.20
125	550.00	505.60	950.30	913.40	1,211.80	1,255.60	2,127.70	1,089.40	1,267.50	2,194.70	1,033.20	1,219.40
130	569.70	521.80	987.40	949.20	1,255.40	1,305.40	2,211.20	1,130.60	1,307.00	2,281.60	1,071.10	1,256.90
135	590.10	538.30	1,024.50	983.60	1,293.00	1,344.50	2,295.20	1,168.90	1,346.10	2,368.70	1,107.20	1,294.50
140	609.30	558.00	1,062.40	1,019.40	1,330.90	1,383.60	2,367.60	1,211.10	1,385.70	2,455.20	1,142.70	1,332.10
145	629.40	577.70	1,097.10	1,055.70	1,368.50	1,425.30	2,445.80	1,254.30	1,424.70	2,541.80	1,178.20	1,372.30
150	649.00	594.20	1,134.60	1,091.30	1,406.00	1,469.70	2,523.70	1,296.50	1,463.90	2,626.20	1,215.00	1,415.00

### UPS Worldwide Saver Multiple-Package Shipments of More Than 150 Lbs.\*\*

Zones	491	494	451	452	453	454	455	456	457	458	459	462
Price Per Pound	\$4.33	\$3.96	\$7.56	\$7.28	\$9.37	\$9.80	\$16.82	\$8.64	\$9.76	\$17.51	\$8.10	\$9.43
Minimum Rate	649.00	594.20	1,134.60	1,091.30	1,406.00	1,469.70	2,523.70	1,296.50	1,463.90	2,626.20	1,215.00	1,415.00

Refer to pages 89 to 95 for value-added services rates and other charges.

- The rates shown are for shipments to the U.S., billed to a U.S. UPS account number.
- Any fraction of a pound more than the weight shown in the rate chart is rounded up to the next listed weight.

- Dimensional weight may apply. Refer to pages 7 to 9 for more information.

- A Heavy Package sticker is required for any package weighing more than 70 pounds.
- For packages with an actual weight of more than 150 pounds, refer to UPS Express Critical® on page 6 or air freight services on page 101.

\*Visit [ups.com](https://www.ups.com)® or call 1-800-Pick-UPS® for guarantee details, service availability and delivery time commitments.

\*\*To determine the rate for international multiple-package shipments, refer to page 79.

## Alaska and Hawaii – Import

# UPS Worldwide Expedited®

GUARANTEED DAY-DEFINITE TWO TO FIVE DAYS\*

Zones	61	64	681	682	683	684	685	686	687	689	692
1 Lbs.	\$48.30	\$39.00	\$92.75	\$65.15	\$108.95	\$68.30	\$116.45	\$72.90	\$115.60	\$70.25	\$69.40
2	54.95	44.60	105.10	78.15	124.35	80.70	136.05	87.35	132.85	82.65	80.10
3	61.10	49.75	115.90	87.40	137.30	93.15	149.85	102.05	146.80	93.65	91.05
4	66.35	54.35	130.10	96.20	152.30	105.40	163.55	117.30	158.15	104.30	101.75
5	70.75	58.85	140.30	105.10	167.20	117.40	177.50	131.90	170.85	115.35	111.80
6	76.30	62.40	150.85	114.05	179.30	128.45	190.75	146.65	183.85	124.70	123.95
7	81.25	65.75	160.05	122.25	190.50	140.40	204.80	161.90	197.15	135.30	135.30
8	86.10	68.85	168.50	131.25	205.30	150.20	220.00	175.15	208.55	145.05	146.65
9	91.20	72.40	176.00	139.05	216.95	161.20	233.10	188.35	221.15	154.95	158.00
10	96.20	75.90	183.50	147.50	230.35	172.00	247.10	200.70	233.95	164.55	169.00
11	100.35	78.90	193.05	155.60	243.20	182.40	260.75	211.40	246.70	173.55	180.20
12	103.05	81.85	198.65	163.55	252.20	192.75	276.70	220.95	260.85	181.05	190.35
13	106.90	85.15	206.30	171.90	265.80	202.00	292.80	230.40	274.10	188.40	201.05
14	110.05	90.45	213.15	178.90	279.90	211.30	309.80	238.05	288.15	194.95	211.85
15	112.60	92.95	220.15	187.70	293.65	221.25	326.75	245.20	302.35	201.40	222.60
16	114.95	96.10	227.60	195.60	302.95	230.45	340.70	253.20	315.45	208.35	234.60
17	117.15	98.80	234.05	203.45	315.40	240.15	354.80	263.65	328.50	215.75	244.05
18	119.50	101.40	241.55	211.00	327.35	247.95	368.10	272.05	341.00	222.35	255.15
19	121.80	104.40	247.45	217.80	339.50	256.45	381.30	280.40	353.50	228.75	266.20
20	124.05	107.85	255.15	224.50	351.65	264.70	395.60	288.15	366.20	235.00	277.70
21	126.35	110.55	264.30	231.45	362.25	273.65	407.90	295.10	377.15	242.05	288.25
22	128.85	113.40	271.80	237.65	372.70	281.65	420.50	302.15	388.10	248.40	298.45
23	132.20	116.15	277.00	244.80	388.10	291.20	433.85	313.60	398.45	255.30	310.75
24	134.65	119.25	283.00	253.40	400.05	300.05	448.65	324.65	408.70	261.75	319.10
25	137.50	123.05	288.70	260.90	410.00	309.40	459.75	331.50	420.95	268.80	329.40
26	139.40	126.10	295.05	268.85	423.35	318.45	469.20	338.75	431.35	275.15	339.00
27	141.50	129.20	302.60	276.75	437.60	327.45	480.35	345.40	443.15	282.15	348.45
28	144.15	132.00	308.60	283.90	449.75	336.40	492.30	351.70	455.45	287.95	356.05
29	147.20	135.20	313.75	291.85	461.60	345.15	503.85	358.65	466.30	295.05	365.50
30	149.30	137.90	320.20	298.75	472.35	353.50	514.20	365.35	477.55	301.15	376.25
31	151.55	140.65	325.40	305.55	482.35	362.50	524.10	375.80	490.00	307.65	384.80
32	153.45	143.65	331.50	312.35	489.45	371.15	530.40	380.80	498.15	313.65	391.75
33	155.50	146.45	336.70	319.10	497.10	379.10	538.60	387.05	505.90	320.55	401.35
34	158.65	148.80	343.10	325.80	503.70	386.45	546.05	397.10	512.45	328.40	408.75
35	161.00	151.60	349.05	332.60	511.50	394.40	554.80	403.55	520.50	335.90	417.35

# Alaska and Hawaii – Import

## UPS Worldwide Expedited®

GUARANTEED DAY-DEFINITE TWO TO FIVE DAYS\*

Zones	61	64	681	682	683	684	685	686	687	689	692
36 Lbs.	\$163.30	\$154.35	\$355.40	\$339.35	\$518.80	\$402.70	\$562.70	\$411.60	\$528.05	\$344.50	\$427.00
37	166.10	157.85	361.00	346.50	528.75	409.75	571.50	420.85	535.85	350.85	433.70
38	168.05	160.60	367.10	353.40	536.75	418.60	579.80	426.95	543.10	356.90	440.70
39	170.50	162.90	373.05	359.40	544.45	427.50	588.20	433.85	550.35	363.10	448.20
40	173.05	165.70	380.70	366.20	553.65	436.05	596.45	442.85	557.50	369.60	454.95
41	175.50	168.45	385.35	373.00	561.10	445.05	604.90	449.35	564.55	375.90	464.10
42	178.25	171.45	391.35	380.10	566.90	454.30	611.55	456.00	570.35	382.25	471.25
43	181.05	174.65	397.35	386.40	573.10	462.65	618.20	462.10	576.60	388.65	478.35
44	183.00	176.95	402.30	393.70	578.95	471.10	624.50	468.75	582.55	394.85	485.45
45	185.05	179.75	408.55	399.35	583.80	480.40	629.90	475.60	587.50	400.80	492.85
46	188.55	182.45	413.20	407.80	589.55	487.15	636.75	481.80	593.15	407.05	499.60
47	191.25	186.05	417.50	414.55	594.65	496.15	642.65	488.70	598.25	413.40	506.95
48	193.70	189.20	422.80	419.45	600.25	505.20	649.30	494.80	603.85	419.70	513.85
49	195.95	191.55	428.25	424.70	606.10	514.20	656.45	501.85	609.90	426.00	521.40
50	198.05	193.90	430.85	431.45	611.30	520.90	662.45	508.25	620.25	432.55	528.05
52	203.50	200.95	445.15	442.40	619.10	537.35	670.20	517.90	628.10	439.05	543.20
54	208.65	207.20	451.40	453.95	633.15	551.90	676.80	527.25	635.10	445.55	557.95
56	214.20	214.25	456.85	467.50	644.85	566.30	682.45	541.80	641.55	456.30	572.35
58	219.30	220.60	465.60	480.30	651.90	582.25	689.80	557.75	648.65	462.40	588.70
60	224.40	227.30	473.25	496.00	664.40	598.20	695.85	576.65	654.95	474.55	599.65
62	229.45	233.85	485.35	512.20	678.15	612.90	709.80	590.70	667.95	484.35	609.60
64	235.10	240.15	494.30	528.15	685.25	621.80	716.60	598.30	675.00	493.70	624.15
66	240.15	247.15	501.20	537.00	692.10	630.80	722.75	613.45	681.75	505.90	637.45
68	245.65	253.15	508.85	548.70	699.45	639.70	730.30	621.95	689.00	519.50	650.45
70	250.80	260.15	514.95	559.45	706.45	655.00	736.90	631.30	695.90	532.90	664.65
72	255.60	266.35	523.35	573.60	713.15	666.60	743.55	637.90	702.50	542.20	675.55
74	259.80	272.90	529.60	585.75	720.70	675.90	751.00	645.70	709.80	553.95	688.65
76	263.40	279.25	530.45	597.35	727.45	685.40	757.70	650.25	716.55	566.35	700.20
78	268.90	286.40	536.65	609.60	734.30	694.90	764.65	660.20	723.30	578.85	715.00
80	272.85	292.70	544.30	617.55	741.15	710.55	771.35	664.65	736.55	585.45	728.50

Refer to pages 89 to 95 for value-added services rates and other charges.

- The rates shown are for shipments to the U.S., billed to a U.S. UPS account number.

- Any fraction of a pound more than the weight shown in the rate chart is rounded up to the next listed weight.

- Dimensional weight may apply. Refer to pages 7 to 9 for more information.

- A Heavy Package sticker is required for any package weighing more than 70 pounds.

\*Visit [ups.com](https://www.ups.com)® or call 1-800-Pick-UPS® for guarantee details, service availability and delivery time commitments.

# Alaska and Hawaii – Import

## UPS Worldwide Expedited®

GUARANTEED DAY-DEFINITE TWO TO FIVE DAYS\*

Zones	61	64	681	682	683	684	685	686	687	689	692
82 Lbs.	\$277.15	\$299.75	\$553.05	\$631.80	\$748.25	\$720.15	\$778.40	\$669.25	\$743.60	\$597.95	\$742.20
84	280.75	305.55	559.95	636.30	755.15	729.95	785.35	675.75	750.65	604.85	753.60
86	284.70	312.25	566.95	645.55	762.20	739.70	792.15	681.15	757.65	613.05	765.05
88	287.05	314.65	573.85	652.80	769.30	748.70	799.05	688.80	764.75	619.60	775.95
90	292.95	320.05	580.30	662.05	776.45	758.15	806.25	695.70	771.65	625.15	786.90
92	296.90	325.60	588.20	667.70	783.00	768.60	812.90	704.30	778.20	632.30	802.80
94	302.75	331.85	597.60	679.95	790.00	774.20	820.00	712.95	785.25	638.60	814.20
96	308.65	338.75	601.25	685.50	797.05	784.20	826.75	721.50	792.20	642.95	825.40
98	315.05	345.70	609.75	694.05	804.15	792.50	833.65	731.70	799.30	650.25	836.50
100	320.20	352.50	616.50	707.55	811.20	807.55	840.80	741.65	806.20	657.25	844.10
105	336.15	369.75	631.40	742.20	827.30	834.35	857.00	765.20	829.75	676.75	881.50
110	351.35	387.30	648.55	774.65	858.40	860.55	874.25	789.45	846.15	695.85	915.00
115	366.40	404.50	666.75	803.85	882.45	890.00	897.85	820.50	869.80	726.00	952.10
120	379.40	421.90	686.85	829.55	907.30	923.60	922.50	851.50	886.45	741.90	987.55
125	394.35	439.10	708.80	858.95	932.10	957.40	946.50	883.90	902.30	757.75	1,017.75
130	408.55	456.60	730.35	889.95	957.55	990.75	970.40	916.60	927.00	773.25	1,034.20
135	422.80	473.80	746.30	923.85	973.10	1,023.55	986.20	948.25	942.85	789.20	1,062.15
140	437.55	490.75	762.25	957.55	989.60	1,047.65	1,004.30	968.40	967.65	790.75	1,093.30
145	451.95	507.25	782.50	991.55	1,005.70	1,071.00	1,020.35	988.35	983.95	806.45	1,115.60
150	466.80	524.00	798.00	1,023.85	1,021.70	1,095.30	1,037.25	1,008.50	1,000.10	821.95	1,140.75

### UPS Worldwide Expedited Multiple-Package Shipments of More Than 150 Lbs.\*\*

Zones	61	64	681	682	683	684	685	686	687	689	692
Price Per Pound	\$3.12	\$3.50	\$5.32	\$6.83	\$6.82	\$7.31	\$6.92	\$6.73	\$6.67	\$5.48	\$7.61
Minimum Rate	466.80	524.00	798.00	1,023.85	1,021.70	1,095.30	1,037.25	1,008.50	1,000.10	821.95	1,140.75

Refer to pages 89 to 95 for value-added services rates and other charges.

- The rates shown are for shipments to the U.S., billed to a U.S. UPS account number.
- Any fraction of a pound more than the weight shown in the rate chart is rounded up to the next listed weight.

- Dimensional weight may apply. Refer to pages 7 to 9 for more information.

- A Heavy Package sticker is required for any package weighing more than 70 pounds.
- For packages with an actual weight of more than 150 pounds, refer to UPS Express Critical® on page 6 or air freight services on page 101.

\*Visit [ups.com](https://www.ups.com)® or call 1-800-Pick-UPS® for guarantee details, service availability and delivery time commitments.

\*\*To determine the rate for international multiple-package shipments, refer to page 79.

# Alaska and Hawaii – Export and Import Value-Added Services

Value-added services are available with all UPS international package services unless otherwise indicated.

Available Options	Description	Fee
<b>Billing Options</b>	<ul style="list-style-type: none"> <li>– UPS can bill shipping charges to the shipper, the receiver or a third party to and from most countries for no additional charge. Check your UPS shipping system or contact UPS for service availability.</li> <li>– If the duties or the duties and taxes are billed outside the destination country, a Duty and Tax Forwarding Charge will be applied.</li> </ul>	\$15.00 for Duty and Tax Forwarding Charge
<b>Certificate of Origin</b>	<ul style="list-style-type: none"> <li>– Can be prepared by UPS on behalf of the shipper for goods manufactured and originating within the U.S.</li> </ul>	\$10.00 per shipment
<b>Currency Conversion</b>	<ul style="list-style-type: none"> <li>– Charges to a payer’s account in a foreign currency will be converted to the payer’s currency using a weekly exchange rate secured through major money center banks.</li> </ul>	0.75% of currency amount converted
<b>Declared Value for Carriage</b>	<ul style="list-style-type: none"> <li>– UPS’s liability for loss or damage to a package is limited to \$100.00 without a declaration of value.</li> <li>– UPS’s liability for loss or damage can be increased up to \$50,000.00 per package (subject to terms and conditions) by making a declaration of value, for an additional charge.</li> <li>– Declared Value charges for freight collect and third-party shipments may be billed to your shipper account. For more information, visit <a href="http://ups.com">ups.com</a>® or call 1-800-Pick-UPS®.</li> <li>– Refer to the “UPS Tariff/Terms and Conditions for Package Shipments in the United States” beginning on page 112 for more information.</li> </ul>	Declared Value: – \$0.00-\$100.00 \$0.00 – \$100.01-\$50,000.00 \$0.80 for each \$100.00 (or portion of \$100.00) of the total value declared, with a minimum charge of \$2.40 – For shipments with a declared value of more than \$50,000.00 – \$0.0080 times the declared value (\$50,000.00 maximum declared value per package in a multiple-package shipment)
<b>Electronic Export Information (E.E.I.)</b>	<ul style="list-style-type: none"> <li>– UPS can file E.E.I. on your behalf when all required data is provided with the proper Power of Attorney.</li> <li>– Providing E.E.I. as part of a shipment using WorldShip®, UPS Internet Shipping or UPS CampusShip® ensures that UPS has all the information to file E.E.I. in a timely manner.</li> <li>– File E.E.I. free of charge at <a href="http://aesdirect.gov">aesdirect.gov</a>, the U.S. Government website designed for U.S. export shippers.</li> </ul>	\$10.00 per shipment
<b>Non-Resident Importer (NRI)</b>	<ul style="list-style-type: none"> <li>– Applicable when shipping to Canada.</li> <li>– A Non-Resident Importer is a shipper in the U.S. who acts as the importer of record to the Canadian government.</li> <li>– If you frequently want to pay the duties, taxes and brokerage charges for shipments to Canada, you should open an NRI account.</li> <li>– Shipper files the Power of Attorney (clearance authorization) with UPS for clearance of goods in Canada and is responsible for the payment of all Canadian duties, taxes and brokerage fees.               <ul style="list-style-type: none"> <li>• UPS will automatically charge all Canadian duties, taxes and brokerage fees to the shipper’s NRI brokerage account.</li> </ul> </li> <li>– Consignee is not involved in the customs clearance process.</li> <li>– Shipper undertakes all importing responsibilities as required by Canadian law.</li> <li>– Shipper must maintain records on all importation into Canada for a period of time prescribed by the Canadian government (for U.S. NRI account holders, that period is six years).</li> <li>– NRI option can be utilized on air or ground shipments.</li> <li>– Contact your UPS representative if you would like to set up an NRI account.</li> </ul>	No charge



#### Notes:

- Fuel surcharges apply to value-added services associated with pickup, transport and delivery. For current [fuel surcharges](#), where applicable, visit [ups.com](http://ups.com)®.
- Value-added service options may vary for UPS Express Critical®. Visit [upsexpresscritical.com](http://upsexpresscritical.com) for more information.
- For value-added services for air freight, refer to page 107.

(continued on next page)

# Alaska and Hawaii – Export and Import Value-Added Services

Value-added services are available with all UPS international package services unless otherwise indicated.

Available Options	Description	Fee
<a href="#">Saturday Delivery</a>	<ul style="list-style-type: none"> <li>– Saturday Delivery is available for UPS Worldwide Express Plus® and UPS Worldwide Express®.</li> <li>– Each Express Envelope, Pak or package must bear a Saturday Delivery routing label.</li> <li>– Refer to <a href="#">ups.com</a>® or call 1-800-782-7892 for delivery areas.</li> </ul>	\$15.00 per shipment
 <b>Scheduled Pickup Options</b>	<ul style="list-style-type: none"> <li>– UPS offers the greatest number of reliable and convenient pickup options.</li> <li>– UPS uses innovative technology and efficiency to operate an environmentally responsible transportation network.</li> <li>– One UPS driver will pick up all your packages – ground, air and international. That means a lower carbon footprint for UPS and you.</li> <li>– To adjust your pickup preferences, or for more information, log in at <a href="#">ups.com</a>.</li> </ul>	Refer to page <a href="#">50</a> for additional information
 <b>UPS carbon neutral</b>	<ul style="list-style-type: none"> <li>– UPS calculates the CO<sub>2</sub> emissions associated with the transport of your shipment and purchases carbon offsets to balance out the CO<sub>2</sub> impact.</li> <li>– Available to shippers using WorldShip® 2011, UPS Internet Shipping, UPS CampusShip®, the UPS Developer Kit or an approved UPS Ready® solution.</li> <li>– When you select this option through a UPS authorized shipping system, the shipping label will include a carbon neutral indicator. Your recipient will also receive UPS carbon neutral branded correspondence if you select e-mail notifications.</li> </ul>	– \$0.75: UPS Worldwide Express Plus, UPS Worldwide Express NA1®, UPS Worldwide Express, UPS Worldwide Saver®, UPS Worldwide Expedited®
<a href="#">UPS Delivery Confirmation, Signature Required and Adult Signature Required (International, including Puerto Rico)</a>	<ul style="list-style-type: none"> <li>– UPS Delivery Confirmation is included with Signature Required and Adult Signature Required services. It is not available separately.</li> <li>– Available by using WorldShip, UPS Internet Shipping, UPS CampusShip, UPS Mobile™ or a UPS Ready solution meeting the most current specifications set forth in the <i>UPS Guide to Labeling</i>.</li> <li>– Printed delivery confirmations are mailed or can be viewed online.</li> <li>– Refer to the “UPS Tariff/Terms and Conditions for Package Shipments in the United States” beginning on page <a href="#">112</a> for more information.</li> </ul>	<ul style="list-style-type: none"> <li>– Signature Required: \$3.50</li> <li>– Adult Signature Required: \$4.50</li> </ul>
<a href="#">UPS On-Call Pickup®</a>	<ul style="list-style-type: none"> <li>– With one pickup request, UPS will pick up all of your UPS Ground, Air and International Services packages.</li> <li>– Schedule a same-day or future-day pickup.</li> <li>– UPS On-Call Pickup gives you the convenience of having your shipment picked up at your home or office by scheduling a pickup via <a href="#">ups.com</a> or by calling 1-800-Pick-UPS®.</li> <li>– Fees are applied per pickup request regardless of the number of packages being picked up.</li> </ul>	Refer to page <a href="#">51</a> for additional information
<b>World Ease®</b>	<ul style="list-style-type: none"> <li>– Simplifies customs clearance and reduces cost by grouping several shipments destined for one country or the entire European Union into a single shipment.</li> <li>– Available to and from 75 countries.</li> <li>– Through an automated shipment preparation process, summary documentation is prepared and transmitted with your shipments to UPS, enabling a single customs-clearance procedure covering all shipments in the consolidation.</li> <li>– This guaranteed service is an available feature of UPS Worldwide Express Plus, UPS Worldwide Express NA1, UPS Worldwide Express, UPS Worldwide Saver and UPS Worldwide Expedited.</li> <li>– Multiple shipments travel together until customs clearance. Transit times may vary from traditional single-shipment transit times.</li> <li>– Call 1-800-782-7892 for more information.</li> </ul>	Contractual service

#### Notes:

- Fuel surcharges apply to value-added services associated with pickup, transport and delivery. For current [fuel surcharges](#), where applicable, visit [ups.com](#).
- Value-added service options may vary for UPS Express Critical®. Visit [upsexpresscritical.com](#) for more information.
- For value-added services for air freight, refer to page [107](#).

 *These options help you take action in reducing the climate impact associated with the transportation of your shipments.*

# Alaska and Hawaii – Export and Import

## Value-Added Services

### UPS RETURNS®

Available Options	Description	Fee
<b>STANDARD RETURNS SOLUTIONS</b>		
Print Return Label	– You generate the label and include it in an outbound shipment or distribute separately to your customer, who then applies the label to the package.	\$0.50 per label
Electronic Return Label	– UPS e-mails the label upon your request to your customer, who then prints the label and applies it to the package.	\$1.00 per label
Print and Mail Return Label	– UPS prints the label upon your request and mails it to your customer, who then applies the label to the package.	\$2.25 per label
<b>PREMIUM RETURNS SOLUTIONS</b>		
1 UPS Pickup Attempt Label	– UPS delivers a return shipping label to your customer and collects the item for return. If the package cannot be picked up on the first attempt, UPS will leave the return label at the pickup location.	\$5.00 per label
3 UPS Pickup Attempts Label	– UPS delivers a return shipping label to your customer and collects the item for return. If the package cannot be picked up on the first attempt, UPS will only make two more pickup attempts over the next two business days.	\$7.00 per label
UPS Returns® Exchange	<ul style="list-style-type: none"> <li>– UPS delivers a replacement item and picks up a like item for return during the same visit.</li> <li>– The new item is unpacked by the driver and customer; then using the delivery packaging, the old item is repacked for return to the shipper.</li> <li>– Replacement item won't be delivered until consignee has return item ready.</li> <li>– Voice, text and e-mail notifications are available to notify your customer of the upcoming exchange.</li> <li>– The outbound and return package tracking numbers are linked together.</li> </ul>	Contractual service \$15.00 (or local equivalent) per Exchange
<b>CUSTOM RETURNS SOLUTIONS</b>		
Customized Returns	– UPS can customize existing returns capabilities to address a customer's specific returns needs.	Contractual service
Returns and The UPS Store®	– The UPS Store provides product return and exchange programs that can be tailored to customers' needs, including leveraging The UPS Store network of 4,300+ locations.	Contractual service
<b>GENERAL INFORMATION REGARDING UPS RETURNS SERVICES</b>		
	<ul style="list-style-type: none"> <li>– Offered via UPS Worldwide Express Plus®, UPS Worldwide Express NA1®, UPS Worldwide Express®, UPS Worldwide Saver®, UPS Worldwide Expedited® and UPS Standard.</li> <li>– Available to shippers using WorldShip® 2008 Version 10.0 or higher, UPS Internet Shipping, UPS CampusShip®, the UPS Developer Kit or an approved UPS Ready® solution.</li> <li>– UPS automated shipping systems will allow you to produce a commercial invoice along with the label for international returns shipments.</li> <li>– Service facilitates pickup and delivery of shipments in over 145 countries and territories.</li> <li>– Available services vary by destination country.</li> <li>– Transportation charges are billed based upon the scheduled delivery date.</li> <li>– Your customers can give their package to a UPS driver; or drop it off at a UPS Drop Box* or any location that accepts UPS packages for shipment, such as locations of The UPS Store®, any UPS Customer Center, UPS Express® locations, UPS Alliance Locations (Office Depot® and Staples®) or any UPS Authorized Shipping Outlet (<b>Note:</b> drop-off locations vary by country); or schedule a pickup by calling their local UPS office (see <a href="http://ups.com">ups.com</a> for specific telephone numbers).**</li> <li>– Packages must be UPS-compatible.†</li> <li>– The exporter will be responsible for meeting export/import documentation requirements, regardless of who processes a shipment; to facilitate the export process, the exporter may receive an Instruction Sheet with every label delivered to them.</li> <li>– Hazardous Materials or Dangerous Goods requiring shipping papers are not allowed in UPS Returns services.</li> <li>– Regulations and requirements for documentation for individual commodities vary from country to country. It is essential to review commodity-specific documentation stipulations for both the country of origin and the country of destination. Depending on the commodity and its use, special licensing and notations for accompanying documentation may be required. See Export and Import rules on <a href="http://ups.com">ups.com</a> for specific country rules.</li> <li>– Shipments that include a package valued at greater than \$999.00 (or local equivalent) must include a high value shipment summary obtained by the exporter with the labels, and signed by the driver.</li> <li>– UPS provides third-country returns (where the international shipment is to be returned to a country other than the exporter's or processing party's country) only as a contractual service.</li> </ul>	

\*The maximum acceptable size for each UPS Drop Box package is 16" x 13" x 3".

\*\*Additional pickup fees apply.

†A package fitting this description does not need to be originally delivered by UPS, but should fall within UPS size and weight limits and conform to UPS packaging guidelines.

## Alaska and Hawaii – Export and Import Value-Added Services

### UPS IMPORT CONTROL®

Available Options	Description	Fee
Print Label	- You generate the label(s) and distribute to your customer, who then applies the label(s) to the shipment.	\$0.50 per label
Electronic Label	- UPS e-mails the label(s) upon your request to your customer, who then prints and applies the label(s) to the shipment.	\$1.00 per label
Print and Mail Label	- UPS prints the label(s) upon your request and mails it to your customer, who then applies the label(s) to the shipment.	\$2.25 per label
1 UPS Pickup Attempt Label	- UPS delivers a shipping label to your customer and collects the shipment. If the shipment cannot be picked up on the first attempt, UPS will leave the label at the pickup location.	\$5.00 per label
3 UPS Pickup Attempts Label	- UPS delivers a shipping label to your customer and collects the shipment. If the shipment cannot be picked up on the first attempt, UPS will only make two more pickup attempts over the next two business days.	\$7.00 per label
Invoice Removal	- UPS removes the commercial invoice prior to delivery, which keeps merchandise values confidential from the final consignee.	\$20.00 per shipment
<b>FOR ALL UPS IMPORT CONTROL SERVICES</b>		
	<ul style="list-style-type: none"> <li>- UPS Import Control enables importers to initiate UPS shipments from another country and have the shipment delivered to them or to an alternate location.</li> <li>- This service allows importers to use their shipping system to generate labels and commercial invoices for an import shipment.</li> <li>- Labels and commercial invoices can be forwarded to a supplier/exporter in another country by e-mail, mail or can be sent with a UPS driver with a pickup dispatch (all options appear above).</li> <li>- The service includes import document preparation, pickup, customs clearance, visibility and delivery.</li> </ul>	

(continued on next page)

# Alaska and Hawaii – Export and Import Value-Added Services

## UPS IMPORT CONTROL®

Available Options	Description	Fee
GENERAL INFORMATION REGARDING UPS IMPORT CONTROL		
	<ul style="list-style-type: none"> <li>- Offered via UPS Worldwide Express Plus®, UPS Worldwide Express NA1®, UPS Worldwide Express®, UPS Worldwide Saver® and UPS Worldwide Expedited®.</li> <li>- Available to shippers using WorldShip® 2011 or higher, UPS Internet Shipping, UPS CampusShip®, the UPS Developer Kit or an approved UPS Ready® solution.</li> <li>- UPS shipping systems will allow you to produce a commercial invoice along with the label for UPS Import Control shipments.</li> <li>- Service facilitates pickup of shipments in over 145 countries and territories.</li> <li>- Available services vary by destination country.</li> <li>- Transportation charges are billed based upon the scheduled delivery date.</li> <li>- Your customers can give their package to a UPS driver; or drop it off at a UPS Drop Box* or any location that accepts UPS packages for shipment, such as locations of The UPS Store®, any UPS Customer Center, UPS Express® locations, UPS Alliance Locations (Office Depot® and Staples®) or any UPS Authorized Shipping Outlet (Note: drop-off locations vary by country); or schedule a pickup by calling their local UPS office (see <a href="http://ups.com">ups.com</a>® for specific telephone numbers).**</li> <li>- Packages must be UPS-compatible.†</li> <li>- The exporter will be responsible for meeting export/import documentation requirements, regardless of who processes a shipment; to facilitate the export process, the exporter may receive an Instruction Sheet with every label delivered to them.</li> <li>- Hazardous Materials or Dangerous Goods requiring shipping papers are not allowed in UPS Import Control shipments.</li> <li>- Regulations and requirements for documentation for individual commodities vary from country to country. It is essential to review commodity-specific documentation stipulations for both the country of origin and the country of destination. Depending on the commodity and its use, special licensing and notations for accompanying documentation may be required. See <a href="http://ups.com/importexport">ups.com/importexport</a> for specific country rules.</li> <li>- Shipments that include a package valued at greater than \$999.00 (or local equivalent) must include a high value shipment summary obtained by the exporter with the labels, and signed by the driver.</li> </ul>	

\*The maximum acceptable size for each UPS Drop Box package is 16" x 13" x 3"; the maximum value is \$500.00.

\*\*Additional pickup fees may apply.

†An Import Control package must fall within UPS size and weight limits and conform to UPS packaging guidelines.

# Alaska and Hawaii – Export and Import

## Other Charges

The following information applies to all UPS international package services unless otherwise indicated.

Charges	Description	Fee
<b>Additional Handling</b>	<ul style="list-style-type: none"> <li>- An Additional Handling charge will be assessed for any package that requires special handling, as determined by UPS in its sole discretion, including, but not limited to:               <ul style="list-style-type: none"> <li>• Any article that is encased in an outside shipping container made of metal or wood.</li> <li>• Any cylindrical-like item, such as a barrel, drum, pail or tire, that is not fully encased in a corrugated cardboard shipping container.</li> <li>• Any package with the longest side exceeding 60 inches or its second-longest side exceeding 30 inches.</li> <li>• Any package with an actual weight of more than 70 pounds.</li> <li>• Each package in a shipment where the average weight per package is greater than 70 pounds and the weight for each package is not specified on the source document or the UPS automated shipping system used.</li> </ul> </li> <li>- Will not be assessed when a Large Package Surcharge is applied.</li> </ul>	\$8.50
<b>Address Correction</b>	<ul style="list-style-type: none"> <li>- If UPS is unable to deliver a package as addressed by the shipper or if the package has an invalid, incorrect or incomplete address, UPS will make reasonable efforts, to be determined by UPS, to secure the correct or complete address. If the correct or complete address is secured, UPS will attempt delivery, shipper will be provided with the correct address and an Address Correction charge will be assessed for UPS Worldwide Express Plus®, UPS Worldwide Express NA1®, UPS Worldwide Express®, UPS Worldwide Saver® and UPS Worldwide Expedited®.</li> </ul>	\$11.00
<b>Extended Area Surcharge</b>	<ul style="list-style-type: none"> <li>- An Extended Area Surcharge applies to UPS Worldwide Express Plus, UPS Worldwide Express NA1, UPS Worldwide Express, UPS Worldwide Saver and UPS Worldwide Expedited shipments for some international origins and destinations.</li> <li>- Visit <a href="https://www.ups.com/rates">ups.com/rates</a> or call 1-800-782-7892 to determine if a particular origin or destination is classified as an Extended Area.</li> </ul>	Greater of \$26.00 or \$0.26 per pound
<b>International Dangerous Goods (Hazardous Materials)</b>	<ul style="list-style-type: none"> <li>- International Dangerous Goods (IDG) packages requiring “Shipper’s Declaration for Dangerous Goods,” as defined under the International Civil Aviation Organization (ICAO) and published in the International Air Transport Association (IATA) <i>Dangerous Goods Regulations</i>, are accepted for transportation only as a contractual service.</li> <li>- Excepted Quantities require a contract for IDG service, but are not subject to the additional IDG charge.</li> <li>- UPS accepts International Dangerous Goods only for transportation within and between defined international service areas.</li> <li>- For additional information, call the Hazardous Materials Support Center at 1-800-554-9964.</li> </ul>	- UPS International Air Services: the greater of \$58.50 per shipment or \$7.00 per Dangerous Goods package

### Notes:

- Fuel surcharges apply to other charges associated with pickup, transport and delivery. For current [fuel surcharges](#), where applicable, visit [ups.com](https://www.ups.com)®.
- Other charges may vary for UPS Express Critical®. Visit [upsexpresscritical.com](https://www.upsexpresscritical.com) for more information.
- For other charges for air freight, refer to page [108](#).

## Alaska and Hawaii – Export and Import Other Charges

The following information applies to all UPS international package services unless otherwise indicated.

Charges	Description	Fee
Large Package Surcharge	<ul style="list-style-type: none"> <li>- A package is considered a "Large Package" when its length plus girth [(2 x width) + (2 x height)] combined exceeds 130 inches, but does not exceed the maximum UPS size of 165 inches.</li> <li>- Large Packages are subject to a minimum billable weight of 90 pounds.</li> <li>- An Additional Handling charge will not be assessed when a Large Package Surcharge is applied.</li> </ul>	\$55.00
Missing/Invalid Account Number or Refusal Fee	<ul style="list-style-type: none"> <li>- A processing fee will be charged for a missing or invalid account number when the account number is missing, the account number is not the correct number for the bill-to party, the account number is for a receiver or third party who fails to pay the shipping charges, or the package is shipped to an unauthorized consignee.</li> <li>- In the event of nonpayment by the consignee or third party, the original shipper will be billed a refusal fee in addition to the shipping charges.</li> </ul>	\$11.00
Over Maximum Limits	<ul style="list-style-type: none"> <li>- Packages in the UPS system are subject to maximum limits which will result in an additional charge.</li> <li>- Refer to the "UPS Tariff/Terms and Conditions for Package Shipments in the United States" beginning on page 112 for more information.</li> </ul>	\$50.00
Package Tracking, Tracing and Refund Requests	<ul style="list-style-type: none"> <li>- Shipper may be assessed a charge per request for excessive tracking, tracing and refund requests.</li> <li>- Refer to the "UPS Tariff/Terms and Conditions for Package Shipments in the United States" beginning on page 112 for more information.</li> </ul>	\$3.00
Remote Area Surcharge	<ul style="list-style-type: none"> <li>- A surcharge applies to select origins and destinations.</li> <li>- Refer to the Area Surcharge Listing at <a href="https://www.ups.com/rates">ups.com/rates</a> or call 1-800-Pick-UPS® for a listing of applicable ZIP Codes.</li> </ul>	<ul style="list-style-type: none"> <li>- Alaska: \$15.00</li> <li>- Hawaii: \$6.00</li> <li>- Non-U.S. origins and destinations \$26.00 per shipment or \$0.26 per lb., whichever is greater</li> </ul>
Residential Surcharge	<ul style="list-style-type: none"> <li>- A residential address is defined as a location that is a home, including a business operating out of a home.</li> </ul>	- UPS International Air Services (U.S. Imports and UPS International Air Services to Canada): \$3.00
Special Handling of Undeliverable Packages	<ul style="list-style-type: none"> <li>- For all international packages refused by the consignee, or which cannot be delivered due to any other cause beyond UPS's control, UPS will contact the shipper for further instructions.</li> <li>- Forwarding costs, return transportation charges, duties, taxes and a return surcharge apply to any return, at the shipper's expense.</li> <li>- The UPS Service Guarantee does not apply to undeliverable packages returned to the shipper.</li> </ul>	Applicable costs plus \$10.00 per undeliverable shipment

### Notes:

- Fuel surcharges apply to other charges associated with pickup, transport and delivery. For current [fuel surcharges](#), where applicable, visit [ups.com](https://www.ups.com)®.
- Other charges may vary for UPS Express Critical®. Visit [upsexpresscritical.com](https://www.ups.com/expresscritical) for more information.
- For other charges for air freight, refer to page 108.

## Alaska and Hawaii

# Customs Brokerage

The following applies per shipment for imports into the U.S.:

- All UPS Worldwide Express Plus<sup>®</sup>, UPS Worldwide Express NA1<sup>®</sup>, UPS Worldwide Express<sup>®</sup>, UPS Worldwide Saver<sup>®</sup> and UPS Worldwide Expedited<sup>®</sup> rates include routine customs clearance. Routine customs clearance is built into your rates when you use UPS to perform the customs clearance for any of these services.
- Additional services such as parts database management, customer specific classification directives, special operating plans, assigned rating team, custom reporting and other value-added services are part

of our Customized Brokerage Services and subject to a customs entry fee and/or other charges. Please see Customized Brokerage Services in the Special Services section below for more information.

- The importer is responsible for all brokerage fees, including duties and taxes. See charts on the following pages for more information.
- The UPS Service Guarantee does not apply when customs clearance is performed by brokerage offices other than those designated by UPS, or if a service delay is the result of certain events beyond our control, such as a government agency hold.

- Customs clearance for services specified here is provided by the UPS Supply Chain Solutions<sup>®</sup> customs brokerage offices designated by UPS for handling package customs clearance. Other UPS Supply Chain Solutions customs brokerage offices charge fees for clearance of packages and freight. Customs clearance and brokerage services are subject to the Customs Brokerage and Freight Forwarding Terms and Conditions/ U.S. located at [ups-scs.com/tools/terms.html](https://ups-scs.com/tools/terms.html).

For more information on any of our Customs Brokerage Services, call 1-800-782-7892.

### UPS Broker of Choice<sup>®</sup>

With UPS Broker of Choice, importers select their own alternate customs broker for customs clearance of their UPS international shipments. This service is available for all UPS international shipments.

This contractual, fee-based service ensures that the established relationship with a customs broker can remain in place while the importer continues to utilize UPS for their international shipping needs. Using UPS Broker of Choice enables importers that have concerns about specific commodities or product lines to retain a particular

broker familiar with this portion of the business, while continuing to utilize UPS brokerage expertise for others.

Through the use of UPS technology, shipment information, as well as shipment documentation (e.g., commercial invoice), will be proactively available at the time of export for the broker to retrieve, thus enhancing the broker's ability to clear the shipment in a timely manner.

#### *Importers have two options:*

1. UPS Broker of Choice OnSite keeps shipments in UPS's possession while

the importer's customs broker completes customs clearance procedures prior to UPS completing delivery of the shipment.

2. UPS Broker of Choice OffSite moves shipments in-bond directly to a customs-controlled (bonded) warehouse (at the importer's direction), where the importer's customs broker completes the customs clearance procedures. The UPS transport is completed upon delivery of the shipment to the warehouse. Refer to page [98](#) for fees.

### UPS FTZ Facilitator<sup>®</sup>

With UPS FTZ Facilitator, importers and exporters have the ability to use UPS to transport international shipments in-bond to and from a global Free/Foreign Trade Zone (FTZ). This service is available for all UPS international shipments.

This contractual, fee-based service allows the shipment of goods to and from an FTZ, while retaining the benefits of UPS's transportation network. Using UPS as a single source enables

importers and exporters to increase visibility and tracking, and reduce the chance for errors and costs associated with utilizing multiple transportation providers.

Through the use of UPS technology, shipment information, as well as shipment documentation (e.g., commercial invoice), will be proactively available at the time of export for our customer, customer's broker or FTZ operator to retrieve, thus enhancing their ability

to process the FTZ entry in a timely manner.

Importers will choose FTZ Facilitator Import to direct shipments to be delivered in-bond to a designated FTZ rather than being cleared through customs.

Exporters will choose FTZ Facilitator Export to ship goods in-bond from an FTZ to an international destination. Refer to page [99](#) for fees.

# Alaska and Hawaii

## Customs Brokerage

### Entry Preparation Charges for Importing into the United States

All rates and values are shown in U.S. funds. Rates are per shipment and do not include applicable taxes.

Value for Duty	UPS Worldwide Express Plus® UPS Worldwide Express NA1® UPS Worldwide Express® UPS Worldwide Saver® UPS Worldwide Expedited®
\$0.00 to \$200.00	No Charge*
\$200.01 to \$1,250.00	No Charge*
\$1,250.01 to \$2,000.00	No Charge*
Each Additional \$1,000.00 or Part Thereof	No Charge*

\*For UPS Worldwide Express Plus, UPS Worldwide Express NA1, UPS Worldwide Express, UPS Worldwide Saver and UPS Worldwide Expedited, routine customs clearance (for entries up to five classification lines) is included at no additional cost. Additional charges will apply if customs clearance is performed by customs brokerage offices other than those designated by UPS for clearing the products listed above.

### Customs Brokerage Services

The Customs Brokerage information below and on the next three pages applies to all UPS international package services unless otherwise indicated.

Service	Explanation	Fee
<b>BONDS (CONTRACT ONLY)</b>		
<b>Continuous Transaction Bond</b>	<ul style="list-style-type: none"> <li>– One-year import bond for all entries made in a single year with up to \$50,000.00 coverage.</li> <li>– Required under special circumstances.</li> </ul>	\$525.00
<b>In-Transit Bond (IT Bond)</b>	– Allows a shipment to be transported under U.S. Customs and Border Protection supervision until it is formally entered into the customs territory of the U.S. and duty is paid, or until it is exported from the U.S.	\$80.00
<b>Single Entry Bond (SEB)</b>	<ul style="list-style-type: none"> <li>– One-time import bond issued to ensure compliance with U.S. laws and regulations.</li> <li>– When an SEB is necessary, UPS will contact the importer prior to customs clearance.</li> </ul>	\$4.00 per \$1,000.00 (minimum \$40.00)

UPS can help you more effectively manage your imports with Quantum View® Manage. View your customs brokerage information and import documents to manage the clearance process, audit your entries and archive import information in compliance with government regulations. Visit [ups.com/quantumview](https://ups.com/quantumview) for more information.

# Alaska and Hawaii

## Customs Brokerage

Service	Explanation	Fee
<b>SPECIAL ENTRIES</b>		
<b>Additional Consignee or Invoice</b>	- A fee applies if the shipment has more than one consignee or one commercial invoice.	\$2.10 per consignee or invoice
<b>Complex Entries</b>	- Usually requires a formal entry and may require an additional day of customs clearance. - A Complex Entry fee will be applied to the following: <ul style="list-style-type: none"> <li>• A live entry that is required by U.S. Customs and Border Protection (CBP) when an export license (visa) is mandated for import into the U.S.</li> <li>• If the commodity and country of origin require Antidumping/Countervailing Duties. Antidumping/Countervailing Duty entries help U.S. companies compete with foreign industries and require additional information for U.S. Customs and Border Protection.</li> <li>• Any goods returned and goods previously imported that require additional U.S. Customs and Border Protection documentation to substantiate the duty-free claim.</li> <li>• Goods with additional licensing requirements.</li> </ul>	\$21.25
<b>Duty Drawbacks</b>	- The preparation of a refund request for part or all of customs duty or domestic tax paid on imported merchandise that was subsequently manufactured into a different article or re-exported.	\$90.00 minimum*
<b>Entry-Line Charge After First Five Lines</b>	- A fee applies when more than five entry lines are entered.	\$3.00/line
<b>Fish and Wildlife (F&amp;W) Entry Preparation</b>	- Fish and Wildlife Service is a government agency that requires the filing of certain documents and permits, and conducts inspections of products that contain wildlife or plant species that fall under the F&W jurisdiction. A fee of \$25.00 will be assessed for UPS preparing and submitting the Fish and Wildlife USFWS form 3177.	\$25.00**
<b>Foreign Trade Zone (FTZ) Entry</b>	- These types of entries are non-routine and must be requested by the importer to UPS Supply Chain Solutions®. For more information, refer to UPS FTZ Facilitator® on page 96.	Upon request
<b>Other Government Agency (OGA) Clearance</b>	- Other government agencies work with U.S. Customs and Border Protection on regulating and controlling commodities coming into the U.S. from other countries. - Special documents must be submitted to these agencies for shipments that contain controlled commodities. - Agencies include the Food and Drug Administration (FDA), Department of Agriculture (USDA) and the Federal Communications Commission (FCC), among others.	\$21.25**
<b>Prior Notice for Food and Food Products</b>	- A fee applies if you want UPS to provide Prior Notice to the U.S. Food and Drug Administration (FDA) for food and food products imported into or moving through the U.S. This advance notice is required by the Bioterrorism Preparedness and Response Act of 2002. For import shipments, the Prior Notice fee is in addition to the existing FDA Clearance fee for regulated food and food products.	\$10.00
<b>Temporary Import Under Bond</b>	- Special customs entry for merchandise to be brought into the country exempt of duty, provided the merchandise exits the country within a certain amount of time and under U.S. Customs and Border Protection supervision.	\$90.00
<b>UPS Broker of Choice®</b>	- Enables an importer to use an alternate customs broker for imported shipments, providing advanced visibility of shipment documents to the selected alternate broker; clearance while in UPS's possession (OnSite), with UPS completing delivery, or after UPS has delivered to a designated bonded warehouse (OffSite).	\$50.00 (OnSite)/\$130.00 (OffSite)

\*Additional charges may apply.

\*\*All fees charged by any government agency or other third party, if any, will be billed in addition to the listed fees.

# Alaska and Hawaii

## Customs Brokerage

Service	Explanation	Fee
<b>SPECIAL ENTRIES (CONTINUED)</b>		
UPS FTZ Facilitator®	- Facilitates the bonded movement from the first port of arrival to the FTZ location, providing advanced visibility of shipment documents to the importer or FTZ operator; also available for international shipments originating in FTZ.	\$80.00
Warehouse Entry	- Fee assessed to the customer when a request is made by the importer to file a warehouse entry. - These types of entries are non-routine and must be requested by the importer to UPS Supply Chain Solutions®.	\$132.50
<b>OTHER SERVICES</b>		
Customized Brokerage Services	- UPS can provide additional customized brokerage services to meet your specific importing and compliance needs. - Examples of these contractual, fee-based services include customized reports, shipment pre-alerts, classification confirmations and others. - The fees for these customized services depend on the types of services requested.	Upon Request
Customs Entry Packets	- Entry and payment documentation for shipments that have been through the U.S. Customs and Border Protection payment and review process. - Request by the shipper, consignee and/or third party for import clearance documentation which could include, but is not limited to, records previously supplied to the broker by the shipper/consignee or copies of any import clearance documentation.	\$1.00 per packet or shipment
Disbursement Fee	- Customers are responsible for payment of duty and taxes. - Fee of 2% (minimum \$6.50) of the amount paid or processed by UPS on behalf of the customer will be charged.	2% of Duty/Tax (minimum \$6.50)
Duty	- Fee imposed by U.S. Customs and Border Protection on imported merchandise.	Based on the value and/or gross weight; it differs according to the commodity
Formal Entry	- Required for shipments valued at more than \$2,000.00 (U.S.) or for shipments containing specific commodities designated by U.S. Customs and Border Protection.	See Complex Entries on page 98
Marking Notice Processing	- Special documents must be filed for a shipment not properly marked with the country of origin. - Customs Power of Attorney must also be completed and on file with brokerage before the shipment can be forwarded to the consignee for proper marking.	\$80.00
Merchandise Processing Fee	- A non-refundable fee charged by U.S. Customs and Border Protection for administrative expenses for processing certain imported shipments. The fee will not apply if the goods qualify under applicable free trade agreements.  For air shipments: - Applicable only for formal entries (customs value more than \$2,000.49 or as required by regulation).  For ground shipments: - Applicable for both informal and formal entries.	For air shipments: - 0.3464% of the value of merchandise - Minimum of \$25.00, maximum \$485.00 per entry  For ground shipments: - 0.3464% of the value of merchandise - Minimum of \$2.00 for informal entries, \$25.00 for formal entries; maximum \$485.00 per entry

(continued on next page)

# Alaska and Hawaii

## Customs Brokerage

Service	Explanation	Fee
<b>OTHER SERVICES (CONTINUED)</b>		
North American Free Trade Agreement (NAFTA) Processing	- Special processing to ensure that the required NAFTA documentation on a shipment is complete to allow any applicable reduced tariff.	\$21.25
Overtime/Special Handling Service (Hourly Rate)	- When additional, non-routine activities/services are required, selected services may be performed by UPS at the request of the importer/payer. - Services offered include (but are not limited to) manipulations, labeling, inventory, auditing, customized reports, spreadsheets, key entry, general order processing, etc. - Please contact a brokerage specialist if there is a need for additional clearance services.	\$51.50 per hour*
Post Entry Services	- Protest: Request from an importer to recoup the overpayment of duty to U.S. Customs and Border Protection due to a description discrepancy or misclassification on the customs entry. - Post Entry Adjustment: Request from an importer to obtain corrections to an entry filed with U.S. Customs and Border Protection prior to liquidation. - Voluntary Tender: Request from an importer to submit additional duties owed to U.S. Customs and Border Protection, where submission is initiated by the customer.	\$90.00**
Pre-Release Notification	- This fee applies when customer contact is required prior to releasing the shipment.	\$10.00 per shipment
Transportation Handling	- Assessed when shipments are removed from the UPS system, at the request of the importer, to be forwarded to another broker for clearance. - Shipments are transferred from the UPS-bonded facility to the designated bonded agent's facility. - A bonded carrier or cartman must be used to transfer goods in-bond from UPS to another carrier based on approval to move the goods from U.S. Customs and Border Protection. - Transfer may be denied by UPS Supply Chain Solutions® Customs Brokerage Services.	\$30.00
Warehouse Storage - Air/Ground - Per Day After Two Days	- Assessed when shipments remain in the UPS warehouse after the two free days.	\$20.00 + \$0.04 per pound per day

\*All fees charged by any government agency or other third party, if any, will be billed in addition to the listed fees.

\*\*Additional charges may apply.

# Within and Between the U.S., Canada and Puerto Rico Freight Services\*

## AIR FREIGHT

UPS Air Freight Services are governed by the UPS Air Freight Terms and Conditions of Contract for UPS Air Freight Services in the United States, Canada and International, available at [ups-scs.com/terms](https://ups-scs.com/terms). For more information about services and rates, see the Terms, or call 1-800-443-6379.

Service	Delivered By	Destinations	Other Information
<b>SAME DAY</b>			
UPS Express Critical®	- Specific delivery commitment, including expected delivery time and day, provided at time of booking	- All 50 states and Puerto Rico	- Pickup and delivery available 24 hours a day, seven days a week, 365 days a year - Full range of services, including surface, air, enhanced secure transit, hand-carry, white glove or chartered aircraft - Visit <a href="https://upsexpresscritical.com">upsexpresscritical.com</a> or call 1-800-714-8779 for more information
<b>1 DAY</b>			
UPS Next Day Air® Freight NGS (Non-Guaranteed Service)	- Delivery the next business day by 12:00 p.m. or 5:00 p.m., depending on destination	- Most areas within and between all 50 states, Puerto Rico and Canada	- Door-to-door delivery for shipments of more than 150 pounds (non-guaranteed) - Optional services, including Saturday Delivery, residential pickup and delivery and movement of Dangerous Goods available for an additional charge (refer to page <a href="#">107</a> for more information)
<b>2 DAYS</b>			
UPS 2nd Day Air® Freight NGS (Non-Guaranteed Service)	- Delivery by 12:00 p.m. or 5:00 p.m. on the second business day, depending on destination	- Most areas within and between all 50 states, Puerto Rico and Canada	- Door-to-door delivery for shipments of more than 150 pounds (non-guaranteed) - Optional services, including residential pickup and delivery, available for an additional charge (refer to pages <a href="#">107</a> and <a href="#">108</a> for more information)

\*For guarantee details, service availability, delivery time commitments, to request a pickup or to view the “UPS Air Freight Terms and Conditions of Contract for Services in the United States, Canada, and International,” visit [ups-scs.com/terms](https://ups-scs.com/terms). Excludes UPS Express Critical.

### Notes:

- Palletized and loose shipments accepted.
- Air freight services to Canada do not include customs clearance.
- Refer to page [105](#) for rates.

# To Destinations Worldwide

## Freight Services\*

### AIR FREIGHT

UPS Air Freight Services are governed by the UPS Air Freight Terms and Conditions of Contract for UPS Air Freight Services in the United States, Canada and International, available at [ups-scs.com/terms](https://ups-scs.com/terms). For more information about services and rates, see the Terms, or call 1-800-443-6379.

Service	Delivered By	Destinations	Other Information
<b>SAME DAY</b>			
UPS Express Critical®	- Specific delivery commitment, including expected delivery time and day, provided at time of booking	- Coverage to nearly every location worldwide	- Pickup and delivery available 24 hours a day, seven days a week, 365 days a year - Full range of services, including surface, air, enhanced secure transit, hand-carry, white glove or chartered aircraft - Visit <a href="https://upsexpresscritical.com">upsexpresscritical.com</a> or call 1-800-714-8779 for more information
<b>1 TO 3 DAYS</b>			
UPS Express® Freight	- Guaranteed door-to-door by end of day, within one to three business days, depending on destination	- Most major metropolitan areas in over 50 countries	- Guaranteed, door-to-door delivery for shipments of more than 150 pounds - Routine customs clearance, pickup and delivery included
UPS Air Freight Direct®	- Day-specific scheduling, airport-to-airport service, typically one to three business days	- Available globally	- For shipments of more than 150 pounds - Optional services, including pickup, delivery and customs clearance, available for an additional charge (refer to page <a href="#">107</a> for more information)
<b>3 TO 5 DAYS</b>			
UPS Air Freight Consolidated®	- Day-specific scheduling, airport-to-airport service, typically three to five business days	- Available globally	- For shipments of more than 150 pounds - Optional services, including pickup, delivery and customs clearance, available for an additional charge (refer to page <a href="#">107</a> for more information)

\*For guarantee details, service availability, delivery time commitments, to request a pickup or to view the [“UPS Air Freight Terms and Conditions of Contract for Services in the United States, Canada, and International.”](#) visit [ups-scs.com/terms](https://ups-scs.com/terms). Excludes UPS Express Critical.

#### Notes:

- Palletized and loose shipments accepted.
- Refer to page [106](#) for UPS Express Freight zone information and rates.

# To Destinations Worldwide

## Determine the Weight and Size

### AIR FREIGHT

#### How to Determine Billable Weight\*

Compare the freight shipment's minimum billable weight, actual weight and dimensional weight. The greater of the three is the billable weight and should be used to calculate the rate.

1. Minimum billable shipment weight of a freight shipment is 151 pounds.
  - For shipments within and between the U.S., Canada and Puerto Rico only, there is a 20-pound-per-piece minimum: Minimum billable weight for loose items is the greater of 151 pounds or the number of pieces multiplied by 20 pounds.
2. Determine actual weight and round up any fraction of a pound to the next whole pound.
3. Determine dimensional weight by multiplying the item's length by the width by the height. For each dimension, measure the largest distance, rounding each measurement to the nearest whole number. The result is the cubic size. Divide the cubic size by 166 inches (6,000 when measured in centimeters) for shipments within and between Alaska, Hawaii, the 48 contiguous United States and Puerto Rico, as well as UPS Air Freight Direct®, and UPS Air Freight Consolidated® services. Divide the cubic size by 139 inches (5,000 when measured in centimeters) for all other shipments. To convert metric measurements into pounds, multiply the result by 2.20462. Increase any fraction to the next whole pound.

The chart below provides examples of billable weight calculations.\*\*

#### Freight Billable Weight: Minimum Billable Shipment Weight

Number of Pieces	Type	Length Each	Width Each	Height Each	Weight Each	Min. Billable Weight	Actual Weight	Dimensional Weight Domestic	Dimensional Weight International	Billable Weight
5	Loose items	10"	10"	10"	20 lbs.	<b>151 lbs.</b>	100 lbs.	31 lbs.	36 lbs.	151 lbs.

#### Freight Billable Weight: Minimum Billable Weight Per Piece – Within and between the U.S., Canada and Puerto Rico†

Number of Pieces	Type	Length Each	Width Each	Height Each	Weight Each	Min. Billable Each	Actual Weight	Dimensional Weight Domestic	Dimensional Weight International	Billable Weight
20	Loose items	10"	10"	10"	15 lbs.	<b>20 lbs.</b>	300 lbs.	121 lbs.	144 lbs.	400 lbs.

#### Freight Billable Weight: Actual Weight

Number of Pieces	Type	Length Each	Width Each	Height Each	Weight Each	Min. Billable Weight	Actual Weight	Dimensional Weight Domestic	Dimensional Weight International	Billable Weight
20	Loose items	10"	10"	10"	25 lbs.	151 lbs.	<b>500 lbs.</b>	121 lbs.	144 lbs.	500 lbs.

#### Freight Billable Weight: Dimensional Weight

Number of Pieces	Type	Length Each	Width Each	Height Each	Weight Each	Min. Billable Weight	Actual Weight	Dimensional Weight Domestic	Dimensional Weight International	Billable Weight
2	Loose items	30"	25"	20"	70 lbs.	151 lbs.	140 lbs.	<b>181 lbs.</b>	<b>216 lbs.</b>	216 lbs.

#### Freight Billable Weight: Using a Pallet††

Number of Pieces	Type	Length Each	Width Each	Height Each	Shipment Weight	Pallet Weight	Min. Billable Weight	Actual Weight	Dimensional Weight Domestic	Dimensional Weight International	Billable Weight
1	Pallet	35"	35"	35"	315 lbs.	40 lbs.	151 lbs.	<b>355 lbs.</b>	259 lbs.	309 lbs.	355 lbs.

\*The minimum billable shipment weight applies to all air freight services within and between the U.S., Canada and Puerto Rico, and to UPS Express® Freight. For UPS Air Freight Direct and UPS Air Freight Consolidated, a minimum shipment dollar amount is applied. Refer to the ["UPS Air Freight Terms and Conditions of Contract for Services in the United States, Canada and International"](#) at [ups-scs.com/terms](http://ups-scs.com/terms) for more information. Call 1-800-714-8779 for UPS Express Critical® rates.

\*\*All international dimensional weight calculations exclude UPS Air Freight Direct and UPS Air Freight Consolidated.

†The minimum billable weight of 20 pounds per loose piece applies to air freight within and between the U.S., Canada and Puerto Rico only. If your non-palletized shipment does not meet the minimum weight of 20 pounds per piece, consider palletizing. Palletizing will ensure your shipment does not fall below the per-piece minimum billable charge.

††Pallet billable weight is equal to the shipment weight (315 pounds) plus the weight of a pallet (approximately 40 pounds). Note: Each pallet with its secured contents is entered as one piece.

## To Destinations Worldwide

# Determine the Rate

### AIR FREIGHT

To determine the rate for air freight (except UPS Express Critical<sup>®</sup>, UPS Air Freight Direct<sup>®</sup> and UPS Air Freight Consolidated<sup>®</sup>):

1. Choose a service (pages [101](#) and [102](#)).
2. Compute the billable weight (refer to page [103](#)).
3. Look up the shipping zone (for destinations within Alaska and Hawaii, from Alaska and Hawaii to the U.S. 48 contiguous states, Canada and Puerto Rico, refer to the rate charts on page [105](#) to determine what UPS service to reference, then refer to the zone charts at [ups.com/rates](https://www.ups.com/rates) for the actual zones; for UPS Express<sup>®</sup> Freight, refer to the zone chart on page [106](#)).
4. Calculate the rate:
  - Use WorldShip<sup>®</sup> or the “[Calculate Time and Cost](#)” application on [ups.com](https://www.ups.com)<sup>®</sup> to see the rate for your shipment.\*

Or

- Follow the steps below to use the rate charts on pages [105](#) and [106](#).
  1. Go to the applicable rate charts on pages [105](#) and [106](#).
  2. Match the billable weight to the appropriate zone. Any fraction of a pound more than the weight shown in the rate chart is rounded up to the next whole pound. (For destinations within Alaska and Hawaii, from Alaska and Hawaii to the U.S. 48 contiguous states, Canada and Puerto Rico, refer to the zone chart at [ups.com/rates](https://www.ups.com/rates) – the rate charts on page [105](#) note what service to reference; for UPS Express Freight, refer to the zone chart on page [106](#).)
  3. Additional charges may apply, including, but not limited to, special options or value-added services. Other surcharges, including surcharges imposed by carriers, also may apply. Contact your local UPS Supply Chain Solutions<sup>®</sup> service center for details (refer to [upsscs.service.com/directory](https://upsscs.service.com/directory) for specific telephone numbers).

Refer to the “[UPS Air Freight Terms and Conditions of Contract for Services in the United States, Canada, and International](#)” at [ups-scs.com/terms](https://ups-scs.com/terms) for more information.

*\*Rates provided through UPS’s shipping systems are estimates only, and other shipping charges, surcharges or value-added service charges may apply based on your shipper characteristics and the characteristics of, and services requested for, shipments actually tendered to UPS.*

# Originating in Alaska or Hawaii Non-Guaranteed Services\*

## AIR FREIGHT

AK and HI Origin									
Weight Breaks (Lbs.)	HI Origin				AK Origin			AK/HI Origin	
	To the following destinations:								
	HI Intra	U.S. 48, PR	AK Metro	AK Extended	AK Metro	U.S. 48, HI Metro, PR	AK Extended	Canada	

### UPS Next Day Air® Freight NGS

For UPS zone information shipping from AK/HI, refer to the Alaska and Hawaii zone charts at [ups.com/rates](https://www.ups.com/rates) for the following: For AK/HI shipments to the U.S., AK and HI, refer to UPS Next Day Air®. For AK/HI shipments to Canada, refer to UPS Worldwide Express®.

Zones	12	142	144	146	22	24	26	81	82
151-499	\$1.05	\$3.28	\$3.98	\$4.37	\$3.09	\$3.28	\$4.20	\$3.42	\$3.77
500-999	1.04	3.20	3.90	4.30	3.05	3.20	4.12	3.37	3.71
1,000-1,999	1.01	3.09	3.81	4.20	2.99	3.09	4.02	3.28	3.61
2,000 or more	0.97	2.95	3.74	4.10	2.90	2.95	3.93	3.20	3.54
Minimum Charge	85.00	312.00	318.00	352.00	247.00	312.00	336.00	274.00	302.00

AK and HI Origin									
Weight Breaks (Lbs.)	HI Origin				AK Origin			AK/HI Origin	
	To the following destinations:								
	HI Intra	U.S. 48, PR, AK Metro	AK Extended	AK Metro	U.S. 48, HI Metro, PR	AK Extended	Canada		

### UPS 2nd Day Air® Freight NGS

For UPS zone information shipping from AK/HI, refer to the Alaska and Hawaii zone charts at [ups.com/rates](https://www.ups.com/rates) for the following: For AK/HI shipments to the U.S., AK and HI, refer to UPS 2nd Day Air®. For AK/HI shipments to Canada, refer to UPS Worldwide Expedited®.

Zones	12	14**	16	22	14	26	71	72
151-499	\$0.92	\$2.35	\$3.84	\$1.82	\$2.35	\$3.00	\$2.74	\$2.89
500-999	0.91	2.33	3.77	1.78	2.33	2.92	2.68	2.84
1,000-1,999	0.88	2.28	3.63	1.75	2.28	2.83	2.63	2.77
2,000 or more	0.85	2.20	3.49	1.69	2.20	2.70	2.54	2.68
Minimum Charge	73.00	192.00	220.00	144.00	192.00	198.00	218.00	231.00

\*For service availability, delivery time commitments, to request a pickup or to view the "UPS Air Freight Terms and Conditions of Contract for Services in the United States, Canada, and International," visit [ups-scs.com/terms](https://www.ups-scs.com/terms).

\*\*For Hawaii origin shipments to the U.S. 48, Alaska Metro and Puerto Rico.

#### Notes:

- Refer to page [107](#) for value-added services and page [108](#) for other charges.
- All of the rates above are per pound and minimum charges are per shipment unless otherwise specified.
- All rates above are in USD.
- AM, PM, B1, B2 and B3 points are defined by the current version of UPS Supply Chain Solutions® Quick Zip program, available on disk or at [forwarding.ups-scs.com/quickzip](https://forwarding.ups-scs.com/quickzip). UPS Supply Chain Solutions service points are subject to change without prior notice.
- "UPS Air Freight Terms and Conditions of Contract for Services in the United States, Canada, and International" apply to all shipments and are available upon request and at [ups-scs.com/terms](https://www.ups-scs.com/terms).

## To Destinations Worldwide

# Worldwide Zone Chart

AIR FREIGHT - UPS EXPRESS® FREIGHT

Destination	Zone	Destination	Zone	Destination	Zone
Argentina	406	Guatemala	406	Philippines	404
Australia	404	Honduras	406	Poland	407
Austria	403	Hong Kong	409	Portugal	403
Belgium	401	Hungary	407	Saudi Arabia	405
Brazil	406	India	404	Singapore	409
Chile	406	Ireland	401	Slovakia	407
China	412	Israel	405	South Africa	408
Colombia	406	Italy	401	South Korea	404
Costa Rica	406	Japan	409	Spain	403
Czech Republic	407	Kuwait	405	Sweden	403
Denmark	403	Malaysia	404	Switzerland	403
Dominican Republic	402	Mexico	484	Taiwan	409
Ecuador	406	Netherlands	401	Thailand	404
Finland	403	New Zealand	404	Turkey	405
France	401	Nicaragua	406	United Arab Emirates	405
Germany	401	Norway	403	United Kingdom	401
Greece	403	Peru	406	Venezuela	406

## To Destinations Worldwide

# Guaranteed Service\*

AIR FREIGHT - UPS EXPRESS® FREIGHT

Zones	484	401	402	403	404	405	406	407	408	409	412	420	421
151-999 Lbs.													
Price Per Pound	\$4.24	\$7.07	\$7.56	\$8.36	\$10.34	\$10.20	\$13.82	\$16.31	\$17.09	\$6.90	\$9.07	\$7.54	\$8.99
1,000 Lbs. or More													
Price Per Pound	\$3.87	\$6.46	\$6.83	\$7.63	\$9.42	\$9.39	\$12.48	\$15.00	\$15.72	\$6.35	\$8.19	\$6.82	\$8.12
Minimum Charge	640.24	1,067.57	1,141.56	1,262.36	1,561.34	1,540.20	2,086.82	2,462.81	2,580.59	1,041.90	1,369.57	1,138.54	1,357.49

\*For guarantee details, service availability, delivery time commitments, to request a pickup or to view the "UPS Air Freight Terms and Conditions of Contract for Services in the United States, Canada, and International," visit [ups-scs.com/terms](https://ups-scs.com/terms).

## To Destinations Worldwide

# Value-Added Services

### AIR FREIGHT

Value-added services are available for all air freight services, except UPS Express Critical<sup>®</sup>, unless otherwise indicated. Call 1-800-443-6379 for fees and more information.

Available Options	Description	Fee
<b>WITHIN ALASKA AND HAWAII, FROM ALASKA AND HAWAII TO THE U.S. 48 CONTIGUOUS STATES, CANADA AND PUERTO RICO</b>		
Certificate of Origin	– Can be prepared by UPS on behalf of the shipper for goods manufactured and originating within the U.S.	From Alaska and Hawaii to Canada and Puerto Rico: \$25.00
Customs Clearance	– Customs clearance can be provided by UPS for air freight services between the U.S., Canada and Puerto Rico for an additional fee. – Customs clearance fees not included in quoted transportation rates.	As applicable
Dangerous Goods	– Dangerous Goods can be shipped via UPS Next Day Air <sup>®</sup> Freight NGS only. – Non-conforming freight may be subject to service delays.	\$58.30
Declared Value	– UPS's liability for all losses is limited to \$50.00 per shipment or \$0.50 per pound, whichever is greater. – Shipper may declare a value in excess of these limits, subject to maximum allowable values for an additional charge. – For more information, refer to the <a href="#">"UPS Air Freight Terms and Conditions of Contract for Services in the United States, Canada, and International"</a> at ups-scs.com/terms.	\$0.80 per \$100.00 of Declared Value: minimum of \$15.90
Hold at Destination Airport for Pickup (HAPU)	– Freight is to be held at the carrier's destination location for pickup by the recipient. – HAPU requires a consignee name and phone number. – All services will be billed door-to-door. No HAPU fee will be applied.	No charge
Lift Gate Services	– A delivery or pickup that requires a vehicle equipped with a mechanical lifting device.	As applicable, subject to a \$42.40 minimum
Quantum View Notify <sup>®</sup> E-mail Notification	– Within the limits of existing capabilities, e-mail notifications shall be provided to designated shippers or their customers regarding the shipment when it is processed, uploaded or delivered.	No charge
Saturday Delivery	– Saturday Delivery may be selected by the shipper for UPS Next Day Air Freight NGS where available. – Shipments delivered on Saturday must be picked up on Friday. – Saturday Delivery is not available for shipments destined to Alaska, Hawaii or Puerto Rico.	\$23.30 per 100 pounds: \$50.90 minimum
<b>TO DESTINATIONS WORLDWIDE</b>		
Certificate of Origin	– Can be prepared by UPS on behalf of the shipper for goods manufactured and originating within the U.S.	Export U.S. \$35.00 to countries other than Canada and Puerto Rico
Customs Clearance	– Customs clearance will be provided by UPS for UPS Express <sup>®</sup> Freight service, and UPS can provide customs clearance service for other air freight services on written request. For more information, refer to the <a href="#">"UPS Air Freight Terms and Conditions of Contract for Services in the United States, Canada, and International"</a> at ups-scs.com/terms.	As applicable
Dangerous Goods	– Dangerous Goods can be shipped via UPS Air Freight Consolidated <sup>®</sup> only. – Non-conforming freight may be subject to service delays.	As applicable
Delivery to Door	– A surface transport of shipments from the terminal of destination to the receiver's door. This service is included with UPS Express Freight and optional for UPS Air Freight Direct <sup>®</sup> and UPS Air Freight Consolidated.	As applicable
Hold at Destination Airport for Pickup (HAPU)	– Freight is to be held at the carrier's destination location for pickup by the recipient. – HAPU requires a consignee name and phone number. – UPS Express Freight will be billed door-to-door. When services are billed door-to-door, no HAPU fee will be applied.	No charge
Lift Gate Services	– A delivery or pickup that requires a vehicle equipped with a mechanical lifting device.	As applicable
Pickup from Door	– A surface transport of shipments from the shipper's door to the originating carrier's terminal. This service is included with UPS Express Freight and optional for UPS Air Freight Direct and UPS Air Freight Consolidated.	As applicable
Quantum View Notify E-mail Notification	– Within the limits of existing capabilities, e-mail notifications shall be provided to designated shippers or their customers regarding the shipment when it is processed, uploaded or delivered.	No charge

# To Destinations Worldwide

## Other Charges

### AIR FREIGHT

The following information applies to all air freight services, except UPS Express Critical<sup>®</sup>, unless otherwise indicated. Call 1-800-443-6379 for fees and more information.

Charges	Description	Fee
<b>WITHIN ALASKA AND HAWAII, FROM ALASKA AND HAWAII TO THE U.S. 48 CONTIGUOUS STATES, CANADA AND PUERTO RICO</b>		
Address Correction	- If UPS is unable to deliver any shipment as addressed by the shipper, or if the shipment has an incorrect or incomplete address, UPS will attempt to secure the correct or complete address. If the correct or complete address is secured, UPS will attempt delivery again, and an Address Correction fee will apply.	\$35.00
Delivery Attempt	- A shipment which cannot be delivered on the first attempt to the consignee will be returned to the service center and the consignee notified. - A subsequent attempt to deliver will be made only upon the request of the consignee.	\$26.50
Fuel Surcharge	- A fuel surcharge will be applied to each shipment.	For current air freight fuel surcharges, visit <a href="https://ups-scs.com/surcharges">ups-scs.com/surcharges</a>
Inside Delivery/ Inside Pickup	- For shipments that require the driver to deliver or pick up at points beyond the area immediately accessible to the loading dock.	As applicable
Missing/Invalid Account Number or Refusal Fee	- A processing fee will be charged for a missing or invalid account number when the account number is missing, the account number is not the correct number for the bill-to party, the account number is for a receiver or third party who fails to pay the shipping charges, or the package is shipped to an unauthorized consignee. - In the event of nonpayment by the consignee or third party, the original shipper will be billed a refusal fee in addition to the shipping charges.	\$25.00
Non-Conforming Freight	- Shipments that are unusually shaped, non-stackable, difficult to handle or require special handling in transit (to prevent damage to the shipment, the other shipments it may come in contact with or the equipment). - Non-conforming freight may be subject to service delays and additional charges.	30% of air freight charges
Oversize	- Oversize fees will be charged to shipments that exceed 120 inches in length, 83 inches in width and 60 inches in height.	Cubic Dimensional Weight and % of transportation charge: - 20% if length + girth > 200" - 30% if a dimension ≥ 60" - Minimum \$105.90 when a dimension > 120"
Payer Rebilling Fee	- A payer rebilling fee will be assessed for each request to change the billing instructions for a shipment.	\$25.00
Residential Delivery/ Residential Pickup	- Service is available for non-guaranteed air freight services only. - A surcharge will apply to any delivery or pickup to or from a location that is a home, including a business operating out of a home.	\$35.00
Truck Waiting Time	- If the driver is required to wait more than 15 minutes for either a pickup or delivery, charges based on waiting time will be computed by multiplying the hourly rate by the time involved.	\$65.00 per hour
<b>TO DESTINATIONS WORLDWIDE</b>		
Address Correction	- If UPS is unable to deliver any shipment as addressed by the shipper, or if the shipment has an incorrect or incomplete address, UPS will attempt to secure the correct or complete address. If the correct or complete address is secured, UPS will attempt delivery again, and an Address Correction fee will apply.	As applicable
Delivery Attempt	- A shipment which cannot be delivered on the first attempt to the consignee will be returned to the service center and the consignee notified. - A subsequent attempt to deliver will be made only upon the request of the consignee.	As applicable
Fuel Surcharge	- A fuel surcharge will be applied to each shipment.	For current air freight fuel surcharges, visit <a href="https://ups-scs.com/surcharges">ups-scs.com/surcharges</a>
Missing/Invalid Account Number or Refusal Fee	- A processing fee will be charged for a missing or invalid account number when the account number is missing, the account number is not the correct number for the bill-to party, the account number is for a receiver or third party who fails to pay the shipping charges, or the package is shipped to an unauthorized consignee. - In the event of nonpayment by the consignee or third party, the original shipper will be billed a refusal fee in addition to the shipping charges.	\$25.00
Payer Rebilling Fee	- A payer rebilling fee will be assessed for each request to change the billing instructions for a shipment.	\$25.00

# To Destinations Worldwide

## Other Charges

### AIR FREIGHT

#### Delivery Service Areas

The following chart explains service codes associated with delivery time of day and additional transit days required for addresses located beyond UPS's standard air freight delivery network. The codes are defined by the current version of the UPS Supply Chain Solutions® Quick Zip program, available on disk or at [forwarding.ups-scs.com/quickzip](http://forwarding.ups-scs.com/quickzip).

Available Option Codes	Description
AM	- Delivery by 12:00 p.m.
PM	- Delivery by 5:00 p.m.
B1	- Delivery by 5:00 p.m. Additional charges will apply.
B2	- Add one additional day to transit time. Delivery by 5:00 p.m. Additional charges will apply.
B3	- Add two or more additional days to transit time. Delivery by 5:00 p.m. or later. Additional charges will apply.

# Freight Services\*

## Less-Than-Truckload

Call 1-800-333-7400 for rates and more information on LTL services.

Service	Delivered By	Destinations	Other Information
LTL	– End of scheduled day	– All 50 states, Canada, Mexico, Puerto Rico, U.S. Virgin Islands and Guam – Intrastate service is not available in Alaska and Hawaii	– Regional, interregional and long-haul LTL services – Use <a href="#">WorldShip®</a> 2008 Version 10.0 or higher, or visit <a href="#">UPS Internet Shipping</a> at <a href="#">ups.com®</a> to process freight shipments or schedule a pickup
LTL Urgent	– Expedited guaranteed capabilities for shipments that require faster delivery than standard LTL service	– All 50 states, Canada, Mexico, Puerto Rico, U.S. Virgin Islands and Guam	– Expedited capabilities for shipments that require faster delivery than standard LTL service – Choose this service when speed is critical – Monitored to ensure higher level of on-time performance – Customized solutions for unique LTL transportation needs – Call 1-800-644-0900 for rates and to schedule service

For guarantee details, service availability and to request a pickup or to view the [UPS Freight Tariff](#), visit [upsfreight.com](#).

## UPS Trade Direct®

Call 1-800-742-5727 for rates and more information on UPS Trade Direct services.

Service	Description	Destinations	Other Information
UPS Trade Direct® Ocean	– Provides freight consolidation, ocean transportation, customs clearance and direct delivery to multiple addresses within a destination country via a single source	– Access to more than 70 global ports	– Port-to-door and door-to-door service from shipper to consignee – Integrated service includes carton labeling, ocean freight transportation, brokerage and package, LTL or Truckload delivery services
UPS Trade Direct® Air	– International air freight solution that consolidates, transports, clears customs, deconsolidates and delivers time-sensitive, high-value goods to multiple addresses within a destination country via a single source	– Select airports in Asia, Europe and South and North America	– Door-to-door or airport-to-door service – Package, LTL or Truckload delivery services – Designed for multiple-shipment air freight consolidations with a total weight in excess of 100 KG (220 lbs.)
UPS Trade Direct® Cross Border	– An integrated freight and package solution that offers pickup and delivery across the Mexico/U.S. and Canada/U.S. borders to multiple addresses within the destination country	– U.S., Canada and Mexico	– Door-to-door service – Consolidated customs clearance – Cost-effective handling of product returns, warranty claims, parts exchanges and reverse logistics

\*For [“Terms and Conditions”](#) and more information, visit [ups-scs.com/terms](#).

### Notes:

- Consolidated billing inclusive of all transportation, customs brokerage, duties, taxes and delivery charges.
- Single interface tracking and visibility for you and your customers.

# Freight Services\*

## Ocean Freight

Ocean Freight Services are provided pursuant to the UPS Supply Chain Solutions® (Ocean Freight Forwarding) Terms and Conditions and the Non-Vessel Operating Common Carrier (NVOCC) Terms and Conditions, each available at [ups-scs.com/tools/terms.html](https://ups-scs.com/tools/terms.html). Call 1-800-443-6379 for rates and more information on ocean freight services.

Service	Description	Destinations	Other Information
<b>Full Container Load</b>	– Comprehensive Non-Vessel Operating Common Carrier (NVOCC) services provide frequent departures at competitive rates from all major ports around the world to maximize routing and transit time options based on customer requirements	– Offered in all major ports and markets around the globe	<ul style="list-style-type: none"> <li>– Dependable transit schedules and sailings from major ports worldwide</li> <li>– Access to space allocations with major carriers</li> <li>– Network of consolidation centers and regional gateways to manage cargo flows</li> <li>– EDI connectivity with vessel operators</li> <li>– Door-to-door service</li> <li>– Advanced tracking of shipment milestones and reporting options</li> <li>– Optional customs brokerage available for additional charge</li> </ul>
<b>Less-Than-Container Load</b>	– Service offering space within a container that is shared with other customers' goods to deliver economical usage-based costing, while providing Full Container Load (FCL) frequency, routing and visibility	– Offered in all major ports and markets around the globe	<ul style="list-style-type: none"> <li>– Frequent sailings</li> <li>– Reliability and adherence to scheduled sailing</li> <li>– Shipment visibility for multiple freight modes</li> <li>– Receipt of customer's cargo at the origin Container Freight Station (CFS)</li> <li>– Consolidation of customer's cargo with cargo from similarly situated merchants</li> <li>– Issuance of house bill of lading</li> <li>– Deconsolidation at destination CFS and release to consignee</li> <li>– Optional customs brokerage available for additional charge</li> </ul>
<b>Freight Forwarding</b>	– A single, streamlined source to book ocean cargo, arrange for pickup and manage shipping documentation regardless of origin, destination or carrier	– Offered in all major ports throughout the world	– Facilitates the entire forwarding process according to customer's specifications as well as requirements of the countries of export and import
<b>Project Cargo Management</b>	– Specialized multi-modal solutions for movement of break-bulk commodities. Encompasses end-to-end support out-of-gauge cargo via specialized handling and special-purpose vehicles and vessels	– Offered in all major ports and markets around the world	<ul style="list-style-type: none"> <li>– Customized single-project solutions</li> <li>– Reliable scheduling and operations in accordance with project time constraints</li> <li>– Routing of shipments to avoid physical and regulatory obstructions to movement</li> <li>– Timely, accurate adherence to permitting, licensing and filing requirements for cross-border logistics</li> <li>– Positioning and recovery of capital assets utilized in project execution</li> <li>– Compliance with governmental oversight, including Foreign Corrupt Practices Act (FCPA)</li> <li>– Containment of project expenditures</li> <li>– Frequently utilizes specialized charter vessels or specialized equipment types (out-of-gauge open top/flat-racks, break-bulk, etc.)</li> <li>– Supports time-bound movement of machinery, engineered products and MRO materials into areas of the world where shipping options are less frequent</li> </ul>

\*For "Terms and Conditions" and more information, visit [ups-scs.com/terms](https://ups-scs.com/terms).

# UPS® Tariff/Terms and Conditions for Package Shipments in the United States

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Effective January 2, 2012

# UPS® Tariff/Terms and Conditions for Package Shipments in the United States

## 1. Introduction

The following contains the general terms and conditions of contract under which United Parcel Service® (“UPS”) is engaged in the transportation of packages itself and jointly through interchange with its affiliates via the services described below.

The UPS Tariff/Terms and Conditions of Service (“Terms”) are effective on the date set forth above and are subject to change without prior notice. The Terms are published periodically in printed form in the *UPS Rate and Service Guide* (“Service Guide”) and electronically on the UPS website ([ups.com](http://ups.com)). The most current and controlling version of the Terms is published at [www.ups.com/terms](http://www.ups.com/terms) and is available at all local UPS offices. In tendering a shipment for service, the shipper agrees that the version of the Terms and the effective Service Guide in effect at the time of shipping will apply to the shipment and its transportation.

The Terms apply to the following services:

- UPS Air Services
- UPS Hundredweight Service® Air Services
- UPS 3 Day Select®
- UPS Hundredweight Service® UPS 3 Day Select®
- UPS Ground
- UPS Ground with Freight Pricing
- UPS Hundredweight Service® Ground
- UPS Returns® Services

“UPS Air Services” includes:

- UPS Next Day Air® Early A.M.®
- UPS Next Day Air®
- UPS Next Day Air Saver®
- UPS 2nd Day Air A.M.®
- UPS 2nd Day Air®

“UPS Hundredweight Air Services” includes:

- UPS Hundredweight Service® UPS Next Day Air®
- UPS Hundredweight Service® UPS Next Day Air Saver®
- UPS Hundredweight Service® UPS 2nd Day Air A.M.®
- UPS Hundredweight Service® UPS 2nd Day Air®

The Terms apply to the following international services:

- UPS Worldwide Express Plus®
- UPS Worldwide Express NA1®
- UPS Worldwide Express®
- UPS Worldwide Saver®

**Note:** Visit [ups.com](http://ups.com) for guarantee details, service availability, delivery time commitments or to request a pickup.

- UPS Worldwide Expedited®
- UPS 3 Day Select® from Canada
- UPS Standard services

## 2. Terms Used

- **Alaska and Hawaii Rates** refer to the effective UPS Rates for packages and shipments originating in Alaska and Hawaii published in the effective Service Guide for Alaska and Hawaii, or Retail Rates established by UPS for the service selected by the shipper that apply to the shipper and the package, and are in effect at the time of shipping, plus any additional charges or rates for nonstandard service, additional or nonstandard usage, and any other additional charges referenced within the Terms or the Service Guide, or those applicable additional rates set out in any customized contracts.
- **“Business day”** means Monday through Friday except the following holidays: New Year’s Day, Memorial Day, Independence Day, Labor Day, Thanksgiving Day, Day after Thanksgiving Day, Christmas Day (December 25), and New Year’s Eve.
- **“Charges”** means all applicable transportation and other charges including, but not limited to, all applicable accessororial charges, brokerage service fees, surcharges, additional handling charges and late payment fees.
- **“C.O.D.”** means for all purposes Collect on Delivery.
- **“Daily Rates”, “Standard List Rates”, and “Retail Rates”** refer to the effective UPS Rates for packages and shipments originating in the 48 contiguous United States established by UPS for the service selected by the shipper that apply to the shipper and the package, and are in effect at the time of shipping, plus any additional charges or rates for nonstandard service, or additional or nonstandard usage, and any other additional charges referenced within the Terms or the Service Guide, or those applicable additional rates set out in any customized contracts.
- **“Delivery”** shall be deemed to include, but not be limited to: delivery to the consignee or the consignee’s actual or apparent agent or representative, or pursuant to consignee’s instructions, delivery to the address or location specified in the UPS Shipping System, delivery to any person present at the address or location specified in the UPS Shipping System, delivery to a reasonable alternate address or location, delivery in accordance with trade custom or usage, delivery pursuant to UPS’s driver release procedures, delivery pursuant to UPS’s Shipper Release procedures, or delivery otherwise permitted under the Terms.
- **“Drop Shipment”** means any shipment tendered pursuant to a written agreement or prior arrangement between UPS and a specific shipper that permits the shipper to tender quantities of individual packages directly to UPS at a UPS pre-approved designated location.
- **“Letter Rates”** refers to the UPS Rates applicable to shipments using UPS Express® Envelope or UPS Letter packaging containing correspondence, urgent documents, or electronic media, with an actual weight of eight (8) ounces or less. (“UPS Express® Envelope” and “UPS Letter” may be referred to interchangeably.)
- **“Package”** means any container and its contents, and includes Express Envelopes, as well as any article that may be handled without packaging if the handling thereof can be accomplished in a reasonably safe and practicable manner. Except in UPS Hundredweight Service, UPS Ground with Freight Pricing, and for international shipments, each package shall be considered a separate and distinct shipment.
- **“Perishable Commodity”** refers to a perishable commodity or a commodity requiring protection from heat or cold, including, but not limited to, live animals, foods, dry ice, flowers, biological materials.
- **“Receiver”** or **“Consignee”** refers to the party to whom the package is being sent.
- **“Residential”** refers to a location that is a home, including a business operating out of a home.
- **“Shipper”** refers to the party contracting with UPS for services.
- **“Shipment”** means one or more packages shipped internationally under a single UPS Waybill to one receiver. All packages shipped internationally covered under a single UPS Waybill shall be considered a single shipment.
- **“Third-Party Retailers”** means locations of The UPS Store®, UPS Authorized Shipping Outlet locations, and UPS Alliance Locations (located within Office Depot® and Staples® retail locations).
- **“UPS Automated Shipping System”** and **“Source Document.”** Source Document means a document provided by UPS for the purpose of shipping a package via UPS. UPS Automated Shipping System means WorldShip®, UPS CampusShip®, UPS Internet Shipping, UPS Developer Kit, iShip®, or an approved UPS Ready® solution that meets UPS requirements at the time of shipment. The term “UPS Automated Shipping System” and “Source Document,” individually or collectively, are sometimes referred to by the term “UPS Shipping System.”

# UPS® Tariff/Terms and Conditions for Package Shipments in the United States

- “UPS Customer Center” means a UPS facility where shippers may tender packages to UPS for transportation, and a consignee or other recipient may receive a package Delivery.
- “UPS Rates” refers collectively to Daily Rates, Standard List Rates, Retail Rates, Alaska and Hawaii Rates, Letter Rates, and Pak Rates.
- “UPS Returns Services” refers collectively to Authorized Return Services, Print Return Label, Electronic Return Label, and Print and Mail Return Label, 1 UPS Pickup Attempt, 3 UPS Pickup Attempts, UPS Returns® on the Web, UPS Returns® Flexible Access, and UPS Returns® Exchange.
- “UPS Smart Label™” as defined here and described in the *UPS Guide to Labeling* includes but is not limited to MAXICODE, postal code bar code, current UPS Routing Code, appropriate UPS service level icon, and UPS 1Z tracking number bar code.

### 3. Commodities Handled and Restrictions on Service

UPS holds itself out to transport general commodities, as usually defined, subject to the following restrictions.

#### 3.1 Items Not Accepted for Transportation

No service shall be rendered in the transportation of any of the prohibited articles listed in the applicable Service Guide or the Terms.

UPS does not accept for transportation, and shippers are prohibited from shipping:

- Articles of unusual value, which shall be deemed to include, but are not limited to:
  - Any package with an actual value of more than \$50,000;
  - Coins, cash, currency, bonds, postage stamps, money orders, and negotiable instruments (such as drafts, bills of exchange, or promissory notes, but excluding checks);
  - Unset precious stones, and industrial diamonds;
  - Any article that contains more than 50 percent by weight of gold or platinum, or any combination thereof in raw form including, but not limited to, bullion, bars, or scraps of these metals.
- Hazardous waste, defined as a solid waste that meets any of the criteria of the hazardous waste as described in 40 C.F.R. § 261.3;
- Human remains, fetal remains, human body parts, or components thereof;
- Common fireworks;
- Packages with an actual weight of more than 150 pounds, or packages that when measured to determine the billable weight exceed 108 inches in length, or exceed a total of 165 inches

in length and girth [(2 x width) + (2 x height)] combined, or in the case of import shipments, exceed 130 inches in length and girth [(2 x width) + (2 x height)] combined. If found in the UPS system, they are subject to one or more of the following additional charges: Over Maximum Weight, Over Maximum Length, or Over Maximum Size.

- Packages presented for shipment at a Third-Party Retailer containing any hazardous materials requiring shipping papers, firearms, or ammunition;
- Packages tendered via UPS Returns® Services containing hazardous materials (except for Limited Quantity/Other Regulated Materials Shipments (“ORM-D”) Ground packages, as set forth below), or firearms, or requiring Delivery Confirmation Adult Signature Required service; and
- Any other items prohibited by the Service Guide, or [ups.com](http://ups.com)®.

Shippers are prohibited from shipping and UPS will not accept for transportation packages containing articles that UPS is not authorized to accept or that UPS states in the Terms that it will not accept, when such packages are presented for shipment at UPS Customer Centers, or any Third-Party Retailer.

UPS reserves the right, but is not required, to return to the shipper any package containing a prohibited article. Such return will be made solely at the shipper’s risk and expense.

#### 3.2 Maximum Values

UPS does not accept for service packages with values as set forth below:

- Any package with an actual value of more than \$50,000;
- Packages with a value of more than \$5,000 shipped as a result of a request for service made through the internet;
- Domestic packages with a value of more than \$1,000 returned via Print Return Label, Print and Mail Return Label, Electronic Return Label, or 1 UPS Pickup Attempt Return Services;
- International shipments with a value of more than \$1,000 per package returned via UPS Print Return Label, UPS Print and Mail Return Label, Electronic Return Label, 1 UPS Pickup Attempt, or 3 UPS Pickup Attempt Return Services (including via UPS Returns on the Web) unless a UPS high-value shipment summary is obtained by the shipper or person tendering the package and signed by the driver upon tender of the shipment;

- International UPS Import Control shipments with a value of more than \$1,000 per package unless a UPS high-value shipment summary is obtained by the shipper or person tendering the package and signed by the driver upon tender of the shipment;
- Packages with a value of \$1,000 or more shipped via a Third-Party Retailer if such packages were previously manifested using a Source Document or UPS Automated Shipping System prior to drop off at the Third-Party Retailer;
- Packages with a value of more than \$500 shipped via a UPS Drop Box;
- Prepaid Letters with a value of more than \$100;
- Packages with a value of more than \$999 when Shipper Release is selected;
- Packages with a C.O.D. amount in excess of \$500 shipped via a UPS Drop Box;
- Packages shipped internationally containing jewelry (not including costume jewelry) having a value of more than \$500.

#### 3.3 Prohibited by Law

No service shall be rendered by UPS in the transportation of any shipment that is prohibited by applicable law or regulation of any federal, state, provincial, or local government in the origin or destination country. It is the responsibility of the shipper to ensure that a shipment tendered to UPS, and any UPS Shipping System entry that the shipper prepares for that shipment, does not violate any federal, state, provincial, or local laws or regulations applicable to the shipment.

#### 3.4 Alcoholic Beverages

Packages containing alcoholic beverages (wine, beer, or spirits) are accepted for transportation only as a contractual service and only from shippers who are licensed and authorized under applicable laws to ship alcoholic beverages. To receive service for packages containing alcoholic beverages, the shipper must enter into an approved UPS agreement for the transportation of wine, beer, or spirits, as applicable. For all packages containing alcoholic beverages, the shipper must use Delivery Confirmation Adult Signature Required service requesting an adult signature for each package containing alcoholic beverages, and must affix a special UPS alcoholic beverages label to each package. For all U.S. inbound import shipments containing alcoholic beverages, the receiver must be licensed and authorized to receive the alcoholic beverages. UPS does not accept packages containing beer or spirits for delivery to a consumer. It is the responsibility of the shipper to ensure that a package tendered to UPS does not violate any federal, state, or local laws or regulations applicable to the package.

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UPS reserves the right to dispose of any alcoholic beverages tendered for shipment which shippers are prohibited from shipping, which UPS is not authorized to accept, which UPS states that it will not accept, or which UPS has a right to refuse. UPS reserves the right to discontinue service to any shipper for, among other reasons, tendering a package containing alcoholic beverages that does not comply with all applicable laws or the Terms.

### 3.5 Biological Materials

UPS accepts packages containing "Biological Substance, Category B" as defined in 49 C.F.R. § 174.134, which are prepared in accordance with all aspects of 49 C.F.R. § 173.199.

Transportation of other biological materials is limited, must be prearranged, and will only be provided under the following conditions: the shipper has received prior written authorization from UPS for the specific package tendered; and the shipper requests service in accordance with the conditions set forth in the written authorization from UPS for the package tendered. Any package containing biological materials shall be considered a Perishable Commodity.

### 3.6 Firearms and Ammunition

UPS accepts packages containing firearms (as defined by Title 18, Chapter 44, and Title 26, Chapter 53 of the United States Code) only (a) between licensed importers, licensed manufacturers, licensed dealers, and licensed collectors (as defined in Title 18, Chapter 44 of the United States Code), and government agencies; and (b) where not otherwise prohibited by federal, state, or local law from (i) an individual to a licensed importer, licensed manufacturer, licensed dealer or licensed collector; and (ii) from a licensed importer, licensed manufacturer, licensed dealer, or licensed collector to an individual. The shipper shall comply with and shall ensure that each shipment containing firearms complies with all federal, state, and local laws applicable to the shipper, recipient, and package.

– The shipper must use Delivery Confirmation Adult Signature Required service for each package containing a firearm (including handguns). UPS, in its sole discretion, may require the shipper to select a UPS Next Day Air® Service for any package containing a firearm. Handguns (as defined by 18 U.S.C. § 921) will be accepted for transportation only via UPS Next Day Air Services.

– Firearms (including handguns) are not accepted for transportation via UPS Drop Boxes or UPS Internet Shipping, in response to a request for UPS On-Call Pickup® service, or when presented for shipment at any Third-Party Retailer. UPS Returns® Services are not available for packages containing firearms.

– Small arms ammunition, as defined in 49 C.F.R. § 173.59, will be transported only when packaged and labeled in compliance with 49 C.F.R. § 172 (Hazardous Materials). Ammunition may not be shipped in the same package as a firearm.

– Firearm parts, which do not constitute firearms as defined under federal law (including without limitation Title 18, Chapter 44, and Title 26, Chapter 53 of the United States Code), and which otherwise comply with federal, state, and local law, will be accepted for transportation.

– Firearms (including handguns) and firearm parts are not accepted for shipment internationally.

For more information, access [www.ups.com/content/us/en/resources/ship/packaging/guidelines/firearms.html](http://www.ups.com/content/us/en/resources/ship/packaging/guidelines/firearms.html) or contact UPS.

### 3.7 Food Transport; Assumption of Legal Responsibility

Shipments containing "food," as defined in section 201(f) of the Federal Food, Drug, and Cosmetic Act, will be accepted for transportation only according to the following terms and conditions. Shipper assumes all responsibility with respect to establishing and maintaining all records required under 21 C.F.R. Part 1 Subpart J §§ 1.326-1.363. In so doing, shipper assumes the legal responsibility under 21 C.F.R. § 1.363 for establishing and maintaining records that would otherwise be required to be maintained by UPS. Shipper agrees its records will comply with 21 C.F.R. § 1.352 and shall identify the immediate recipient of the transported food; the origin and destination points of shipment; the date the shipment is received and the date released; the number of packages shipped; a description of the freight describing the type of food received and released; and the route of movement. Shipper agrees expressly to make all records required by 21 C.F.R. § 1.352 available to FDA as required by 21 C.F.R. § 1.361. Shipper commits, and recognizes that it has the responsibility, to ensure that all such records are maintained consistent with the record retention requirements provided in 21 C.F.R. § 1.360 and the record availability requirements provided in 21 C.F.R. § 1.363. Shipper agrees that within 45 days of the date of shipment, Shipper will obtain or request from UPS any information needed from UPS to satisfy Shipper's responsibility to establish and maintain records. Shipper recognizes that the foregoing obligations with respect to establishing and maintaining records cannot be terminated. Shipper expressly agrees to immediately assume responsibility to establish and maintain records as provided in this paragraph, regardless of any FDA-designated compliance date for any provision of 21 C.F.R. Part 1 Subpart J.

### 3.8 Hazardous Materials Service

Hazardous Materials, defined as those materials regulated under Title 49 of the Code of Federal Regulations (49 C.F.R.) (excluding Limited Quantity/Other Regulated Materials (ORM-D) Ground shipments, as referenced below), and Dangerous Goods, defined as those materials regulated by the International Civil Aviation Organization (ICAO) and published in the International Air Transport Association (IATA) Dangerous Goods Regulations (collectively referred to as "Hazardous Materials," or "Dangerous Goods," or "International Dangerous Goods"), are accepted for transportation only as a contractual service and in accordance with the UPS Guide for Shipping Ground and Air Hazardous Materials, or the UPS Guide for Shipping International Dangerous Goods. To receive Hazardous Materials or Dangerous Goods service, the shipper must sign and agree to the provisions set forth in an approved UPS agreement relating specifically to the transportation of Hazardous Materials, Dangerous Goods, or International Dangerous Goods ("Hazardous Materials Agreement"). Contact UPS for specific information, including a list of "Common Items That May Be Classified as Hazardous Materials."

An additional charge will be assessed for each Hazardous Materials shipment. UPS may also assess an additional surcharge for packages containing certain types of Hazardous Material. Applicable surcharges are described at [ups.com](http://ups.com).

It is the shipper's responsibility to determine if a package contains a Hazardous Material and to properly classify, label, mark, and package it in accordance with applicable governmental regulations. When required, the shipper is responsible for ensuring that all of its employees involved in the preparation of Hazardous Materials for transport are properly trained, tested, and certified in accordance with 49 C.F.R. Part 172.700 through 172.704, or with IATA (Section 1.5) and for ensuring that a program exists for the retraining, testing, and certification as required by these rules.

All packaging used by the shipper for the transportation of Hazardous Materials, when required by regulation, must pass UN performance testing in accordance with 49 C.F.R. Part 178.602 through 178.609 or IATA (Section 6.0).

The shipper must use a software system, such as the most current version of WorldShip® that is acceptable to UPS for the preparation of documents for shipping Hazardous Materials, or an alternative method determined by UPS in its reasonable discretion to perform the same functions. UPS will provide shippers, upon request, a list of vendors who provide acceptable software systems.

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UPS reserves the right to refuse to accept, to return, or to dispose of, in compliance with applicable laws and regulations, any Hazardous Material that it determines not to have been prepared in accordance with the *UPS Guide for Shipping Ground and Air Hazardous Materials*, the *UPS Guide for Shipping International Dangerous Goods*, and all applicable governmental laws and regulations. The shipper agrees to reimburse UPS for any costs or expenses incurred as a result of any improperly packed or prepared Hazardous Materials which shipper tenders to UPS. In addition, the shipper agrees to reimburse UPS for any costs or expenses incurred by UPS if Hazardous Materials tendered by the shipper are refused by the shipper upon return or cannot otherwise be delivered for any reason including, but not limited to, wrong delivery address or refusal of receiver to accept delivery.

UPS reserves the right, in its sole discretion and without prior notice to the shipper, to dispose of any international shipment containing Dangerous Goods refused by the receiver or which for any other reason cannot be delivered. Shipper shall be responsible for all disposal fees.

The shipper agrees to indemnify, defend, and hold harmless UPS, its parent corporation, and affiliated companies, their officers, directors, employees, agents, and their successors and assigns, from all claims, demands, expenses (including reasonable attorney's and consultants' fees), liabilities, causes of action, enforcement procedures, and suits of any kind or nature brought by a governmental agency or any other person or entity arising from or relating to the transportation of a Hazardous Materials package, from the shipper's breach of the Hazardous Materials Agreement or the Terms, or from the shipper's non-compliance with governmental laws or regulations applicable to the transportation of Hazardous Materials whether such action is brought by a governmental agency or other person or entity. Under no circumstances shall UPS be liable for special, incidental, or consequential damages arising from the transportation of a Hazardous Materials shipment.

Pursuant to 49 C.F.R. Part 173.30, in the event the shipper loads any UPS vehicle, the shipper agrees to segregate Hazardous Materials in accordance with 49 C.F.R. Part 177.848 and properly secure Hazardous Materials in accordance with 49 C.F.R. Part 177.834.

UPS does not accept Hazardous Materials in any amounts that require placarding under 49 C.F.R. Part 172, Subpart F. The shipper agrees not to tender Hazardous Materials to UPS in any amount for a single vehicle that would require placarding in accordance with 49 C.F.R. Part 172, Subpart F.

UPS reserves the right to discontinue or terminate service immediately with respect to the transportation of Hazardous Materials if the shipper fails to comply with any provisions of the Terms, or any applicable government regulations (including Limited Quantity/ORM-D shipments that are tendered without the proper shipping documentation). If a shipper tenders an undeclared Hazardous Materials package to UPS, UPS shall not be liable for the package in the event of loss, damage, delay, or misdelivery, nor shall UPS be liable for any special, incidental, or consequential damages.

If the shipper ships Hazardous Materials from more than one location, and the shipper fails to comply with any provisions of the Terms, the Hazardous Materials Agreement, or any governmental regulations, UPS may, in its sole discretion, terminate all of the shipper's shipment locations or limit such termination to those locations where the failure to comply occurred.

Shippers are prohibited from shipping and UPS will not accept for transportation packages containing any Hazardous Materials requiring shipping papers (defined as those materials regulated under Title 49 of the Code of Federal Regulations) or Dangerous Goods requiring Shipper's Declaration for Dangerous Goods documents, when such packages are presented for shipment at UPS Customer Centers, or Third-Party Retailers. Hazardous Materials requiring shipping papers cannot be picked up via UPS On-Call Pickup® service, or retrieved via any UPS Returns® Service.

Additional terms and conditions applicable to the shipment of Hazardous Materials are set forth in the *UPS Guide for Shipping Ground and Air Hazardous Materials*, and the *UPS Guide for Shipping International Dangerous Goods*, the terms of which are each incorporated here by this reference and available at <http://www.ups.com/content/us/en/resources/ship/hazardous>.

### 3.9 Dry Ice

Packages containing dry ice (carbon dioxide, solid) as a refrigerant, but no other Hazardous Materials, are accepted for transportation within the United States via UPS Ground and UPS Air Services (provided such packages are prepared in accordance with all applicable governmental regulations) without a Hazardous Materials Agreement. Packages containing Hazardous Materials that use dry ice (carbon dioxide, solid) as a refrigerant are accepted for transportation within the United States via UPS Ground and Air Services only as a contractual service. Any package containing dry ice will be considered a Perishable Commodity. Packages containing dry ice

may be tendered for shipment at locations of The UPS Store®, where such services are available.

### 3.10 Limited Quantity/ORM-D Packages

Limited Quantity/ORM-D packages are accepted for transportation without Hazardous Materials shipping papers within the 48 contiguous United States via UPS Ground or UPS Hundredweight Service® when properly classified, packaged, and marked. UPS Standard to Canada and UPS Ground (Intra-Alaska and Intra-Oahu) services are available for Limited Quantity/ORM-D shipments without a contract, provided the shipper has reviewed the required checklist and service restrictions with a UPS representative. Limited Quantity/ORM-D packages shipped via UPS Air Services and UPS 3 Day Select® within the United States and Puerto Rico are accepted for transportation on a contractual basis only.

### 3.11 Hazardous Waste, Mercury, and Mercury-Containing Waste

Packages containing hazardous waste, defined as a solid waste that meets any of the criteria of hazardous waste as described in 40 C.F.R. § 261.3, are not accepted for transportation.

UPS's acceptance for transportation of any elemental mercury, mercury-containing waste material, or used mercury-containing device (including, but not limited to, medical devices, spent or broken fluorescent lamps, thermostats, or thermometers) is limited, must be prearranged, and will only be provided pursuant to prior written authorization from UPS upon satisfaction of certain requirements including appropriate packaging and financial assurances.

### 3.12 Live Animals

UPS provides service on a limited basis for packages containing some types of live animals. (The term "animal" as used here refers to anything living, except plants.) UPS will only accept packages containing live animals for shipment within the United States. Live animals may be shipped only pursuant to the restrictions and conditions set forth on [ups.com](http://www.ups.com) regarding Shipping Live Animals. Any package containing a live animal will be considered a Perishable Commodity. Access <http://www.ups.com/content/us/en/resources/ship/packaging/guidelines/animals.html> or contact UPS for information regarding shipping live animals.

### 3.13 Perishable Commodities

UPS does not provide a protective service for the transportation of Perishable Commodities. Such commodities will be accepted for transportation solely at the shipper's risk for any damage arising from the perishable nature of the item. Shippers shall not file claims for, and UPS shall not be liable to shippers or any third parties for, any damage arising from the transportation of

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Perishable Commodities, regardless of whether the package is delivered pursuant to an applicable UPS Service Guarantee or is delayed in transit. UPS reserves the right to dispose of any package in the UPS system containing a Perishable Commodity that UPS deems in its sole discretion to be unsafe or unsanitary.

### 3.14 Pharmaceuticals

The shipper shall comply with and shall ensure that each shipment containing pharmaceutical products complies with all applicable federal, state, provincial, and local laws and regulations governing the shipment or tender of shipment of pharmaceutical products.

### 3.15 Portable Electronic Devices

UPS transports packages containing radio frequency identification devices (RFID), ultra-wideband devices (UWB), and other portable electronic devices (PED) only when such devices are in an inactivated state or otherwise in compliance with applicable law including 14 C.F.R. § 91.21, 14 C.F.R. § 121.306, or 47 C.F.R. § 15.521(a).

### 3.16 Tobacco Products

Packages containing tobacco or tobacco products, as those terms are variously defined under applicable state law (“Tobacco Product Shipments”), are accepted for transportation only from shippers who are licensed and authorized to ship tobacco and tobacco products pursuant to applicable laws. Tobacco Product Shipments shipped to a consumer will only be accepted for transportation as a contractual service. However, because UPS prohibits shipments of cigarettes to consumers under any circumstances, UPS does not offer a contractual service for the delivery of cigarettes to consumers. To receive service for Tobacco Product Shipments shipped to a consumer, the shipper must sign and agree to the provisions set forth in an approved UPS agreement for the transportation of tobacco products. For all other service for Tobacco Product Shipments, the receiver must be licensed and authorized to receive tobacco or tobacco products pursuant to all applicable federal, state, provincial, or local laws or regulations, and the shipment must conform to the terms, conditions, restrictions, and prohibitions set forth at [www.ups.com/tobacco](http://www.ups.com/tobacco) at the time of shipping. It is the responsibility of the shipper to ensure that a shipment tendered to UPS, including a Tobacco Product Shipment, does not violate any federal, state, provincial, or local laws or regulations applicable to the shipment.

UPS reserves the right to refuse to accept, transport, or deliver any Tobacco Product Shipment that UPS, in its sole discretion, determines does not comply with UPS requirements for the shipment or any applicable law or regulation, and to

discontinue any or all service to any shipper for, among other reasons, tendering such a shipment. UPS reserves the right to dispose of any Tobacco Product Shipment that shippers are prohibited from shipping, that UPS is not authorized to accept, that UPS states that it will not accept, or that UPS has a right to refuse.

## 4. Provisions for Export and Customs Clearance of International Packages

The shipper (or the party tendering a package to UPS for service, referred to for purposes of this Section 4 as “shipper”) must provide UPS with all documentation and information required by the laws of the origin and destination countries for export and import of shipments (i.e., for export and customs clearance). The shipper is responsible for determining export and import licensing or permitting requirements for a shipment, obtaining any required licenses and permits, and ensuring that the consignee is authorized by the laws of the origin and destination countries to receive the shipment. By tendering an international shipment for service and providing UPS with documentation (including any Source Documents), the shipper certifies that the documentation includes all required licenses and permits, that the statements in that documentation and any other information that the shipper provides to UPS relating to exportation and importation are complete, true, correct, and in compliance with the laws of the origin and destination countries, and that the consignee is authorized by the laws of the origin and destination countries to receive the package. Furthermore, the shipper understands that civil and criminal penalties including seizure and forfeiture, may be imposed for failing to provide UPS with all required documentation, licenses, permits, statements, and information, for making inaccurate, false, or fraudulent statements, or for violating U.S. or other country laws regulating exports or imports (see, e.g., 13 U.S.C. § 305; 18 U.S.C. §§ 545, 554 and 1001; 19 U.S.C. §§ 1595a and 1592; 22 U.S.C. § 401; and Subchapter C of 15 C.F.R. (i.e., The Export Administration Regulations)).

When an international shipment is tendered to UPS, UPS is thereby appointed as the agent for performance of customs clearance in the destination country to the extent allowed by law. The shipper shall provide all Powers of Attorney and other authorizations required by applicable law for UPS to serve as the shipper’s agent to perform customs clearance in the destination country. UPS is specified as the nominal consignee for the purpose of designating a customs broker to perform customs clearance. Local authorities may require documentation confirming that UPS has been designated as the nominal

consignee. Fines, penalties, liquidated damages, storage charges, or other expenses incurred as a result of an action by U.S. Customs and Border Protection (or any other U.S. or other country’s government agency regulating imports or exports), or as a result of the failure of the shipper or consignee to provide complete, true, and correct documentation, statements, or information required by the laws of the origin and destination countries (including the failure to obtain a required license or permit) will be charged to the shipper or consignee along with any applicable duties, fees, or taxes, and any applicable late payment fees assessed by UPS. Unless a written agreement between UPS and the shipper specifies otherwise, UPS reserves the right in its sole discretion to charge the shipper or consignee for any such fines, penalties, liquidated damages, storage charges, expenses, duties, fees, taxes, or late payment fees. Regardless of any such written agreement specifying otherwise, in the event of non-payment by the consignee, the shipper is liable for all charges.

The shipper agrees to indemnify, defend, and hold harmless UPS, its parent corporation, and affiliated companies, their officers, directors, employees, agents, and their successors and assigns, from any and all claims, demands, expenses, or liabilities including, but not limited to, fines, penalties, liquidated damages, storage charges, duties, fees, taxes, late payment fees, or other money due, arising from the transportation, importation, exportation, or customs clearance of shipments on behalf of the shipper, or arising from the shipper’s noncompliance with the laws of the origin and destination countries, or UPS requirements applicable to the shipment.

UPS provides routine customs clearance through UPS Supply Chain Solutions® brokerage offices designated by UPS for handling customs clearance of shipments at no additional charge, except for UPS Standard to and from Canada shipments, for which a brokerage service charge applies. Other UPS Supply Chain Solutions customs brokerage offices charge fees for the clearance of packages and freight.

Additional charges may apply for complex customs clearance procedures, which include, but are not limited to, the following:

- Clearance procedures involving a government agency other than U.S. Customs and Border Protection;
- Customs Bonds;
- Drawbacks;
- Formal entries involving more than five tariff lines;
- Live Entries;
- Country of Origin Marking; or
- Temporary Import Bonds (T.I.B.).

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UPS is under no obligation, unless the customer requests in writing and UPS agrees in writing, to undertake any pre- or post-importation action including, but not limited to, obtaining binding rulings, advising of liquidations, filing protests, or filing petitions for relief.

UPS may prepay duties, fees, or taxes on behalf of the payer. For importation into the United States, a fee will be assessed and billed to the importer. A fee may also apply for shipments to other countries.

For any claims arising from import, export or customs clearance activities, the liability of UPS (including UPS Supply Chain Solutions) shall be limited to the lesser of (i) \$50 per entry, filing, or transaction; or (ii) the amount of fees paid to UPS for such entry, filing, or transaction.

## 4.1 Electronic Export Information

If Electronic Export Information (EEI) is required to be filed through the Automated Export System (AES) under the Foreign Trade Regulations of the U.S. Bureau of the Census ("Census") (i.e., Part 30, 15 C.F.R.), and the shipper has not filed the EEI and provided an Internal Transaction Number (ITN) to UPS to confirm that an EEI transaction was submitted to Census by the shipper, accepted and is on file in the AES, UPS will electronically file the required EEI on behalf of the shipper, provided that all information required to file the EEI is supplied by the shipper on the UPS Waybill or other export documentation and UPS has received proper authorization or a Power of Attorney from the shipper to complete and file the EEI. A processing fee will be assessed and billed to the shipper.

## 4.2 Certificate of Origin

UPS may, based solely on information that the shipper furnishes, prepare a Certificate of Origin for goods manufactured and originating within the United States on behalf of the shipper when one is required but not included with the export documents provided by the shipper. When authorizing UPS to prepare a Certificate of Origin, the shipper certifies that the information it provides to UPS is complete, true, and correct and that the completed Certificate of Origin complies with the laws of each country where a claim will be made that the goods are manufactured and originate in the United States. A processing fee will be assessed and billed to the shipper.

## 4.3 UPS Paperless® Invoice Service

A shipper must register with UPS in advance of shipping to use UPS Paperless Invoice service, where such services are available. By using UPS Paperless Invoice service, the shipper authorizes UPS to use the shipper's letterhead and electronic signature to prepare true, correct, and paperless commercial invoices that reflect, in all material

respects, the shipper's sale transactions of merchandise to its buyers (i.e., the "Sold To" Parties) necessary to expedite in accordance with law the export and customs clearance of international shipments. The shipper shall provide to UPS in advance all required information including, but not limited to, the true and accurate price at which the merchandise was sold to the "Sold To" Party, any required additions to customs value (e.g., dutiable commissions, royalty/license fees, assists, packing costs, and proceeds of subsequent sales), the currency of the sale, country of origin, terms of sale, the quantities, ultimate consignee, and a complete commercial description of the merchandise. By using the service, shipper represents and certifies that any paperless commercial invoice that UPS prepares is true and accurate, which means that it is, in all material respects, an electronic copy of the same commercial invoice provided to the buyer. The shipper shall have an affirmative, non-delegable duty to disclose to UPS any and all required commercial invoice information, and to ensure its accuracy and completeness. The shipper must provide timely upload of PLD to use UPS Paperless Invoice service.

## 4.4 Pre-Release Notification for Import Shipments

A shipper or consignee may request that UPS notify the consignee prior to submission of a U.S. import shipment to U.S. Customs and Border Protection so that the importer may validate the classification, valuation, or other import information. An additional fee applies for this service and will be billed to the importer or to the shipper when the shipper is selected as the payer of the duties and taxes for the shipment.

## 4.5 Record-Keeping

The shipper agrees and consents that UPS may preserve a record of the carriage for an international shipment using means other than producing a copy of the air waybill. The shipper has a duty to and is solely liable for maintaining all records as required under the export and customs or other laws of the origin and destination countries; unless otherwise agreed to in writing. UPS assumes no responsibility to act as a record-keeper or record-keeping agent for the shipper.

## 5. UPS Import Control®

UPS Import Control service allows a shipper to process an import shipment, including commercial invoice, and create a Print Import Label, Electronic Import Label, or Print and Mail Import Label to provide to the sender or party tendering the shipment to UPS. A shipper may also request 1 UPS Pickup Attempt or 3 UPS Pickup Attempts to request that UPS make pickup attempts to retrieve an import shipment from a sender's address. UPS Import Control is available only in countries where UPS pickup services are

available. An additional charge will be assessed for each UPS Import Control® package.

UPS Import Control is available only for shipments processed through WorldShip®, UPS CampusShip®, UPS Internet Shipping, UPS Developer Kit, or an approved UPS Ready® solution.

UPS Import Control is not available for Hazardous Materials shipments requiring shipping papers, firearms, or shipments requiring Delivery Confirmation Adult Signature Required service. C.O.D. service is not available for UPS Import Control shipments.

The maximum actual or declared value for each UPS Import Control package is \$50,000, provided that, for any UPS Import Control package with an actual or declared value in excess of \$1,000, the shipper must ensure that a UPS high-value shipment summary is generated and signed by the UPS driver upon tender of the shipment to UPS. If no high-value shipment summary is obtained and signed, the maximum actual or declared value of each such package is limited to \$1,000.

Notwithstanding anything herein to the contrary, for all UPS Import Control shipments tendered to UPS for export from the U.S., that transit the U.S., or that contain U.S.-origin goods, the sender or tendering party is the exporter for purposes of the Export Administration Regulations ("EAR"), and it shall be responsible for determining licensing authority (license, license exception, or NLR) and obtaining the appropriate license or other authorization as provided in Section 4 (Provisions for Export and Customs Clearance of International Packages). In no event shall a party arranging for UPS Import Control service provide a writing assuming responsibility for determining licensing requirements and obtaining license authority for any UPS Import Control shipment to the tendering party. UPS does not agree to serve as the exporter for purposes of the EAR.

## 6. Right of Inspection

UPS reserves the right in its sole discretion to open and inspect any package tendered to it for transportation, but is not required to do so.

## 7. Refusal of Service

UPS reserves the right to refuse to provide service, among other reasons, for any package which by reason of the dangerous or other character of its contents may, in the sole judgment of UPS, soil, taint or otherwise damage other packages or UPS's equipment, or which is improperly or insecurely packed or wrapped, as determined by UPS in its sole judgment.

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Before accepting any package for service, UPS reserves the right to require sufficient verification, as determined by UPS in its sole discretion, of the shipper's name and address, or any other information necessary to accept the package for service. UPS reserves the right to refuse to provide service for any package, or to or from any location, or to provide alternative service arrangements when, among other reasons, UPS, in its sole discretion, deems that it is unsafe or economically or operationally impracticable to provide service.

## 8. Packaging

It is the responsibility of the shipper to ensure that proper packaging is used and that contents of packages are adequately and securely packed, wrapped, and cushioned for transportation. Packages must be so packed or wrapped as to meet UPS's published standards related thereto set forth in the Service Guide, or on [ups.com](http://ups.com), and as to pass tests set forth in the International Safe Transit Association ("ISTA") Procedure 3A, Procedure for Testing Packaged Products, published by ISTA. In addition, any tested product must be free from damage and the packaging must afford reasonable protection as determined by UPS in its sole judgment.

The use of UPS-provided packaging is not a guarantee that an item is sufficiently packaged for transportation. UPS does not provide special handling for packages with "Fragile," package orientation (e.g., "UP" arrows or "This End Up" markings), or any other similar such markings.

When shipping certain electronic media containing sensitive personal information (such as personal financial or health information), it is recommended that the shipper retain a copy of the data and secure the data on the electronic media through encryption or other technological means. For the shipment of such electronic media, or for breakable items, see the packaging guidelines located at [ups.com](http://ups.com). The guidelines advise against the use of Express Envelopes, Express Paks, or Express Pad Paks to ship sensitive personal information or breakable items.

## 9. Use of UPS-Provided Materials and Services

UPS-provided materials including, but not limited to, packaging materials and supplies, envelopes, labels, label printers, shipping documents, publications and products are provided solely for the use of UPS shippers to obtain UPS services on their behalf and to interact with UPS. Any other use of such UPS-provided materials is strictly prohibited.

UPS Express Envelopes, Express Paks, Express Boxes, Express Tubes, UPS 10KG Box® and UPS 25 KG Box® may not be used for UPS Ground, UPS Standard, UPS 3 Day Select®, or UPS Worldwide Expedited® shipments.

Under no circumstances may a shipper sell any UPS-provided materials, products, or services to any third party without prior written authorization from UPS.

## 10. Use of UPS Electronic Information Systems

Use of UPS electronic information systems to which shippers are granted access by UPS and which are accessed by means of hardware, software, or internet interfaces, including UPS Shipping Systems, are subject to and will be governed by the terms and conditions in effect at the time of shipping for the relevant system, including without limitation, the UPS Technology Agreement, the iShip® Master Enterprise Service Agreement, the ConnectShip® End User License Agreement, or that agreement licensing use of a UPS Ready® program.

## 11. Timely Upload of PLD

The shipper must provide Timely Upload of Package Level Detail ("PLD") to UPS at the time a package is tendered to UPS. Timely Upload of PLD as used in these Terms refers to the electronic transmission of all applicable PLD information to UPS at or before the time that packages are tendered to UPS. PLD includes, but is not limited to, consignee's full name, complete delivery address, and package dimensions and weight.

## 12. ZIP Code™/Postal Code Information

The receiver's ZIP Code™ is a required part of the address for domestic shipments. When available, ZIP+4™ should be used. The receiver's postal code, telephone number, and contact name are required parts of the address for international shipments.

## 13. P.O. Boxes

UPS does not provide Delivery to a P.O. Box. The shipper must make every effort to obtain a street address. If the shipper should use a P.O. Box address, the recipient's telephone number must be included. A package addressed to a P.O. Box may experience delays, is not covered by any UPS Service Guarantee, and is subject to an Address Correction charge. Army Post Office (APO) and Fleet Post Office (FPO) addresses are not accepted.

## 14. UPS Customer Center

Before accepting a package tendered for transportation or releasing any package at a UPS Customer Center to a consignee or other recipient, UPS reserves the right to require sufficient verification, as determined by UPS in its sole discretion, of the shipper's or recipient's name, address, authorization to ship or receive the package, or any other information UPS deems necessary to accept or release the package in its sole discretion. Persons tendering or picking up packages on behalf of a

business may be required to provide identification issued by the business and a government-issued identification.

## 15. Third-Party Retailer

The UPS Store® locations are independently owned and operated by licensed franchisees of Mail Boxes Etc., Inc., a subsidiary of United Parcel Service, Inc., and are not agents of UPS. Other Third-Party Retailers are independently owned and operated businesses and are not agents of UPS. UPS assumes no liability other than to the Third-Party Retailer as the shipper of the package, for lost, damaged or delayed packages sent via the Third-Party Retailer. Any such liability to the Third-Party Retailer is subject to the limitations set forth in the Terms. All inquiries regarding packages shipped via any Third-Party Retailer must be directed to the Third-Party Retailer that shipped the package. UPS will deal solely with the Third-Party Retailer in all matters concerning packages shipped via any Third-Party Retailer including, but not limited to: tracking/tracing requests; claims and guarantees; C.O.D. preparation and remittance; return of undeliverable packages; proper packaging and labeling; and billing. Even if UPS responds directly to customers of the Third-Party Retailer regarding tracking requests, UPS will not be liable to those customers. The Third-Party Retailer is solely responsible for the issuance of any refunds and claims to those who shipped packages via the Third-Party Retailer. For any package shipped via the Third-Party Retailer with a declared value in excess of \$1,000, the Third-Party Retailer must provide a copy of the high-value control log to UPS at the time of tender of the package. The Third-Party Retailer shall not ship any articles which UPS does not accept for transportation. The Third-Party Retailer shall indemnify and hold harmless UPS in any action against UPS arising from the loss, damage, or delay of a package shipped via the Third-Party Retailer.

## 16. Pickup Services – Scheduled

UPS offers the following Scheduled Pickup Services:

- *Daily Pickup*: When Daily Pickup service is selected, UPS will call on shipper's location once each business day to pick up packages. UPS may not call upon a location on any day in which the account indicates that there are no packages available for pickup.
- *Daily On-Route Pickup*: When Daily On-Route Pickup service is selected, UPS will call at shipper's location each business day to pick up packages while making deliveries in shipper's area.

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– *Day-Specific Pickup*: When Day-Specific Pickup is selected, UPS will call on shipper's location each business day as preselected by shipper. Shipper may select up to four business days per week for Day-Specific Pickup.

– *UPS Smart Pickup®*: When UPS Smart Pickup is selected, UPS will call on shipper's location any business day when the shipper transmits PLD using the current version of WorldShip®, UPS CampusShip®, or UPS Internet Shipping by the deadline designated by UPS, or if shipper has scheduled a pickup by telephone or through [ups.com](https://www.ups.com) prior to the deadline designated by UPS.

For Daily Pickup, Daily On-Route Pickup, and Day-Specific Pickup, a weekly service charge based on the account's weekly billing total, as reflected in the UPS billing system, will be assessed. The weekly billing total may not necessarily reflect all packages tendered during a calendar week. For UPS Smart Pickup, a weekly service charge will be assessed.

## 17. UPS On-Call Pickup® Service

When UPS On-Call Pickup Service is requested by the shipper, UPS will arrange (where reasonably practicable) a package pickup at the shipper's location. An additional charge for On-Call Pickup Service will be assessed.

On-Call Pickup Service from a Residential location will be assessed an additional surcharge for residential pickup. If the Residential location is in a remote or less accessible area as designated by UPS, an additional surcharge for extended area or remote Residential pickup also will apply.

## 18. Saturday Pickup; Processing Fee

UPS offers Saturday pickup of UPS Air Services packages and UPS Hundredweight Air Services shipments for Delivery in the United States and Puerto Rico where such services are available. The shipper should contact UPS for information regarding UPS's Saturday pickup area. UPS Air Services shipments picked up on Saturday receive the same delivery commitment as UPS Air Services shipments picked up on Friday. Saturday pickup service is provided by the following methods:

- A shipper may request Saturday pickup via UPS On-Call Pickup® service by contacting UPS on each Saturday, excluding holidays, on which the service is needed.
- At the shipper's option, UPS will call at the shipper's premises every Saturday, excluding holidays, to pick up qualifying shipments. A surcharge will be assessed if UPS calls at the shipper's premises on Saturday and there are no packages to be picked up on that day.

An additional charge will be assessed for each UPS Air Services package or UPS Hundredweight Air Services shipment processed using a UPS Shipping System, tendered to UPS, or tendered to a Third-Party Retailer on a Saturday, in addition to any applicable UPS On-Call Pickup® charge.

## 19. Drop Shipment

A unique Drop Shipper account number will be assigned to approved shippers and must be used solely for the origin and destination locations as specified in the UPS Drop Ship Letter of Understanding or as required by UPS.

UPS reserves the right to refuse any Drop Shipment request, in its sole discretion, including, but not limited to, any Drop Shipment that is operationally or economically impracticable to transport. A request for Drop Shipment service is not reasonable unless the shipper makes a prior arrangement with UPS, agreed to in advance by UPS, as to timing, location, and volume of the Drop Shipment.

When a shipper, through prior arrangements with UPS, tenders packages at UPS's receiving stations with a return address requiring a movement greater than a Zone 2 movement from the point of tender, any undelivered packages will be returned automatically and will be charged at the rate applicable between the point of tender and the return address. The effective UPS Rates for the applicable shipment will apply.

UPS does not accept, and shippers are prohibited from shipping, any package via a Drop Shipment that contains Hazardous Materials, except for Limited Quantity/ORM-D packages that are tendered for UPS Ground service in the 48 contiguous United States.

## 20. Delivery

UPS does not limit Delivery of a package to the person specified as the receiver in the UPS Shipping System. Unless the shipper uses Delivery Confirmation service requiring a signature, UPS reserves the right, in its sole discretion, to make a Delivery without obtaining a signature.

## 21. Residential Delivery

If the delivery location could be construed as either residential or commercial, then the rates for Residential Delivery will apply.

## 22. Deliveries Attempted Three Times Without Extra Charge

If UPS is unable to deliver a package, a notice will be left at the consignee's address stating that delivery has been attempted. Thereafter, a second and, if necessary, a third attempt to deliver the package will be made without additional charge.

## 23. Hold for Pickup Service

At the time a shipper tenders a package to UPS, the shipper may request that UPS hold a domestic package at a designated UPS Customer Center for pickup by the consignee. For each such package, the shipper will complete an address label showing the words "Hold for Pickup," the consignee's name, telephone number, the name of a contact person, and the full address of the designated UPS Customer Center. In addition, the shipper will apply a UPS Hold for Pickup label below the address label on the package.

UPS will hold the package at the designated UPS Customer Center and will attempt to contact the consignee at the telephone number shown on the label. Packages not picked up within five (5) business days from the date of arrival will be returned to the shipper at the shipper's expense.

Hold for Pickup is not available for international shipments.

## 24. Shipper Release

A shipper may request that UPS release a package on the first Delivery attempt. When Shipper Release is selected, UPS will make only one Delivery attempt, a signature will not be obtained upon Delivery, and a UPS delivery record showing a completed Shipper Release delivery shall be conclusive proof that Delivery was completed. Shipper Release is provided solely at the shipper's risk of loss or damage arising from the release of the package by UPS and UPS will not be liable to shippers or third parties for any damages arising from the release of the package.

## 25. UPS carbon neutral

A shipper may request that UPS offset the climate impact of a package via UPS carbon neutral service by selecting UPS carbon neutral at the time a package is tendered to UPS. By selecting UPS carbon neutral, UPS will purchase and retire in the appropriate registry a sufficient number of voluntary or regulatory carbon credits as determined by UPS in its sole discretion to offset calculated carbon dioxide emissions. UPS carbon neutral is available only for packages shipped using a UPS Automated Shipping System. An additional charge will be assessed for each carbon neutral request.

## 26. UPS Delivery Intercept®

After a domestic package has been tendered to UPS but before Delivery, a shipper may request that UPS return a package to the shipper, reroute a package to an address or a receiver other than the address or receiver identified in the UPS Shipping System for the package (including a request by shipper to correct an address), hold the package for pickup at a UPS Customer

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Center, or hold a package for future delivery. UPS Delivery Intercept may be requested only by the shipper. UPS will honor such a request where practicable and where the shipper has guaranteed payment of any applicable charges resulting from the change. An additional charge, set forth in the UPS Rates applicable to the shipment in effect at the time of the request will be assessed for each package returned to the shipper, rerouted, or held for future delivery.

## 27. Delivery Change Requests

After delivery has been attempted and the receiver has received notice from UPS that delivery has been attempted (UPS InfoNotice® or postcard number required), the receiver may request that UPS return a package to the shipper, reroute a package to an address or a receiver other than the address or receiver identified in the UPS Shipping System for the package, hold the package for pickup at a UPS Customer Center, or hold a package for future delivery (“Delivery Change”). UPS will honor a Delivery Change Request where practicable and where the receiver has guaranteed payment of any applicable charges resulting from the change. By requesting a Delivery Change, the receiver acknowledges and agrees that the limitations of liability set forth in the Terms in effect at the time of shipment apply to the package subject to the Delivery Change Request and that the value originally declared by the shipper, if any, shall continue to apply throughout the course of transportation pursuant to the Delivery Change Request. UPS assumes no liability other than to the shipper of the package for loss, damage, or delay of any package subject to Delivery Change. An additional charge set forth in the UPS Rates applicable to the shipment in effect at the time of the request will be assessed to the consignee for each package rerouted or held for future delivery by a Delivery Change Request.

## 28. Correction of Addresses

If UPS is unable to deliver any package as addressed by the shipper, or if the package has an incorrect or incomplete address (examples include, but are not limited to, P.O. Boxes, missing suite, apartment, or unit numbers, old addresses, and missing/incorrect ZIP Codes), UPS will make reasonable efforts, to be determined in its sole discretion, to secure the correct or complete address. An address validated by UPS may be incorrect or incomplete for purposes of completing Delivery, and may be corrected by UPS. If the correct or complete address is secured, UPS, at its sole discretion, will attempt delivery, and the shipper will be provided with the correct or complete address in order to update its internal records. An additional charge will be assessed for an address correction.

## 29. Saturday Delivery

UPS offers optional Saturday Delivery of the following services, where such services are available. A shipper may request Saturday Delivery by indicating the selection in the UPS Shipping System and attaching a Saturday Delivery routing label to each package. An additional charge will be assessed for each package or international shipment for Saturday delivery and will be billed to the payer of the transportation charges. Contact UPS for UPS’s Saturday Delivery area.

## 30. Delivery Confirmation Services

UPS provides the following Delivery Confirmation Services. An additional charge applies for each service. Delivery Confirmation information, including signatures where applicable, is available online or by mail. Where applicable, only valid UPS accounts will receive responses via mail:

### 30.1 Delivery Confirmation (Domestic Only)

A shipper may request Delivery Confirmation Service by indicating Delivery Confirmation on the UPS Source Document (excluding Air Shipping Documents) or in a UPS Automated Shipping System. Delivery Confirmation information will include the date of delivery and either the name of the recipient or the disposition of the package; or, in the event of a return, the reason for the return and the date processed.

### 30.2 Delivery Confirmation Signature Required (Domestic and International)

A shipper may request UPS to obtain the recipient’s signature on Delivery. The shipper must use a UPS Automated Shipping System to initiate a request for this service. UPS may obtain, at its discretion, a signature or other electronic acknowledgment of receipt from the recipient when this option is selected.

### 30.3 Delivery Confirmation Adult Signature Required (Domestic and International)

A shipper may request UPS to obtain the signature of an adult 21 years of age or older on Delivery. UPS, in its sole discretion, will determine if Delivery can be completed when such a request is made, and may request photo identification indicating the recipient’s age before completing Delivery. The shipper must use a UPS Automated Shipping System to initiate a request for this service. UPS reserves the right to assess the shipper the additional charge for this service when the shipper requests UPS to obtain an adult signature on Delivery and an approved UPS label is not affixed to the package indicating such request, or, the shipper tenders a package that, based upon its contents, requires an approved UPS label requesting an adult signature upon Delivery and no such label has been affixed to the package.

## 31. Proof of Delivery (P.O.D.)

Upon request, UPS will provide proof of delivery of a shipment via fax transmission, email, or mail. The request must include a fax number, including area code, for an operating fax machine, an email address for email delivery, or an address deliverable by the United States Postal Service for mail.

## 32. Package Tracking/Tracing and Refund Request Charge

UPS reserves the right to assess a shipper an additional charge of \$3 per request for each Package Tracking/Tracing and Refund Request initiated by or at the request of the shipper. This charge will not be assessed for the first 50 package tracking requests per calendar week, or for a quantity of package-tracking requests equal to or less than 20 percent of the shipper’s package volume for that week, whichever is greater. This charge will not be assessed for a quantity of package-tracking requests equal to or less than two percent of the shipper’s package volume for that week. UPS also reserves the right to assess the shipper a charge set forth in the effective UPS Rates for Service Guarantee refund requests when the subject package was delivered in accordance with the applicable UPS Service Guarantee in the effective Terms.

## 33. Special Handling of Undeliverable Packages; Refused Packages Returned

Packages refused by the consignee, or which cannot be delivered due to any other cause beyond UPS’s control, will be returned to the shipper at shipper’s expense, including, but not limited to, forwarding costs, return transportation charges, duties, and taxes. Undeliverable international shipments returned to the shipper also are subject to an undeliverable shipment surcharge set forth in the effective UPS Rates. The UPS Service Guarantee does not apply to undeliverable packages returned to the shipper.

If a package is refused by the consignee or for any other reason cannot be delivered, and return of the package is refused by the shipper, or UPS is unable within a reasonable time to obtain the shipper’s instructions on disposition of the package, or the package cannot otherwise be returned to the shipper, UPS will retain the package for a reasonable period of time, to be determined in its sole discretion (not to exceed 30 days), and UPS reserves the right to dispose of the package, including salvage, thereafter. The shipper or consignee’s sole recourse in such circumstances shall be in accordance with and subject to Sections 48 (“Claims and Legal Actions”) and 49 (“Responsibility for Loss or Damage”).

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## 34. C.O.D. Service

UPS accepts C.O.D. packages for delivery in the United States and Puerto Rico. C.O.D. service is not provided for international shipments.

### 34.1 Preparation and Listing of C.O.D. Packages

Shippers not using a UPS Automated Shipping System must prepare and attach to each C.O.D. package a UPS C.O.D. tag showing the amount to be collected and enter such amount in the space provided for that purpose.

Shippers using a UPS Automated Shipping System will generate, and apply to each C.O.D. package, a system-generated address label with a C.O.D. bar code and the amount to be collected for each individual package. Each C.O.D. package in a UPS Hundredweight Service® or UPS Ground with Freight Pricing C.O.D. shipment must carry a C.O.D. tag or system-generated label for the goods contained in that package.

### 34.2 Responsibility for C.O.D.s

Upon delivery of each C.O.D. package, UPS will attempt to collect the amount shown on the C.O.D. tag or the system-generated label attached to the package and transmit to the shipper the amount so collected (subject to the terms and conditions in Section 34.9, "Remittance of C.O.D.s," below), or, if collection cannot be made, will return the package to the shipper. The shipper must notify UPS within 45 days from the date of shipment of a C.O.D. shipment if the shipper has not received payment of the C.O.D. amount, or any claim relating thereto shall be deemed waived. Suits shall be instituted within two years after denial of any portion of the claim.

If collection cannot be made within three delivery attempts, or the consignee refuses delivery, UPS will return the package to the shipper.

### 34.3 Consignee's Checks in Payment of C.O.D.s

Unless instructions to collect a cashier's check or money order only are shown on the C.O.D. tag (in conformity with the instructions on the tag) or system-generated label, UPS will accept a check or other negotiable instrument issued by or on behalf of the consignee. When instructions to collect a cashier's check or money order only are clearly indicated on the C.O.D. tag or system-generated label, UPS reserves the right to accept a cashier's check, money order, official bank check, or other similar instrument issued by or on behalf of the consignee.

All checks or other negotiable instruments (including cashier's checks, official bank checks, money orders, and other similar instruments) tendered in payment of C.O.D.s will be accepted by UPS based solely upon the shipper assuming all risk relating thereto, including, but not limited to, risk of non-payment, insufficient funds, and forgery, and UPS shall not be liable upon any such instrument.

All checks or other negotiable instruments (including cashier's checks, official bank checks, money orders, and other similar instruments) will be transmitted to the shipper together with UPS's own check if consignee check(s) collected are for less than the C.O.D. amount. Remittances (checks, money orders, etc.) received that are less than the C.O.D. dollar amount indicated by the shipper will be reimbursed for the full amount unless the variance of the amount remitted is less than \$1.00.

### 34.4 C.O.D. Package of \$10,000 or More

UPS may require payment for any C.O.D. package of \$10,000 or more to be received in a single check or other negotiable instrument such as a cashier's check, money order, official bank check, or other similar instrument.

### 34.5 Acceptance of Personal Check

In the event that UPS accepts a personal or company check when a shipper has properly instructed UPS to collect a cashier's check or money order only, UPS reserves the right, in its sole discretion, to deposit into a UPS account the personal or company check collected and to provide the shipper with a check issued by UPS.

### 34.6 C.O.D. Remittance Verification

In the event that a shipper timely notifies UPS that the shipper has not received payment of the C.O.D. amount, if UPS's records show that it collected a C.O.D. payment and the remittance has not been cashed, UPS may, in its sole discretion, provide the shipper with a digital image of the check or money order along with a C.O.D. Remittance Verification in order to assist the shipper in locating the missing C.O.D. payment. If the shipper is still unable to locate the C.O.D. payment, UPS may, in its sole discretion, provide the shipper with an indemnified C.O.D. check or money order, which is a digital image of the original payment collected by UPS at the time of delivery and can be deposited in a bank, provided that the original check or money order has not previously been deposited or negotiated. If the indemnified check or money order turns out to be invalid for any reason including, but not limited to, insufficient funds or forgery, UPS shall not be liable upon the instrument.

### 34.7 Restrictions

C.O.D.s are accepted for amounts up to \$50,000 per package.

C.O.D. packages with an amount to be collected in excess of \$500 are not accepted for transportation via a UPS Drop Box.

Entry of a C.O.D. amount is not a declaration of value for carriage. Payment of the C.O.D. charge does not constitute payment of the declared value charge.

UPS will not accept currency in any amount for payment of C.O.D. shipments.

### 34.8 Charges for C.O.D. Collections

An additional charge will be assessed for each C.O.D. package tendered to UPS.

### 34.9 Remittance of C.O.D.s

Subject to the following provisions of this section, UPS shall remit C.O.D. collections to the shipper after the date of collection.

The shipper irrevocably authorizes UPS to apply, in its sole discretion and without prior notice to the shipper, any C.O.D. collections to any past due Charges owed by the shipper. To this end, if there are any past due Charges owed by the shipper, the shipper hereby (a) irrevocably assigns and transfers to UPS all of the shipper's right, title and interest in and to each check or other negotiable instrument for payment of a C.O.D. that is received by UPS or its employee or agent, and (b) constitutes and appoints UPS as the shipper's attorney-in-fact and authorizes UPS, in the shipper's name, place, and stead, to endorse any such check or other negotiable instrument with the shipper's name, to deposit the same into any UPS account, and to apply the proceeds of the same against any past due Charges owed by the shipper. The shipper acknowledges and agrees that such appointment of UPS as the shipper's attorney-in-fact is coupled with an interest and is irrevocable. UPS may exercise any of its rights under this section either directly or through any employee or agent.

The shipper relinquishes, waives, and agrees not to assert any claim against UPS or any of its employees or agents, any consignee, any collecting or paying bank, or any other person or entity, that may directly or indirectly arise as a result of UPS's exercise of any of its rights under this section Remittance of C.O.D.s. Without diminishing any of UPS's rights under the preceding sentence, the shipper agrees that UPS and such other persons or entities shall not be liable to the shipper or any other person or entity for any special, incidental, or consequential damages in any claim made with respect to UPS's exercise of any such rights.

The shipper agrees that, following UPS's application of any C.O.D. collections to any past due Charges owed by the shipper in accordance with this section, the shipper will continue to be fully liable for the payment of all remaining Charges owed by the shipper (including, without limitation, (i) any Charges that are not covered by the application of the C.O.D. collections, and (ii) any Charges relating to a previously applied C.O.D. collection that is reversed by reason of the uncollectibility of the C.O.D. check or other negotiable instrument or otherwise).

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Nothing in this section shall constitute an election of remedies by UPS or any other person or entity or a waiver of any of the rights of UPS or any other person or entity under the remaining provisions of the Terms or at law or in equity.

## 35. UPS Returns® Services

UPS offers UPS Returns® Services (defined as Authorized Return Service (ARS), Print Return Label, Electronic Return Label, Print and Mail Return Label, 1 UPS Pickup Attempt, 3 UPS Pickup Attempts, UPS Returns on the Web, UPS Returns® Flexible Access, and UPS Returns® Exchange). ARS, UPS Returns Flexible Access, and UPS Returns Exchange are contractual services only.

An additional accessorial charge applies to each UPS Returns Services package and will be assessed when the service is requested. The applicable charges will be those set forth in the UPS Rates in effect at the time the charge is applied. Upon Delivery, a package returned will be charged the rate calculated from the pickup location to the destination via the service selected.

Packages containing certain items are prohibited from being shipped and are not accepted by UPS for UPS Returns Services including, but not limited to, Hazardous Materials packages requiring shipping papers, firearms, and packages requiring Delivery Confirmation Adult Signature Required service.

C.O.D. (Collect on Delivery) service is not available for UPS Returns Services packages. Third-Party Billing is not available for UPS Returns Services in the United States. Third-Party Billing is available for UPS Returns Service outside the United States.

UPS Returns Services packages are subject to maximum declared values. See section 49.1, Maximum Declared Values.

## 36. UPS Rates

The applicable UPS Rates are determined on the basis of package and shipper characteristics, including package weight and size and origin to destination distance, and are subject to change. Except as otherwise stated in the Terms, all charges, fees, or surcharges shall be those set forth in the UPS Rates in effect at the time of shipping.

To determine the amount of any Charges for UPS service, consult the UPS Rates in effect at the time of shipping. The effective UPS Rates are available at [www.ups.com](http://www.ups.com) and upon request at the local UPS office.

Shippers are responsible for providing accurate and complete shipment information on the Source Document or in the UPS Automated Shipping System used, including service selected, number, weight, and dimensions of packages. If any aspect of the shipment information is incomplete or incorrect as determined by UPS in its sole discretion, UPS may adjust Charges at any time.

UPS reserves the right in its sole discretion to use any mode of transportation whatsoever to provide the service selected by the shipper. Regardless of the mode of transportation used, the effective UPS Rates for the service selected by the shipper shall apply. If, however, a shipper selects a UPS service to a destination for which only a higher level of service is available, UPS will substitute the next higher level of available service and will charge the corresponding rate for the substituted service.

### 36.1 Daily Rates, Standard List Rates, and Retail Rates

Daily Rates apply to UPS account holders who have a UPS Scheduled Pickup account established prior to January 3, 2011, and to UPS account holders with a customized shipping agreement that provides for Daily Rates.

Standard List Rates apply to UPS account holders who have a UPS Scheduled Pickup account established on or after January 3, 2011, and to UPS account holders with a customized shipping agreement that provides for Standard List Rates. Standard List Rates also are available upon request to UPS account holders who receive Retail Rates and have average shipping revenue of at least \$50 per week for a consecutive four-week period, excluding the month of December.

UPS account holders who receive Standard List Rates but no longer meet criteria to qualify for Standard List Rates may be charged Retail Rates without further notice from UPS. UPS account holders receiving Retail Rates who believe they may qualify for Standard List Rates must contact UPS in order to be considered for Standard List Rates. Upon request, UPS will then determine whether the UPS account holder is eligible for Standard List Rates, in UPS's discretion. Any rate changes will be applied prospectively only, and no refunds or credits for charges or rates previously assessed will be issued, regardless of eligibility prior to shipment.

Shippers who do not receive Daily Rates or Standard List Rates will be charged Retail Rates.

Retail Rates also apply to packages and shipments processed and paid for at The UPS Store® or UPS Customer Centers.

Shippers who drop off at a location of The UPS Store or a UPS Customer Center packages that have already been processed prior to drop off will receive the rates applicable to the transaction.

### 36.2 Letter Rates

Letter Rates for domestic shipments are available only for UPS Express® Envelopes containing correspondence, urgent documents, or electronic media, with an actual weight of eight ounces or less. UPS Express Envelopes containing items other than those listed or weighing more than eight ounces will be assessed the corresponding rate for the applicable weight. For international shipments, Express Envelopes may be used only for documents of no commercial value (which may include electronic media in some countries), with an actual weight of eight (8) ounces or less. UPS Express Envelopes containing other items, or weighing more than eight ounces will be assessed the corresponding Pak Rates.

### 36.3 Pak Rates

Pak Rates are available only for UPS Worldwide Express Plus®, UPS Worldwide Express®, and UPS Worldwide Saver® single package U.S. export shipments in UPS Express® Envelopes containing correspondence, urgent documents, or electronic media, with an actual weight of more than eight ounces but less than or equal to two pounds; or, for packages using UPS Express® Pak packaging when UPS Pak is selected at the time of shipping, and the declared value of the package for customs is less than or equal to \$100.00. UPS Express Pak shipments weighing more than two pounds will be assessed the corresponding applicable UPS Rates for the shipment.

### 36.4 Private Express Statutes

The shipper shall comply with the requirements of the Private Express Statutes when using UPS 2nd Day Air A.M.® and UPS 2nd Day Air® services.

### 36.5 Rates for Large Packages; Large Package Surcharge

A package is considered a "Large Package" when the package measurements exceed 130 inches in length and girth [(2 x width) + (2 x height)] combined, and are equal to or less than 165 inches.

The rate for a Large Package will be based on the greater of the dimensional weight or the actual weight, and is subject to a minimum billable rate set forth in the UPS Rates applicable to the shipment in effect at the time of the shipping.

A Large Package Surcharge (LPS) will be applied to each Large Package. Each Large Package in a multiple-package shipment may receive an LPS. LPS will not apply to Authorized Return Services UPS Ground packages.

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## 37. Additional Handling Charge

An Additional Handling charge will be assessed for any package that requires special handling, as determined by UPS in its sole discretion, including, but not limited to:

- Any article that is encased in an outside shipping container made of metal or wood;
- Any cylindrical-like item, such as a barrel, drum, pail, or tire, that is not fully encased in a corrugated cardboard shipping container;
- Any package with the longest side exceeding 60 inches or its second-longest side exceeding 30 inches;
- Any package with an actual weight greater than 70 pounds; and
- Each package in a UPS Hundredweight, UPS Ground with Freight Pricing, UPS Standard, or international shipment where the average weight per package is greater than 70 pounds and the weight for each package is not specified on the Source Document or the UPS Automated Shipping System used.

## 38. Fuel Surcharge

UPS reserves the right to institute a fuel surcharge on some or all shipments without prior notice. This surcharge is subject to adjustment monthly. This surcharge may apply to any domestic or international transportation or other charges including, but not limited to, any accessorial charge or surcharge. The current fuel surcharge is described at [ups.com](http://ups.com).

Regardless of the mode of transportation used, the effective fuel surcharge for the service selected by the shipper shall apply. This surcharge will be applied to such services and for such periods as UPS, in its sole discretion, may determine necessary.

## 39. Manual Processing Charges

UPS reserves the right to assess a manual processing charge of \$0.50 per package or \$35 per week (whichever is greater) to shippers who ship packages using a UPS Shipping System that applies outdated UPS Rates until such time as the shipper upgrades the UPS Shipping System to reflect current UPS Rates.

A manual processing service charge will be assessed to each package shipped using a UPS 3 Day Select® and UPS Ground shipping document.

## 40. Billing Options for Domestic Shipments

Unless otherwise agreed to in writing by UPS, shipping charges will be billed to the shipper.

UPS accepts shipments for Collect billing and Third-Party billing, provided the consignee or third party has a valid UPS account number and

has agreed to accept the charges. Regardless of the billing option selected, some charges including, but not limited to, address correction charges, will be billed to the shipper.

## 41. Billing Options for International Shipments

The amount billed includes, but is not limited to, shipping charges, duties, fees, and taxes, if applicable. Unless otherwise restricted in the origin or destination country, shippers tendering packages using a UPS Shipping System may select the payer of shipping charges, duties, and taxes as Shipper, Receiver, or Third Party. UPS accepts shipments for Receiver or Third-Party billing provided the Receiver or Third Party has a valid UPS account number and has agreed to accept the charges. In the event of non-payment by the Receiver or Third Party, the shipper is liable for all charges including, but not limited to, duties, fees, and taxes.

An additional Duty and Tax Forwarding Surcharge will apply if the shipper selects a billing option in which duties and taxes are to be paid outside of the destination country.

UPS reserves the right in its sole discretion to request advance payment of shipping charges for any package sent to or from any international destination or origin.

For all shipments where the shipper is not paying the shipping charges, the shipper must notify the bill payer prior to shipping, and agree to pay all charges in the event of non-payment by the bill-to party. The shipper is liable for payment in the event of non-payment by the consignee (or receiver) or third party. All shipments must have a valid UPS billing option indicated on the UPS Waybill. Regardless of the billing option selected, some charges including, but not limited to, address correction charges, will be billed to the shipper.

## 42. Disbursement Fee

To expedite customs clearance, UPS may make or process payments of duties and taxes on behalf of the payer as dictated by the billing option selected. An additional fee, set forth in the UPS Rates applicable to the shipment in effect at the time of shipping, will be assessed and billed to the payer.

## 43. Currency Conversion Rate

Charges to a payer's account in a foreign currency will be converted to the payer's currency using a weekly exchange rate secured through Major Money Center Banks, plus an exchange fee, set forth in the UPS Rates applicable to the shipment in effect at the time of shipping.

## 44. Missing/Invalid Account Number or Refusal Fee

A processing fee will be charged for a missing or invalid account number when the account number, including the shipper's account number, is missing, the account number is not the correct account number for the bill-to party, the account number is for a receiver or third party who fails to pay the shipping charges, or the package is shipped to an unauthorized consignee. In the event of non-payment by the receiver or third party, the shipper will be billed a refusal fee plus the shipping charges.

## 45. Shipping Charge Corrections; Audit

UPS reserves the right to bill for Charges based upon the characteristics of, and services requested for, packages actually tendered to UPS. UPS also reserves the right to audit any package and/or invoice to verify service selection, package dimensions, or weight, and applicability of any Charges. As part of that audit, UPS may weigh and measure any package tendered to UPS using any method UPS deems appropriate, including but not limited to multidimensional measuring devices. UPS may in its sole discretion increase or adjust Charges based on the results of such audit. In the event that a package's dimensions are altered during transit, UPS reserves the right to bill for Charges based on the altered dimensions.

## 46. Payment of Charges

Except where an alternative payment plan applies, UPS's payment terms require payment in full in advance.

UPS may provide in its sole discretion alternative payment terms to certain of its shippers. UPS, in its sole discretion, shall decide which, if any, of the alternative payment plans described below (see "Alternative Payment Plans") will be made available to the shipper.

A shipper that is not enrolled in any of the Alternative Payment Plans described below shall pay all Charges in advance of shipment, as required by UPS.

Notwithstanding any billing plan that is in effect or payment or billing option selected at the time of shipment, the shipper is ultimately liable for and agrees to pay all Charges, including in the event of insolvency, bankruptcy, non-payment, or refusal to pay by the receiver or third party.

All Charges must be paid in the lawful money of the United States of America.

If a shipper submits package information to UPS through a UPS Shipping System and does not subsequently tender such package to UPS, it is the shipper's sole responsibility to request an

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adjustment, as set forth below (see Section 46.1, “Invoice Adjustment”). Shippers who fail to do so will be liable for all applicable Charges.

As an accommodation to the shipper, and in UPS’s sole discretion, UPS may render invoices or copies of invoices to a third party at the request of the shipper. The shipper remains responsible for the timely payment in full of all Charges owed by the shipper. By requesting UPS to render invoices or copies of invoices to a third party, the shipper is deemed to authorize the third party to act on behalf of the shipper, and UPS may rely thereon in all respects.

UPS also may in its sole discretion elect to render an invoice that includes amounts owed for services provided by UPS affiliates.

If Charges are paid by payment card, the shipper expressly authorizes UPS to assess any Charges and to obtain payment of the Charges by use of the payment card. If, for any reason, any such payment card transaction is rejected or declined, the shipper will pay to UPS a declined transaction fee of ten dollars (\$10) per incident, in addition to any late payment fees assessed by UPS and any collection costs which may be incurred by UPS in the final collection of Charges owed by the shipper. The shipper authorizes UPS to charge the declined transaction fee to the shipper’s payment card account or to collect the fee directly from the shipper, at UPS’s sole option.

If, for any reason, a negotiable instrument submitted to UPS as payment for Charges is returned to UPS unpaid, or an electronic request for payment is dishonored, UPS may charge the shipper a dishonored payment fee of twenty dollars (\$20) per incident, in addition to any late payment fees assessed by UPS and any collection costs which may be incurred by UPS in the final collection of Charges owed by the shipper.

UPS may provide trade credit information on its shippers to commercial reporting agencies.

## 46.1 Invoice Adjustment

Shippers requesting an invoice adjustment (e.g., adjustment of Charges based on an incorrect rate, billable weight, account number, failure to tender a package, type of service, shipping charge correction, etc.) or a refund due to a duplicate payment must notify UPS of the request within 180 days of receiving the contested invoice, or any billing dispute is waived. Notification to UPS of a request for an invoice adjustment must be made in writing using one of the following methods:

- Submit a request through UPS’s online Billing Center at [ups.com/billing](https://ups.com/billing);
- Email a request to UPS through [ups.com](mailto:ups.com)®; or
- Mail a request to United Parcel Service, P.O. Box 660650, Dallas, Texas 75266-0650;

The notification to UPS must include the date of shipment, the tracking number for each disputed charge, and the reason for the disputed charge. A partial payment against an invoice is not considered a request for an invoice adjustment or notice to UPS of a disputed charge. UPS reserves the right to refuse to issue any invoice adjustment until all outstanding charges owing to UPS have been paid in full.

## 46.2 Alternative Payment Plans

Where UPS elects to make an alternative payment plan available to the shipper, UPS may render an invoice to the shipper on a weekly (i.e., seven days) or a monthly (i.e., four or five calendar weeks) basis. A weekly invoice will include the Charges incurred in the previous week. Notwithstanding that UPS has elected to render an invoice to the shipper on a weekly basis, an invoice may be issued only when the shipper has incurred aggregate Charges in excess of ten dollars (\$10), or when five (5) calendar weeks have elapsed from the date of issuance of the last invoice, whichever event occurs first. A monthly invoice will include the Charges incurred for the four- or five-week period for which the invoice is issued. In its sole discretion, UPS may offer one or more of the following alternative payment plans for the payment of Charges:

### Electronic Funds Transfer Plan (Debit EFT) –

By written agreement with UPS, the shipper will provide UPS with the shipper’s bank account number and bank routing number to enable UPS to electronically request payment, for all Charges incurred by the shipper, directly from the shipper’s bank, on a weekly or monthly basis. The shipper’s bank will remit the amount requested to UPS and deduct that amount from the shipper’s bank account. Payments to UPS will be shown on the shipper’s bank statements. The shipper is responsible for payment of any fees imposed by the shipper’s bank. Additionally, the shipper will receive a weekly or monthly invoice, as applicable, except as described above, from UPS listing the services provided for the applicable billing period. If, for any reason, an electronic request for payment is dishonored, the shipper is responsible for making a timely payment directly to UPS. Past due balances will be subject to any collection costs which may be incurred by UPS in the final collection of Charges owed by the shipper. No late payment fee shall be assessed with respect to the Electronic Funds Transfer Plan.

**Monthly Prepayment Plan** – By written agreement with UPS, the shipper will make a prepayment with UPS in an amount equal to four weeks’ anticipated Charges as estimated by UPS. Upon notice to the shipper, the required prepayment amount may be changed by UPS at any time to reflect a revised estimate of four weeks’ Charges. All prepayment amounts will remain on account

with UPS. No interest will be paid or accrued on the prepayment amounts.

The Charges incurred for the applicable month will be totaled and billed to the shipper on a monthly basis. Payment is due within seven (7) days after receipt of the UPS invoice. Past due balances will be subject to a late payment fee as described below in addition to any collection costs which may be incurred by UPS in the final collection of Charges owed by the shipper.

**Weekly Prepayment Plan** – By written agreement with UPS, the shipper will make a prepayment with UPS in an amount equal to four weeks’ anticipated Charges as estimated by UPS. Upon notice to the shipper, the required prepayment amount may be changed by UPS at any time to reflect a revised estimate of four weeks’ Charges. All prepayment amounts will remain on account with UPS. No interest will be paid or accrued on the prepayment amounts.

Shipper will receive invoices on a weekly basis, except as described above. Each invoice will list the previous period’s Charges incurred. Payment for all accumulated Charges will be due within seven (7) days following the shipper’s receipt of every fourth invoice; however, if prior to receiving the fourth invoice the shipper’s accumulated Charges should equal or exceed the prepayment amounts on account with UPS, then the accumulated Charges will be due within seven (7) days following the shipper’s receipt of the invoice requiring such payment. Past due balances will be subject to a late payment fee as described below, in addition to any collection costs which may be incurred by UPS in the final collection of Charges owed by the shipper.

**Special Payment Plan** – By written agreement with UPS, the shipper may prepay an amount equal to the anticipated Charges for a period of between ten to twenty-six weeks, as estimated by UPS. The Charges actually incurred by the shipper will be deducted by UPS on a weekly basis from the prepayment amounts on account with UPS. Weekly invoices marked as paid will be forwarded to the shipper reflecting the balance of the prepayment amount on account with UPS. When the prepayment amount on account with UPS reaches the minimum balance specified in the written agreement, the shipper is required to make another prepayment for an additional period pursuant to the same agreement, or, if the shipper does not do so, the shipper must make another payment arrangement with UPS. All prepayment amounts will remain on account with UPS. No interest will be paid or accrued on the prepayment amounts. If the Charges incurred by the shipper exceed the remaining balance of the prepayment amounts on account with UPS,

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the excess Charges will be due within seven (7) days following the shipper's receipt of the invoice requiring such payment. Past due balances will be subject to a late payment fee as described below in addition to any collection costs which may be incurred by UPS in the final collection of Charges owed by the shipper. This payment plan alternative is available only to existing customers already approved for a Special Payment Plan.

**Credit Extension Plan** – By written agreement with UPS, the shipper may elect to pay an annual credit extension fee and thereafter receive invoices for Charges incurred by the shipper on a monthly basis with no prepayment requirement. The invoices will be payable within seven (7) days following receipt by the shipper. The credit extension fee is based upon the shipper's total annual Charges, as estimated by UPS, and is subject to change annually by UPS in its sole discretion. To be eligible for the Credit Extension Plan, the shipper must use UPS's transportation services and the Credit Extension Plan solely for business, commercial, or agricultural purposes. A shipper is not eligible for the Credit Extension Plan if the shipper uses UPS's transportation services and the Credit Extension Plan for any personal, family, or household purposes. By using the Credit Extension Plan (if made available to the shipper), the shipper represents, warrants, certifies, and agrees that it will use UPS's transportation services and the Credit Extension Plan solely for business, commercial or agricultural purposes and not for any personal, family, or household purposes. Past due balances will be subject to a late payment fee as described below in addition to any collection costs which may be incurred by UPS in the final collection of Charges owed by the shipper.

**Weekly Payment Plan** – Each week the shipper will receive an invoice for the previous week's Charges except as described above. The invoice is due within seven (7) days of receipt. No prepayment is required under this plan.

Past due balances will be subject to a late payment fee as described below in addition to any collection costs which may be incurred by UPS in the final collection of Charges owed by the shipper.

**Credit Card Payment Plan** – The shipper may elect to pay the previous week's Charges by credit card. The shipper will receive billing detail itemized on its card statement or a weekly invoice, except as described above, from UPS listing the previous period's Charges incurred. The shipper will provide UPS with the shipper's credit information to enable UPS to process Charges incurred by the shipper on a weekly basis.

Shipper acknowledges and agrees that there may be a delay of two or more days between the date that payments are received by UPS and the date that the payments are posted and credited to the shipper's account with UPS. If a UPS remittance advice is attached to the shipper's payment, the payment will be credited accordingly. If no remittance advice is attached to the shipper's payment, the payment will be credited to the shipper's account.

## 46.3 Late Payment Fee

For the Monthly Prepayment Plan, the Weekly Prepayment Plan, the Special Payment Plan, the Credit Extension Plan, and the Weekly Payment Plan, a late payment fee will be assessed if the shipper's payment is not received by UPS within fourteen (14) days of the invoice due date. Except as otherwise stated below, the late payment fee will equal six percent (6%) of the total past due balance of the shipper's invoice (including without limitation any previously assessed but unpaid late payment fees) that is fourteen (14) days past due.

In determining the late payment fee for the Monthly Prepayment Plan and the Weekly Prepayment Plan, UPS will apply the prepayment amounts on account with UPS to reduce the calculated base amount on which the late payment fee is assessed, provided, that UPS will so apply the prepayment amounts to the oldest outstanding invoice first, and to each subsequent invoice thereafter, until the prepayment amounts have been fully so applied. If an invoice 14 days past due is fully so covered by the prepayment amount, no late payment fee will apply. If an invoice 14 days past due is partially so covered by the prepayment amount, the late payment fee will apply to the portion not so covered by the prepayment amount.

For the Special Payment Plan, a late payment fee will not be assessed if there has been a positive balance in the shipper's prepayment account with UPS at any time during the 27-day period immediately preceding the transmittal of the current invoice to the shipper. The late payment fee for the Special Payment Plan will be assessed on the "charges this period" of the shipper's invoice (including without limitation any previously assessed but unpaid late payment fees) that is fourteen (14) days past due.

A late payment fee will be assessed only once on each invoice that is fourteen (14) days past due. Each late payment fee will be due and payable within seven (7) days following the shipper's receipt of the invoice that first reflects the assessment of the late payment fee. The late payment fee is in addition to any collection costs that may be incurred by UPS in the final collection of

Charges owed by the shipper. Neither the assessment nor the payment of a late payment fee will (a) affect the shipper's responsibility to pay all Charges owed, or (b) in any manner preclude UPS from exercising any of its rights or remedies hereunder or under applicable law.

## 47. UPS Service Guarantee

UPS guarantees on-schedule delivery of packages shipped via the following services, where available, to all 50 states and Puerto Rico:

- UPS Air Services
- UPS Hundredweight Service® Air Services
- UPS 3 Day Select®
- UPS Hundredweight Service® UPS 3 Day Select®
- UPS Ground
- UPS Ground with Freight Pricing
- UPS Hundredweight Service® Ground

UPS guarantees on-schedule delivery of packages shipped via the following services, where available, and provided that customs clearance is performed by UPS Supply Chain Solutions® brokerage offices designated by UPS for clearing these packages:

- UPS Worldwide Express Plus®
- UPS Worldwide Express NAI®
- UPS Worldwide Express®
- UPS Worldwide Saver®
- UPS Worldwide Expedited®
- UPS 3 Day Select® from Canada
- UPS Standard

In the event UPS fails to attempt delivery within the time published on the UPS website, or as provided when 1-800-PICK-UPS® is called, UPS, at its option, will either credit or refund the transportation charges for each such package to the payer only, upon request, provided the conditions set forth in the UPS Service Guarantee are met. Transportation charges do not include other fees or charges that may be assessed by UPS including, but not limited to, fuel surcharges. This is the sole remedy available under the UPS Service Guarantee.

UPS shall not be liable for any damages whatsoever for delayed delivery, except as specifically provided for shipments made under the UPS Service Guarantee. Under no circumstances shall UPS be liable for any special, incidental, or consequential damages including, but not limited to, damages arising from delayed delivery or failure to attempt on-schedule delivery.

UPS may cancel or suspend the UPS Service Guarantee for any service(s), and for any period of time, as determined by UPS in its sole discretion, and without prior notice.

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## 47.1 Conditions

The UPS Service Guarantee is subject to the following conditions:

- UPS’s guaranteed delivery schedule has been obtained by referencing UPS’s website or contacting a UPS Customer Service office. “On-time” or “on-schedule” means, subject to the terms of this UPS Service Guarantee, delivery is attempted within the UPS guaranteed delivery schedule.
- Each package is properly recorded in a UPS Shipping System.
- Each package in a shipment bears the appropriate UPS tracking label and an address label, or a combined label generated by a UPS Automated Shipping System, showing the consignee’s correct name, deliverable address (UPS does not provide delivery to a P.O. Box), and ZIP Code (or postal code for international shipments). In addition, UPS reserves the right, in its sole discretion, to refuse to honor a request for a credit or refund of transportation charges for a package when that package is not accompanied by a UPS Smart Label® and timely PLD, at the time the package is tendered to UPS.
- Each package in a shipment bears a UPS Saturday Delivery routing label when optional Saturday service is requested and available.
- Each package is tendered to UPS during UPS’s published business hours. Packages received from or destined to certain locations may require earlier pickup times (available at the UPS website).
- UPS is notified in writing (including by email) or by telephone of a service failure within fifteen (15) calendar days from the date of scheduled delivery and is advised of the consignee’s name and address, date of shipment, package weight, and UPS tracking number.
- For UPS Worldwide Expedited® shipments, the guarantee shall apply only to shipments with a U.S. origin or destination and when the billed party is resident in the United States and is responsible for all shipping charges.

UPS reserves the right to refuse any request for a credit or refund when such request is either (a) made by, or (b) based on information obtained by, a party other than the payer of the shipping charges.

## 47.2 Exclusions

The UPS Service Guarantee does not apply to:

- UPS 2nd Day Air A.M.® packages for Residential deliveries.
- Packages tendered pursuant to Drop Shipments, special operating plans, or customized handling or processing arrangements.

– Packages shipped using a UPS Automated Shipping System that is not located at the pickup address assigned to the UPS account number used to ship the package.

- UPS Ground Returns Service packages.
- Packages subject to a Large Package Surcharge or Additional Handling Fee, packages that exceed maximum size or weight limits, or to shipments containing any package subject to a Large Package Surcharge, Additional Handling Fee, or that exceed maximum size or weight limits.
- Shipments made using a Call Tag.
- Packages subject to a Delivery Intercept or Delivery Change Request.
- Packages that are delayed due to causes beyond UPS’s control including, but not limited to: the unavailability or refusal of a person to accept delivery of the shipment, acts of God, natural disasters, war risks, acts of terrorism, acts of public authorities acting with actual or apparent authority, acts or omissions of customs or similar authorities, authority of law, insufficient information provided by a customer, Hazardous Materials packages improperly offered for transport, the application of security regulations imposed by the government, or otherwise applicable to the shipment, riots, strikes or other labor disputes, civil unrest, disruptions in national or local air or ground transportation networks (including, but not limited to, UPS’s transportation network), disruption or failure of communication and information systems, and adverse weather conditions.
- International shipments for which the shipper has selected the Receiver or Third Party as the payer of any applicable duties and taxes and delivery is delayed until payment arrangements are made.
- UPS Import Control® shipments for which the shipper has selected commercial invoice removal.
- UPS Ground shipments or UPS Standard shipments that are picked up or scheduled to be delivered during the fourteen calendar days before December 25.

## 48. Claims and Legal Actions

Claims against UPS must be filed within strict time limits, including as set forth in Section 46.1 (“Invoice Adjustment”) regarding invoice adjustments or billing disputes; Section 48.3 (“Time Limit For Filing Claims For Loss Or Damage To Property”) regarding claims for loss or damage to property; and pursuant to the UPS Service Guarantee.

All claims against UPS arising from or related to the provision of services by UPS, including, but not limited to, demands for damages, refunds,

credits, and any legal or equitable relief whatsoever, shall be extinguished unless the shipper or claimant (1) timely and completely complies with all applicable notice and claims periods set forth in the Terms and in the Service Guide, including as to claims for loss or damage to property, claims under UPS’s Service Guarantee, or claims for invoice adjustments; and (2) pleads on the face of any complaint filed against UPS satisfaction and compliance with those notice and claims periods as a contractual condition precedent to recovery.

Claimants may not deduct the amounts of pending claims from any charges owed to UPS, and the shipper waives any and all rights, including any statutory or common law rights, to set off the amount of any claim against charges owed to UPS.

## 48.1 Filing of Claims for Loss or Damage to Property

All claims for loss of or damage to property transported or accepted for transportation must: (1) be in writing (or an electronic communication) and must include reference to the Source Document or pickup record number and date of shipment or copies of other documents sufficient to identify the shipment involved, and the declared value; (2) assert the liability of UPS for alleged loss or damage; (3) make claim for payment of a specified or determinable amount of money; and (4) be accompanied by a copy of the original invoice or, if no invoice was issued, other proof, certified to in writing, as to the purchase price paid by the consignee (where the property involved has been sold to the consignee), actual cost or replacement cost of the property, or extent of the damage to the property.

A request for proof of delivery does not constitute the filing of a claim.

No claims will be voluntarily paid unless filed in writing or transmitted electronically by or on behalf of the shipper in accordance with these provisions.

## 48.2 Acknowledgment of Claims for Loss or Damage to Property

After receiving a proper written or electronic transmission of a claim in the manner and form and with the supporting documents described in Section 48.1 (“Filing of Claims for Loss or Damage to Property”) and Section 48.4 (“Investigation of Claims for Loss or Damage to Property”) herein, UPS or its designee will acknowledge the receipt of such claim in writing or electronically to the claimant within 30 days after the date of receipt, unless such claim has already been paid or denied in writing or electronically. UPS will at the time each claim is received create a separate file and assign thereto a successive claim file number and note that number on all documents filed in support of the claim and all records

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and correspondence with respect to the claim, including the written acknowledgment of receipt and, if in its possession, the Source Document and delivery receipts, if any, covering the shipment involved. At the time such claim is received, UPS will cause the date of receipt to be recorded on the face of the claim document, and the date of receipt will also appear on the acknowledgment of receipt sent to the claimant.

## 48.3 Time Limit for Filing Claims for Loss or Damage to Property

As a condition precedent to recovery, all claims for loss or damage to property must be filed in writing or electronically with UPS within the following time limits:

- For domestic shipments, claims must be filed within nine months after delivery of the package or, in case of failure to make delivery, within nine months after a reasonable time for delivery has elapsed.
- For international shipments, claims must be filed within sixty days after delivery of the package or, in the case of non-delivery, within sixty days after a reasonable time for delivery has elapsed.
- Suits shall be instituted within two years after denial of any portion of the claim. Where claims are not filed or suits are not instituted thereon in accordance with the foregoing provisions, such claims shall be deemed waived and will not be paid.

## 48.4 Investigation of Claims for Loss or Damage to Property

– **Prompt Investigation.** Each claim for loss or damage to a package or shipment filed in the manner prescribed herein will be promptly and thoroughly investigated, if investigation has not already been made prior to receipt of the claim.

– **Supporting Documents.** Each claim must be supported by the following: (1) evidence of payment of the shipping and any declared value charges; and (2) either the original invoice or, a photocopy, exact copy, or extract of, the original invoice, a certification of prices or costs, with trade or other discounts, allowance, or deductions of any nature whatsoever and the terms thereof, or depreciation reflected thereon. Where the property involved in a claim has not been invoiced to the consignee shown on the bill of lading or receipt, where an invoice does not show price or cost, where the property involved has not been sold, or where the property has been transferred at bookkeeping values only, UPS will, before paying a claim, require the claimant to establish the value in the quantity shipped, transported, or involved. UPS reserves the right to request the original shipping record or Source Document.

For an asserted claim of \$1,000 or more for a package shipped as a result of a request for service made through the internet, the shipper must provide a copy of the signed receipt obtained from UPS at the time of tender to support the claim.

For an asserted claim of \$1,000 or more for an international UPS Returns® or a UPS Import Control® package, the signed UPS high-value shipment summary applicable to the shipment must be submitted in support of the claim.

By filing a claim and supporting documents to UPS, the claimant certifies that the claim, amount of claim, and supporting documents are true and correct.

– **Original Packaging Materials.** In the event that a claim is made for damage to a package, the original packaging materials must be made available to UPS or its designee for inspection.

– **Verification of Loss.** When an asserted claim for loss of an entire package or an entire shipment cannot be otherwise authenticated upon investigation, UPS will obtain from the consignee of the shipment involved a certified statement in writing that the property for which the claim is filed has not been received from UPS or from any other source. UPS reserves the right to require verification by the filing of a police report and providing a copy of the filed report to UPS in support of the claim.

## 48.5 Salvage

When UPS pays the actual cost, the purchase price, or the replacement cost of the property, all rights, title to, and interest in the property shall thereupon pass to UPS, and UPS reserves the right to obtain the property for salvage. Payment of a claim in such circumstances shall be contingent on UPS's receipt of the damaged property in the same condition as on the date the damage was incurred.

## 48.6 Disposition of Claims for Loss or Damage to Property

UPS or its designee, after receiving a written claim for property transported, will pay, decline, or make a firm compromise settlement offer in writing to the claimant within 120 days after UPS receives the claim; provided, however, that if the claim cannot be processed and disposed of within 120 days after receipt, UPS or its designee will at that time and at the expiration of each succeeding 60-day period while the claim remains pending, advise the claimant in writing of the status of the claim and the reason for the delay in making final disposition thereof and shall retain a copy of such notice to the claimant in its claim file.

No claim for loss or damage shall be paid unless a valid claim has been filed in accordance with terms set forth herein (in Section 48.1, "Filing of Claims for Loss or Damage to Property," Section 48.3, "Time Limit for Filing Claims for Loss or Damage to Property" and Section 48.4, "Investigation of Claims for Loss or Damage to Property"). UPS reserves the right to refuse to pay any claim for loss or damage to property until all outstanding charges owing to UPS have been paid in full.

## 49. Responsibility for Loss or Damage

UPS's liability for loss or damage to each UPS domestic package or international shipment is limited to a value of \$100, except as set forth below. Unless a greater value is recorded in the declared value field of the UPS Source Document or the UPS Automated Shipping System used, the shipper agrees that the released value of each domestic package or international shipment is no greater than \$100, which is a reasonable value under the circumstances surrounding the transportation, and that UPS shall not be liable for more than \$100 for each domestic package or international shipment.

To increase UPS's limit of liability for loss or damage above \$100, the shipper must declare a value in excess of \$100 for each package in the declared value field of the UPS Source Document or the UPS Automated Shipping System used and pay an additional charge. The shipper cannot declare a value in excess of the maximum allowable limits set forth below. UPS shall not be liable under any circumstances for an amount in excess of the declared value of a domestic package or international shipment. When a shipper declares a value in excess of \$100, it does not receive any form of insurance. Shippers desiring cargo insurance, all risk insurance, or another form of insurance should purchase such insurance from a third party.

The rules relating to liability established by the Convention for the Unification of Certain Rules Relating to International Carriage by Air signed at Warsaw, Poland, on October 12, 1929, that convention as amended, or the Convention for the Unification of Certain Rules for International Carriage by Air (Montreal, 28 May 1999), shall apply to the international carriage of any shipment insofar as the same is governed thereby. There are no stopping places which are agreed upon at the time of tender of the shipment, and UPS reserves the right to route the shipment in any way UPS deems appropriate.

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## 49.1 Maximum Declared Values

The maximum declared value per package is \$50,000, except for the following packages for which the maximum declared value may not exceed:

- \$5,000 per package for a package shipped as a result of a request for service made through the internet;
- \$500 per package for a package shipped via a UPS Drop Box;
- \$1,000 per package for a package shipped via a Third-Party Retailer if such package was previously manifested using a Source Document, UPS Automated Shipping System, or UPS Internet Shipping, prior to drop off at the Third-Party Retailer;
- \$500 per package for international shipments containing jewelry (not including costume jewelry);
- \$1,000 per package for domestic packages returned via UPS Print Return Label, UPS Print and Mail Return Label, Electronic Return Label, or 1 UPS Pickup Attempt Return Services, (including via UPS Returns® on the Web), and UPS Returns® Flexible Access;
- \$1,000 per package for international shipments returned via UPS Print Return Label, UPS Print and Mail Return Label, Electronic Return Label, 1 UPS Pickup Attempt, or 3 UPS Pickup Attempt Return Services, (including via UPS Returns on the Web) unless a UPS high-value shipment summary is obtained by the shipper or person tendering the package and signed by the driver upon tender of the shipment;
- \$1,000 per package for international UPS Import Control® shipments unless a UPS high-value shipment summary is obtained by the shipper or person tendering the package and signed by the driver upon tender of the shipment;
- \$1,000 per package for packages shipped by a Third-Party Retailer if no high-value control log was provided to UPS on tender of the package;
- \$999 per package for packages shipped via Shipper Release service.

Shippers cannot declare a value for UPS Prepaid Letters.

Declaring a value in the declared value field of the UPS Source Document or UPS Automated Shipping System used does not increase UPS's limitations of liability for, and shippers may not declare a value for, damages related to providing or failure to provide C.O.D. service, including, but not limited to: failure to collect the C.O.D. amount; failure to collect the specified form of payment; collection of an instrument in the wrong amount; failure or delay in delivering the

collected instrument to the shipper; or collection of forged, insufficient funds, or otherwise invalid instruments.

Any declared value in excess of the maximums allowed in the applicable Terms or Service Guide is null and void. Acceptance for carriage of any package or shipment bearing a declared value in excess of the allowed maximums does not constitute a waiver of any provisions of the Terms or Service Guide limiting UPS's liability or responsibility for any such package or shipment.

## 49.2 Liability Limits

Whenever property is damaged or lost by UPS in the course of transportation, UPS's maximum liability per domestic package or international shipment shall not exceed the lesser of:

- \$100, when no value in excess of \$100 is declared on the Source Document or UPS Automated Shipping System used (or when a value in excess of \$100 is declared, but the applicable declared value charges are not paid);
- the declared value on the Source Document or UPS Automated Shipping System used when a value in excess of \$100 is declared and the applicable declared value charges paid;
- the purchase price paid by the consignee (where the shipped property has been sold to the consignee);
- the actual cost of the damaged or lost property;
- the replacement cost of the property at the time and place of loss or damage; or
- the cost of repairing the damaged property.

UPS's liability for packages containing the following commodities shall be limited as follows:

- **Checks.** UPS's liability for a package containing a check or checks is limited to the cost of stopping payment on and reissuing the check(s), not to exceed \$100 per package. In no event shall UPS be liable for the face value of the check(s).
- **Phone Cards, Tickets, Gift Cards, and similar.** UPS's liability for a package containing a phone card, ticket (such as event or airline ticket), gift certificate, gift card, coupon, or other similar printed matter with an exchange value is limited to the cost (which shall not include any amount of the value attached to the card, certificate, or coupon, or similar printed matter) of replacing the physical card(s), certificate(s), or printed matter, not to exceed \$100 per package. In no event shall UPS be liable for the face value of any phone card, ticket, gift certificate, gift card, coupon, or similar printed matter.
- **Media.** UPS's liability for loss or damage to a package containing documents, film, photographs (including negatives), slides, transparencies, videotapes, compact discs, laser

discs, computer tapes, and media of similar nature is limited to the replacement cost of the media on which the content is recorded.

- **Pairs, Parts.** In the event of loss of or damage to a pair or set of articles, UPS's liability is limited to the value of that part of the pair or set which is lost or damaged, and UPS shall not be liable for the value of the whole pair or set. In the event of loss of or damage to any part of property (including any part of a machine) which, when complete for sale or use, consists of several parts, UPS shall be liable only for the value of the part lost or damaged, not to exceed the declared value of the part lost or damaged. In no event shall UPS be liable for the value of the complete item.

## 49.3 Exclusions from Liability

UPS shall not be liable or responsible for:

- loss or damage to articles of unusual value (as defined in these Terms);
- loss or damage to Prepaid Letters;
- loss or damage to any package resulting from insects, moths, vermin, inherent vice, deterioration, dampness of atmosphere, extreme of temperature, ordinary wear and tear, or that which occurred or arose prior to or after the course of transportation by UPS;
- loss or damage to any package resulting from improper, inadequate or unsafe packaging or wrapping that fails to meet UPS's published standards related thereto set forth in the Terms or at [ups.com](http://ups.com);
- loss or damage to Perishable Commodities to the extent the loss or damage results from exposure to heat or cold or the perishable nature of the item;
- loss or damage to human remains, fetal remains, human body parts, or components thereof;
- loss or damage to fluorescent tubes or bulbs;
- loss or damage due to acts of God, natural disasters, war risks, acts of terrorism, nuclear damage, acts of public authorities acting with actual or apparent authority, acts or omissions of customs or similar authorities, authority of law, the application of security regulations imposed by the government or otherwise applicable to the shipment, riots, strikes or other labor disputes, civil unrest, disruptions in national or local air or ground transportation networks (including, but not limited to, UPS's transportation network), disruption or failure of communication and information systems, or adverse weather conditions;
- loss or damage to any package for which UPS has no scan or other record reflecting that the package was tendered to UPS by the shipper; or

# UPS® Tariff/Terms and Conditions for Package Shipments in the United States

– loss or damage to any package containing articles that shippers are prohibited from shipping, that UPS does not or is not authorized to accept for transportation, that UPS states that it will not accept, or that UPS has a right to refuse.

UPS shall not be liable for any loss or damage arising from providing service to, or on behalf of, a person or entity that obtains such services, including the delivery of property, by trick, false pretense, or other fraudulent scheme.

UPS shall not be liable for any damages arising from UPS's inability, failure, or refusal to comply with a request to stop, return, or re-route shipment of a package after tender to UPS.

UPS shall not be liable for any interruption of service due to causes beyond UPS's control including, but not limited to: the unavailability or refusal of a person to accept delivery of the shipment, acts of God, natural disasters, war risks, acts of terrorism, acts of public authorities acting with actual or apparent authority, acts or omissions of customs or similar authorities, authority of law, insufficient information provided by a customer, Hazardous Materials packages improperly offered for transport, the application of security regulations imposed by the government or otherwise applicable to the shipment, riots, a government agency hold, strikes or other labor disputes, civil unrest, disruptions of any kind in national or local air or ground transportation networks (including, but not limited to, UPS's transportation network), disruption or failure of communication and information systems, and adverse weather conditions.

UNDER NO CIRCUMSTANCES SHALL UPS BE LIABLE FOR ANY SPECIAL, INCIDENTAL, OR CONSEQUENTIAL DAMAGES INCLUDING, BUT NOT LIMITED TO, DAMAGES ARISING FROM LOSS, MISDELIVERY OF, OR DAMAGE TO PROPERTY, DELAYED DELIVERY, OR FAILURE TO ATTEMPT DELIVERY IN ACCORDANCE WITH THE UPS SERVICE GUARANTEE, WHETHER OR NOT UPS HAD KNOWLEDGE SUCH DAMAGES MIGHT BE INCURRED. UNDER NO CIRCUMSTANCES SHALL UPS BE LIABLE FOR ANY DAMAGES WHATSOEVER FOR DELAYED DELIVERY, EXCEPT AS SPECIFICALLY PROVIDED FOR SHIPMENTS MADE UNDER THE UPS SERVICE GUARANTEE.

Acceptance for carriage of any package or shipment containing articles that shippers are prohibited from shipping, that UPS does not or is not authorized to accept for transportation, that UPS states it will not accept, or that UPS has a right to refuse, does not constitute a waiver of any provisions of the Terms or Service Guide limiting UPS's liability or responsibility for any such package or shipment.

## 50. Shipper Indemnification

The shipper agrees to indemnify, defend, and hold harmless UPS, its parent corporation, and affiliated companies, their officers, directors, employees, agents, and their successors and assigns, from all claims, demands, expenses, liabilities, causes of action, enforcement procedures, and suits of any kind or nature brought by a governmental agency, or any other person or entity, arising from or relating to the shipper's noncompliance with governmental laws or regulations applicable to the package or UPS requirements applicable to the package, from shipper's tendering any prohibited item for shipment, or from shipper's failure to comply with the Terms.

## 51. Incorporation of Terms; Waiver; Future Changes

All shipments are subject to the terms and conditions contained in the Terms.

UPS may engage subcontractors to perform transportation and incidental services. UPS contracts on its own behalf and on behalf of its servants, agents, and subcontractors, each of whom shall have the benefit of these Terms. No such party has authority to waive or vary any of these terms and conditions.

The effective Service Guide and the description of UPS® services at [ups.com](http://ups.com)®, and any modifications or amendments of them, are hereby incorporated by reference in these Terms. The current version of the Terms supersedes all previous UPS Tariffs, UPS Terms and Conditions of Service, and UPS Tariff/Terms and Conditions of Service. The Terms and the UPS Source Document for each shipment together comprise the complete and exclusive agreement of the parties, except as modified by any existing or future written agreement between the parties, and may not be contradicted or modified by any oral agreement.

UPS reserves the right to unilaterally modify or amend any portion of the Service Guide or the Terms at any time without prior notice.

Any failure to enforce or apply a term or provision of the Service Guide or the Terms shall not constitute a waiver of that term or provision by UPS, and shall not diminish or impair UPS's right to enforce such term or provision in the future. If one or more provisions of the Terms shall be held to be invalid, illegal, or unenforceable, the validity, legality, and enforceability of the remaining provisions shall not be so affected or impaired.

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